



**OFFICE OF THE PURCHASING AGENT**

**COUNTY OF COOK**

118 NORTH CLARK ST. ROOM 1018  
 CHICAGO, ILLINOIS 60602-1375  
 (312) 603-5370

THIS PURCHASE ORDER NUMBER  
 MUST APPEAR ON ALL PACKAGES,  
 INVOICES, SHIPPING PAPERS AND  
 DROP SHIPMENTS.

PURCHASE ORDERED ISSUED TO  
 804559

CI Technologies Inc  
 P O Box 551700  
 Jacksonville FL 32255-1700

DATE  
 9/13/2012  
 F.O.B. POINT

PURCHASE ORDER NO.  
**182853 - 000- OP**  
 REQUISITION NO.  
 00105597 OR

COOK COUNTY FEIN: 36-6006541  
 ILLINOIS SALES TAX EXEMPT: E-9998-2013-04  
 FEDERAL EXCISE TAX EXEMPT CERT: 36-75-D038K

SHIP TO Sheriff Budget Department  
 69 W Washington Rm 1410  
 Chicago IL 60602

DELIVERY INSTRUCTIONS  
 COLLEEN SULLIVAN 312-  
 603-0059

DEPT NO 2110501	Page 1 of 1
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LINE	FURNISH THE FOLLOWING SUPPLIES AND/OR SERVICE	QUANTITY/ UOM	UNIT PRICE	EXTENDED PRICE	ACCOUNT NUMBER
1.00	RENEWAL OF IAPRO SOFTWARE. ANNUAL MAINTENANCE INCLUDES THE FOLLOWING: -UNLIMITED USE OF SITE -PROVISION OF ALL NEW VERSIONS OF THE IAPRO SOFTWARE ALONG WITH AND ASSOCIATED TECHNICAL AND OTHER DOCUMENTATION SUCH AS USERS MANUALS, ETC. -TECHNICAL SUPPORT INCLUDING END USER AND SYSTEM SUPPORT PROVIDED VIA PHONE AND/OR EMAIL DURING NORMAL WORKING HOURS. -ACCESS TO THE ANNUAL USER'S CONFERENCE TO BE USED BY THE COOK COUNTY SHERIFF'S OFFICE OF PROFESSIONAL REVIEW FOR TRACKING INTERNAL MISCONDUCT INVESTIGATIONS, TRACKING OF USE OF FORCE INCIDENTS WITHIN THE SHERIFF'S OFFICE AND CREATES ALERTS ON EMPLOYEES WHO EXCEED THE THRESHOLD ON A PREDETERMINED NUMBER OF INCIDENTS. THIS TRACKING IS CRUCIAL IN THE FEDERAL LAWSUIT AGAINST THE COOK COUNTY DEPARTMENT OF CORRECTIONS COMMONLY REFERRED TO AS THE DURAN SUIT. CONTRACT PERIOD: Upon execution-9/30/13 PLEASE SEND ALL CONTRACT OR CORRESPONDENCE TO THE FOLLOWING: CI TECHNOLOGIES ATT: JERRI KELLY 119 N. COMMERCIAL STREET SUITE 230 BELLINGHAM, WASHINGTON 98225	.00 JB	15,400.0000	15,400.00	2110501.540320
		***** Total Order *****		15,400.00	

NOTE: VENDOR AGREES NOT TO EXCEED THE QUANTITY OR DOLLAR AMOUNT OF THIS ORDER WITHOUT WRITTEN AUTHORIZATION FROM THE PURCHASING AGENT

**RECEIPT CERTIFICATION (FOR DEPARTMENT USE ONLY)**

I hereby certify that I have received the goods/services reflected above and that the items referenced are in full conformity with the purchase order/contract.

I hereby certify that this purchase is in agreement with the requisition on file authorizing the expenditure and is properly approved.

PURCHASING AGENT  
*Maria de la Cruz*  
 Date: 10/23/12

Authorized Signature: \_\_\_\_\_

Date: \_\_\_\_\_

10/23/12 *bk*

# Purchase Requisition

Office of the Purchasing Agent

Cook County of Illinois

## Requisition # OR 105597 Contract #

Ship To: 8002100 Sheriff Budget Department  
69 W Washington Rm 1410  
Chicago IL 60602

Supplier: 804559 CI Technologies Inc  
P O Box 551700  
Jacksonville FL 32255-1700

Buyer Number 724150 Supervisor 40  
Bid/Sole Src Code SSV  
Business Unit 2110501  
Internal Req Number 22110023  
Board Apr Date & Item 9/4/2012  
Requisition Date 9/4/2012  
Date Needed 9/4/2012

81 BK new  
Esleem  
Purchase Order Number  
**182553**

One Time Purchase Yes No Covers Need for months. Specific Period of time thru

Expiration Date Emergency No.

Line # Commodity Description

Quantity UOM

Est. Unit Cost

Extended Cost Business Unit and Object Account

1.000 962 RENEWAL OF IAPRO SOFTWARE. ANNUAL MAINTENANCE INCLUDES < > JB 15,400.0000 15,400.00 2110501.540320

THE FOLLOWING:  
-UNLIMITED USE OF SITE  
-PROVISION OF ALL NEW VERSIONS OF THE IAPRO SOFTWARE ALONG WITH AND ASSOCIATED TECHNICAL AND OTHER DOCUMENTATION SUCH AS USERS MANUALS, ETC.  
-TECHNICAL SUPPORT INCLUDING END USER AND SYSTEM SUPPORT PROVIDED VIA PHONE AND/OR EMAIL DURING NORMAL WORKING HOURS.  
-ACCESS TO THE ANNUAL USER'S CONFERENCE  
TO BE USED BY THE COOK COUNTY SHERIFF'S OFFICE OF PROFESSIONAL REVIEW FOR TRACKING INTERNAL MISCONDUCT INVESTIGATIONS, TRACKING OF USE OF FORCE INCIDENTS WITHIN THE SHERIFF'S OFFICE AND CREATES ALERTS ON EMPLOYEES WHO EXCEED THE THRESHOLD ON A PREDETERMINED NUMBER OF INCIDENTS.

THIS TRACKING IS CRUCIAL IN THE FEDERAL LAWSUIT AGAINST THE COOK COUNTY DEPARTMENT OF CORRECTIONS COMMONLY REFERRED TO AS THE DURAN SUIT.

CONTRACT PERIOD: 10/1/12-9/30/13

PLEASE SEND ALL CONTRACT OR CORRESPONDENCE TO THE FOLLOWING:

CI TECHNOLOGIES  
ATT: JERRI KELLY  
119 N. COMMERCIAL STREET  
SUITE 230  
BELLINGHAM, WASHINGTON

### CERTIFICATION

I hereby certify that the items and/or services above are necessary to this department (or institution) and that the dept. no., account & activity numbers indicated above accurately reflect the specific line item budget appropriation approved by the Board of County Commissioners and there is a sufficient unencumbered balance in the account to grant same.

CCA

APPROVED BUDGETARY ACCOUNT

PURCHASING USE ONLY

ACCT #

DATE BY

REQUISITIONER

BUREAU DEPARTMENT HEAD

*Alena Herrera*  
BUREAU DEPARTMENT HEAD

RECEIVED  
OFFICE OF THE  
PURCHASING AGENT  
2012 SEP -4 PM 2:53  
BOOKKEEPING

# Purchase Requisition

Office of the Purchasing Agent

Cook County of Illinois

Purchase Order Number

Requisition # OR 105597 Contract #

Ship To: 8002100 Sheriff Budget Department  
69 W Washington Rm 1410  
Chicago IL 60602

Supplier: 804559  
P O Box 551700  
Jacksonville FL 32255-1700

Buyer Number 724150 Supervisor 40  
Bid/Sole Src Code SSV  
Business Unit 2110501  
Internal Req Number 22110023  
Board Apr Date & Item  
Requisition Date 9/4/2012  
Date Needed 9/4/2012

One Time Purchase Yes No Covers Need for months. Specific Period of time thru Prior Contract No. Expiration Date Emergency No.

Line #	Commodity Description	Quantity	UOM	Bal. on Hand	Est. Unit Cost	Extended Cost	Business Unit and Object Account
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98225

Total of Items Ordered 15,400.00

RECEIVED  
OFFICE OF THE  
PURCHASING AGENT  
2012 SEP -4 PM 2:54  
BOOKKEEPING

### CERTIFICATION

I hereby certify that the items and/or services above are necessary to this department (or institution) and that the dept. no., account & activity numbers indicated above accurately reflect the specific line item budget appropriation approved by the Board of County Commissioners and there is a sufficient unencumbered balance in the account to grant same.

*Alyssa Torrea*  
BUREAU or DEPARTMENT HEAD

REQUISITIONER

APPROVED BUDGETARY ACCOUNT

CCA

PURCHASING USE ONLY

ACCT #

DATE

BY

THOMAS J. DART  
SHERIFF



ALEXIS HERRERA  
CHIEF FINANCIAL OFFICER  
SOJOURNER COLBERT  
FINANCE DIRECTOR

**SHERIFF'S OFFICE OF COOK COUNTY, ILLINOIS**  
**DEPARTMENT OF FISCAL ADMINISTRATION AND SUPPORT SERVICES**

69 W. WASHINGTON, CHICAGO, ILLINOIS 60602  
SUITE 1410  
PHONE (312) 603-0069  
FAX (312) 603-9806

September 4, 2012

Maria De Lourdes Coss  
Purchasing Agent  
Cook County Government  
118 N. Clark Street, Room 1018  
Chicago, Illinois 60602

RE: REQ#22110023 SYSTEM#105597  
CI Technologies

Dear Ms. Coss,

We are requesting a sole source agreement with CI Technologies, Inc. of St. Augustine, Florida, in the amount of \$15,400.00.

In FY08 the Sheriff's Office purchased IAPRO software for our Office of Professional Review Department. The sole manufacturer of this software is CI Technologies, Inc. This is for the renewal of their software maintenance agreement.

If you have any questions regarding this request, please feel free to contact my office at 603-0069.

Sincerely,

  
Alexis Herrera  
Chief Financial Officer  
Sheriff's Department

AH/CS





**Cook County  
Office of the Purchasing Agent**

**Sole Source Justification**

<b>General Information</b>	Date: 9/4/2012
Unit/Department: Sheriff's Budget	Phone No.: 312-603-0059
Contact Name: Colleen Sullivan	Email: Colleen.Sullivan@cookcountyil.gov

<b>Vendor Information</b>	Requisition No. 22110023
Name: CI Technologies	Purchase Order No.
Address: PO Box 551700 Jacksonville, FL 32255-1700	Contract No.

<b>Description.</b> Please provide a description of the goods or services required, the duration or frequency of the requirement, and where will the services or goods be delivered.
IAPRO Internal Affairs/ Professional Standards unit software annual maintenance.

<b>Type.</b> Please select one of the options and explain below.
<input type="checkbox"/> Single Source <input checked="" type="checkbox"/> Proprietary/Copyright Restrictions <input checked="" type="checkbox"/> Equipment Compatibility <input type="checkbox"/> Patented Product <input type="checkbox"/> Exclusive or Unique Capability <input type="checkbox"/> Other, please explain
Explanation: Why is this product or service the only one that would satisfy the requirement(s)? CI Technologies is the only provider of IAPRO including all maintenance, support, upgrades & training.

<b>Due Diligence.</b> Describe the due diligence performed that led to the conclusion that this is a sole source.
CI Technologies is the creator of this software.

<b>Department Recommendation</b>	
Requestor: Colleen Sullivan	Date 9/4/12
Department Head: Alexis Herrera <i>Alexis Herrera</i>	Date: 9/4/12

<b>Purchasing Agent Approval</b>	
Signature: <i>Maria de la Cruz</i> <i>BA</i>	Date: 10/23/12



# IAPRO

The Leading Police Integrity Software Worldwide

August 31, 2012

Colleen Sullivan  
Cook County Sheriff's Office  
Sheriff Budget Department  
69 West Washington Rm 1410  
118 N. Clark St. Rm 1018  
Chicago, IL 60602  
E-Mail: colleen.sullivan@cookcountyil.gov

Dear Colleen,

I have prepared the below Oct 2012 - Sep 2013 price quote covering all costs associated with IA Pro software maintenance. IAPro is typically used in Internal Affairs and provides case management, early intervention monitoring along with all associated reports and charts for statistical analysis.

Annual maintenance includes:

- 1 - Unlimited use site license. No restrictions on number of users.
- 2- Provision of all new versions of the IA Pro software along with any associated technical and other documentation such as user manuals, and,
- 3 - Technical support including end user and system support provided via phone and/or e-mail during normal working hours.
- 4 - Access to the annual User's Conference. This year's conference is being held in San Antonio Texas.

This letter confirms that your agency's annual maintenance fee for the upcoming period (Oct 2012 - Sep 2013) will be \$ 15,400.00.

Please contact me if you need any additional information or have any further questions.

Best Regards,



Jerri Kelly  
CI Technologies, Inc.  
[jkelly@ci-technologies.com](mailto:jkelly@ci-technologies.com)  
Toll Free: 800.620.8504 ext 711  
Fax: 800.620.8504

cc: CI Technologies

MAILING ADDRESS: 1941 LAKE WHATCOM BLVD. B-3 #163 + BELLINGHAM, WA 98229 + USA  
MAILING ADDRESS: P.O. BOX 551700 + JACKSONVILLE, FL 32255-1700 + USA  
[www.iaprofessional.com](http://www.iaprofessional.com)

# IAPro

**CI Technologies, Inc.**  
**Bellingham, WA USA / Vancouver, BC Canada**  
[www.iapro.com](http://www.iapro.com)

## **Sole Source Statement** **Fall 2012**

CI Technologies, Inc. of St. Augustine, Florida is the sole source vendor of IAPro internal affairs/professional standards unit software and our BlueTeam adjunct software product.

IAPro and BlueTeam have been created by CI Technologies and can only be purchased directly from CI Technologies. In addition, CI Technologies is the sole source provider of technical support for both IAPro and BlueTeam.

BlueTeam is an adjunct application that works with IAPro. Due to the shared database and drop-down fields; BlueTeam is the only web-enabled application that IAPro integrates with to allow our customers a web-enabled point of entry for field level officers.

CI Technologies is constantly keeping aware of software applications that compete with IAPro and BlueTeam, their feature sets, and their customer bases.

Many of the features and capabilities of IAPro and BlueTeam are to our knowledge not shared by any other competing internal affairs unit software product. These include, but are not limited to:

- A unique two-application solution. IAPro: designed for daily use by OPS/IA Units, and BlueTeam: Designed for use by front-line officers and supervisors with minimal or no training necessary.
- IAPro has an "Outlook-style" interface that's familiar to many computer users
- BlueTeam supports entry and management of use-of-force, accident, pursuit and user-defined incidents from the field
- BlueTeam includes routing of incidents via the chain of command with review and approval functions
- BlueTeam include features that integrate with departmental e-mail so that supervisors are notified via e-mail of new incidents that have been routed to them for review and approval.
- Comprehensive snapshot storage of officer profile at time of incident
- Early intervention features that include alert override based on involved officer assignment, use-of-force alerts, allegation alerts, supervisory alerts, organizational component alert and peer-group analysis.
- Word template integration, with over 120 bookmarks for automatic form and document creation.
- An unlimited number of files of any type – such as audio, image, Adobe Acrobat, MS Word, etc. -- can be linked to each incident in both IAPro and BlueTeam.
- IAPro and BlueTeam allow our customers to meet 28 different CALEA accreditation standards relating to complaints and Early Intervention.
- Export of most reports' and early intervention interfaces' data directly to MS Excel by simply clicking on a button.

Mailing address: 1941 Lake Whatcom Blvd B3 #163, Bellingham, WA 98229  
Remit Address: PO Box 551700, Jacksonville FL 3255-1700  
800-620-8504      [www.iapro.com](http://www.iapro.com)

# IAPro

CI Technologies, Inc.  
Bellingham, WA USA / Vancouver, BC Canada  
[www.iapro.com](http://www.iapro.com)

- Special Correctional Features - A range of features for our correctional customers, including:
  - Correctional mode setting that activates related features for correctional customers.
  - Correctional customers can configure the facilities breakout nomenclature (region, cellblock, pod, etc.) that reflects their needs. This results in system screens and reports that reflect each customer's specific nomenclature.
  - Ability to track information on current facility and location of each inmate with that information saved each time that inmate is linked as an involved party to an incident. This enables reporting and statistical analysis of where within the customer's facilities complaints, uses of force, and other incidents are occurring.
  - Addition of a user-defined inmate number fields so that involved inmates are positively identified.
  - Ability to link one or more charges and their dispositions to each involved inmate, in order to better handle complaints against inmates
  - Charge disposition is included with the citizen/inmate linked charge record so that each charge's disposition can be tracked and reported on
  - Special icon to identify inmates as distinct from other involved parties
  - Ability to track and report on statistics for Conductive Energy Devices (seen below)
  - The current version of BlueTeam will include "clickable" body image for capture of force contact points and injuries in a user-friendly manner similar to many paper report formats (see below screen)

**BlueTeam**  
Field Support Services  
[Return to Incident](#)

**Add Force Used by Sergeant Brent Peppiatt**

**Add Force Used**

Force Type:

Was Force Effective?  
 Yes  No  Limited

Less Lethal Details

Serial #

Cartridge #

Was the device deployed only?  
 Was this a projectile / probe deployment?  
 Was this a direct contact / drive stun contact?

Number of cycles:

Duration of cycles:

Did the application cause injury?  
 Was the cartridge attached?  
 Was a follow up drive stun conducted?  
 Was this an accidental (unauthorized) discharge?

Additional Details

Was this an arc display?  
 Citizen was painted with laser / red dot

**FRONT** **BACK**

Missed

- Intelligent quality assurance (QA) features that notify users of incomplete entry of incident data. This important feature helps to ensure entry of all data needed to feel statistical reports and charts, and is particularly helpful for new users.

Mailing address: 1941 Lake Whatcom Blvd B3 #163, Bellingham, WA 98229  
Remit Address: PO Box 551700, Jacksonville FL 3255-1700  
800-620-8504 [www.iapro.com](http://www.iapro.com)

# IAPro

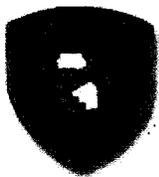
CI Technologies, Inc.  
Bellingham, WA USA / Vancouver, BC Canada  
[www.iapro.com](http://www.iapro.com)

- Access/security control with multi-level access screening, feature access control, and advance read/write access control by user or unit.
- **Meets US Federal Government guidelines for strong password security including:**
  - A password minimum length can be configured
  - Passwords are stored encrypted in the database
  - Specify passwords contains one or more lower case character
  - Specify passwords contains one or more upper case character
  - Specify passwords contains one or more numeric character
  - Specify passwords contains one or more special non-alphanumeric character
  - Password re-use detection and limit so that a previously used-password cannot be re-used
  - User accounts are locked out after a specified number of unsuccessful logon attempts
  - LDAP/Active Directory login/password integration
- Case management with visual drill-down capability using a Windows Explorer –style interface.
- Reminders of overdue and approaching overdue status incidents and investigative tasks at user login.
- Automatic creation and assignment of due dates and investigative tasks when each incident is initially entered, based on parameters set by the administrator.
- Pseudo-e-mail “Mailbox” feature within IAPro provide fully-secure capability to route incidents among users. Notification of un-read mail is provided at login to the system administrator, so that mail that is overdue to be reviewed and handled can be managed.
- Purge functions including purge log
- Ability to use any of the three main industry-standard database engines: Microsoft SQLServer, Oracle or IBM DB2.
- Over 400 customers as of Spring 2011 in Canada, New Zealand, Australia and the USA.
- Specific features for organizations that have a separate unit from IA/PSU that tracks and records discipline into the system.
- California-specific features including response to Pitchess Motion officer history print-out, incident-level purge with purge date maintenance features, vehicle pursuit data elements accommodate information of CHP reporting form, and time/effort tacking for case investigation costs reimbursement from State of California DOJ.



Michael Blumberg  
President – CI Technologies, Inc.  
800.620.8504

Mailing address: 1941 Lake Whatcom Blvd B3 #163, Bellingham, WA 98229  
Remit Address: PO Box 551700, Jacksonville FL 3255-1700  
800-620-8504 [www.iapro.com](http://www.iapro.com)



## **COOK COUNTY SHERIFF'S OFFICE**

### **Office of Professional Review**

August 30, 2012

**TO:** Alexis Herrera  
Chief Financial Officer  
Fiscal Administration & Support Services

**FROM:** Joseph C. Ways, Sr.  
Executive Director  
Office of Professional Review

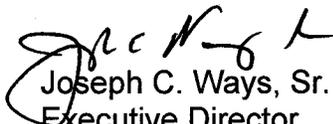
**SUBJECT:** IA Pro Annual Maintenance Renewal

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Attached to this memorandum is the invoice for the renewal of the IAPro annual maintenance contract. As you are aware, since 2008 IAPro has been the database used by OPR for tracking internal misconduct investigations. More importantly, IAPro also allows for the tracking of Use of Force incidents within the Sheriff's Office and creates alerts on those employees who exceed the threshold on a predetermined number of incidents. This tracking and identification are critical components in the resolution of the decades old Federal lawsuit against the Cook County Department of Corrections, commonly referred to as the Duran suit.

IAPro, a copyrighted product of CI Technologies, can be maintained only by CI Technologies. Therefore, CI Technologies is the sole source provider of this service.

Your assistance in addressing this invoice is greatly appreciated.

  
Joseph C. Ways, Sr.  
Executive Director  
Office of Professional Review

AUG 31 11:23



**THE BOARD OF COMMISSIONERS  
TONI PRECKWINKLE, PRESIDENT**

Earlean Collins  
Robert Sheels  
Jerry Butler  
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Deborah Sims  
Joan P. Murphy  
James G. Garcia  
Edwin Hayes  
Peter N. Silveri

1<sup>st</sup> Dist.  
2<sup>nd</sup> Dist.  
3<sup>rd</sup> Dist.  
4<sup>th</sup> Dist.  
5<sup>th</sup> Dist.  
6<sup>th</sup> Dist.  
7<sup>th</sup> Dist.  
8<sup>th</sup> Dist.  
9<sup>th</sup> Dist.

Bridget Greich  
John P. Daley  
John A. Pilchay  
Lawrence Burdick  
Gregg Gorlin  
Timothy Q. Schneider  
Jeffrey R. Tobolski  
Elizabeth Ann Duody Germain

10<sup>th</sup> Dist.  
11<sup>th</sup> Dist.  
12<sup>th</sup> Dist.  
13<sup>th</sup> Dist.  
14<sup>th</sup> Dist.  
15<sup>th</sup> Dist.  
16<sup>th</sup> Dist.  
17<sup>th</sup> Dist.



**COUNTY OF COOK  
BUREAU OF FINANCE  
OFFICE OF THE CHIEF PROCUREMENT OFFICER  
MARIA DE LOURDES COSS  
CHIEF PROCUREMENT OFFICER**

County Building  
118 North Clark Street, Room 1018  
Chicago, Illinois 60602-1304  
TEL: (312) 603-6370

# Memo

Date: October 2, 2012

To: Kathy Burgess  
Child Support Enforcement

From: Colleen Chambers, Specifications Engineer  
Office of the Chief Procurement Officer

Ref: Child Support Enforcement Check

The document listed below is submitted for your review and approval/suggestions regarding compliance with the Child Support Enforcement Ordinance.

Date	Contract, Quote or OMP No.	Vendor	Approved or Denied	Date Returned
10/2/12	P.O. 182853	CI Technologies, Inc.	OK	10/2/12

Please contact me if you have any questions regarding this document.

(T) 312-603-6998  
(F) 312-603-3175  
(E) [colleen.chambers@cookcountyil.gov](mailto:colleen.chambers@cookcountyil.gov)

Attached: Child Support Documents

