AMENDMENT NO. 5

This Amendment modifies Contract No. 11-53-051, for Enterprise Time and Attendance System Solution by and between the County of Cook, Illinois, herein referred to as "County" and Workforce Software, LLC, authorized to do business in the State of Illinois, hereinafter referred to as "Contractor":

RECITALS

Whereas, the County and Contractor have entered into a Contract approved by the County Board on December 4, 2013, (hereinafter referred to as the "Contract"), wherein the Contractor is to provide Enterprise Time and Attendance System Solution, hereinafter referred to as the "Services", from December 31, 2013 through December 30, 2016 with two (2) two-year renewal options, in an amount not to exceed \$7,925,590.00; and

Whereas, Amendment No. 1 was executed by the Chief Procurement Officer on December 24, 2015 to modify the Compensation Schedule to omit references purchasing the EmpCenter 2200 time clocks and paying for hardware maintenance and support, and replace with rental of EmpCenter 4000 time clocks; and

Whereas, Amendment No. 2 was approved by the County Board on February 10, 2016 to increase the contract by \$786,812.44; and

Whereas, Amendment No. 3 was approved by the County Board on August 3, 2016 to increase the contract by \$959,138.00; and

Whereas, Amendment No. 4 was approved by the County Board on December 14, 2016 to increase the contract by \$3,381,598.00; and renew the contract to December 30, 2018; and

Whereas, the County and Contractor desire to renew the Contract for two (2) years, beginning on December 31, 2018 through December 30, 2020; and

Whereas, an increase in the amount of \$3,126,928.00 is required for the continuation of Services as reflected in Attachment B – Exhibit 6C, Renewal Compensation Schedule;

Whereas, the County desires to extend the WorkForce Time and Attendance SaaS subscription, Clock Rental, receive additional Application Support Managed Services, and allow for Rental Clock buyout purchase;

Now therefore, in consideration of mutual covenants contained herein, it is agreed by and between the parties to amend the Contract as follows:

- 1. The Contract is renewed through December 30, 2020.
- 2. The Contract amount is hereby increased by \$3,126,928.00 and the Total Contract Amount is revised to \$16,180,066.44.
- 3. Attachment A Exhibit 3A WorkForce SaaS Services, amends and is incorporated and made a part of this Contract.

- 4. Attachment B Exhibit 6C Renewal Compensation Schedule, amends and is incorporated and made a part of this Contract.
- 5. Attachment C Attachment 1 to Exhibit 4A, amends and is incorporated and made a part of this Contract.
- 6. The following language shall be added to the Hardware Software Rental Schedule Exhibit 6A:
 - "8. County acknowledges that the use of the Equipment may entail the gathering and storage of biometric information. County shall: (i) collect, store, and protect such biometric information pursuant to applicable law; and (ii) provide all necessary disclosures and obtain the requisite consents and releases for itself and Contractor from all third parties that will utilize such biometric technology; and (iii) shall erase any biometric information from Equipment, to the extent possible through a Factory Reset function within the Equipment to be provided by WorkForce through the agreed upon Application Managed Service processes, prior to sending such Equipment to Contractor for any reason."
- 7. Attachment D Identification of Sub-Contractors/Suppliers/Sub-Consultants Form, MBE/WBE
 Utilization Plan, and Economic Disclosures Statement forms are incorporated and made a part of this Contract.
- 8. All other terms and conditions remain as stated in the Contract.

In witness whereof, the County and Contractor have caused this Amendment No. 5 to be executed on the date and year last written below.

| Workforce Software, LLC |
|-------------------------|
| <i>M</i> — |
| Signed |
| Bob Feller |
| Type or print name |
| Chief Financial Officer |
| Title |
| Date: October 15, 2018 |
| |

ATTACHMENT A

EXHIBIT 3A WORKFORCE SAAS SERVICES

Exhibit 3A WORKFORCE SOFTWARE SAAS SERVICES SCHEDULE

This schedule ("Schedule") is made a part of the Professional Services Agreement dated December 4, 2013 (the "Agreement") between WorkForce Software, LLC ("WFS") and the "Customer" as defined herein.

Customer: County of Cook

Schedule Effective Date: 12/31/2018

Address: 118

118 N. Clark Street

Commencement Date: 1/1/2019

Chicago, IL 60602

Service Term

2 years from Commencement Date

| Product Line | Service/Item Ordered | Description | Quantity | Customer Discounted Unit Price | Extended Amount Payment Terms |
|-----------------|--|----------------------------|--|--------------------------------------|---|
| | SaaS Bundles | | | | |
| WT&A | WorkForce Time | Base Time and Attendance | 22,000 | \$1.393 | Minimum Amount Due: |
| | | – Timesheets, Basic | 1 11 11 | PEPM | 22,000 X \$1.393 = \$30,646 X12 = \$367,752 |
| | i de la companya de l | Schedules, Absences, | | | 367,752/2 = 183,876 |
| | 1 | Calculations, Attendance | | i. | Payments are due bi-annually in advance, |
| | | Point Tracking and Alert | | \$ 1 | with the first payment invoiced on the |
| | | Manager, Period | | ļ., | Commencement Date. |
| 1. | | Processing, Accruals, | | | |
| | | Employee Self Service, | | | SaaS fee payment schedule is as follows |
| | | Activity Based Costing, | | : | unless Customer opts for reduction in Year 2: |
| • | | Multiple Assignments, | The state of the state of | | Year 6 - \$183,876 invoiced on 1/1/19 |
| | | Public Sector Policy | | | Year 6 - \$183,876 invoiced on 7/1/19 |
| | | Templates, Data Collection | | | - Year 7 - \$183,876 invoiced on 1/1/20 |
| : | | Terminal Server, Interface | | | Year 7 - \$183,876 invoiced on 7/1/20 |
| | | Connect | A | | Total payments = \$735,504.00 |
| WT&A | 2. WorkForce | Base Application - Leave | A Committee of the Comm | | Overage fee is \$1.50 per employee per month |

WorkForce Software LLC

SSS-201803

Page 1 of

WORKFORCE SOFTWARE SAAS SERVICES SCHEDULE

| | Absence | Determination, Active case | | 1.5 | | for active employees in the Production |
|------|---------------------|-----------------------------|--------|------|-------|--|
| | Compliance | Management, Policy | 1 | 1 | | Environment based on peak monthly usage |
| | Tracker | Compliance, Leave | * | ÷ . | | |
| | | Regulation Update Service | | : | | Overage Fees will be calculated for additional |
| | | (United States and Canada), | | 100 | | Active Employees in the Production |
| v. | | Employee Self Service, | | 1 | 1 | Environment. WFS will invoice Customer |
| | 1 | Leave Regulation Update | | | | monthly in arrears for each additional Active |
| | 4 H | Service (2-5 States) | | | | Employee over 22,000 |
| WT&A | 3. WorkForce | Analytics tool for | | 1 | | |
| | Analytics | WorkForce Time and | | | | The above Fee Per Employee Per Month and |
| 1 | | Attendance with sample | | | | Overage Fee are valid through December 31, |
| | | universe | | | 1 | 2020 |
| WT&A | 4. Report | 5 Named User Reporting | | - | | |
| | Authoring Tool | and Authoring licenses | | | 4 | |
| | | included in fees | na j | | | obita in a distancia di a tancia di salah sa |
| | Environment / Setup | / Miscellaneous Fees | | | * | |
| WT&A | 5. Production | One (1) Production | 1 | N/C | \$0 | No additional charge – included in fees above |
| • • | Environment | Environment | | | | No additional charge – included in fees above |
| WT&A | 6. Test | One (1) Test Environment – | 1 | N/C | \$0 | Each additional Environment can be provided |
| | Environment | may not be used for live or | | - 1 | | for a fee of \$0.25 per employee per month |
| | - | production use | | : | | No additional charge – included in fees above |
| WT&A | 7. Development | One (1) Development | 1 | N/C | \$0 | |
| | Environment | Environment – may not be | 17. | | 3.77 | |
| • | | used for live or production | | 1 | | No additional charge – included in fees above |
| | | use | | 1 | | |
| WT&A | 8 Training | One (1) Training | 1 | N/C | Ś0 | |
| | Environment | Environment – may not be | : | | , i | |
| | Livioninene | used for live or production | 1 | | | |
| | | use | | +1 F | | |
| WT&A | 9. Environment | Duplicate data between any | 10 per | N/C | ŚO | No charge for the first 10 duplications each |
| . = | Refreshes | environments. | vear | | : * T | year. |

WorkForce Software LLC

WORKFORCE SOFTWARE SAAS SERVICES SCHEDULE

| | | jagel Chine Hin | | | | Each additional Environment Refresh will be performed for a fee of \$1,850 |
|------|----------------------|--|-------|-------|---|--|
| WT&A | 10. VPN | A private VPN will be setup | 1 VPN | N/C | \$0 | No additional charge - included in fees above |
| | | between WorkForce and | .1 | 1 | 5 | |
| | | Customer (to WorkForce's | | 1 | | Includes up to 10 hours of assistance and |
| | A 1 1 11 11 11 11 11 | primary hosting facility and | 1 | 1 1 1 | 100000000000000000000000000000000000000 | guidance regarding VPN setup issues. |
| | 4 | to WorkForce's secondary | | -1 | | |
| | N | facility). The VPN is to be | 1 | | : j | |
| | | used for private file | | | | The second second second |
| | | transfer, badge readers, | | i | F | |
| | | data exchange to/from | | .] | | |
| | | Customer's Related | | | | |
| | , | Systems, administrative | | | | |
| | | access, report writing, | 400 | : | 111 | |
| | | and/or authentication. | 3 | 1 | | |
| NT&A | 11. Software | Purchase of a perpetual | | N/C | \$0 | Customer is given the right to purchase a |
| | License | license for Customer to host | : - | | | perpetual license for the Time and |
| | Purchase | in-house or by a 3 rd party | 1 | | | Attendance Bundle identified in this Schedul |
| | | other than WorkForce. This | i. | | 1 - | from WorkForce under a separately |
| | | license would grant | | | * | negotiated License and Support Agreement |
| | • | perpetual use of the Time | 1 | | : | and Schedule for a one-time license fee of |
| | | and Attendance Bundle | 1 | : | | \$597,000. In additional to the license fee, |
| | | identified in this schedule | | ĺ | | Customer may purchase a separate Support |
| | | | | | | Plan for 20% of the license fee of \$597,000. |
| | | | | | | additional to the license fee, Customer may |
| | | | : | | | purchase a separate Support Plan for 20% o |
| | 100 | | i | | -1 | the license fee charged annually. Customer |
| | r. | • | | | | will self-host or have a 3 rd party other than |
| | | | | | 27 | WorkForce host this software and none of the |
| | | | 1 | .: | | SaaS Services provisions in the PSA would |
| | | ÷ : | | | | apply. This pricing is valid for 6 months from |
| | | | | 1. | | the Schedule Effective Date. After this day, |
| | . * | | | | | the otherwise effective pate. After this day, |

WORKFORCE SOFTWARE SAAS SERVICES SCHEDULE

software purchase based upon the then current software cost.

12. Support Plan Gold Support, includes 1 N/C \$0
unlimited telephone and web support

Definitions

PM = Per Month | PEPY = Per Employee Per Year | PIPY = Per Item Per Year | PNUPY = Per Named User Per Year | PMIN = Per Minute PSEC = Per Second

Definitions and Restrictions The definitions and terms below govern the quantity and usage of the Application Software.

- 1) Applications and extensions are licensed by Active Employee unless specified otherwise. "Active Employee' means an employee, leased employee, contractor or sub-contractor, or equipment that has employee records that are being processed on a recurring or regular basis with the Application Software.
- 2) The WorkForce Time System (formerly EmpCenter Time and Attendance Base Application) includes five (5) Named Users license to the Report Authoring Seat at no additional charge. "Named User' is an individual authorized by Customer to use the Application Software module regardless of whether the individual is actively using the program at any given time. The Report Authoring Seat and associated ability to view reports may only be used if the reports created or viewed contain data generated by the Application Software.
- 3) Although Workforce may provide access to Customer to modules other than those licensed, Customer may use only the modules of the Application Software specified in this Attachment
- 4) With 60 days written notice, the Customer has the option to reduce the employee count by up to 10% in Year 2.

| WORKEOR | CF | SOFTWARE | CAACCER | VICES | SCHEDI | ΗE |
|---------|----|----------|---------|-------|--------|----|

All capitalized terms used in this Schedule have the meanings set forth herein or as specified in the Agreement. Execution of this Schedule represents the acceptance by Customer and WFS of all terms set forth herein. Except as expressly set forth or modified herein, all terms of the Agreement shall remain in full force and effect. In the event of any conflict between the terms of this Schedule and of the Agreement, the terms of the Agreement shall control.

| County of Coo | k · | '.:: | | | : | WORKFORCE S | OFTWARE, LLC | | | : ::: |
|---------------|-----|------|-------|----------|------------------|---------------|------------------|--------|---|---------|
| | | 1 | | | i. | Date: | October 15, 2018 | 2 | | |
| | | * | | | - 1 . | | | | · | |
| Signature: | | | | <u> </u> | • | Signature: | | | | |
| | | | 1.11% | ** | | | 11 | | | |
| Printed Name: | | | | | | Printed Name: | Bob Feller | : : | | |
| Title: | | | | | | Title: | 1 | fficer | | <u></u> |

ATTACHMENT B

EXHIBIT 6C RENEWAL COMPENSATION SCHEDULE

Exhibit 6C RENEWAL COMPENSATION SCHEDULE (Dec 30, 2018 - Dec 31, 2020)

This schedule ("Schedule") is made part of the Professional Services Agreement (the "Agreement"), effective December 4, 2013, by and between WorkForce Software, LLC ("Contractor") and the County of Cook ("County").

Under Exhibit 2 of the Agreement, the County has the right to acquire data collection equipment, badges, and related accessories and products (collectively the "Hardware").

This Exhibit sets forth the WorkForce Time (formerly EmpCenter Time) SaaS Subscription renewal fees for the years 6 and 7 of the Agreement, the fees associated with the Hardware, and Application Support Managed Services all as set forth below.

County shall have the right to use, with the ability to acquire the following quantities of data collection equipment (collectively the "Data Collection Terminal Hardware" or "DCT" or the "Equipment") from the Contractor for the period indicated in this Exhibit.

Cost Summary – Amendment #5

| ltem | Payment | Payment Due |
|---|-------------|-------------------------|
| WorkForce Time SaaS Subscription — Year 6 | \$183,876 | January 1, 2019 |
| WorkForce Time SaaS Subscription – Year 6 | \$183,876 | July 1, 2019 |
| WorkForce Time SaaS Subscription – Year 7 | \$183,876 | January 1, 2020 |
| WorkForce Time SaaS Subscription – Year 7 | \$183,876 | July 1, 2020 |
| WorkForce Time 4000 Time Clocks – Rental of | \$320,712 | January 1, 2019 |
| 644 clocks at \$498/year - Year 6 | | |
| WorkForce Time 4000 Time Clocks – Rental of | \$320,712 | January 1, 2020 |
| 644 clocks at \$498/year - Year 7 | | |
| Application Support Manage Services - Year 6 | \$750,000 | Twelve (12) |
| | | equal monthly |
| | | payments of \$62,500 |
| Application Support Manage Services – Year 7* | \$750,000 | Twelve (12) |
| | | equal monthly |
| | | payments of |
| | : | \$62,500 |
| Clock Buyout Contingency** | \$ 250,000 | At County's |
| | | discretion |
| TOTAL | \$3,126,928 | |

- * With 60 days written notice, County has the option, but not the obligation to reduce the Application Managed Support to a 1.75 FTE minimum in Year 7, and if elected, monthly fees would be reduced on a prorata basis from Year 6 which has a minimum of 2.00 FTEs.
- **The Contingency identified above shall only be released with County approval, at the County's sole discretion pursuant to prior agreement terms, or signed WFS order form

Premium Support for the Equipment for the term of this Schedule is included in the annual payment

PURCHASE OPTION:

At the end of the 5 year beginning 12/31/2015, County may purchase to own, on a separate hardware purchase schedule, any or all of the Clock Rental Equipment units for a one-time purchase fee of \$377 per unit, return the functioning Equipment to WorkForce at the end of the rental term, or enter into a new clock rental agreement with WorkForce.

In addition, County may order Premium Support for \$148 per year per unit for purchased clocks, invoiced in advance of support period purchased.

NOTES AND INSTRUCTIONS

- 1. Contractor shall acquire the Data Collection Terminal Hardwar (the "Equipment") listed above, for the fees and length of the time specified in Contract No. 11-53-051
- 2. County shall not alter the Equipment and shall pay all costs to maintain the equipment in good repair and operation condition, subject to the provisions of the Support Plan. Such costs shall include labor, material, parts, and similar items. Except as described in the Damage Replacement provision in Rental Term 3 below, County assumes all risks of loss or damage to the Equipment from any cause, and if County does not exercise its option to purchase the Equipment, agrees to return it to Contractor in the condition received from Contractor, with the exception of normal wear and tear. Contractor will determine normal wear and tear.
- 3. Damage Replacement: For Equipment that is damaged or destroyed beyond normal wear and tear, Contractor will replace up to 5% of the total Quantity of Equipment within the term of the Schedule.

- 4. At the conclusion of the term of this Schedule, if County does not return the Equipment or elect to purchase the Equipment under a hardware purchase schedule at the rates set forth above, the above rates shall apply until County returns the Equipment. At the conclusion of the term of this Schedule, including renewals, the parties may agree to enter into a new Hardware rental schedule. Under the new schedule, County may, at its option, elect to receive new Equipment (the then current model) or continue use of existing Equipment. County would be responsible for shipping of both the old and new Equipment and for installation of the new Equipment.
- 5. The Equipment will be deemed to be personal property and Contractor retains title to the Equipment at all times.
- 6. The WorkForce Software Hardware Purchase Schedules dated May 20, 2015 and August 7, 2015 between the parties ("Hardware Purchase Schedule") are hereby terminated and superseded in its entirety by this Schedule. Any Hardware (and associated support) fees paid for by County shall be credited toward the amount due in the first year under this Schedule. County acknowledges that it has taken receipt of and/or ordered 644 DCTs under the Hardware Purchase Schedule. Title to the DCTs shall either revert to or remain with Contractor, as the case may be, upon execution of this Schedule. All such DCTs are represented in the 644 total quantity of DCTs set forth in Item 1 above.
- 7. Except as expressly set forth herein, the terms and conditions of the Agreement remain in full force and effect.

All capitalized terms used in this Schedule have the meanings set forth herein or as specified in the Agreement. Execution of this Schedule represents County's and Contractor's acceptance of all terms of the Agreement and the Conditions set forth herein. Except as expressly set forth, or modified herein, all terms of the Agreement shall remain in full force and effect.

ATTACHMENT C ATTACHMENT 1 TO EXHIBIT 4A

Attachment 1 to Exhibit 4A – Managed Services Support Plan

January 1, 2019

CONFIDENTIAL INFORMATION

This document contains confidential and proprietary information belonging to WorkForce Software, LLC ("WorkForce") and is intended only for the use of COUNTY OF COOK, ILLNOIS ("Customer"). Any reproduction of this document in whole or in part, or the divulgence of any of the information contained herein without the prior written consent of WorkForce is prohibited. The information contained in this document is joint confidential information of WorkForce and Customer.

VERSION HISTORY

| Update | Description | Author |
|------------|--|---------------|
| 2018-09-01 | Initial Version | Dennis Tuttle |
| 2018-09-20 | Updated contract date to begin 1/1/2019 and monthly payments | Dennis Tuttle |
| 2018-10-02 | Ability to reduce to 1.75 FTE in Year Two | Dennis Tuttle |

WorkForce Software, LLC 38705 Seven Mile Road Suite 300 Livonia, MI 48152

www.workforcesoftware.com info@workforcesoftware.com 1-877-4-WFORCE

WorkForce Application Managed Services Support Plan

| 1. | Introduction | 4 |
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1. Introduction

COUNTY OF COOK, ILLNOIS, herein referred to as "Customer" has selected WorkForce Software, LLC, herein referred to as "WorkForce", to provide a Managed Services Support Plan ("MSSP") for the Online Service under the terms of the Contract and this Exhibit for the MSSP Support Fees specified herein. The MSSP shall provide services in addition to the obligations of WorkForce under the terms of the WorkForce Time and Attendance Support Plan. A modification of the terms of this Exhibit shall not be considered a modification of the standard support obligations of WorkForce under the Contract.

This Exhibit is attached to Exhibit 4A of the amended Contract No. 11-53-051, for Enterprise Time and Attendance System Solution (the "Contract") by and between the County and WorkForce.

2. Definitions

This section defines specific terms used within this document and when capitalized shall have the meaning as defined below. Terms not defined herein shall have the meaning set forth in the Contract.

- a) "Contract" means Contract No. 11-53-054, for Enterprise Time and Attendance System Solution by and between the County and WorkForce and any subsequent amendments.
- b) "Configuration" shall mean any changes made to the application using the Policy Editor, interface scripts and report files residing within the Policy Editor, changes to Analytics and queries used to manage items within the configuration.
- c) "Full-time Equivalent" ("FTE") shall mean a unit that indicates the combined workload of dedicated resources. An FTE of 1.0 is equivalent to a full-time worker (estimated as 40 hours per week for 52 weeks per Plan Year) excluding designated holidays. Holidays include the observed holiday days of New Year's Day, Martin Luther King, Jr. Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day After Thanksgiving Day, Christmas Eve, Christmas Day, New Year's Eve.
- d) "Incremental Services" means Services requested by Customer Sponsor in writing, not covered under the MSSP. Customer Sponsor and WorkForce are jointly responsible for ensuring that requests are within the spend authorization of the contract and its amendments. Such services are provided under the Contract.
- e) "Managed Services Support" ("MSS") means services offered by WorkForce which provides for services defined by the Scope section of this document, and within the skillsets of FTE capacity assigned.
- f) "MSSP" means a service plan offered by WorkForce for MSS, as detailed in the Scope section below.

- g) "MSSP Support Fees" shall mean the fees for an MSSP.
- h) "MSSP Support Period" shall mean the period of time that Customer is covered under an MSSP.
- "Resource Capacity" shall mean the staffing level at which WorkForce provides Configuration Management Services Support to Customer. Contracted Resource Capacity is set forth in Levels of Service section. The Resource Capacity set forth in Section 3 (MSSP Service Descriptions) below shall not be exceeded except as set forth in Section 3a and 3b below (Service Conditions).

3. Levels of Service

MSSP Service Descriptions

| Service | Description |
|---------------------------------------|--|
| Configuration Management & Consulting | Modification or enhancement of Online Service |
| | configuration as defined in Configuration Management Activities Scope (Section 4.2) |
| Availability | Access to the Managed Service team Monday through Friday, excluding holidays ("Business Days") between 8:00 am and 5:00 pm Central Time ("Business Hours") |
| Resource Capacity | Configuration Management Service Support is subject to the total contracted FTE capacity constraint ("Resource Capacity"). |
| Response Time | Response time is within 24 Business Hours for tickets submitted through the approved process |
| Time to Complete | Configuration Management: Draft requirements document and delivery plan typically provided within four Business Days if the total effort is estimated to be eighty hours or less. For more complex requests, WorkForce will provide an estimated delivery date within four days. |
| | Timeline for request to be developed and deployed will be mutually agreed upon by the MSS team and Customer. |
| Authorized MSS Contacts | Up to six (6) Customer individuals authorized to request and approve work performed under the MSSP. |
| Request Management | Requests will be submitted using the WorkForce support system, currently Salesforce Service Cloud. |

3.1. Service Conditions

- a) Should the Configuration Management Services effort (actual plus planned) exceed Resource
 Capacity, 1) delivery timelines shall be extended to bring the effort to within Resource Capacity,
 2) work in excess of the Resource Capacity must be requested by Customer Sponsor in writing
 and be within the contractual authority spending limits of the contract and its amendments to
 be considered Incremental Services, , or 3) the MSSP shall be amended to adjust Resource
 Capacity with fees commensurate to such adjustment.
- MSS resources can be allocated to separately contracted projects at the discretion of Customer up to the total Resource Capacity.
- c) To avoid a disruption in the MSS, Customer must pay the MSSP Support Fees in accordance with the Fees and Schedule section below.
- d) MSSP Support Fees are non-refundable and the MSSP may not be altered without an amendment to this Exhibit.
- e) All requests made of the MSSP Team will be delivered using the Request Management Process defined in this document in Section 8. All completed requests provided by WorkForce to Customer will be tested by Customer for completeness and acceptance as defined by the Acceptance Management Process defined in Section 7.
- f) All travel approved by Customer will be invoiced monthly according to the terms and conditions of the Contract in addition to the MSSP Support Fees payable under this Exhibit.

4. Scope

This section details the complete scope of services to be provided by WorkForce resources under the MSSP. Work requested by Customer and performed by WorkForce resources that meets this Scope definition is considered work performed under this Exhibit. Any work requested by Customer that is outside of the Scope can only be performed under the terms of this Exhibit through a corresponding Change Order.

4.1. Out of Scope

The following activities are specifically excluded from the scope of this MSSP; this list is provided for clarity and is not all-inclusive of out-of-scope activities:

- Implementation of additional WorkForce product modules
- Specialized skills that are not available among the dedicated WorkForce staff
- Support outside of Business Hours, except for work at mutually agreed times

4.2. Configuration Management and Consulting Activities Scope

As Directed by Customer, WorkForce resources will perform the following:

Consulting

- Provide consulting by dedicated resource(s) related to WorkForce and industry best practices and trends related to configuration changes, strategic initiatives, and new releases.
- Summarize and reporting findings and analysis to enable well-informed decision making.
- Provide design services with support of HR and Product experts to review options and discuss
 pros and cons of making these changes. Consultation with the WorkForce Software Director of
 Compliance shall not constitute legal advice or the provision of legal services.
- Coordinate releases of client specific configuration, ad hoc changes, and post-upgrade enhancements based upon customer's desired cadence schedule.
- Make recommendations on process changes that will enable efficient and intended use of the application.
- Provide guidance on environmental management and design as requested.

Business Analysis

- Facilitate the implementation workforce management best practices and standards.
- Partner with customer teams during configuration and testing in order to create a specialized deployment plan.
- Identify application or process changes that will improve efficiencies.
- Identify modifications needed in existing configuration to meeting changing customer requirements.
- Analyze gaps or conflicting requirements and provide guidance or solutions on how rules work together.
- Serve as a subject matter expert to provide system recommendations or troubleshooting guidance.
- Provide insight on Human Resources and compliance related interpretations and best practices.
- Create detailed work plans to identify and sequence activities needed to successfully complete requested work.
- Support client testing phase with responsiveness and detailed follow through on issues and changes in a professional and timely manner.
- Define high-level data requirements based upon requests for changes.
- Develop requirements and design documentation for approval and acceptance, offering alternative solutions when applicable.

 Document standards and best practices for Design, Configuration and Testing. Documents will be stored/provided on a SharePoint location provided by Customer.

Configuration Management

- Complete configuration changes in the customer's development environment.
- Ensure configuration best practices are being utilized.
- Document and manage configuration migrations through the environment life-cycle (Test, Production).

Program Management

- Coordinate WorkForce resources across multiple work streams.
- Manage team specializing in complex configuration and support.
- Manage team effectiveness driving change as needed to provide continuous service improvement.
- Encourage open communication between team members to identify opportunities to deliver a more effective service.
- Achieve consistent customer satisfaction rating and ensure timely responses to feedback on areas of improvement.
- Ensure quality, timely and budgeted completion of deliverables.

Product Expertise

- Configuration of the WorkForce product suite, including WorkForce Time and Attendance,
 Advanced Scheduler, Absence Compliance Tracker, Analytics, Fatigue Management, Forecasting and Scheduling, and Data Collection Terminals to support new customer requirements.
- Identify opportunities to reduce the number of interfaces, promote reusable objects, and enable application scalability and high performance, as practical.
- Performing configuration and scheduling tuning to improve the efficiency and reliability of program and minimize ongoing maintenance requirements.

MSS Administration

- Quarterly performance review/recommendations.
- Creation of supplemental documentation regarding the system processes, configuration and security.
- · Monitoring, tracking, and reporting status.
- Securing necessary approval of all changes based upon the Request Management Process.
- Compiling and proactively managing issues lists.

5. Services Locations and Environments

WorkForce resources will perform all services under this Exhibit remotely from the offices of WorkForce Software, certified partners, remote employees, or onsite if requested by the County for mutually agreeable dates and work and travel expenses approved in writing by County sponsor.

The services performed under this Exhibit will be performed on the systems identified in the Contract provided by and hosted by WorkForce.

6. Roles and Responsibilities

6.1. Customer Roles and Responsibilities

Customer is solely responsible to ensure Customer Systems and data in Customer systems that provide information to WorkForce Time and Attendance or receive information from WorkForce Time and Attendance operate properly. The support provisions of this Exhibit do not apply to Related Systems or problems in the Online Service caused by Related Systems, regardless of who provided, installed, or distributed such. Should WorkForce identify that the root cause of a problem is caused by problems in Related System it shall notify Customer.

Customer is required to provide support to the WorkForce team in order for WorkForce to meet our obligations under this Exhibit. The following resources/roles are required to be provided by Customer.

| Role(s) | Responsibilities |
|---------------------|---|
| Sponsor | This individual will champion MSS for Customer and will have the ability and |
| | authority to deploy Customer resources (directly or indirectly) as necessary to |
| | fulfill Customer obligations necessary for successful completion of MSS. The |
| | Sponsor serves as the point of escalation to address any issues, risks, approvals |
| | (financial as well as directional), and other related items that may occur |
| | throughout the delivery of MSS and is expected to provide guidance and |
| | support to the WorkForce and Customer teams. |
| Application | This person has overall responsibility for service delivery for Customer and |
| Manager | carries out the day-to-day assignment of duties to Customer staff as necessary. |
| | The Application Manager has the responsibility and authority to make decisions, resolve issues, and engage staff as required. The Application |
| | Manager keeps both WorkForce Software and Customer Sponsors aware of the |
| | decisions, commitments, and status of the service in a timely and efficient manner. |
| Functional Analysts | Share knowledge of current and required policies and procedures; engages in |
| and Subject Matter | any requirement gathering activities and performs in-depth reviews of all |
| Experts | interim and final deliverables; provides the expertise necessary to create the |
| • | necessary test plans, and conducts testing, validation, and acceptance of any |
| | changes to the Online Service. This role is also responsible for test plan |
| | creation, development, execution and delivery to WorkForce Software, and coordination and completion of testing activities. |
| | |

| Role(s) | Responsibilities |
|---|--|
| IT Systems Experts | These individuals are responsible for addressing any issues related to Customer owned and operated IT systems that impact the Online Service. These individuals are responsible for data, configuration, and system administration activities of these systems. They administer and monitor WorkForce Time and Attendance on behalf of Customer and work directly with the WorkForce team. They are conversant not only with the business practices and policies, but with the technologies required to support the application. |
| Technical Staff | Infrastructure Specialists - These individuals are the primary resources representing Customer's systems infrastructure. They serve as an interface point to other information systems that may be impacted. They provide support in the form of hardware and/or software installation and configuration, database administration, data preparation, communications and network support. These resources provide direction on network infrastructure and time clock installation. Additional resources may be required to analyze, develop, test, and support Customer interfaces to the Online Service. |
| Training and Change Management Staff | Creates and delivers end user training, creates internal marketing collateral, and works to achieve "buy-in" for the project among end users. |

6.2. WorkForce Roles and Responsibilities

WorkForce shall support the Online Service under the terms of the WorkForce Time and Attendance Support Plan. However, any changes required to the configuration are maintained and supported through the terms of this Exhibit. If a configuration performed under the MSSP does not work properly in future product releases, this will be a support issue and will be resolved through the support and escalation process as described in the Software and any applicable DCT Support Plan.

WorkForce will provide resources to support the following roles at various points.

| Role(s) | Responsibilities |
|---------------------|---|
| Managed Services | Responsible and accountable for the execution of the work performed |
| Manager | under the MSSP. Primary contact for all MSS activities. Coordinates and |
| | manages the activities of the WorkForce MSS Team and measures, tracks, |
| | and evaluates progress against plans. |
| | and evaluates progress against plants. |
| Sr Consultant – | Works closely with the team to analyze and document requirements, |
| Functional and | demonstrate and clarify system functionality, provide WorkForce expertise, |
| Consultant - | and recommend best practices and business process improvements. The |
| Functional | Implementation Consultant tests the software configuration prior to |
| : | delivery. |
| | |
| Integration | Defines and develops system interfaces to support integration with external |
| Architect/Engineer | systems, provides technical assistance necessary throughout the |
| | assignments. |
| Sr Consultant - | Designs, configures and unit tests the application in accordance with the |
| Technical and | documented requirements and provides configuration support. |
| Consultant - | |
| Technical | |
| Data Collection | Configures and test the WorkForce Data Collection Terminal in accordance |
| Engineer | with the documented requirements. |
| Reports Developer | Develops and tests customized reports and extends the analytics universe in |
| | accordance with the documented requirements |
| Training Consultant | Develops standard training materials based on requirements. |
| Compliance Lead | Provides guidance on compliance related functions and activities. |

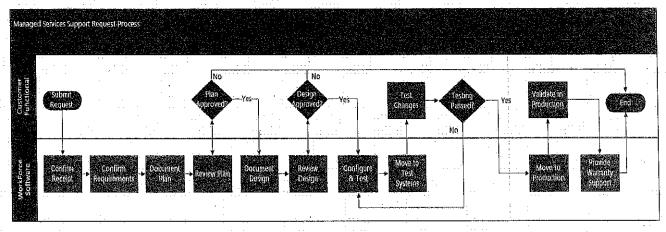
7. Acceptance Management

This section defines the formal Acceptance process that will be followed throughout the service. Acceptance of a work request by Customer indicates that WorkForce has provided the service according to the accepted requirements and design documented by written approval of Customer Authorized MSS contact.

Acceptance of services under this Exhibit are the responsibility of Customer's Authorized MSS Contact.

Completed services will be communicated by WorkForce in monthly Status Reports. If Customer reasonably determines that a service is incomplete, or otherwise materially unacceptable, Customer will document all deficiencies and communicate them to WorkForce within thirty calendar days of receipt of the monthly Status Report. WorkForce will address all the deficiencies documented, or mutually agree with Customer to alternative actions.

8. Request Management Process



- 1. Customer Work Requests are submitted via Salesforce ticket (or email to the ticketing system) routed to the MSS team for review, confirmation, estimating and planning.
- 2. WorkForce confirms receipt of Work Request based upon the timeline in Section 3, Levels of Service.
- 3. Requirements are confirmed by WorkForce with the Customer Authorized MSS Contact.
- 4. The draft requirements, plan and estimates are documented and reviewed with the Customer.

- 5. The plan is provided for acceptance and prioritization to the Authorized MSS Contact.
- 6. If approved, the configuration changes are scheduled to be worked based on the current capacity of the team and Customer prioritization.
- 7. Once active, the approved work request is designed and reviewed internally by subject matter experts.
- 8. The design is then reviewed with the MSS team and submitted for acceptance to the Authorized MSS Contact.
- Once the design is accepted by the Authorized MSS Contact, configuration begins based upon the approved plan. Configuration changes are tested by WorkForce to confirm functionality as expected.
- 10. WorkForce packages the configuration and migrates to the testing environments.
- 11. Acceptance testing is performed by Customer to confirm configuration against requirements and Authorized MSS Contact provides feedback to the MSS team. The creation and execution of all test plans and required test scripts is the responsibility of Customer but can be provided through the MSS WorkForce team upon request.
- 12. If configuration is accepted, the production migration is scheduled in coordination with the Authorized MSS Contact.
- 13. If issues are identified, the MSS team will work with Customer to remediate.
- 14. Once configuration is promoted to production, the Authorized MSS Contact provides confirmation and acceptance.
- 15. Work effort is closed out.

9. Fees and Schedule

The MSSP and associated obligations identified herein commence on the January 1, 2019 and terminate December 30, 2020. The MSSP Support Fees are invoiced prior to service delivery in twelve equal monthly payments as identified in the table below and are due per the terms of the Contract.

Two-Year Period

| Year | MSSP S | upport F | Period | | : . | | Annua | Fee | Payment Due |
|------|-------------------------------------|----------|----------|-----------|----------------|----|-------|-----------|--|
| 1 | January | 1, 2019 | – Decemb | er 30, 20 | 019 | | | \$750,000 | Twelve monthly |
| | | | | ! | | 1. | Ä | | installments of \$62,500 beginning January 1, 2019 |
| 2 | January 1, 2020 – December 30, 2020 | | | \$750,000 | Twelve monthly | | | | |
| | | | | | | | | | installments of \$62,500 beginning January 1, 2020 |
| | Total | | | | | | \$ | 1,500,000 | terrenen er en de l'empresent en en de l'empres et le granterin, camma est de l'émple comme de dans l'emme d'a |
| | | | | | 1. | | , | | L Company |

The County will be invoiced monthly in equal payments of \$62,500 per month in Year 1 for the minimum 2.0 FTE Resource Capacity, with payment due per terms of contract.

WorkForce will provide a report of the work performed each month under this MSSP by agency and type of work completed during the term.

Decrease in Customer Needs

With 60-day prior notice, County has the ability, but not the obligation, to decrease the Resource Capacity to a minimum of 1.75 FTEs in Year 2 if the actual volume of Customer's needs fall below the projected volume assumed level of 2.0 FTEs outlined in Fee Schedule above. Customer must provide a minimum of sixty (60) days-notice to decrease the Resource Capacity FTE level. If County elects to reduce the Resource Capacity to the allowed minimum, the monthly payment for 1.75 FTEs is prorated to \$54,687.50 monthly.

Incremental Services Fees

The Annual Fees in the tables above include a base Resource Capacity of 2.0 FTEs in year 1 and year 2. With a minimum sixty (60) day written notice, Customer may increase or decrease the Resource Capacity in increments of 0.25 FTE per-calendar quarter with a maximum increase or decrease 0.5 FTE per quarter with written approval of an authorized County approver if within contract limits, provided that Customer may never reduce below the minimum base Resource Capacities stated above. The quarterly fee for each increment of 0.25 FTE is \$23,437.50. Incremental fees will be invoiced upon receipt of the written notice by WorkForce with payment terms per the Contract. Fees will continue to be invoiced quarterly until Customer provides notice to decrease the Resource Capacity.

ATTACHMENT D

IDENTIFICATION OF SUB-CONTRACTORS/SUPPLIERS/SUB-CONSULTANTS FORM, MBE/WBE UTILIZATION PLAN, AND ECONOMIC DISCLOSURES STATEMENT FORMS

Cook County Office of the Chief Procurement Officer Identification of Subcontractor/Supplier/Subconsultant Form

| | OCPO ONLY: | |
|---------------|------------------|--|
| \mathcal{L} | Disqualification | |
| $\overline{}$ | Check Complete | |
| | | |

The Bidder/Proposer/Respondent ("the Contractor") will fully complete and execute and submit an Identification of Subcontractor/Supplier/Subconsultant Form ("ISF") with each Bid, Request for Proposal, and Request for Qualification. The Contractor must complete the ISF for each Subcontractor, Supplier or Subconsultant which shall be used on the Contract. In the event that there are any changes in the utilization of Subcontractors, Suppliers or Subconsultants, the Contractor must file an updated ISF.

| Bid/RFP/RFQ No.: 11-53-051 | Date: 10/11/18 |
|---|--|
| Total Bid or Proposal Amount: \$3,126,928.00 | Contract Title: Enterprise Time and Attendance System |
| Contractor: WorkForce Software | Subcontractor/Supplier/ Subconsultant to be N/A added or substitute: |
| Authorized Contact for Contractor: Taylor Capps | Authorized Contact for Subcontractor/Supplier/ N/A Subconsultant: |
| Email Address (Contractor): tcapps@workforcesoftware.com | Email Address (Subcontractor): N/A |
| Company Address (Contractor): 38705 Seven Mile Drive, Suite 300 | Company Address (Subcontractor): N/A |
| City, State and Zip (Contractor): Livonia, MI 48152 | City, State and Zip (Subcontractor): N/A |
| Telephone and Fax (Contractor) 864-421-5507 | Telephone and Fax (Subcontractor) N/A |
| Estimated Start and Completion Dates 12/31/2018-12/30/2020 (Contractor) | Estimated Start and Completion Dates N/A (Subcontractor) |

Note: Upon request, a copy of all written subcontractor agreements must be provided to the OCPO.

| Description of Services or Supplies | <u>Total Price of</u> <u>Subcontract for</u> <u>Services or Supplies</u> |
|-------------------------------------|--|
| N/A | N/A |

The subcontract documents will incorporate all requirements of the Contract awarded to the Contractor as applicable. The subcontract will in no way hinder the Subcontractor/Supplier/Subconsultant from maintaining its progress on any other contract on which it is either a Subcontractor/Supplier/Subconsultant or principal contractor. This disclosure is made with the understanding that the Contractor is not under any circumstances relieved of its abilities and obligations, and is responsible for the organization, performance, and quality of work. This form does not approve any proposed changes, revisions or modifications to the contract approved MBE/WBE Utilization Plan. Any changes to the contract's approved MBE/WBE/Utilization Plan must be submitted to the Office of the Contract Compliance.

| WorkForce Software | |
|----------------------------------|---|
| Contractor | · |
| WorkForce Software Holdings, LLC | • |
| Name . | Verification and the second and the |
| CFO | • |
| Title Jaylor Corps | |
| Prime Confractor Signature | Date |



TONI PRECKWINKLE

PRESIDENT

Cook County Board

of Commissioners

RICHARD R. BOYKIN

1st District

DENNIS DEER 2nd District

JERRY BUTLER
3rd District

STANLEY MOORE 4th District

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EDWARD M. MOODY 6th District

JESUS G. GARCIA 7th District

LUIS ARROYO, IR 8th District

PETER N. SILVESTRI 9th District

BRIDGET GAINER 10th District

JOHN P. DALEY 11th District

JOHN A. FRITCHEY

12th District

LARRY SUFFREDIN
13th District

GREGG GOSLIN

14th District

TIMOTHY O. SCHNEIDER

15th District

JEFFREY R. TOBOLSKI 16th District

SEAN M. MORRISON 17th District OFFICE OF CONTRACT COMPLIANCE

LISA ALEXANDER

INTERIM DIRECTOR

118 N. Clark; County Building, Room 1020 ● Chicago, Illinois 60602 ● (312) 603-5502

October 16, 2018

Mr. Raffi Sarrafian Chief Procurement Officer 118 N. Clark Street County Building-Room 1018 Chicago, IL 60602

Re: Contract No. 11-53-051 (Amendment No. 5)
Time and Attendance Solution

Bureau of Technology

Dear Mr. Sarrafian:

The Office of Contract Compliance is in receipt of the above-reference contract amendment and has reviewed it for compliance with the Minority- and Women- owned Business Enterprises (MBE/WBE) Ordinance. After careful review, it has been determined this amendment is responsive to the Ordinance.

Bidder: WorkForce Software

Original Contract Value: \$7,925,590.00

Increased Contract Value: \$786,812.44 (Amendment No. 2)

New Contract Value: \$8,712,402.44

Increased Contract Value: \$959,138.00 (Amendment No. 3)

New Contract Value: \$9,671,540,44

Increased Contract Value: \$3,381,598.00 (Amendment No. 4)

New Contract Value: \$13,053,138,44 Contract Extension: 24 months

New Contract Term: December 31, 2016 through December 30, 2018

Increased Confract Value: \$3,126,928.00 (Amendment No. 5)

New Contract Value: \$16,180,066.44 Contract Extension: 24 months

New Contract Term: December 31, 2018 through December 30, 2020

Contract Goal: 35% MBE/WBE

Full M/WBE Waiver Granted: Due to other relevant factors making it impossible or economically infeasible to utilize MBE and/or WBE firms as there are Specialized Professional Services. All of these services are either proprietary in nature or provided exclusively by WorkForce.

Original MBE/WBE forms were used in the determination of the responsiveness of this contract.

Sincerely,

Lisa Alexander

Interim Contract Compliance Director

LA/ate

Cc: Kevin Casey, OCPO Jim Gavin, BOT

MBE/WBE UTILIZATION PLAN - FORM 1

BIDDER/PROPOSER HEREBY STATES that all MBE/WBE firms included in this Plan are certified MBEs/WBEs by at least one of the entities listed in the General Conditions – Section 19.

| l. | BIDDER/P | PROPOSER MBE/WBE STATUS: (check the appropriate line) | | | | | |
|--------------------|------------------------|---|---|--|--|--|--|
| | | Bidder/Proposer is a certified MBE or WBE firm. (If so, attach copy of current Letter of Certification) | | | | | |
| | | Bidder/Proposer is a Joint Venture and one or more Joint Venture partners are certified MBEs or WBEs. (If so, attach copies of Letter(s) of Certification, a copy of Joint Venture Agreement clearly describing the role of the MBE/WBE firm(s) and its ownership interest in the Joint Venture and a completed Joint Venture Affidavit – available online at www.cookcountyil.gov/contractcompliance) | | | | | |
| | | Bidder/Proposer is not a certified MBE or WBE firm, nor a Joint Venture with MBE/WBE partners, but will utilitidirectly or indirectly in the performance of the Contract. (If so, complete Sections II below and the Letter(s) of Interest of the Contract. | ze MBE and WBE firms either ent – Form 2). | | | | |
| II. | | Direct Participation of MBE/WBE Firms Indirect Participation of MBE/WBE Firms | | | | | |
| achieve achieve | Direct Pa Direct Pa | Ils have not been achieved through direct participation, Bidder/Proposer shall include document articipation at the time of Bid/Proposal submission. Indirect Participation will only be consumanticipation have been exhausted. Only after written documentation of Good Faith Efforts onsidered. | idered after all efforts to | | | | |
| | MBEs/WE | BEs that will perform as subcontractors/suppliers/consultants include the following: | | | | | |
| | | MBE/WBE Firm: | | | | | |
| | | Address: | | | | | |
| | | E-mail: | . · · · · · · · · · · · · · · · · · · · | | | | |
| | | Contact Person: Phone: | <u>.</u> | | | | |
| • | | Dollar Amount Participation: \$ | _ | | | | |
| | | Percent Amount of Participation: | - | | | | |
| | | *Letter of Intent attached? Yes No *Current Letter of Certification attached? Yes No | | | | | |
| | | | | | | | |
| : | * * | MBE/WBE Firm: | | | | | |
| | | Address: | - : | | | | |
| | • | E-mail: | <u>.</u> | | | | |
| | | Contact Person: Phone: | | | | | |
| | | Dollar Amount Participation: \$ | | | | | |
| | | Percent Amount of Participation: | | | | | |
| | | *Letter of Intent attached? Yes No *Current Letter of Certification attached? Yes No | | | | | |
| | | Attach additional sheets as needed. | | | | | |

* Letter(s) of Intent and current Letters of Certification <u>must</u> be submitted at the time of bid.

MBE/WBE LETTER OF INTENT - FORM 2

| M/WBE Firm: | Certifying Agency: |
|---|---|
| Contact Person: | Certification Expiration Date: |
| Address: | Ethnicity: |
| City/State: Zip: | Bid/Proposal/Contract #: |
| Phone: Fax: | FEIN #: |
| Email: | |
| Participation: [] Direct [] Indirect | |
| Will the M/WBE firm be subcontracting any of the goods or s | services of this contract to another firm? |
| [] No [] Yes – Please attach explanation. Proposed | Subcontractor(s): |
| The undersigned M/WBE is prepared to provide the following more space is needed to fully describe M/WBE Firm's proposed so | |
| | |
| | |
| work, conditioned upon (1) the Bidder/Proposer's receipt Subcontractor remaining compliant with all relevant crede County, and the State to participate as a MBE/WBE firm for | f Intent will become a binding Subcontract Agreement for the above to f a signed contract from the County of Cook; (2) Undersigned ntials, codes, ordinances and statutes required by Contractor, Cook or the above work. The Undersigned Parties do also certify that they under Description of Service/ Supply and Fee/Cost were completed. |
| Signature (M/WBE) | Signature (Prime Bidder/Proposer) |
| Print Name | Print Name |
| Firm Name | Firm Name |
| Date | Date |
| Subscribed and sworn before me | Subscribed and sworn before me |
| this day of, 20 | this day of, 20 |
| Notary Public | Notary Public |
| SEAL | SEAL |

PETITION FOR REDUCTION/WAIVER OF MBE/WBE PARTICIPATION - FORM 3

| A. <u>BIDDEF</u> | R/PROPOSER HEREBY REQUESTS: | | | | | | |
|------------------|---|------------------------------------|-----------------------|------------------|-----------|--|--|
| × | FULL MBE WAIVER | X | FULL WBE WAIV | ER | | | |
| | REDUCTION (PARTIAL MBE and/or WBE PARTICIPATION) | | | | | | |
| | % of Reduction for MBE Participati% of Reduction for WBE Participat | | ٠ | | | | |
| B. <u>REASO</u> | N FOR FULL/REDUCTION WAIVER REQUEST | • | | | | | |
| | poser shall check each item applicable to its ation shall be submitted with this request. | reason for a | waiver request. | Additionally, s | upporting | | |
| (1 | Lack of sufficient qualified MBEs and/or WBEs by the contract. (Please explain) | capable of pro | viding the goods o | r services requ | ired | | |
| (2 | 2) The specifications and necessary requirements economically infeasible to divide the contract t accordance with the applicable participation. (| o enable the co | ntractor to utilize N | | | | |
| (3 | B) Price(s) quoted by potential MBEs and/or WBE doing business and would make acceptance o taking into consideration the percentage of total bid. (Please explain) | f such MBE and | d/or WBE bid econ | omically impra | cticable, | | |
| X (4 | There are other relevant factors making it impo WBE firms. (Please explain) | ssible or econo | mically infeasible f | to utilize MBE a | and/or | | |
| C. <u>GOOD</u> | FAITH EFFORTS TO OBTAIN MBE/WBE PART | CICIPATION | | | - | | |
| (* | Made timely written solicitation to identified M and provided MBEs and WBEs with a timely terms and conditions of the proposal to enabl solicitation. (Attach of copy written solicitation) | opportunity to re e MBEs and WI | eview and obtain r | elevant specific | ations, | | |
| X (2 | 2) Used the services and assistance of the Offic | e of Contract Co | ompliance staff. (F | Please explain |) | | |
| | Timely notified and used the services and ass organizations. (Attach of copy written solici | | nunity, minority an | d women busin | ess | | |
| (4 | Followed up on initial solicitation of MBEs and business. (Attach supporting documentation) | | mine if firms are ir | iterested in doi | ng | | |
| | 5) Engaged MBEs & WBEs for direct/indirect par | ticipation. (Plea | ase explain) | | | | |

D. OTHER RELEVANT INFORMATION

Attach any other documentation relative to Good Faith Efforts in complying with MBE/WBE participation.

Revised: 01/29/14

PETITION FOR WAIVER of MBE/WBE PARTICIPATION (SECTION 3) (CONTINUED)

B. REASON FOR FULL/REDUCTION WAIVER REQUEST

(4) WorkForce Software (WFS) is requesting a full waiver for the extension of our Professional Services Agreement for Enterprise Time and Attendance. This is the second of two (2) two-year extension periods at the County's option.

In addition to extending its current use of WFS Software-as-a-Service and timeclock rentals, the County wishes WFS to perform additional services under the category of Application Support Managed Services, or AMS for short. SaaS services are proprietary in nature, provided exclusively by WFS and have associated SLAs. The timeclock rentals are an extension of rental period for devices that WFS has already purchased and are already installed at the County.

Under AMS, WFS will perform ongoing modifications and enhancements to the County's configuration of the Time and Attendance system in order to keep up with the County's changing needs. This work requires specialized expertise of the WorkForce Software product, including upcoming versions which have not yet been released. It also requires an understanding of workforce management best practices and how to apply our product to them.

WFS has considered whether we could use MBE/WBE subcontractors to assist with some of this work. WFS has determined that this is not possible for, the following reasons:

- The expertise required is highly specialized and is not available outside of our company.
- As part of our contract, WFS will be responsible to Cook County for achieving certain levels of service (e.g. availability of resources, resource capacity, response time to County requires, time to complete requested work). WFS needs to maintain a high level of control in order to achieve these levels of service.
- Some of the work that WFS would perform for Cook County is in regard to compliance with labor laws and/or union agreements. WFS will need to maintain a high level of quality and timeliness for this work.

C. GOOD FAITH EFFORTS TO OBTAIN MBE/WBE PARTICIPATION

(2) WFS spoke with Jaqueline Gomez on 9/28/2016 to discuss the contract extension and explore ways that we satisfy the County's MBE/WBE participation guidelines. Jackie provided several ideas which WFS explored, including indirect participation.

WFS had a follow-up discussion with Jacqueline Gomez and Aleatha Easley on 10/19/2016 to explain what we had determined. WFS remains committed to working with MBE/WBE partners for both direct work with the County and Indirect work in other. situations. For example, NextGeneration Inc, (NGI) is one of our main MBE partners for work on the Cook County project. In addition to this direct activity, we continue to look for ways to work with NGI on projects for other prospective clients. NGI has gone through WFS implementation partner enablement training and we are currently engaged with NGI on several sales pursuits.

COOK COUNTY ECONOMIC DISCLOSURE STATEMENT AND EXECUTION DOCUMENT INDEX

| Section Description | | Pages | |
|---------------------|--|------------|--|
| 1 | Instructions for Completion of EDS | EDS i - ii | |
| 2 | Certifications | EDS 1-2 | |
| 3 | Economic and Other Disclosures, Affidavit of Child Support Obligations, Disclosure of Ownership Interest and Familial Relationship Disclosure Form | EDS 3 – 12 | |
| 4 | Cook County Affidavit for Wage Theft Ordinance | EDS 13-14 | |
| 5 | Contract and EDS Execution Page | EDS 15-17 | |

SECTION 1 INSTRUCTIONS FOR COMPLETION OF ECONOMIC DISCLOSURE STATEMENT AND EXECUTION DOCUMENT

This Economic Disclosure Statement and Execution Document ("EDS") is to be completed and executed by every Bidder on a County contract, every Proposer responding to a Request for Proposals, and every Respondent responding to a Request for Qualifications, and others as required by the Chief Procurement Officer. The execution of the EDS shall serve as the execution of a contract awarded by the County. The Chief Procurement Officer reserves the right to request that the Bidder or Proposer, or Respondent provide an updated EDS on an annual basis.

Definitions. Terms used in this EDS and not otherwise defined herein shall have the meanings given to such terms in the Instructions to Bidders, General Conditions, Request for Proposals, Request for Qualifications, as applicable.

Affiliate means a person that directly or indirectly through one or more intermediaries, Controls is Controlled by, or is under common Control with the Person specified.

Applicant means a person who executes this EDS.

Bidder means any person who submits a Bid.

Code means the Code of Ordinances, Cook County, Illinois available on municode.com.

Contract shall include any written document to make Procurements by or on behalf of Cook County.

Contractor or Contracting Party means a person that enters into a Contract with the County.

Control means the unfettered authority to directly or indirectly manage governance, administration, work, and all other aspects of a business.

EDS means this complete Economic Disclosure Statement and Execution Document, including all sections listed in the Index and any attachments.

Joint Venture means an association of two or more Persons proposing to perform a forprofit business enterprise. Joint Ventures must have an agreement in writing specifying the terms and conditions of the relationship between the partners and their relationship and respective responsibility for the Contract

Lobby or lobbying means to, for compensation, attempt to influence a County official or County employee with respect to any County matter.

Lobbyist means any person who lobbies.

Person or Persons means any individual, corporation, partnership, Joint Venture, trust, association, Limited Liability Company, sole proprietorship or other legal entity.

Prohibited Acts means any of the actions or occurrences which form the basis for disqualification under the Code, or under the Certifications hereinafter set forth.

Proposal means a response to an RFP.

Proposer means a person submitting a Proposal.

Response means response to an RFQ.

Respondent means a person responding to an RFQ.

RFP means a Request for Proposals issued pursuant to this Procurement Code.

RFQ means a Request for Qualifications issued to obtain the qualifications of interested parties.

INSTRUCTIONS FOR COMPLETION OF ECONOMIC DISCLOSURE STATEMENT AND EXECUTION DOCUMENT

Section 1: Instructions. Section 1 sets forth the instructions for completing and executing this EDS.

Section 2: Certifications. Section 2 sets forth certifications that are required for contracting parties under the Code and other applicable laws. Execution of this EDS constitutes a warranty that all the statements and certifications contained, and all the facts stated, in the Certifications are true, correct and complete as of the date of execution.

Section 3: Economic and Other Disclosures Statement. Section 3 is the County's required Economic and Other Disclosures Statement form. Execution of this EDS constitutes a warranty that all the information provided in the EDS is true, correct and complete as of the date of execution, and binds the Applicant to the warranties, representations, agreements and acknowledgements contained therein.

Required Updates. The Applicant is required to keep all information provided in this EDS current and accurate. In the event of any change in the information provided, including but not limited to any change which would render inaccurate or incomplete any certification or statement made in this EDS, the Applicant shall supplement this EDS up to the time the County takes action, by filing an amended EDS or such other documentation as is required.

Additional Information. The County's Governmental Ethics and Campaign Financing Ordinances impose certain duties and obligations on persons or entities seeking County contracts, work, business, or transactions, and the Applicant is expected to comply fully with these ordinances. For further information please contact the Director of Ethics at (312) 603-4304 (69 W. Washington St. Suite 3040, Chicago, IL 60602) or visit the web-site at cookcountyil.gov/ethics-board-of.

Authorized Signers of Contract and EDS Execution Page. If the Applicant is a corporation, the President and Secretary must execute the EDS. In the event that this EDS is executed by someone other than the President, attach hereto a certified copy of that section of the Corporate By-Laws or other authorization by the Corporation, satisfactory to the County that permits the person to execute EDS for said corporation. If the corporation is not registered in the State of Illinois, a copy of the Certificate of Good Standing from the state of incorporation must be submitted with this Signature Page.

If the Applicant is a partnership or joint venture, all partners or joint venturers must execute the EDS, unless one partner or joint venture has been authorized to sign for the partnership or joint venture, in which case, the partnership agreement, resolution or evidence of such authority satisfactory to the Office of the Chief Procurement Officer must be submitted with this Signature Page.

If the Applicant is a member-managed LLC all members must execute the EDS, unless otherwise provided in the operating agreement, resolution or other corporate documents. If the Applicant is a manager-managed LLC, the manager(s) must execute the EDS. The Applicant must attach either a certified copy of the operating agreement, resolution or other authorization, satisfactory to the County, demonstrating such person has the authority to execute the EDS on behalf of the LLC. If the LLC is not registered in the State of Illinois, a copy of a current Certificate of Good Standing from the state of incorporation must be submitted with this Signature Page.

If the Applicant is a Sole Proprietorship, the sole proprietor must execute the EDS.

A "Partnership" "Joint Venture" or "Sole Proprietorship" operating under an Assumed Name must be registered with the Illinois county in which it is located, as provided in 805 ILCS 405 (2012), and documentation evidencing registration must be submitted with the EDS.

Effective October 1, 2016 all foreign corporations and LLCs must be registered with the Illinois Secretary of State's Office unless a statutory exemption applies to the applicant. Applicants who are exempt from registering must provide a written statement explaining why they are exempt from registering as a foreign entity with the Illinois Secretary of State's Office.

CERTIFICATIONS

THE FOLLOWING CERTIFICATIONS ARE MADE PURSUANT TO STATE LAW AND THE CODE. THE APPLICANT IS CAUTIONED TO CAREFULLY READ THESE CERTIFICATIONS PRIOR TO SIGNING THE SIGNATURE PAGE. SIGNING THE SIGNATURE PAGE SHALL CONSTITUTE A WARRANTY BY THE APPLICANT THAT ALL THE STATEMENTS, CERTIFICATIONS AND INFORMATION SET FORTH WITHIN THESE CERTIFICATIONS ARE TRUE, COMPLETE AND CORRECT AS OF THE DATE THE SIGNATURE PAGE IS SIGNED. THE APPLICANT IS NOTIFIED THAT IF THE COUNTY LEARNS THAT ANY OF THE FOLLOWING CERTIFICATIONS WERE FALSELY MADE, THAT ANY CONTRACT ENTERED INTO WITH THE APPLICANT SHALL BE SUBJECT TO TERMINATION.

A. PERSONS AND ENTITIES SUBJECT TO DISQUALIFICATION

No person or business entity shall be awarded a contract or sub-contract, for a period of five (5) years from the date of conviction or entry of a plea or admission of guilt, civil or criminal, if that person or business entity:

- Has been convicted of an act committed, within the State of Illinois, of bribery or attempting to bribe an officer or employee of a unit of state, federal or local government or school district in the State of Illinois in that officer's or employee's official capacity;
- 2) Has been convicted by federal, state or local government of an act of bid-rigging or attempting to rig bids as defined in the Sherman Anti-Trust Act and Clayton Act. Act. 15 U.S.C. Section 1 *et seq.*;
- 3) Has been convicted of bid-rigging or attempting to rig bids under the laws of federal, state or local government;
- 4) Has been convicted of an act committed, within the State, of price-fixing or attempting to fix prices as defined by the Sherman Anti-Trust Act and the Clayton Act. 15 U.S.C. Section 1, et seq.;
- 5) Has been convicted of price-fixing or attempting to fix prices under the laws the State;
- 6) Has been convicted of defrauding or attempting to defraud any unit of state or local government or school district within the State of Illinois;
- 7) Has made an admission of guilt of such conduct as set forth in subsections (1) through (6) above which admission is a matter of record, whether or not such person or business entity was subject to prosecution for the offense or offenses admitted to: or
- 8) Has entered a plea of *nolo contendere* to charge of bribery, price-fixing, bid-rigging, or fraud, as set forth in subparagraphs (1) through (6) above.

In the case of bribery or attempting to bribe, a business entity may not be awarded a contract if an official, agent or employee of such business entity committed the Prohibited Act on behalf of the business entity and pursuant to the direction or authorization of an officer, director or other responsible official of the business entity, and such Prohibited Act occurred within three years prior to the award of the contract. In addition, a business entity shall be disqualified if an owner, partner or shareholder controlling, directly or indirectly, 20% or more of the business entity, or an officer of the business entity has performed any Prohibited Act within five years prior to the award of the Contract.

THE APPLICANT HEREBY CERTIFIES THAT: The Applicant has read the provisions of Section A, Persons and Entities Subject to Disqualification, that the Applicant has not committed any Prohibited Act set forth in Section A, and that award of the Contract to the Applicant would not violate the provisions of such Section or of the Code.

B. BID-RIGGING OR BID ROTATING

THE APPLICANT HEREBY CERTIFIES THAT: In accordance with 720 ILCS 5/33 E-11, neither the Applicant nor any Affiliated Entity is barred from award of this Contract as a result of a conviction for the violation of State laws prohibiting bidrigging or bid rotating.

C. DRUG FREE WORKPLACE ACT

THE APPLICANT HEREBY CERTIFIES THAT: The Applicant will provide a drug free workplace, as required by (30 ILCS 580/3).

D. DELINQUENCY IN PAYMENT OF TAXES

THE APPLICANT HEREBY CERTIFIES THAT: The Applicant is not an owner or a party responsible for the payment of any tax or fee administered by Cook County, such as bar award of a contract or subcontract pursuant to the Code, Chapter 34, Section 34-171.

E. HUMAN RIGHTS ORDINANCE

No person who is a party to a contract with Cook County ("County") shall engage in unlawful discrimination or sexual harassment against any individual in the terms or conditions of employment, credit, public accommodations, housing, or provision of County facilities, services or programs (Code Chapter 42, Section 42-30 et seq.).

F. ILLINOIS HUMAN RIGHTS ACT

THE APPLICANT HEREBY CERTIFIES THAT: It is in compliance with the Illinois Human Rights Act (775 ILCS 5/2-105), and agrees to abide by the requirements of the Act as part of its contractual obligations.

G. INSPECTOR GENERAL (COOK COUNTY CODE, CHAPTER 34, SECTION 34-174 and Section 34-250)

The Applicant has not willfully failed to cooperate in an investigation by the Cook County Independent Inspector General or to report to the Independent Inspector General any and all information concerning conduct which they know to involve corruption, or other criminal activity, by another county employee or official, which concerns his or her office of employment or County related transaction.

The Applicant has reported directly and without any undue delay any suspected or known fraudulent activity in the County's Procurement process to the Office of the Cook County Inspector General.

H. CAMPAIGN CONTRIBUTIONS (COOK COUNTY CODE, CHAPTER 2, SECTION 2-585)

THE APPLICANT CERTIFIES THAT: It has read and shall comply with the Cook County's Ordinance concerning campaign contributions, which is codified at Chapter 2, Division 2, Subdivision II, Section 585, and can be read in its entirety at www.municode.com.

GIFT BAN, (COOK COUNTY CODE, CHAPTER 2, SECTION 2-574)

THE APPLICANT CERTIFIES THAT: It has read and shall comply with the Cook County's Ordinance concerning receiving and soliciting gifts and favors, which is codified at Chapter 2, Division 2, Subdivision II, Section 574, and can be read in its entirety at www.municode.com.

J. LIVING WAGE ORDINANCE PREFERENCE (COOK COUNTY CODE, CHAPTER 34, SECTION 34-160;

Unless expressly waived by the Cook County Board of Commissioners, the Code requires that a living wage must be paid to individuals employed by a Contractor which has a County Contract and by all subcontractors of such Contractor under a County Contract, throughout the duration of such County Contract. The amount of such living wage is annually by the Chief Financial Officer of the County, and shall be posted on the Chief Procurement Officer's website.

The term "Contract" as used in Section 4, I, of this EDS, specifically excludes contracts with the following:

- 1) Not-For Profit Organizations (defined as a corporation having tax exempt status under Section 501(C)(3) of the United State Internal Revenue Code and recognized under the Illinois State not-for -profit law);
- Community Development Block Grants;
- Cook County Works Department;
- 4) Sheriff's Work Alternative Program; and
- 5) Department of Correction inmates.

REQUIRED DISCLOSURES

| 1 | DISCLOSURE OF L | ORRVIST CONTACTS |
|---|-----------------|------------------|

List all persons that have made lobbying contacts on your behalf with respect to this contract:

| Name | Address | |
|--------------------|---|--|
| Theodore Brunsvold | 500 N. Dearborn Street #1030, Chicago, IL 60610 | |
| Sarah Sheehan | 500 N. Dearborn Street #1030, Chicago, IL 60610 | |
| | | |

2. LOCAL BUSINESS PREFERENCE STATEMENT (CODE, CHAPTER 34, SECTION 34-230)

Local business means a Person, including a foreign corporation authorized to transact business in Illinois, having a bona fide establishment located within the County at which it is transacting business on the date when a Bid is submitted to the County, and which employs the majority of its regular, full-time work force within the County. A Joint Venture shall constitute a Local Business if one or more Persons that qualify as a "Local Business" hold interests totaling over 50 percent in the Joint Venture, even if the Joint Venture does not, at the time of the Bid submittal, have such a bona fide establishment within the County.

| Yes: | | No: _ | 7 | | • | | |
|----------------|-------------|--------------|----------------|----|---|--|--|
| If yes, list b | usiness add | dresses with | in Cook County | r. | | | |
| | | | | | | | |
| <u></u> | | | , | | | | |

3. THE CHILD SUPPORT ENFORCEMENT ORDINANCE (CODE, CHAPTER 34, SECTION 34-172)

Every Applicant for a County Privilege shall be in full compliance with any child support order before such Applicant is entitled to receive or renew a County Privilege. When delinquent child support exists, the County shall not issue or renew any County Privilege, and may revoke any County Privilege.

All Applicants are required to review the Cook County Affidavit of Child Support Obligations attached to this EDS (EDS-5) and complete the Affidavit, based on the instructions in the Affidavit.

| | a) | The following | ng is a com | plete list of a | ill real estate | owned by t | ne Applica | nt in Cook | County: | | | |
|-------------|------------|----------------|-------------|-----------------|-----------------|-------------------|------------|-------------|------------|------------|-------------|------|
| | | PERMANE | NT INDEX | NUMBER(S | 3): | , | <u>.</u> | | | <u></u> | | _ |
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| | | | | - | /ATT A (3) | | UEOEOO | DV-70 1 1 | | | | _ |
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| | L \ | J | - A P | | | | | | | | | |
| | b) | _ ✓ _T⊦ | e Applicar | nt owns no re | eal estate in | Cook Count | /- | | | | | |
| | - | | • | • | | | /. | | | | | |
| | EXCE | PTIONS TO C | ERTIFICA | TIONS OR I | DISCLOSUR | RES. | | | | | | |
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If the letters, "NA", the word "None" or "No Response" appears above, or if the space is left blank, it will be conclusively presumed that the Applicant certified to all Certifications and other statements contained in this EDS.

COOK COUNTY DISCLOSURE OF OWNERSHIP INTEREST STATEMENT

The Cook County Code of Ordinances (§2-610 et seq.) requires that any Applicant for any County Action must disclose information concerning ownership interests in the Applicant. This Disclosure of Ownership Interest Statement must be completed with all information current as of the date this Statement is signed. Furthermore, this Statement must be kept current, by filing an amended Statement, until such time as the County Board or County Agency shall take action on the application. The information contained in this Statement will be maintained in a database and made available for public viewing. County reserves the right to request additional information to verify veracity of information containted in this statement. If you are asked to list names, but there are no applicable names to list, you must state NONE. An incomplete Statement will be returned and any action regarding this contract will be delayed. A failure to fully comply with the ordinance may result in the action taken by the County Board or County Agency being voided. "Applicant" means any Entity or person making an application to the County for any County Action. "County Action" means any action by a County Agency, a County Department, or the County Board regarding an ordinance or ordinance amendment, a County Board approval, or other County agency approval, with respect to contracts, leases, or sale or purchase of real estate. "Person" "Entity" or "Legal Entity" means a sole proprietorship, corporation, partnership, association, business trust, estate, two or more persons having a joint or common interest, trustee of a land trust, other commercial or legal entity or any beneficiary or beneficiaries thereof. This Disclosure of Ownership Interest Statement must be submitted by : An Applicant for County Action and 2. A Person that holds stock or a beneficial interest in the Applicant and is listed on the Applicant's Statement (a "Holder") must file a Statement and complete #1 only under Ownership Interest Declaration. Please print or type responses clearly and legibly. Add additional pages if needed, being careful to identify each portion of the form to which each additional page refers. This Statement is being made by the [] Il Applicant or Stock/Beneficial Interest Holder This Statement is an: Original Statement or [| Amended Statement Identifying Information: Name WorkForce Software, LLC FEIN # Only: 45-386-2733 D/B/A: Street Address: 38705 Seven Mile Rd. Suite 300 City: Livonia State: MI Zip Code: 48152 Phone No.:_734-542-4100 Fax Number: 734-542-0635 Email: Cook County Business Registration Number: (Sole Proprietor, Joint Venture Partnership) Corporate File Number (if applicable): Form of Legal Entity: Sole Proprietor Partnership Corporation Trustee of Land Trust **Business Trust** Estate Association Joint Venture

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Other (describe) Limited Liability Company

Ownership Interest Declaration:

| 1. | List the name(s), address, and percent owners more than five percent (5%) in the Applicant/H | ship of each Person having a le lolder. | egal or beneficial interest (including ownership) of |
|----------|---|--|--|
| Name | Address | | Percentage Interest in Applicant/Holder |
| WorkF | Force Software Holdings, LLC 39705 Seven | Mile Rd. Suite 300, Livonia | · · |
| | | | |
| | | | |
| | | | |
| 2. | If the interest of any Person listed in (1) above address of the principal on whose behalf the i | e is held as an agent or agents nterest is held. | , or a nominee or nominees, list the name and |
| Name o | of Agent/Nominee Name of | Principal | Principal's Address |
| | | · | |
| | | | |
| | | | |
| 3. | Is the Applicant constructively controlled by a | nother person or Legal Entity? | []Yes [🗸]No |
| | If yes, state the name, address and percentage control is being or may be exercised. | ge of beneficial interest of such | n person, and the relationship under which such |
| Name | Address | Percentage of Beneficial Interest | Relationship |
| | | | |
| | | | |
| | | | |
| | | | |
| Corpo | rate Officers, Members and Partners Informa | ation: | |
| For all | | erms for all corporate officers. F | For all limited liability companies, list the names, addresses, for each partner or joint venture. |
| Name | Address | Title (specify title of | Term of Office |
| | : | Office, or whether m | |
| Pleas | se see attached document | or partner/joint ventu | ine) |
| - 1000 | se see allacited accument | | |
| - | | | |
| | | | |
| Decla | aration (check the applicable box): | | |
| V | I state under oath that the Applicant has with any information, data or plan as to the inten Agency action. | nheld no disclosure as to owne ded use or purpose for which t | ership interest in the Applicant nor reserved the Applicant seeks County Board or other County |
| | I state under oath that the Holder has withher be disclosed. | eld no disclosure as to owners | hip interest nor reserved any information required to |

WorkForce Software, LLC

| Officers | | |
|-----------------|-----------------|--|
| President | Michael Morini | 38705 Seven Mile Rd. Suite 300, Livonia MI 48152 |
| Vice President | NA | |
| Treasurer | Bob Feller | 38705 Seven Mile Rd. Suite 300, Livonia MI 48152 |
| Revenue | David Vonk | 38705 Seven Mile Rd. Suite 300, Livonia MI 48152 |
| Technology | John Williams | 38705 Seven Mile Rd. Suite 300, Livonia MI 48152 |
| Operations | Denise Broady | 1460 Broadway, New York, NY 10036 |
| Services | Alan Winegar | 38705 Seven Mile Rd. Suite 300, Livonia MI 48152 |
| Human Resources | Leslie Tarnacki | 38705 Seven Mile Rd. Suite 300, Livonia MI 48152 |

COOK COUNTY DISCLOSURE OF OWNERSHIP INTEREST STATEMENT SIGNATURE PAGE

| Bob Feller | CFO |
|---|--|
| Name of Authorized Applicant/Holder Representative (please print or type) | Title |
| \sim \sim \sim | October 15, 2018 |
| Signature | Date |
| bfeller@workforcesoftware.com | 734-542-4100 |
| E-mail address | Phone Number |
| Subscribed to and sworn before me this 155 day of 10 12, 20 15 | CAROL HAVIS Notary Public - State of Michigan My commission expires: County of Oakland My Commission Expires Jan 3, 2025 Acting in the County of |
| X Notany Public Skupatura | Notary Seal |



COOK COUNTY BOARD OF ETHICS 69 W. WASHINGTON STREET, SUITE 3040 CHICAGO, ILLINOIS 60602

312/603-4304 Office 312/603-9988 Fax

FAMILIAL RELATIONSHIP DISCLOSURE PROVISION

Nepotism Disclosure Requirement:

Doing a significant amount of business with the County requires that you disclose to the Board of Ethics the existence of any familial relationships with any County employee or any person holding elective office in the State of Illinois, the County, or in any municipality within the County. The Ethics Ordinance defines a significant amount of business for the purpose of this disclosure requirement as more than \$25,000 in aggregate County leases, contracts, purchases or sales in any calendar year.

If you are unsure of whether the business you do with the County or a County agency will cross this threshold, err on the side of caution by completing the attached familial disclosure form because, among other potential penalties, any person found guilty of failing to make a required disclosure or knowingly filing a false, misleading, or incomplete disclosure will be prohibited from doing any business with the County for a period of three years. The required disclosure should be filed with the Board of Ethics by January 1 of each calendar year in which you are doing business with the County and again with each bid/proposal/quotation to do business with Cook County. The Board of Ethics may assess a late filing fee of \$100 per day after an initial 30-day grace period.

The person that is doing business with the County must disclose his or her familial relationships. If the person on the County lease or contract or purchasing from or selling to the County is a business entity, then the business entity must disclose the familial relationships of the individuals who are and, during the year prior to doing business with the County, were:

- · its board of directors,
- its officers,
- its employees or independent contractors responsible for the general administration of the entity,
- its agents authorized to execute documents on behalf of the entity, and
- its employees who directly engage or engaged in doing work with the County on behalf of the entity.

Do not hesitate to contact the Board of Ethics at (312) 603-4304 for assistance in determining the scope of any required familial relationship disclosure.

Additional Definitions:

| "Familial relationship" mea | ns a person who is a spous- | e, domestic partner or | civil union partner of | a County employee or State, |
|-------------------------------|--------------------------------|--------------------------|--------------------------|--------------------------------|
| County or municipal official, | , or any person who is related | l to such an employee or | r official, whether by b | lood, marriage or adoption, as |
| a: | • | | | |

| ☐ Parent ☐ Child ☐ Brother ☐ Sister ☐ Aunt ☐ Uncle ☐ Niece ☐ Nephew | Grandparent Grandchild Fatherin-law Motherin-law Somin-law Daughterin-law Brotherin-law Sister-in-law | ✓ Stepfather ☐ Stepmother ☐ Stepson ☐ Stepdaughte ☐ Stepbrother ☐ Stepsister ☐ Halfbrother ☐ Halfsister |
|---|---|--|
| Nephew | Sister-in-law | ☐ Halfsister |

COOK COUNTY BOARD OF ETHICS FAMILIAL RELATIONSHIP DISCLOSURE FORM

| | ng Business with the Co | unty: WorkFor | ce Software, LLC | | - | |
|--|--|---|--|---|---|----------------|
| ddress of Person De | oing Business with the G | County: <u>38705</u> | Seven Mile Road | Suite 300, Livonia | MI 48152 | |
| none number of Per | son Doing Business wit | h the County: | 734-542-4100 | | :1 1 | |
| | | | | | | |
| mail address of Per | son Doing Business wit | h the County: | bfeller@workforce | esoftware.com | <u>. 1.4 11.1</u> | · |
| Person Doing Bu dividual completin obert Feller, CFO, 73 | siness with the County g this disclosure on beh 4-542-4100 | is a Busines alf of the Pers | s Entity, providence on Doing Busine | e the name, title ess with the Cour | e and contact in | formatio |
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| ECONTREION OF | BUSINESS WITH T | III COIDIN | 7 | | | |
| iring the calendar entify: | ages as needed and for year of this disclosure (ontract number, purchas | or the proceed | ling calendar ye | ar if disclosure is | s made on Janua | ry 1), |
| | rith the business you are | | | | · · · · · · · · · · · · · · · · · · · | |
| ontract No. 11-53-051 | 1 9 | | | | | |
| he aggregate dollar | value of the business y | ou are doing o | or seeking to do | with the County: | \$ 3,126,928.00 | |
| he name, title and o | value of the business y contact information for do with the County: | | | | | e busine |
| he name, title and o | contact information for do with the County: | | | | | e busine |
| The name, title and coing or seeking to describe the Casey, Office of the Casey, title and contains the name, title and contains the name of | contact information for do with the County: | the County of | ficial(s) or empl | oyee(s) involved | in negotiating th | _ :: |
| The name, title and coing or seeking to devin Casey, Office of the Casey, Office and coing or seeking to de | contact information for do with the County: Chief Procurement Officer contact information for | the County of | ficial(s) or empl | oyee(s) involved | in negotiating th | _ `` |
| The name, title and coing or seeking to devin Casey, Office of the Casey, Office and coing or seeking to de | contact information for do with the County: | the County of | ficial(s) or empl | oyee(s) involved | in negotiating th | _ `` |
| The name, title and coing or seeking to devin Casey, Office of the Casey | contact information for do with the County: Chief Procurement Officer contact information for do with the County: Interprise Application Services | the County of | ficial(s) or empl | oyee(s) involved | in negotiating th | busines |
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| he name, title and oping or seeking to devin Casey, Office of the Casey, | contact information for do with the County: Chief Procurement Officer contact information for do with the County: Interprise Application Services | the County of | ficial(s) or empl | oyee(s) involved oyee(s) involved | in negotiating th | busines |
| The name, title and coing or seeking to devin Casey, Office of the Casey | contact information for do with the County: chief Procurement Officer contact information for do with the County: Interprise Application Services FAMILIAL RELATION OFFICIALS applies and provide relations with the County of the County o | the County of the County of IONSHIPS W | ficial(s) or emple Ficial(s) or emple FITH COUNTS On where needed | oyee(s) involved oyee(s) involved EMPLOYEES | in negotiating the in managing the OR STATE, Continuity between | busines OUNTY |

State of Illinois, Cook County, or any municipality within Cook County.

COOK COUNTY BOARD OF ETHICS FAMILIAL RELATIONSHIP DISCLOSURE FORM

| Name of Individual Doing Business with the County | Name of Related County Employee or State, County or Municipal Elected Official | Title and Position of Related County Employee or State, County or Municipal Elected Official | Nature of Familial Relationship* | |
|--|--|---|--|-------------|
| | | | | · |
| more space is needed, atta | ch an additional sheet followir | ng the above format. | · · · · · · · · · · · · · · · · · · · | |
| member of this busi entity, agents author | ness entity's board of directors | ousiness entity and there is a fami s, officers, persons responsible for behalf of the business entity and/o | general administration of | the busine |
| and/or a person hold the other. The fami Name of Member of Board of Director for Business Entity Doing Business with | | business entity, on the one hand, a c of Illinois, Cook County, and/or a bws: Title and Position of Related County Employee or State, County or Municipal Elected Official | nd at least one Cook Cou | inty emplo |
| and/or a person hold the other. The fami Name of Member of Board of Director for Business Entity Doing Business with | ling elective office in the State ilial relationships are as follow Name of Related County Employee or State, County or | e of Illinois, Cook County, and/or a pws: Title and Position of Related County Employee or State, County | nd at least one Cook Couny municipality within C Nature of Familial | inty emplo |
| and/or a person hold | ling elective office in the State ilial relationships are as follow Name of Related County Employee or State, County or | e of Illinois, Cook County, and/or a pws: Title and Position of Related County Employee or State, County | nd at least one Cook Couny municipality within C Nature of Familial | inty employ |

ONTRACT # 11-53-051

| Name of Person Responsible for the General Administration of the Business Entity Doing Business with the County | Name of Related County Employee or State, County or Municipal Elected Official | Title and Position of Related County Employee or State, County or Municipal Elected Official | Naure of Familial Relationship | |
|---|--|--|--|---------------------------------------|
| | | | | |
| Name of Agent Authorized to Execute Documents for Business Entity Doing Business with the County | Name of Related County Employee or State, County or Municipal Elected Official | Title and Position of Related County Employee or State, County or Municipal Elected Official | Nature of Familial Relationship | |
| | | | | |
| Name of Employee of Business Emity Directly Engaged in Doing Business with the County | Name of Related County Employee or State, County or Municipal Elected Official | Title and Position of Related County Employee or State, County or Municipal Elected Official | Nature of Familia Relationship | |
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| | If more space is needed, attaci | h an additional sheet following the | above format | |
| VERIFICATION: To the acknowledge that an inaccur | best of my knowledge, the inf rate or incomplete disclosure i | ormation I have provided on this di s punishable by law, including but | isclosure form is accurate a not limited to fines and det | nd complete. I |
| Signature of Recipient | | October 16, 2018 Date | | T DATE |
| SUBMIT COMPLETED I | 69 West Was Office (312) | / Board of Ethics shington Street, Suite 3040, Chicag 603-4304 – Fax (312) 603-9988 Ethics@cookeountyil.gov | ja, Illinois 60602 | |

^{*} Spouse, domestic partner, civil union partner or parent, child, sibling, aunt, uncle, niece, nephew, grandparent or grandchild by blood, marriage (i.e. in laws and step relations) or adoption.

COOK COUNTY AFFIDAVIT FOR WAGE THEFT ORDINANCE

Effective May 1, 2015, every Person, including Substantial Owners, seeking a Contract with Cook County must comply with the Cook County Wage Theft Ordinance set forth in Chapter 34, Article IV, Section 179. Any Person/Substantial Owner, who fails to comply with Cook County Wage Theft Ordinance, may request that the Chief Procurement Officer grant a reduction or waiver in accordance with Section 34-179(d).

- "Contract" means any written document to make Procurements by or on behalf of Cook County.
- "Person" means any individual, corporation, partnership, Joint Venture, trust, association, limited liability company, sole proprietorship or other legal entity.
- "Procurement" means obtaining supplies, equipment, goods, or services of any kind.
- "Substantial Owner" means any person or persons who own or hold a twenty-five percent (25%) or more percentage of interest in any business entity seeking a County Privilege, including those shareholders, general or limited partners, beneficiaries and principals; except where a business entity is an individual or sole proprietorship, Substantial Owner means that individual or sole proprietor.

All Persons/Substantial Owners are required to complete this affidavit and comply with the Cook County Wage Theft Ordinance before any Contract is awarded. Signature of this form constitutes a certification the information provided below is correct and complete, and that the individual(s) signing this form has/have personal knowledge of such information. County reserves the right to request additional information to verify veracity of information contained in this Affidavit.

| I. | Contract Informa | ation: | | | | • | | |
|---|--|-----------------------|----------------|--------|----------|------------|-----|--|
| Contrac | t Number: | Contract No. 11- | 53-051 | | | | | |
| County | Using Agency (req | uesting Procurement): | Cook Coun | ty | <u>.</u> | | ٠ | |
| II. | Person/Substantial Owner Information: | | | | | | | |
| Person | (Corporate Entity N | Name): WorkForce | e Software, Ll | LC | i i | · · · | | |
| Substantial Owner Complete Name: WorkForce Software Holdings, LLC | | | | | | | | |
| FEIN# | 45-386-273 | 3 | | | • | | 1 | |
| E-mail a | address: | , | • , | | | * . | | |
| Street Address: 38705 Seven Mile Road Suite 300 | | | | | | | | |
| City: | Livonia | | | State: | MI | Zip:_48152 | | |
| Home F | hone: | | | | | | • • | |
| 111. | Compliance with Wage Laws: | | | | | | | |
| Within the past five years has the Person/Substantial Owner, in any judicial or administrative proceeding, been convicted of, entered a plea, made an admission of guilt or liability, or had an administrative finding made for committing a repeated or willful violation of any of the following laws: | | | | | | | | |
| No | Illinois Wage Payment and Collection Act, 820 ILCS 115/1 et seq., | | | | | | | |
| No | Illinois Minimum Wage Act, 820 ILCS 105/1 et seq., | | | | | | | |
| No | Illinois Worker Adjustment and Retraining Notification Act, 820 ILCS 65/1 et seq., | | | | | | | |
| No | Employee Classification Act, 820 ILCS 185/1 et seq., | | | | | | | |
| No | Fair Labor Standards Act of 1938, 29 U.S.C. 201, et seq., | | | | | | | |

If the Person/Substantial Owner answered "Yes" to any of the questions above, it is ineligible to enter into a Contract with Cook County, but can request a reduction or waiver under Section IV.

Any comparable state statute or regulation of any state, which governs the payment of wages

No

IV. Request for Waiver or Reduction

If Person/Substantial Owner answered "Yes" to any of the questions above, it may request a reduction or waiver in accordance with Section 34-179(d), provided that the request for reduction of waiver is made on the basis of one or more of the following actions that have taken place:

No There has been a bona fide change in ownership or Control of the ineligible Person or Substantial Owner

No Disciplinary action has been taken against the individual(s) responsible for the acts giving rise to the violation

No Remedial action has been taken to prevent a recurrence of the acts giving rise to the disqualification or default

No Other factors that the Person or Substantial Owner believe are relevant.

The Person/Substantial Owner must submit documentation to support the basis of its request for a reduction or waiver. The Chief Procurement Officer reserves the right to make additional inquiries and request additional documentation.

| V. | Affirmation The Person/Substantial Owner affirms that all statements conta | ained in the Affidavit are true, accurate and complete. |
|-------|--|--|
| | Signature: | Date: October 15, 2018 |
| | Name of Person signing (Print): Bob Feller | _{Title:} Chief Financial Officer |
| | Subscribed and sworn to before me this 15 th day of | 10T. 2018 |
| x | (Mal Haven | |
| Note: | Notary Public Signature The above information is subject to verification prior to the a | Notary Sea Ward of the Contract. Notary Public - State of Michigan County of Oakland My Commission Expires Jan. 3, 2025, Acting in the County of |

CONTRACT AND EDS EXECUTION PAGE PLEASE EXECUTE THREE ORIGINAL COPIES

The Applicant hereby certifies and warrants that all of the statements, certifications and representations set forth in this EDS are true, complete and correct; that the Applicant is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Applicant with all the policies and requirements set forth in this EDS; and that all facts and information provided by the Applicant in this EDS are true, complete and correct. The Applicant agrees to inform the Chief Procurement Officer in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

Execution by Corporation

| Corporation's Name | President's Printed Name and Signature | | | |
|---|--|--|--|--|
| Telephone | Email | | | |
| Secretary Signature | Date | | | |
| | Execution by LLC | | | |
| WorkForce Software, LLC | BOB FELLER | | | |
| LLC Name | *Member/Manager Printed Name and Signature | | | |
| October 15, 2018 | 734-542-4100 - bfeller@workforcesoftware.com | | | |
| Date | Telephone and Email | | | |
| Partnership/Joint Venture Name | *Partner/Joint Venture Printed Name and Signature | | | |
| Date | Telephone and Email | | | |
| Exe | ecution by Sole Proprietorship | | | |
| Printed Name and Signature | Date | | | |
| Telephone | Email | | | |
| Subscribed and sworn to before me this day of 1 20 1. | CAROL HAVIS Notary Public - State of Michigan County of Oakland My Commission Expires, Jan 3, 2025 Acting in the County of | | | |
| Notary Public Signature | Notary Seal | | | |

BOARD RESOLUTION OF WORKFORCE SOFTWARE LLC APPOINTING CHIEF FINANCIAL OFFICER DULY PASSED ON DECEMBER FIRST, 2014

APPOINTMENT OF CHIEF FINANCIAL OFFICER

RESOLVED, that Robert Feller is elected to the office of Chief Financial Officer to serve until his successor shall be duly appointed, unless he or she resigns, is removed from office or is otherwise disqualified from serving as Chief Financial Officer, to take his office immediately upon appointment.



RESOLVED, that the Chief Financial Officer is hereby authorized to do and perform any and all such acts, including execution of any and all documents and certificates as such officer shall deem necessary or advisable, to carry out the purposes and intent of the foregoing Resolution.

RESOLVED FURTHER, that any actions taken by such officer prior to the date of the foregoing resolution adopted hereby that are within the authority conferred thereby are hereby ratified, confirmed and approved as the acts and deeds of this company.

It is hereby certified by the undersigned that the foregoing resolution was duly passed by the Board of Directors of WorkForce Software LLC on the 1st day of December, 2014, in accordance with the Operating Agreement and Articles of Organization of the company and the laws and by-laws governing the Company and that said resolution has been duly recorded in the Minute Book and is in full-force and effect.

| Signature: That the | Date: 2/2/14 |
|------------------------------------|---------------|
| Signature: Ryan Hinkle | |
| Signature: Ross Devor | Date: |
| Signature: Delegger Peter Sobiloff | Date: 12/8/14 |
| Signature: iUL Kevin Choksi | Date: 12/1/14 |