

AMENDMENT NO. 1

This Amendment modifies Contract No. 1441-13235, for Computer Software Maintenance of the 20/20 Perfect Vision Land Records Management System by and between the County of Cook, Illinois, herein referred to as "County" and ACS Government Record Services, Inc., authorized to do business in the State of Illinois hereinafter referred to as "Contractor":

RECITALS

Whereas, the County and Contractor have entered into a Contract approved by the Chief Procurement Officer on July 10, 2014, (hereinafter referred to as the "Contract"), wherein the Contractor is to provide Computer Software Maintenance of the 20/20 Perfect Vision Land Records Management System (hereinafter referred to as the "Services") from December 1, 2013 through November 30, 2014, in an amount not to exceed \$85,000.00; and

Whereas, the Contract will expire November 30, 2014, and the agreed upon Services are still required; and

Whereas, an renewal is desired for the continuation of Services; and

Whereas, an increase in the amount of \$85,000.00 is required for the continuation of Services; and

Whereas, the County and Contractor desire to renew the Contract for twelve (12) months beginning on December 1, 2014 through November 30, 2015; and

Now therefore, in consideration of mutual covenants contained herein, it is agreed by and between the parties to amend the Contract as follows:

1. The Contract is renewed through November 30, 2015.
2. The Contract is increased by \$85,000.00 and the Total Contract Amount is revised to \$170,000.00.
3. The Contract is hereby amended to incorporate Attachment A and made part of the Contract.
4. The attached Economic Disclosures Statement form is incorporated and made a part of this Contract.
5. All other terms and conditions remain as stated in the Contract.

In witness whereof, the County and Contractor have caused this Amendment No. 1 to be executed on the date and year last written below.

County of Cook, Illinois

ACS Government Record Services, Inc.

By: Shirley E. M.
Chief Procurement Officer

Sherry Jones
Signed

By: N/A
State's Attorney (if applicable)

Sherry Jones
Type or print name

Senior Vice President
Title

Date: 6 April 2015

Date: 2/26/15

ATTACHMENT A

SCHEDULE A STATEMENT OF WORK

This Statement of Work is incorporated in the Services Agreement ("Agreement") by and between Government Records Services, Inc. ("ACS") and Cook County, Illinois, ("Client").

A. SCOPE OF SERVICES

ACS RESPONSIBILITIES

ACS shall provide application software maintenance and support services for the 20/20 Perfect Vision System to the Cook County Recorder of Deeds.

1. ACS is responsible for all aspects of the 20/20 Perfect Vision Application Software including but not limited to installation, upgrade, configuration, and program extensions. ACS is the single point support interface for any problem regarding the 20/20 Perfect Vision application software.
2. ACS will keep a problem log that will contain all customer requests, the date of the request, the name of the person submitting the request, and the amount of time it took ACS to resolve the issue.
3. ACS will notify Client of the most current 20/20 Perfect Vision revisions or any existing known problems in the Software. ACS will be responsible for the installation of any 20/20 Perfect Vision changes, fixes or upgrades.
4. ACS will use reasonable efforts to expeditiously correct errors in 20/20 Perfect Vision caused by a defect or malfunction that prevents Client from operating 20/20 Perfect Vision in an optimal manner.
5. ACS, with Client's approval, shall choose the method to correct or replace any applicable portion of the 20/20 Perfect Vision Application. These methods may include, but are not limited to, telephone, internet and on-site visit.
6. Software installed on Client-owned hardware equipment will be modified only with the authorization of the Client.
7. All ACS provided software including updates and releases shall be packaged using an agreed upon methodology compatible with the Client's standards, and include documentation containing installation instructions and required application configuration settings.
8. Upgrades will be performed and tested. Acceptance testing shall be performed. Upgrades will be moved to production only after a favorable acceptance test and approval by the Client.
9. ACS will be responsible for the implementation of any Federal, Illinois, or Cook County mandates that may affect the recording of documents or the collection and

distribution of revenue. ACS will implement the mandates in advance of their required dates.

10. ACS will provide unlimited amount of onsite training as required and when requested by the Client.
11. ACS will make a minimum of four (4) 2 day onsite visits to work with Client personnel throughout the maintenance period outlined below. The agenda for such visits will be set by the Client.

CLIENT RESPONSIBILITIES

Client may reject Deliverables that do not include relevant information or data, or do not include all documents or other materials specified in this Agreement or reasonably necessary for the purpose for which the County made this Agreement or for which the County intends to use the Deliverables. If the County determines that ACS has failed to comply with the foregoing standards, it has 30 days from the discovery to notify ACS of its failure. If ACS does not correct the failure, if it is possible to do so, within 30 days after receipt of notice from the County specifying the failure, then the County, by written notice, may treat the failure as a default of this Agreement.

Partial or incomplete Deliverables may be accepted for review only when required for a specific and well-defined purpose and when consented to in advance by the County. Such Deliverables will not be considered as satisfying the requirements of this Agreement and partial or incomplete Deliverable in no way relieve ACS of its commitments under this Agreement.

B. PAYMENT AND RATES

The total renewal price of contract number 12-90-347 for 20/20 Perfect Vision application software support and maintenance services is **\$85,000.00**.

Additional services not covered by this Agreement will be priced on a Professional Services basis at the preferred customer rate of \$150.00 per person hour (billed in hourly increments).