BIDDER: System Solutions Inc.

CONTRACT FOR SUPPLY AND SERVICE

CONTRACT NO. 11-84-167

FEB 21 2012

HARDWARE AND HARDWARE MAINTENANCE
AT VARIOUS COOK COUNTY FACILITIES
FOR
COOK COUNTY BUREAU OF TECHNOLOGY

A PRE BID CONFERENCE WILL BE HELD ON Friday, November 18 at 12PM Noon CST

BIDS TO BE EXECUTED IN TRIPLICATE
RESPONSES WILL BE DUE ON *MONDAY, JANUARY 9, 2012* at 10:00 AM CST
LATE BIDS WILL NOT BE CONSIDERED
DELIVER BIDS TO 118 N. CLARK ST., ROOM 1018, CHICAGO IL 60602

REVERSE AUCTION EVENT WILL BE HELD ON *MONDAY, JANUARY 30, 2012* at 10:00 AM CST.

***THERE IS NO FEE TO THE BIDDERS AND/OR AWARDED COMPANY(S) TO PARTICIPATE IN THE REVERSE AUCTION.**

CONTACT Barbie Flock, SPECIFICATIONS ENGINEER, AT 312-603-6828
EMAIL Barbie.Flock@cookcountyil.gov

ISSUED BY THE
OFFICE OF THE CHIEF PROCUREMENT OFFICER

BOARD OF COMMISSIONERS
COUNTY OF COOK
TONI PRECKWINKLE, PRESIDENT

APPROVED BY BOARD OF
COOK COUNTY COMMISSIONERS

JUN 05 2012

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INSTRUCTIONS TO BIDDERS
BID CONTRACTS
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INSTRUCTIONS TO BIDDERS

IB-01 DEFINITIONS

A. **BIDDER** shall mean the individual or business entity submitting a Bid Proposal to supply any or all of the services or goods required by the Contract Documents.

B. **BID PROPOSAL** shall mean the Contract Documents as completed by the Bidder which constitutes the Bidder's offer.

C. **CONTRACT** shall mean the agreement between the County and Contractor as set forth in the Contract Documents and as awarded by the Cook County Board of Commissioners.

D. **CONTRACT DOCUMENTS** shall mean collectively the Instructions to Bidders, General Conditions, Special Conditions, Specifications, Attachments, Addenda, if any, Bid Proposal, Site Inspection Certificate, Contractor Certifications and Forms for Minority Participation. The above documents shall be considered as one integrated document setting forth the obligations of the parties.

E. **CONTRACTOR** shall mean the individual or business entity submitting a Bid Proposal and to whom the Cook County Board of Commissioners awards the Contract.

F. **COUNTY** shall mean the County of Cook, a body politic and corporate of the State of Illinois.

G. **DIRECTOR** shall mean the person or persons authorized by the County to act in connection with this Contract. Such authorization shall not include any power to change the scope of the Contract or to obligate the County to pay additional sums beyond the amount of the Contract awarded by the Cook County Board of Commissioners.

H. **PURCHASING AGENT** shall mean the Purchasing Agent of the County of Cook whose duties and responsibilities are more particularly described in the Illinois Compiled Statutes 1994, 55 ILCS 5/5-36003.

I. **SPECIFICATIONS** shall mean the description of the required services, Contract Goods, equipment, personnel, volume and use statistics and all requirements for the scope of work set forth in the Contract Documents.

IB-02 PREPARATION OF PROPOSALS

The Bidder shall prepare one (1) copy of its Bid Proposal on the proposal forms within the Contract Documents and three (3) execution pages, all with original signatures in the back of the document. Unless otherwise stated, all blank spaces on the proposal forms shall be fully completed. Bidder bears all responsibility for error or omissions in the submission of the Bid Proposal.

IB-03 SITE INSPECTION CERTIFICATE

When required in the legal advertisement or the Special Conditions, the Bidder shall visit the job-site and shall carefully examine and become familiar with all conditions which may in any way affect the performance of the Contract and shall submit certification of such inspection along with the Bid Proposal. The dates and conditions of the site inspection are determined by County.

IB-04 BID DEPOSIT

When required in the legal advertisement, the Bid Proposal shall be accompanied by cash, cashier's check, certified check, bank draft or surety bond in the amount shown in the legal advertisement or as may be prescribed in these Contract Documents. A certified or cashier's check shall be drawn on a responsible bank doing business in the United States and shall be made payable to the order of the County of Cook. The Surety issuing the bond must have a general rating of "A", and shall be a Class VII or higher in the financial size category as defined by Best's Key Rating Guide - Property and Casualty. Failure to submit the bid deposit shall constitute an informal Bid Proposal and such Bid Proposal shall be rejected.

The Bidder hereby agrees that the bid deposit shall be forfeited to the County as liquidated damages and not as penalty in the event Bidder fails to comply with IB-11, IB-13, or otherwise fails or refuses to honor the Bid Proposal upon award of the Contract by the County.

The bid deposit of all bidders will be returned, with the exception of the Contractor, after the County has awarded the Contract. The bid deposit of the Contractor will be returned after the Contract has been awarded and the Contractor has submitted all insurance documentation and the Performance and Payment Bond, as required by the Contract Documents.

IB-05 EXCEPTIONS

If any Bidder intends to take any deviations or exceptions from the Specifications or other Contract Documents, Bidder shall submit to the Purchasing Agent a written request for a deviation or exception prior to the date and time of Bid Opening. If the Purchasing Agent considers such deviation or exception acceptable, the Purchasing Agent shall issue an Addendum setting forth such deviation or exception from the Specifications or other Contract Documents which shall be applicable to all Bidders submitting a Bid Proposal. If no Addendum is issued by the Purchasing Agent, then such deviation or exception shall be deemed rejected. The County may reject any Bid Proposal containing deviations or exceptions not previously accepted through a written Addendum. A copy of such Addendum will be mailed or delivered to each Bidder receiving a set of such Contract Documents. Bidder shall acknowledge receipt of each Addendum issued in the space provided on the proposal form. All written requests for deviations or exceptions shall be addressed to:

Purchasing Agent
Office of the Purchasing Agent
118 North Clark Street, Room 1018
Chicago, Illinois 60602
(Reference the Project Title and Contract Number)

IB-06 BIDDER WARRANTIES

The submission of a Bid Proposal shall constitute a warranty that: (i) Bidder has carefully and thoroughly reviewed the Contract Documents and has found them complete and free from ambiguities and sufficient to describe the Contract work; (ii) Bidder and all workmen and/or employees it intends to use in the performance of this Contract are skilled and experienced in the type of work or services called for by the Contract Documents; and (iii) neither the Bidder nor any of its employees, agents, suppliers or subcontractors have relied on any verbal representations from the County, or any of the County's employees, agents, or consultants, in preparing the Bid Proposal.

IB-07 SUBMISSION OF BID PROPOSALS

All Bidders shall submit the bound copy of the sealed Bid Proposal in an envelope and shall deposit them in the bid box located in Room 1018 of the County Building, 118 North Clark Street, Chicago, Illinois 60602 by the date and hour for the Bid Opening as shown in the legal advertisement. The sealed envelope submitted by the Bidder shall carry the following information on the face of the envelope: Bidder's name, address, subject matter of Bid Proposal, advertised date of Bid Opening and the hour designated for Bid Opening as shown in the legal advertisement.

IB-08 BID PROPOSALS TO CONFORM TO REQUIREMENTS OF LEGAL ADVERTISING COOK COUNTY ORDINANCE CHAPTER 34, ARTICLE IV, DIVISION 2, SECTION 34-151.

The County will not entertain or consider any Bid Proposals: (i) received after the exact time specified in the legal advertisements; (ii) not accompanied by the required bid deposit; or (iii) in any other way failing to comply fully with the conditions stated in the legal advertisement therefore.

IB-09 COMPETENCY OF BIDDER

No Bid Proposal will be accepted from or Contract awarded to a Bidder that is in arrears or is in default to the County upon any debt or Contract, or that is a defaulter, as surety or otherwise upon any obligation to said County, or has failed to perform faithfully any previous contract with the County.

IB-10 LOCAL BUSINESS PREFERENCE COOK COUNTY ORDINANCE CHAPTER 34, ARTICLE IV, DIVISION 2, SECTION 34-151(p).

The Purchasing Agent shall, in the purchase of all supplies, services and construction by competitive sealed bidding, accept the lowest bid price or lowest evaluated bid price from a responsive or responsible local business, provided that the bid does not exceed the lowest bid price or lowest evaluated bid price from a responsive and responsible non-local business by more than two percent (2%).

"Local Business" shall mean a person authorized to transact business in this State and having a bona fide establishment for transacting business located within Cook County at which it was actually transacting business on the date when any competitive solicitation for a public contract is first advertised or announced and further which employs the majority of its regular, full time work force within Cook County, including a foreign corporation duly authorized to transact business in this State and which has a bona fide establishment for transacting business located within Cook County at which it was actually transacting business on the date when any competitive solicitation for a public contract is first advertised or announced and further which employs the majority of its regular, full time work force within Cook County.

IB-11 CONSIDERATION OF BID PROPOSALS

The County reserves the right to reject or accept any or all Bid Proposals, to extend the bidding period, to waive technicalities in the Contract Documents and/or to direct that the project be abandoned or rebid prior to award of the Contract.

After Bid Proposals are opened and read aloud, they will be evaluated based on the price, conformance with Specifications, the responsibility of the various Bidders taking into consideration factors including, but not limited to, those noted in IB-09, IB-10 and responsiveness to the County's Minority and Female Owned Business Ordinance.

IB-12 WITHDRAWAL OF BID PROPOSALS

Bidders may withdraw their Bid Proposals at any time prior to the time specified in the legal advertisement as the date and hour set for the Bid Opening. However, no Bidder shall withdraw, cancel or modify its Bid Proposal for a period of ninety (90) calendar days after said advertised Bid Opening.

IB-13 ACCEPTANCE OF PROPOSALS

The Purchasing Agent shall notify the successful Bidder, in writing, of award of the Contract by the County within ninety (90) days from the Bid Opening date. Upon receipt of the Notice of Award, the Contractor shall promptly secure, execute and deliver to the Purchasing Agent any documents required herein.

IB-14 PERFORMANCE AND PAYMENT BOND

When required in the legal advertisement or Special Conditions, the successful Bidder shall furnish a Performance and Payment Bond in the full amount of the Contract on the County Form, a specimen of which is provided herein. The Surety issuing the Performance and Payment Bond must have a general rating of "A" and shall be a Class VII or higher in the financial size category as defined by Best's Key Rating Guide-Property and Casualty.

In the event that the Bidder fails to furnish the Performance and Payment Bond within fourteen (14) calendar days after service of the Notice of Award, the County may elect to retain Bidder's bid deposit as liquidated damages and not as a penalty and the Contract may be terminated. The parties agree that the sum of the bid deposit is a fair estimate of the amount of damages that the County will sustain due to the Bidder's failure to furnish the Performance and Payment Bond and the termination of the Contract.

IB-15 PRICES FIRM

All prices quoted in the Bid Proposal shall be firm and will not be subject to increase during the term of the Contract awarded to the Contractor, except as otherwise provided in these Contract Documents.

IB-16 CASH BILLING DISCOUNTS

Cash billing or percentage discounts for payment will not be considered in evaluating Bid Proposals.

IB-17 CATALOGS

Each Bidder shall submit in TRIPLICATE, where necessary or when requested catalogs, descriptive literature, and detailed drawings, fully detailing features, designs, construction, appointment and finishes not covered in the Specifications but necessary to fully describe the materials, Contract Goods or work proposed to be furnished.

IB-18 AUTHORIZED DEALER/DISTRIBUTOR

The Bidder must be: (i) the manufacturer; (ii) an authorized dealer/distributor; or (iii) able to promptly secure the necessary genuine parts, assemblies and/or accessories as supplied by the original equipment manufacturer (O.E.M.), along with any necessary schematics or drawings to fulfill the contractual obligations. Further, the Bidder must be able to furnish original product warranty and manufacturer's related services such as product information, product re-call notices, etc. Proof of ability to transfer product warranty to the County is to be submitted with the Bid Proposal.

IB-19 TRADE NAMES

In cases where an item is identified by a manufacturer's name, trade name, catalog number, or reference, it is understood that the Bidder proposes to furnish the item identified and does not propose to furnish an "equal" unless the proposed "equal" is definitely indicated therein by the Bidder. The County reserves the right to review and award alternate Contracts, if the commodity and/or service is suitable to its requirement.

The reference to the above catalog is intended to be descriptive and not restrictive and to indicate to the prospective Bidder articles that shall be satisfactory. Bid Proposals on other makes and catalogs shall be considered, provided each Bidder states on the face of the Bid Proposal exactly what is being proposed to be furnished or forwards with the Bid Proposal an illustration, or other descriptive matter which shall clearly indicate the character of the article covered by the Bid Proposal.

The County reserves the right to approve as an equal, or to reject as not being an equal, any article the Bidder proposes to furnish which contains major or minor variations from Specifications but which may comply substantially.

IB-20 SAMPLES

Bidders may be asked upon request of the Purchasing Agent or the Director to furnish and deliver a representative sample sufficient to effectively evaluate each item listed in the Bid Proposal. All samples must be delivered F.O.B. DESTINATION, FREIGHT PREPAID to an identified delivery location within five (5) business days of the request. Samples submitted must be identical to those specified in the Bid Proposal. Submission of other than the samples reflected in the Bid Proposal or failure to furnish samples within the required time period shall be cause for rejection of the Bid Proposal. All samples are subject to mutilation and will not be returned. Bidders shall bear the cost of any samples and shipping or delivery costs related thereto.

IB-21 NOTICES

All communications and notices between the County and Bidders regarding the Contract Documents shall be in writing and hand delivered or delivered via first class United States mail, postage prepaid. Notices to the Bidders shall be addressed to the name and address provided by the Bidders; notices to the Purchasing Agent shall be addressed to Room 1018, County Building, 118 North Clark Street, Chicago, Illinois 60602.

IB-22 COMPLIANCE WITH LAWS - PUBLIC CONTRACTS

This Contract is a competitively bid public contract of Cook County government subject to laws and ordinances governing public contracts. The Bidder shall at all times observe and comply with all laws, ordinances, regulations and codes of the Federal, State, County and other local government agencies which may in any manner effect the preparation of the Bid Proposal or the performance of the Contract. If the Bidder observes that any of the Contract Documents are at variance therewith, it shall promptly notify the Purchasing Agent in writing and necessary changes shall be effected by appropriate modification.

IB-23 COOPERATION WITH INSPECTOR GENERAL

Persons or businesses seeking County contracts are required to abide by all of the applicable provisions of the Office of the Independent Inspector General Ordinance (Section 2-281 et. seq. of the Cook County Code of Ordinances). Failure to cooperate as required may result in monetary and/or other penalties.

END OF SECTION

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GENERAL CONDITIONS

GC-01 SUBCONTRACTING OR ASSIGNMENT OF CONTRACT OR CONTRACT FUNDS

Once awarded, this Contract shall not be subcontracted or any part thereof assigned without the express written approval of the County Purchasing Agent ("Purchasing Agent"). In no case, however, shall such approval relieve the Contractor from his obligations or change the terms of the Contract. The Contractor shall not transfer or assign any Contract funds or claims due or to become due without the advance written approval of the Purchasing Agent. The unauthorized subcontracting or assignment of the Contract, in whole or in part, or the unauthorized transfer or assignment of any Contract funds, either in whole or in part, or any interest therein, which shall be due or are to become due the Contractor shall have no effect on the County and are null and void.

The Contractor shall identify any and all contractors and subcontractors it intends to use in the performance of the Contract. All such persons shall be subject to the prior approval of the County.

The Contractor and its employees, contractors, subcontractors, agents and representatives are, for all purposed arising out of this Contract, independent contractors and are not employees of the County. It is expressly understood and agreed that the Contractor and its employees, contractors, subcontractors, agents and representatives shall in no event as a result of a contract be entitled to any benefit to which County employees are entitled, including, but not limited to, overtime, retirement benefits, worker's compensation benefits and injury leave or other leave benefits.

GC-02 INSPECTION AND RESPONSIBILITY

The County shall have a right to inspect any Contract Goods used in carrying out this Contract and shall be responsible for the quality and standards of all materials or completed work furnished under this Contract. Contract Goods or completed work not complying herewith may be rejected by the Purchasing Agent and/or the Director and shall be replaced and/or re-performed by the Contractor at no cost to the County. Any Contract Goods rejected shall be removed within a reasonable time from the premises of the County at the entire expense of the Contractor, after notice has been given by the County to the Contractor that such Contract Goods have been rejected.

GC-03 INSURANCE

Contractor shall purchase and maintain during the term of this Contract insurance coverage which will satisfactorily insure him against claims and liabilities which could arise because of the performance of the Contract.

GC-04 PAYMENT

All invoices submitted by the Contractor shall be in accordance with the cost provisions contained in the Contract Documents. No payments shall be made without such invoices having been submitted along with a County Voucher Form.

GC-05 PREPAID FEES

In the event this Contract is terminated by either party, for cause or otherwise, and the County has prepaid for any service or Contract Good to be provided pursuant to this Contract, Contractor shall refund to the County, on a prorated basis to the effective date of termination, all amounts prepaid for such service or Contract Good not actually provided as a result of the termination. The refund shall be made within fourteen (14) days of the effective date of termination.

GC-06 TAXES

Federal Excise Tax does not apply to materials purchased by the County by virtue of Exemption Certificate No. 36-75-0038K. Illinois Retailers' Occupation Tax, Use Tax and Municipal Retailers' Occupation Tax do not apply to materials or services purchased by the County by virtue of statute. The price or prices quoted herein shall include any and all other federal and/or state, direct and/or indirect taxes which apply to this Contract. The County's State of Illinois Sales Tax Exemption Identification No. is E-9998-2013-05.

GC-07 PRICE REDUCTION

If at any time after the contract award, Contractor makes a general price reduction in the price of any goods covered by the Contract, the equivalent price reduction based on similar quantities and/or considerations shall apply to this Contract for the duration of the Contract period. Such price reductions shall be effective at the same time and in the same manner as the reduction in the price to customers generally.

GC-08 CONTRACTOR CREDITS

To the extent the Contractor gives credits toward future purchases of goods or services, financial incentives, discounts, value points or other benefits based on the purchase of the materials or services provided for under this Contract, such credits belong to the County and not any specific using department. Contractor shall report any such credits to the Purchasing Agent.

GC-09 DISPUTES

Any dispute arising under the Contract between the County and Contractor shall be decided by the Purchasing Agent. The complaining party shall submit a written statement detailing the dispute and specifying the specific relevant Contract provision(s) to the Purchasing Agent. Upon request of the Purchasing Agent, the party complained against shall respond to the complaint in writing within five days of such request. The Purchasing Agent will reduce his decision to writing and mail or otherwise furnish a copy thereof to the Contractor and Director. Dispute resolution as provided herein shall be a condition precedent to any other action at law or in equity. Notwithstanding a dispute, Contractor shall continue to discharge all its obligations, duties and responsibilities set forth in the Contract during any dispute resolution proceeding unless otherwise agreed to by the County in writing.

GC-10 DEFAULT

Contractor shall be in default hereunder in the event of a material breach by Contractor of any term or condition of this Contract where Contractor has failed to cure such breach within ten (10) days after written notice of breach is given to Contractor by the County, setting forth the nature of such breach.

County shall be in default hereunder if any material breach of the Contract by the County occurs which is not cured by the County within forty-five (45) days after written notice of breach has been given by Contractor to the County, setting forth the nature of such breach.

GC-11 COUNTY'S REMEDIES

If the Contractor fails to remedy a material breach during the ten (10) day cure period pursuant to General Condition GC-10, Default, the County shall have the right to terminate this Contract provided, however, that the County shall give Contractor prior written notice of its intent to terminate. Following notice of breach to Contractor, the County reserves the right to withhold payments owed to Contractor until such time as Contractor has cured the breach which is the subject matter of the notice. In addition, the County shall have the right to pursue all remedies in law or equity.

GC-12 CONTRACTOR'S REMEDIES

If the County has been notified of breach and fails to remedy the breach during the forty-five (45) day cure period pursuant to General Condition GC-10, Default, the Contractor shall have the right to terminate this Contract providing, however, that Contractor shall give the County thirty (30) days prior written notice of termination.

Contractor shall have the right to pursue all remedies available in law or equity. In all cases the Contractor's damages shall be those provable damages not to exceed the value of the Contract as awarded by the Cook County Board of Commissioners. Contractor shall not disrupt the operation or repossess any component thereof.

GC-13 DELAYS

Contractor agrees that no charges or claims for damages shall be made by Contractor for any delays or hindrances from any cause whatsoever during the progress of any portion of this Contract.

GC-14 MODIFICATIONS AND AMENDMENTS

The parties may from time to time during the term of the Contract make modifications and amendments to the Contract but only as provided in this section. Such modifications and amendments shall only be made by mutual agreement in writing. No such modifications and amendments which individually or cumulatively result in additional cost of $1,000.00 or greater or which extend the term of the Contract by thirty (30) days or more shall be deemed as authorized without the advance approval of the Cook County Board of Commissioners. Modifications and amendments which increase cost by less than $1,000.00 or which do not extend the term of the Contract by more than twenty-nine (29) days may only be made with the advance written approval of the Purchasing Agent.

Contractor is hereby notified that except for the specific changes listed in the following paragraph, no County department or employee thereof has authority to make any modification or amendment to this Contract. Any modification or amendment to this Contract except as provided for in the following paragraph made without the express written approval of the Purchasing Agent is void and unenforceable.

The Director may, by written order, make changes with respect to the times of delivery and the places of performance thereof. Any such change shall not cause an increase or decrease the Contract price or the time required for Contract performance.

GC-15 PATENTS, COPYRIGHTS AND LICENSES

Contractor agrees to hold harmless and indemnify the County, its officers, agents, employees and affiliates from and defend, at its own expense (including reasonable attorneys', accountants' and consultants' fees), any suit or proceeding brought against County based upon a claim that the ownership and/or use of equipment, hardware and software or any part thereof utilized in performing Contractor's services constitutes an infringement of any patent, copyright or license or any other intellectual property right.

In the event the use of any equipment, hardware or software or any part thereof is enjoined, Contractor with all reasonable speed and due diligence shall provide or otherwise secure for County, at the Contractor's election, one of the following: the right to continue use of the equipment, hardware or software; an equivalent system having the Specifications as provided in this Contract; or to modify the system or its component parts so that it becomes non-infringing while performing in a substantially similar manner to the original system, meeting the Specifications of this Contract.

GC-16 COMPLIANCE WITH LAWS

The Contractor shall observe and comply with the laws, ordinances, regulations and codes of the Federal, State, County and other local government agencies which may in any manner affect the performance of the Contract, including but not limited to those County Ordinances set forth in the Certifications attached hereto and incorporated herein. Assurance of compliance with this requirement by the Contractor's employees, agents or subcontractors shall be the responsibility of the Contractor.

The Contractor shall secure and pay for all federal, state and local licenses, permits and fees required hereunder.

GC-17 MINORITY AND WOMEN BUSINESS ENTERPRISES COOK COUNTY ORDINANCE CHAPTER 34, DIVISION 6, SECTION 34-275 to SECTION 34-303

I. POLICY AND GOALS

A. It is the policy of the County of Cook to prevent discrimination in the award of or participation in County contracts and to eliminate arbitrary barriers for participation, as both prime and sub-contractors, in such contracts by local businesses certified as Minority Business Enterprises (MBE) and Women-owned Business Enterprises (WBE). In furtherance of this policy, the Cook County Board of Commissioners has adopted a Minority- and Women-owned Business Enterprise Ordinance (the "Ordinance") which establishes a goal of awarding not less than twenty-five percent (25%) of the annual total dollar amount of contracts to certified MBEs and ten percent (10%) of the annual dollar value of all such contracts to certified WBEs.

B. **The County may set contract-specific goals for each contract, based on the commodities or services specified in this bid document. The MBE/WBE percentages required for this contract are stated in the Special Conditions.** A Bid or Quotation shall be rejected if the County determines that a Bid or Quotation fails to comply with this General Condition, including but not limited to, commitments to achieve for this contract, the MBE/ WBE goals of the contract amount or to include a Petition for Reduction/Waiver documenting why the goals are not attainable despite the contractor's Good Faith Efforts. A Bid or Quotation may be rejected and a new Bid or Quotation may be solicited if the public interest is served thereby. Unless otherwise specified in the Bid or Quotation Documents, for purposes of this GC-17, the contract amount is the amount that has been entered on the Proposal page of the Bid or Quotation Documents.

C. Except to the extent that a Bid or Quotation includes a Reduction/Waiver request, the contract MBE and WBE participation goals may be achieved by the Bid or Quotation entities' status as a MBE or WBE; by entering into a joint venture with one or more MBEs and/or WBEs; by subcontracting a portion of the work to one or more MBEs and WBEs; by establishing and carrying out a mentor/protégé agreement; by the Indirect Participation of one or more MBEs and WBEs used by the entity submitting a Bid or Quotation in other aspects of its business; or by any combination of the foregoing so long as the Utilization Plan evidences a commitment to the MBE and WBE contract goals set forth in (B) above.

D. The same Business Enterprise, whether as a contractor, subcontractor or supplier, cannot be utilized as both a MBE and a WBE on the same contract.

E. To the extent that the Ordinance does not apply to this Bid or Quotation, unless specifically waived in the Bid or Quotation Documents, this GC-17 and the wording of the Ordinance shall apply. If there is a conflict between this GC-17 and the Ordinance or the wording of the Ordinance, the Ordinance or its wording controls.

F. A Contractor's failure to carry out its commitments in the course of the Contract's performance shall constitute a material breach of the Contract and if such breach is not appropriately cured, may result in the termination of the Contract or such remedy authorized by the Ordinance as the County deems appropriate.

II. REQUIRED BID OR QUOTATION SUBMITTALS

To be considered responsive, a Bid or Quotation shall meet the MBE and WBE goals by submitting a Utilization Plan with the Bid or Quotation, which shall be (1) supported by Letters of Intent from the MBEs and WBEs together with the MBEs/WBEs Letters of Certification, and/or (2) include a written Petition for Reduction/Waiver with the Bid or Quotation supported by documentation of Good Faith Efforts to meet the goals. Failure to submit the documents set forth in (A) and (B) of this Section II in accordance with these guidelines will cause the Bid or Quotation to be considered non-responsive and shall be cause to reject the Bid or Quotation.

A. MBE/WBE Utilization Plan

Each Bid or Quotation shall include with the Bid or Quotation a complete Utilization Plan. The Utilization Plan shall list the names, mail and email addresses, telephone number and contact persons of businesses intended to be used as MBEs and WBEs on the Contract. If the entity submitting a Bid or Quotation, or any of its subcontractors, suppliers or consultants, are certified MBEs or WBEs they shall be identified as an MBE or WBE within the Utilization Plan.

1. Letter(s) of Intent

Except as set forth below, a Bid or Quotation shall include with its Utilization Plan, Letter(s) of Intent executed by each MBE and WBE included in the Utilization Plan and by the entity submitting the Bid or Quotation, which sets forth that each MBE and WBE intends to perform as a subcontractor, supplier, joint venture partner and/or consultant on the contract. The Letters of Intent must accurately detail the work to be performed by the MBE or WBE firm and the agreed rates and/or prices to be paid.

If the Bid or Quotation does not include all Letter(s) of Intent with its Utilization Plan, such Letter(s) of Intent may be submitted to the Office of Contract Compliance within three (3) business days after the date of the Bid or Quotation Opening. Failure to submit all Letter(s) of Intent as required shall result in the Contract Compliance Administrator's determination that a Bid or Quotation is not responsive and shall be cause to reject the Bid or Quotation.

All commitments made by a Bid or Quotation in its Utilization Plan must conform to those included in the submitted Letter(s) of Intent. The Contract Compliance Administrator reserves the right to request supplemental information regarding the Letter(s) of Intent submitted with a Bid or Quotation and such information shall be furnished. (Reference pages EDS-3/4 for a format sample of a Letter of Intent)

2. Letter(s) of Certification

Only a Letter of Certification from one of the following entities shall be accepted as certification of MBE/WBE status:

County of Cook
Small Business Administration 8A Program
Illinois Unified Certification Program
or any other governmental body or agency approved by the Contract Compliance Administrator as applying certification standards substantially similar to those applied by the County of Cook may also be accepted.

The Contract Compliance Administrator retains the right to reject the certification of any MBE or WBE on the ground that it does not meet the County's definition of a MBE or WBE.

3. Joint Venture Affidavit

In the event a Bid or Quotation achieves MBE and/or WBE participation by entering into a Joint Venture, the Bid or Quotation shall include the required Joint Venture Affidavit which is available in the Office of Contract Compliance. Such Joint Venture Affidavit shall be submitted with the Bid or Quotation along with Letter(s) of Certification.

B. Reduction/Waiver Petition

In the event a Bid or Quotation is unable to meet the applicable contract MBE and WBE participation goals, the Bid or Quotation must include a Petition for Reduction/Waiver and submit the Petition with its Bid or Quotation. The Petition for Reduction/Waiver shall be supported with evidence and sufficient documentation to demonstrate the Bid's or Quotation's Good Faith Efforts in attempting to achieve the applicable MBE and WBE goals. If a Bid or Quotation does not include all documentation in support of the Petition with its Bid or Quotation, such documentation must be submitted to the Office of Contract Compliance within three (3) business days after the date of the Bid or Quotation opening.

III. REDUCTION/WAIVER OF MBE/MBE GOALS

A. Granting a Reduction/Waiver Request.

1. The determination of the adequacy of the Good Faith Efforts to utilize MBEs and WBEs in a Bid or Quotation will be evaluated on the basis of the actions in attempting to achieve MBE and WBE participation goals set forth in the Bid or Quotation. Examples of actions constituting Good Faith Efforts for a Bid or Quotation are set forth within the Ordinance and in the "Petition for Reduction/Waiver of MBE/WBE Participation Goals" contained in the Bid or Quotation Documents.

2. The Contract Compliance Administrator may grant the Petition for Reduction/Waiver based upon the following criteria: (a) sufficient qualified MBEs and WBEs capable of providing the goods or services required by the contract are unavailable despite the good faith efforts of the contractor; (b) the specifications and the reasonable and necessary requirements for performing the contract make it impossible or economically infeasible to divide the contract into sufficiently small tasks or quantities to enable the contractor to utilize MBEs and WBEs in accordance with the applicable goals; (c) the price(s) quoted by any potential MBE or WBE source of goods or services is more that 10% above competitive levels; and (d) any other factor determined to be relevant by the Contract Compliance Administrator.

B. Denying a Reduction/Waiver Request.

1. If the Contract Compliance Administrator determines that a Bid or Quotation has not demonstrated adequate Good Faith Efforts to meet the applicable contract MBE and WBE goals, the Contract Compliance Administrator may deny a Petition for Reduction/Waiver and declare the Bid or Quotation non-responsive and recommend rejection of the Bid or Quotation.

2. Failure to undertake and/or to document adequate Good Faith Efforts shall be cause to deny a Petition for Reduction/Waiver. Determination of the adequacy of a Bid's or Quotation's Good Faith Effort will be evaluated on the basis of the Bid's or Quotation's actions as of the date of the Bid or Quotation opening.

IV. CHANGES IN CONTRACTOR'S UTILIZATION PLAN

A. Contractor, during its performance of the Contract, may not change the MBE or WBE commitments specified in its Utilization Plan, including but not limited to, terminating a MBE or WBE contract, reducing the scope of the work to be performed by a MBE/WBE, or decreasing the price to a MBE/WBE, except as otherwise provided by the Ordinance.

B. Where an enterprise under the Contact was previously considered to be a MBE or WBE but is later found not to be, or work is found not to be creditable toward the MBE or WBE goals as stated in the Utilization Plan, the Contractor shall seek to discharge the disqualified enterprise, upon proper written notification to the Contract Compliance Administrator, and make every effort to identify and engage a qualified MBE or WBE as its replacement. Failure to obtain a MBE or WBE replacement within 30 working days of the Contract Compliance Administrator's written approval of the removal of a MBE or WBE may result in the termination of the contract or the imposition of such remedy authorized by the Ordinance, unless a written Petition for Reduction/Waiver is granted to Contractor allowing Contractor to award the work to a non-MBE or WBE.

V. NON-COMPLIANCE

If the County determines that the Contractor has failed to comply with its contractual commitments or any portion of the Ordinance or this GC-17, the Contract Compliance Administrator will notify the Contractor of such noncompliance and may take any and all appropriate actions as set forth within the Ordinance.

VI. REPORTING/RECORD-KEEPING REQUIREMENTS

The Contractor is required to comply with the reporting and record-keeping requirements as set forth in the Ordinance and as established by the Contract Compliance Administrator. Upon award of a Contract, Contractor is responsible for acquiring all necessary County reporting and record-keeping forms which will be made available in the Office of Contract Compliance.

VII. EQUAL EMPLOYMENT OPPORTUNITY

Compliance with MBE and WBE requirements will not diminish or supplant Equal Employment Opportunity and Civil Rights provisions as required by law as they relate to contractor and subcontractor obligations.

GC-18 MATERIAL DATA SAFETY SHEET

Where required under the Illinois "Toxic Substance Disclosure To Employees Act", Illinois Compiled Statutes, 1994, 820 ILCS 255/1, Contractor shall submit with each delivery of Contract Goods, a Material Safety Data Sheet.

GC-19 CONDUCT OF THE CONTRACTOR

The Contractor agrees to inform the County on a timely basis of all of the Contractor's interests, if any, which are or which the Contractor reasonably believes may be incompatible with any interest of the County. The Contractor shall take notice of and comply with the Cook County Lobbyist Registration Ordinance (No. 93-0-22, 6-22-93). The Contractor shall not use for personal gain or make other improper use of privileged information which is acquired in connection with the Contract.

GC-20 ACCIDENT REPORTS

The Purchasing Agent and Director shall be given written notification within twenty-four (24) hours of any occurrence, on the site or otherwise, which pertains in any way to this Contract and involves the Contractor's personnel, or those of any of his subcontractors or others whether said occurrence be in the nature of bodily injury to employees or third parties or property damage.

The report shall include the name of person(s) injured, name of his employer, date, time and location of occurrence, extent of injury and/or damage, name(s) of eyewitnesses, and who treated the person(s) for injuries sustained, and such other information as may be relevant. The Contractor shall notify the local police any occurrence requiring an official police record. The accident report should indicate whether the police were notified and, if so, the number of the police report.

GC-21 USE OF PREMISES

Contractor shall confer with the Director to ascertain full knowledge of all rules and regulations of the County facilities relative to this Contract and shall comply therewith. The Contractor shall confine the operations of its employees to the limits indicated by laws, ordinances, permits and/or direction of the Director and shall not encumber the premises with materials or debris. The Contractor shall not load or permit any part of the structure to be loaded with a weight that will endanger its safety.

The County reserves the right to prohibit any person from entering any County facility for any reason. All subcontractors, agents and employees of the Contractor shall be accountable to the Director while on any County property and shall abide by all security regulations imposed by the County.

GC-22 GENERAL NOTICE

All notices required pursuant to this Contract shall be in writing and addressed to the parties at their respective addresses set forth below. All such notices shall be deemed duly given if hand delivered or if deposited in the United States mail, registered or certified, return receipt requested. Notice as provided herein does not waive service of summons or process.

TO THE COUNTY:

Purchasing Agent
County of Cook
Room 1018 County Building
118 North Clark Street
Chicago, Illinois 60602
(Reference County Contract Number)

TO THE CONTRACTOR:

At address provided in its bid document or as otherwise indicated in writing to County.

GC-23 TERMINATION FOR CONVENIENCE

The County may terminate this Contract, or any portion, at any time by notice in writing from the County to the Contractor.

GC-24 GUARANTEES AND WARRANTIES

All guarantees and warranties required shall be furnished by the Contractor and shall be delivered to the Director before final voucher on the Contract is issued. The Contractor agrees that the Contract Goods or services to be furnished shall be covered by the most favorable commercial warranties the Contractor gives to any customer for the same or substantially similar Contract Goods or services and that the rights and remedies so provided are in addition to and do not limit any rights afforded to County.

GC-25 STANDARD OF CONTRACT GOODS

Only new, originally manufactured Contract Goods will be accepted by the County. The County will not accept any Contract Goods that have been refurbished, rebuilt, restored or renovated in any manner. In addition, experimental materials will not be acceptable. Contract Goods not produced by regular production methods and/or which have not been offered for sale to the public through accepted industry trade channels for a reasonable period of time prior to the offering of the proposal, will be considered experimental.

GC-26 DELIVERY

All Contract Goods shipped to the County shall be shipped F.O.B., DESTINATION, FREIGHT PREPAID. Arrangements shall be made in advance by the Contractor in order that the County may arrange for receipt of the materials.

Truck deliveries will be accepted before 3:00 P.M. on weekdays only. No deliveries will be accepted on Saturdays, Sundays or County Holidays. The County is not responsible for delivery delays due to waiting times for loading and unloading at dock locations.

The quantity of Contract Goods delivered by truck will be ascertained from a weight certificate issued by a duly licensed Public Weight-Master. In the case of delivery by rail, weight will be ascertained from bill of lading from originating line, but the County reserves the right to re-weigh at the nearest available railroad scale.

The County reserves the right to add new delivery locations or delete previously listed delivery locations as required during the Contract period. The only restriction regarding the County's right to add new delivery locations shall be that any new or additional location shall be within the geographical boundaries of the County of Cook.

GC-27 CONFIDENTIALITY AND OWNERSHIP OF DOCUMENTS

Contractor acknowledges and agrees that information regarding this Contract is confidential and shall not be disclosed, directly, indirectly or by implication, or be used by Contractor in any way, whether during the term of this Contract or at any time thereafter, except solely as required in the course of Contractor's performance of Services hereunder. Contractor shall comply with the applicable privacy laws and regulations affecting Owner and will not disclose any of Owner's records, materials, or other data to any third party. Contractor shall not have the right to compile and distribute statistical analyses and reports utilizing data derived from information or data obtained from Owner without the prior written approval of Owner. In the event such approval is given, any such reports published and distributed by Contractor shall be furnished to Owner without charge.

All documents, data, studies, reports, work product or product created as a result of the performance of Service(s) shall be the property of the County of Cook. It shall be a breach of this Contract for the Contractor to reproduce or use, any documents, data, studies, report, work product or product obtained from the County of Cook or created hereby for its own purposes or to be copied and used by any third party. During the performance of the Services herein provided for, the Contractor shall be responsible of any loss or damage to the documents herein enumerated while they are in his possession, and any such document lost or damaged shall be restored at the expense of the Contractor. Full access to the work during the preparation of the plans shall be available to the County and other public agencies interested in this work.

GC-28 QUANTITIES

The quantities of materials required for the performance of the Contract are estimates for the purpose of determining an approximate total Contract amount and may not be the actual quantities required during the term of the Contract. The County reserves the right to increase or decrease the quantities at the Contract price, to correspond to the actual needs of the County. The County will be obligated to order and pay for only such quantities as are from time to time ordered, delivered, and accepted on purchase orders issued by the Purchasing Agent.

GC-29 AUDIT; EXAMINATION OF RECORDS

The Contractor agrees that the Cook County Auditor or any of its duly authorized representatives shall, until expiration of three (3) years after the final payment under the Contract, have access and the right to examine any books, documents, papers, canceled checks, bank statements, purveyor's and other invoices, and records of the Contractor related to the Contract, or to Contractor's compliance with any term, condition or provision thereof. The Contractor shall be responsible for establishing and maintaining records sufficient to document the costs associated with performance under the terms of this Contract.

The Contractor further agrees that it shall include in all of its subcontracts hereunder a provision to the effect that the subcontractor agrees that the Cook County Auditor or any of its duly authorized representatives shall, until expiration of three (3) years after final payment under the subcontract, have access and the right to examine any books, documents, papers, canceled checks, bank statements, purveyor's and other invoices and records of such subcontractor involving transactions relating to the subcontract, or to such subcontractor's compliance with any term, condition or provision thereunder or under the Contract.

In the event the Contractor receives payment under the Contract, reimbursement for which is later disallowed by the County, the Contractor shall promptly refund the disallowed amount to the County on request, or at the County's option, the County may credit the amount disallowed from the next payment due or to become due to the Contractor under any contract with the County.

GC-30 GOVERNING LAW

This Contract shall be governed by and construed under the laws of the State of Illinois. The Contractor irrevocably agrees that, subject to the County's sole and absolute election, any action or proceeding in any way, manner or respect arising out of the Contract, or arising from any dispute or controversy arising in connection with or related to the Contract, shall be litigated only in courts within the City of Chicago, County of Cook, State of Illinois, and the Contractor consents and submits to the jurisdiction thereof. In accordance with these provisions, Contractor waives any right it may have to transfer or change the venue of any litigation brought against it by the County pursuant to this Contract.

GC-31 COOPERATION WITH INSPECTOR GENERAL

Contractors, subcontractors, licensees, grantees or persons or businesses who have a County contract, grant, license, or certification of eligibility for County contracts shall abide by all of the applicable provisions of the Office of the Independent Inspector General Ordinance (Section 2-281 et. seq. of the Cook County Code of Ordinances). Failure to cooperate as required may result in monetary and/or other penalties.

GC-32 WAIVER

No term or provision of this Contract shall be deemed waived and no breach consented to unless such waiver or consent shall be in writing and signed by the party claimed to have waived or consented. The waiver of any such provision shall be strictly limited to the identified provision.

GC-33 ENTIRE CONTRACT

It is expressly agreed that the provisions set forth in this Contract constitute all the understandings and agreements between the parties. Any prior agreements, promises, negotiations, or representations not expressly set forth in this Contract are of no force and effect.

GC-34 FORCE MAJEURE

Neither Contractor nor County shall be liable for failing to fulfill any obligation under this Contract if such failure is caused by an event beyond such party's reasonable control and which is not caused by such party's fault or negligence. Such events shall be limited to acts of God, acts of war, fires, lightning, floods, epidemics, or riots.

GC-35 GOVERNMENTAL JOINT PURCHASING AGREEMENT

Pursuant to Section 4 of the Illinois Governmental Joint Purchasing Act (30 ILCS 525) and the Joint Purchase Agreement approved by the Cook County Board of Commissioners (April 9, 1965), other units of government may purchase goods or services under this contract.

GC-36 CONTRACT INTERPRETATION

Whenever the singular is used herein, the masculine, feminine and neuter gender shall be deemed to include the others. The headings of articles, paragraphs and sections in this Contract are included for convenience only and shall not be considered by either party in construing the meaning of this Contract. If any provision or clause of this Contract shall be held to be invalid, such provision or clause shall be deleted from the Contract and the Contract shall be construed to give effect to the remaining portions thereof.

This Contract shall be interpreted and construed based upon the following order of precedence of component parts. Such order of precedence shall govern to resolve all cases of conflict, ambiguity or inconsistency.

1. Addenda, if any.
2. Execution Forms
3. Specification.
4. Special Conditions.
5. General Conditions.
6. Instruction to Bidders.
7. Legal Advertisement.
8. Bid Proposal.

END OF SECTION

SPECIAL CONDITIONS

CONTRACT NO: 11-84-167

SC-01 SCOPE

The Company shall furnish and provide HARDWARE AND HARDWARE MAINTENANCE AT VARIOUS COOK COUNTY FACILITIES for COOK COUNTY BUREAU OF TECHNOLOGY, all in accordance with the Contract Documents, and Proposal herein.

The County, as used in this bid, "HARDWARE AND HARDWARE MAINTENANCE AT VARIOUS COOK COUNTY FACILITIES" refers to Cook County.

The Contractors, as used in this bid, "HARDWARE AND HARDWARE MAINTENANCE AT VARIOUS COOK COUNTY FACILITIES" refers to potential bidders, which includes entities that submit unsuccessful and successful bids.

The Company, as used in this bid, "HARDWARE AND HARDWARE MAINTENANCE AT VARIOUS COOK COUNTY FACILITIES" refers to the winning bidder that will be awarded the contract.

SC-02 CONTRACT PERIOD

This is a requirement contract for thirty-six (36) months after award by the Board of Commissioners and after proper execution of the Contract Documents with two optional one-year extensions.

SC-03 AWARD OF CONTRACT

The bidding will be divided in three separate lots: Hardware: Standard Specifications (A), Hardware: Other Specifications (B) and Hardware Maintenance (C).

For Lot A, the hardware contract shall be awarded to the lowest responsible and responsive bidders whose bids meet the requirements.

For Lot B, the hardware contract shall be awarded to the lowest responsible and responsive bidders whose bids meet the requirements.

For Lot C, the hardware maintenance contract shall be awarded to the lowest responsible and responsive bidder whose bid meets the requirements.

Bidders must quote all items in specifications per Lot for which a bid is submitted for consideration.

If a Contractor bids on multiple lots, it is possible for the Contractor to be awarded more than one of the hardware and maintenance contracts, one per lot. A bidder is not required to bid on multiple lots.

In the event the same Company wins Lot A and Lot B, the second lowest responsible and responsive bidder whose bid meets the requirements for Lot A will also be awarded a contract. The contract resulting from the lowest responsible and responsive bidder will have the primary hardware contract for Lot A and the second contract resulting from the second lowest responsible and responsive bidder will have the secondary hardware contract for Lot A.

The primary contract will take precedence for hardware purchases specified for Lot A. In the event the needs of the County cannot be met through the primary contract, because of lack of inventory, the Company cannot provide the required equipment or cannot provide it in a timely manner, as specified by the County, the County may then procure equipment from the secondary contract.

All items, unless otherwise stated, will be assumed to meet all requirements. Ambiguous bids which are uncertain as to terms, delivery, quantity, or compliance with specifications may be rejected or declared non-responsive. The County shall be sole determinant of the relevant and appropriate cost factors used in

evaluating any Base or Alternate bids.

SC-04 PRE-BID CONFERENCE

The County will hold a Pre-Bid Conference at the Cook County Building. Representatives from the Office of the Chief Procurement Officer, Bureau of Technology of Cook County, Cook County Contract Compliance and Cook County Ethics will comprise the panel to respond to answer any questions regarding 11-84-167and Invitation to Bid procedures. It is not mandatory that Contractors attend this Pre-Bid Conference, however it is highly recommended. Prospective Bidders must respond to Barbie Flock at 312-603-6828 or e-mail Barbie.Flock@cookcountyil.gov on or before November 17, 2011, with firm's name and number of attendees. A maximum of two (2) representatives from each firm may attend.

The Pre-Bid Conference visit will be held on:

DATE:	Friday, November 18, 2011
TIME:	12 PM NOON CST
PLACE:	Cook County 118 N Clark St., 10th Floor Purchasing Conference Room Chicago, IL 60602

SC-05 INQUIRIES

A copy of any written request for interpretation of documents shall be provided to the Office of Chief Procurement Officer at the address set forth below.

Inquiries about the interpretation of the Specifications must be made only in writing and shall be directed to the Chief Procurement Officer. Inquiries will be answered in writing, if deemed necessary, by means of an Addendum issued by the Office of the Chief Procurement Officer. (Reference Instructions to Bidders, Section IB-04 "Exceptions", Page IB-2). **Inquiries must be received no later than 5:00 p.m. on Tuesday, November 22, 2011. Inquiries will be answered by the close of business on Tuesday, November 29, 2011.** During the bid process, all inquiries must be directed, in writing to the Office of the Cook County Chief Procurement Officer, as follows:

Maria de Lourdes Coss, CPPO
Cook County Chief Procurement Officer
c/o Barbie Flock
118 N. Clark Street, Room 1018
Chicago, IL 60602
312-603-6828
Or email at Barbie.Flock@cookcountyil.gov

SC-06 FINANCIAL STABILITY

Bidders must provide the audited financial statements for the last three fiscal years. This shall include the letter of opinion, balance sheets, schedules, and related auditor's notes. The County may consider alternate financial documentation. Bidders must demonstrate that they have sufficient financial resources to provide service to Cook County without any delay or interruption. The County will assess financial stability based on the following indicators: profitability, financial leverage, liquidity, cash flow.

SC-07 LEGAL ACTIONS

Bidders must provide a list of any pending litigation in which the bidder may experience significant financial settlement and include a brief description of the reason for legal action.

SC-08 MBE/WBE REQUIREMENTS FOR THIS CONTRACT

The bidder must comply with the County's MBE/WBE participation requirements. The County has issued MBE/WBE goals for this Project.

The bidder shall have the following subcontracting goals of the awarded contract for work to be performed:

- **Lots A & B- Hardware: Zero percent (0%) MBE and Zero percent (0%) WBE**
- **Lot C- Hardware Maintenance: Fifty percent (50%) for both MBE and WBE**

The bidder shall submit with its Proposal, an MBE/WBE Utilization Plan indicating how it proposes to meet these goals. If the bidder has not met the goals or made good faith efforts to meet the goals, the bidder's response will be deemed nonresponsive and will not be considered for award.

Certified MBE/WBE bidders may count their own participation, however, a female firm certified as M/WBE or W/MBE may be counted towards the MBE or WBE goal, but not both. (Designations cannot be changed after submission of the compliance plan)

Unless otherwise specified in the Bid Documents, for purposes of this contract, the contract amount is the total bid amount for each lot that has been entered in the Proposal Page of the Bid Documents.

SC-09 WAIVER OF SUBROGATION AND INSURANCE REQUIREMENTS

SUBROGATION AND WAIVER

1) The Contractor shall require all policies of insurance that are, in any way, related to the work and are secured and maintained by Contractor and all tiers of subcontractors to include clauses providing that each underwriter shall waive all of its rights of recovery, under subrogation or otherwise, against Cook County, Board of Commissioners, employees of the County, Public Building Commission of Chicago and MB Real Estate Services LLC.

2) The Contractor shall waive all rights of recovery against Cook County, Board of Commissioners, employees of the County, Public Building Commission of Chicago and MB Real Estate Services LLC which Contractor may have or acquired because of deductible clauses in or inadequacy of limits of any policies of insurance that are in any way related to the work and that are secured and maintained by Contractor.

3) The Contractor shall require all tiers of subcontractors to waive the rights of recovery against Cook County, Board of Commissioners, employees of the County, Public Building Commission of Chicago and MB Real Estate Services LLC.

INSURANCE REQUIREMENTS OF THE CONTRACTOR

1) Prior to the commencement of the work, the Contractor, at its cost, shall secure and thereafter, except as otherwise provided herein, maintain at all times during the performance of this agreement the insurance as specified below, with limits not less than those specified below for each coverage.

   Nothing contained in these insurance requirements is to be construed as limiting the extent of the Contractor's responsibility for payment of damages resulting from his/her operations under this contract. The Contractor shall advise all insurance companies to familiarize themselves with the

conditions and provisions of this contract dealing with waivers of subrogation, insurance and indemnification. Failure of the Contractor to so notify these aforesaid insurance companies shall in no way relieve them from their obligations under this contract. The insurance purchased and maintained by the Contractor shall be primary, non-contributory and not excess to any other insurance issued to Cook County, Public Building Commission of Chicago and MB Real Estate Services LLC.

The Contractor's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.

2) The Contractor shall at all times during the period in which this agreement is in force and effect provide and maintain insurance of the type and in the limits as set forth below and shall be in a form and through issuing companies acceptable to Cook County.

3) The limits of liability shall be as stated in paragraph 3.a) through 3.e), unless, prior to commencement of any work, written approval is granted by Cook County for variance from these limits.

a) Workers Compensation Insurance. In accordance with the Laws of the State of Illinois or any other applicable jurisdiction.

The Workers Compensation policy shall also include the following provisions:

Employers' Liability coverage with a limit of:

$500,000 each Accident
$500,000 each Employee
$500,000 Policy Limit for Disease

b) Commercial General Liability Insurance. Occurrence form Commercial General Liability policy to cover bodily injury to persons other than employees and for damage to property including loss of use.

The General Liability coverage shall have a combined bodily injury and property damage limit of $1,000,000 per occurrence and $2,000,000 aggregate with the following provisions included:

i) All Premises and Operations.
ii) Broad Form Blanket, contractual liability for the obligations assumed in the Indemnification and Hold Harmless agreement, the Waiver of Subrogation section and the Insurance section found herein.
iii) Broad Form Property Damage Liability.
iv) Cross Liability
v) Products and Completed Operations coverage
vi) Products/Completed Operations limit of $1,000,000 each occurrence and $2,000,000 in the aggregate.
vii) Personal Injury and Advertising Limit $1,000,000
viii) The General Aggregate Limit must apply per Project

c) Commercial Automobile Liability Insurance. Covering all owned, non-owned and hired automobiles, trucks and trailers of the respective parties required to provide and maintain this insurance. Such insurance shall provide coverage limits not less than, as respects any Contractor, and as respects all tiers of subcontractors, the following:

i) Liability All Autos: Bodily Injury & Property Damage $1,000,000 per Occurrence

d) Umbrella Excess Liability Insurance: In addition to the coverage specified above, the Contractor and its subcontractors shall provide the following excess liability insurance:

i) $5,000,000 each occurrence for all liability.
ii) $5,000,000 in the aggregate per policy year separately with respect to completed operations and personal injury.

e) Additional Insured

i) The County of Cook, Illinois
ii) Elected Officials of Cook County
iii) Employees of Cook County
iv) Public Building Commission of Chicago
v) MB Real Estate Services LLC

The additional insured shall be listed on the Commercial General Liability, Automobile Liability and Umbrella/Excess Liability policies.

Qualification of Insurers. In order to determine financial strength and reputation of insurance carriers, all companies providing the coverage required shall be licensed or approved by the Department of Insurance, State of Illinois, and shall have a financial rating no lower than VII and a policy holder's service rating no lower than (A-) as listed in A.M. Best's Key Rating Guide, current edition or interim report.

INSURANCE NOTICES

All policies of insurance which may be required under terms of this agreement to secure and maintain shall be endorsed to provide that the insurance company shall notify the Office of the Chief Procurement Officer 60 days prior to the effective date of any cancellation/Non-Renewal or modification of such policies. Prior to the date on which Contractor or any subcontractor commences performance of its part of the work, Contractor shall furnish to Office of the Chief Procurement Officer certificates of insurance maintained by the Contractor and each such subcontractor in connection with the performance of the work. As and when Cook County may direct, copies of actual insurance policies or renewals or replacements thereof shall be submitted to Cook County. All copies of policies, if any, and certificates of insurance submitted to Cook County shall be in a form and content acceptable to Cook County. In no event shall any failure of the County to receive Certificates of Insurance required hereto or to demand receipt of such certificates of insurance be construed as a waiver of Contractor's obligations to obtain insurance pursuant to these insurance requirements. Certificates must include the required additional insured with copies of the endorsement for additional insured, primary, non-contributory and waiver of subrogation for all insurance policies. When insurance expires, Contractor shall supply replacement certificates that clearly evidence the continuation coverage in the same manner, limits and coverage.

SC-10 DELIVERY LOCATIONS

Hardware shall be delivered to the locations as specified in Appendix 1 for Hardware. Hardware Maintenance Services shall be delivered to the locations as specified in the Hardware Maintenance General Specifications and Appendix 2.

SC-11 SUPPLEMENTAL DELIVERY INSTRUCTIONS/REQUIREMENTS

Hardware for County building 118 N. Clark must be delivered to 50 W. Washington St. Instructions for 50 West Washington St. are as follows:

50 *West Washington St.*

Procedures for deliveries utilizing the dock for R.J. Daley Center, 50 West Washington Street are as follows:

- All deliveries to 50 West Washington Street must be pre-arranged, utilizing the form in Appendix 7. Notification must be provided at least 48 hours in advance during the week and at least 72 hours in advance for weekends and Mondays. Copy the form as needed. A form will need to be filled out for each and every delivery. Fax completed forms to the Richard J. Daley Center, Office of the Building at (312) 603-6950.

- Every delivery made to the building will need to be made by a pre-approved driver from your company. We require that your company furnish legible photocopies of your staff's valid driver's license. In addition, the County will be taking photographs of approved drivers for its own records.

- Delivery personnel will receive a temporary identification badge to be worn at all times while in the building.

- Delivery vehicles will be searched prior to gaining access to the dock area.

- Kindly send all legible photocopies of pertinent documents to the following:

  Edward Carik
  Director of Security-Security Command Center
  Richard J. Daley Center
  50 West Washington Street
  Chicago, IL 60602

No driver will be allowed to gain access to the building without prior authorization. Therefore, please fill out the "Request for Dock Access" form and fax it in a timely manner to the number listed above. In addition, replacement drivers not recognized by County staff as being pre-approved will not be allowed entrance into the building. It is imperative that the County is notified, in advance, of staffing changes. The County requires these notifications to be in writing, accompanied by a photocopy of the replacement's personal driver's license

Cook County Department of Corrections

Entry and access to Cook County Department of Corrections requires prior approval. A Request for Issuance of Departmental Identification form, Appendix 8, must be completed by individuals that will enter the Cook County Department of Corrections to deliver equipment or to deliver hardware maintenance services. The form must be completed prior to arrival seventy-two (72) hours in advance and once for a period of time specified. The vendor must complete an application for authorized individuals prior to a delivery date or prior to maintenance service requests. An applicant must submit original documents along with two passport-size photos to the Security Office at South Campus Building 5 when they decide to pursue access to the jail. If changes are made to the Issuance of Departmental Identification form and by the Cook County Department of Corrections, the instructions on the access form supersede instructions in this document.

SC-12 NOTIFICATION

Do not deliver until notified by Using Department.

SC-13 CLEAN-UP & RUBBISH

The Company shall at all times keep the premises free from accumulation of waste materials and rubbish caused by their employees of work, and at the completion of any work, they shall remove all tools, crates, boxes and other debris and shall leave the premises in a clean and orderly manner.

SC-14 SHIPPING CONTAINERS
All products must be delivered in sealed, undamaged cases, containers or boxes.

SC-15 ESTIMATED QUANTITIES
The quantities specified in this document are estimates only and are not guaranteed to be consumed during the contract period. Any unused portion of these items shall be considered unnecessary and be removed from the contract. The County is not responsible for payment of any additional work for Hardware Maintenance not pre-approved in writing. The Company is not obligated or required to perform any additional work without said written approval from The Office of the Chief Procurement Officer and The Bureau of Technology.

The County is exempt from all sales and excise taxes.

SC-16 COOPERATIVE PURCHASING
As permitted by the County of Cook, other government entities may wish to also participate under the same terms and conditions contained in this contract (piggyback). Each entity wishing to piggyback must have prior authorization from the County of Cook and vendor. If such participation is authorized, all purchase orders will be issued directly from and shipped directly to the entity requiring hardware. The County shall not be held responsible for any orders placed, services, deliveries made or payment for hardware or services requested by these entities. Each entity reserves the right to determine their participation in this contract.

SC-17 TRANSPORTATION CHARGES
All goods shall be delivered FOB destination and no additional transportation charges are to be included. The Company shall be responsible for inside delivery.

SC-18 PRODUCT RECALL
In submitting this bid, bidder expressly assumes full responsibility for prompt notification of any product recall in accordance with the applicable state or federal regulations. Said recall(s) are to be sent to the Bureau of Technology.

SC-19 VENDOR PERFORMANCE
The performance of each Company will be monitored and recorded as necessary over the duration of the contract with respect to satisfactory fulfillment of all contractual obligations. Such performance may include but is not necessarily limited to: delivery, condition of delivered goods, specification compliance of delivered goods, prompt and appropriate resolution of warranty claims, adequate delivery of services, adequate servicing of contract in any and all aspects which the contract may call for, and prompt, complete and satisfactory resolution of any contractual discrepancies other than those resulting from Acts of God or from inadequate performance of the user. The record of such performance will be considered in the evaluation
of future bids. Any bidder whose record identifies inadequate performance on a prior contract with The County, and who has not subsequently demonstrated to the County's complete and sole satisfaction that the causes (both indirect and direct) of such inadequate performance have been removed, may be rejected on that basis and reported accordingly to The County Board of Commissioners.

SC-20 ONLINE REVERSE AUCTION EVENT PROCEDURES:
The Cook County Office of the Chief Procurement Officer will accept bids for "HARDWARE AND HARDWARE MAINTENANCE AT VARIOUS COOK COUNTY FACILITIES" using an **Online Reverse Auction Process** managed and hosted by Accenture. The date and time of the Online Reverse Auction event is Thursday, December 15, 2011 at 10AM CST. The Online Reverse Auction Process will be

SC-14 SHIPPING CONTAINERS
All products must be delivered in sealed, undamaged cases, containers or boxes.

SC-15 ESTIMATED QUANTITIES
The quantities specified in this document are estimates only and are not guaranteed to be consumed during the contract period. Any unused portion of these items shall be considered unnecessary and be removed from the contract. The County is not responsible for payment of any additional work for Hardware Maintenance not pre-approved in writing. The Company is not obligated or required to perform any additional work without said written approval from The Office of the Chief Procurement Officer and The Bureau of Technology.

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conducted in accordance with Cook County Code of Ordinances purchasing provisions, the procedures of the Office of the Cook County Chief Procurement Officer and the specifications for this Bid. The Online Reverse Auction Event will be the process used to determine final pricing. By submitting a bid through the Online Reverse Auction Process, the bidder agrees to abide by the terms and conditions of the County's and Chief Procurement Officer's ordinances, policies and procedures for the purchase of goods and services, the terms and conditions of the Online Reverse Auction Process and the terms and specifications for this bid.

Vendors interested in bidding on this contract are required to submit this bid document ("Response or Responses") in the bid box in Room 569 of the Cook County Building prior to the bid submission date indicated on the front page of this document.

Any responses received after the time and date set is considered late. No late responses will be considered. Bidder responses shall be opened in the presence of the Office of the County Clerk at the time, date and place designated on the cover page of this document. A list of respondents shall be made available.

A condition of participation in the Online Reverse Auction is that Vendors complete all bid proposal forms and be deemed responsive to all requirements and responsible to perform the services or provide the goods. Such determination will be a pre-requisite to participation in the live reverse auction event. Any vendor who fails to meet all requirements will be deemed non-responsive. The Chief Procurement Officer reserves the right to prohibit vendors who are deemed non-responsive from participating in the online reverse auction.

Online Reverse Auction Rules

- Office of the Chief Procurement Officer shall provide written notice to each bidder via email regarding the bidder's inclusion or exclusion from the qualified bidders list.
- Accenture shall work with the bidder to prepare for the auction event. Preparation may include, but is not limited to: configuration of the auction computer system, testing of the bidder interface, review and discussion of Online Reverse Auction event procedures and other documentation, and training.
- During the Online Reverse Auction event, only those bidders on the qualified bidders list will be allowed to participate in the auction event. Accenture will provide the necessary administrative support to ensure that the integrity of the auction event is not compromised.
- Accenture will keep an event record, which will include the prices offered by the bidders. The event record will become part of the contract documents and a public record at the conclusion of the event.
- The bidder interface will be configured such that a bidder will not know the identity of competing bidders until the event is complete.
- Accenture will begin the event through electronic notification to all qualified bidders. Bidders may submit multiple prices during the event. The lowest price offered will become the price portion of the bid response.
- Bids must be submitted by, or under the direction of, an authorized representative of the bidder as designated in the qualifications summary.
- The auction event will have a scheduled stop time. The event may be extended if bids are received within a predetermined amount of time prior to the scheduled stop time. Specific procedures on time extension shall be contained in the event procedures that will be reviewed and discussed with all qualified bidders.

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Vendors interested in bidding on this contract are required to submit this bid document ("Response or Responses") in the bid box in Room ~~569~~ ***1018*** of the Cook County Building prior to the bid submission date indicated on the front page of this document.

Any responses received after the time and date set is considered late. No late responses will be considered. Bidder responses shall be opened in the presence of the Office of the County Clerk at the time, date and place designated on the cover page of this document. A list of respondents shall be made available.

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- The auction event will have a scheduled stop time. The event may be extended if bids are received within a predetermined amount of time prior to the scheduled stop time. Specific procedures on time extension shall be contained in the event procedures that will be reviewed and discussed with all qualified bidders.

- The event will conclude at either the scheduled stop time or the time at which all extensions are completed, whichever is later.
- After the conclusion of the auction event, the County will consider the qualifications summary and the price offered during the auction event to determine the lowest responsive and responsible bidder.

The department reserves the right to reject any and all bid responses.

SC-21 PROJECT TIMELINE

ACTIVITY		**DATE**
Bidders Register to Attend the Pre-Bid Conference		Thursday, November 17, 2011
Pre-Bid Conference Meeting		Friday, November 18, 2011
Questions Due From Bidders		Tuesday, November 22, 2011
Addendum Issued		Tuesday, November 29, 2011
Preliminary Pre-Qualification Bid Responses Due		Monday, December 5, 2011
Bidders Notified If They Pre-qualify to Participate in Rev. Auction		Monday, December 12, 2011
Mandatory Vendor Training Conducted by Accenture		Tuesday, December 13, 2011
	AND	Wednesday, December 14, 2011
Reverse Auction Event		Thursday, December 15, 2011

SPECIAL CONDITIONS

- The event will conclude at either the scheduled stop time or the time at which all extensions are completed, whichever is later.
- After the conclusion of the auction event, the County will consider the qualifications summary and the price offered during the auction event to determine the lowest responsive and responsible bidder.

The department reserves the right to reject any and all bid responses.

SC-21 PROJECT TIMELINE

ACTIVITY	**DATE**
Bidders Register to Attend the Pre-Bid Conference	Thursday, November 17, 2011
Pre-Bid Conference Meeting	Friday, November 18, 2011
Questions Due From Bidders	Tuesday, November 22, 2011
Addendum Issued	***Thursday, December 29, 2011***
Preliminary Pre-Qualification Bid Responses Due	***Monday, January 9, 2012***
Bidders Notified If They Pre-qualify to Participate in Rev. Auction	***Monday, January 23, 2012***
Mandatory Vendor Training Conducted by Accenture	***Thursday, January 26, 2012 and Friday, January 27, 2012***
Reverse Auction Event	***Monday, January 30, 2012***

GENERAL SPECIFICATIONS FOR HARDWARE LOTS A and B

H GC-01 INTRODUCTION AND SCOPE

The objective of the hardware contract is to provide the County with hardware, including desktops, laptops, peripherals, servers, terminals, printers, etc.

H GC-02 SPECIFICATIONS

STANDARD SPECIFICATIONS Defined: As used in this Section, "Standard" refers to any device specifications that the County regards as the planned core and customary hardware purchase and is designated in the Specifications section. These specifications comprise Lot A.

OTHER SPECIFICATIONS Defined: As used in this Section, "Other" refers to any device specifications that the County regards as a hardware purchase to fulfill project/special needs and is designated in the Specifications section. These specifications comprise Lot B.

The County has standardized specifications as well as other specifications. All standardized specifications must be quoted for Hewlett Packard and Dell, unless otherwise stated. All printer specifications must be quoted for HP, unless otherwise stated.

H GC-03 WARRANTY

In addition to providing hardware sales, the Company must offer products that retain the manufacturer's warranty. The County has the option to buy an extended warranty as outlined in the specification section. Warranty for each specification must be quoted, unless otherwise stated.

H GC- 04 UNSPECIFIED HARDWARE

Any Hardware not specifically listed herein may be added to this Contract in the form of a written modification signed by the Company and the County, if the Hardware falls within the same specific category of hardware within the contract. The lifetime usage of any hardware added to this Contract must not exceed ten percent (10%) of the original Contract award dollar amount.

The Using Agencies will notify the Company, in writing, of the required hardware and request a written price proposal for the addition of the hardware, by modification, to this Contract. Such hardware may be added to the contract only if the prices are competitive with current market prices and said hardware is approved by the Chief Procurement Officer in the form of a written modification signed by the Company and the County. The Chief Procurement Officer reserves the right to seek competitive pricing information on said hardware from other suppliers and to procure such hardware in a manner that serves the best interest of the County.

Any such hardware delivered by the Company, without a properly executed Contract modification signed by the Chief Procurement Officer, is delivered entirely at the Contractor's risk. Consequently, in the event that such modification is not executed by the County, the Company herby releases the County from any liability to pay for any items delivered prior to the Company's receipt of the fully signed modification.

H GC-05 PRICE LISTS/CATALOGS

For evaluation purposes, the bidder must submit with its Submittals at least three (3) current copies of the specified price lists/catalogs for each price list/catalog quoted in the Specifications section. The price lists/catalogs can be submitted in hard or soft copy format.

Failure to furnish price lists/catalogs may be cause for rejection of the bid for being non-responsive to this requirement.

Before a Contract can be awarded, additional copies of the specified current manufacturer's or other accepted published price lists/catalogs indicated in the Specifications section may be requested for use by the Office of the Chief Procurement Officer, the Using Agencies, Comptrollers Office, and each participating department to facilitate audit of all invoices and purchase order releases off the Contract.

Once the contract is awarded, the Company will be responsible for notifying the Chief Procurement Officer, at least thirty (30) calendar days in advance of any price changes and/or issuance of revise price lists to submittal of invoices with new prices.

H GC-06 END OF LIFE, FOLLOW-ON PRODUCTS AND NON-STANDARD SPECIFICATIONS

End of Life Defined: As used in this Section, "End of Life" refers to any contracted device that is discontinued, obsolete, or no longer available.

Follow-On Products Defined: As used in this Section, "Follow-On Products" means any one or more of the following:

1. Any Component acquired by the County under this Contract, after the initial order for the Device or System;

2. All upgrades, modifications, and enhancements to any Component acquired by County under this Contract;

3. Any product that incorporates a reasonable portion of the user-oriented functionality, functions, etc., of one or more Components acquired by County under this Contract; and

4. Any product marketed by the Company under the same general product name as any Component acquired by County under this Contract.

Non-Standard Specifications Defined: As used in this Section, "Non-Standard Specifications" means any product or component significantly composed of hardware, devices, software and/or software documentation that does not meet the above definition of a Follow-On Product.

H GC-07 PRICING

1. **End of Life or Follow-On Products:** County shall have the option to acquire any Follow-On Product, whether due to End of Life or at the sole discretion of the County, at a price equal to the most favorable terms obtained by or offered to other customers or potential customers of the Company.

2. **Non-Standard Specifications:** The County shall have the option to acquire any Non-Standard Specifications at any time at a price equal to the most favorable terms obtained by or offered to other customers or potential customers of the Company. Prior to fulfilling any orders for a Non-Standard Specification, the Company must have written authorization from the County Bureau of Technology and the Office of the Chief Procurement Officer, as specified in the "UNSPECIFIED HARDWARE" section of this document.

H GC-08 REFRESH

Refresh defined: As used in this section, "Refresh" means the periodic review and replacement of specifications.

In the event of the following for any Standard Specification acquired by County under this Contract:

1. The County's future needs and requirements for hardware and devices may change during the term of this Agreement;
2. OEM's are likely to release newer versions as a res ult of product upgrades, modifications, and enhancements;
3. They may reach the end of their commercial life

The Company will work with the Bureau of Technology to refresh the Standard Specifications every 6 months, or as required by the Bureau of Technology, and provide pricing consistent with the terms of this contract. If pricing is not offered at a competitive market price, the County shall have the right to terminate for convenience.

In so far as the County's future needs and requirements for hardware and devices may change during the term of this Agreement, the County reserves the right in its sole discretion to solicit new bids for hardware devices to ensure the County is able to benefit from the best available pricing.

H GC-09 MOST FAVORED CUSTOMER

If at any time during the term of this Contract by the County, the Company enters into an agreement with any other customer for the furnishing or licensing of products or services similar or comparable to the System or any Components thereof, or any services furnished hereunder, at prices more favorable than those charged to the County hereunder, The Company shall notify the County of such agreement within thirty (30) days after execution of the new agreement with the other customer; provided, however, that Company shall not be required to disclose any information, other than prices, deemed confidential by the other customer. Promptly after receipt of such notification, the County and Company shall work together to re-compute County's contract price using the more favorable rates for the purpose of determining a credit for items purchased as of the date that the vendor has offered a lower price, to be used by the County, in an amount equal to the difference between County's original contract price hereunder and such recalculated price. Such credit may be used by County to purchase products or services from The Company. The terms and conditions of the County contract shall remain the same.

H GC-10 POWER MANAGEMENT

All new devices supplied shall have a power management feature (e.g., Energy Star).

H GC-11 SUBMITTALS

In order to qualify for the reverse auction, each interested party must submit the following:

- Completed and signed Proposal Page for either Lot A, Lot B, or both
- Completed and signed Appendix 6, Pre-Qualification Questionnaire
- Three (3) copies of the current price list/catalog
- Contact Information for individuals responsible for representing the Company in this auction
- Company financials and relevant revenue information as noted in SC-05 Financial Stability
- For Lot A: Completed and signed Exhibit A (Excel spreadsheet)

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

In the event of the following for any Standard Specification acquired by County under this Contract:

1. The County's future needs and requirements for hardware and devices may change during the term of this Agreement;
2. OEM's are likely to release newer versions as a res ult of product upgrades, modifications, and enhancements;
3. They may reach the end of their commercial life

The Company will work with the Bureau of Technology to refresh the Standard Specifications every 6 months, or as required by the Bureau of Technology, and provide pricing consistent with the terms of this contract. If pricing is not offered at a competitive market price, the County shall have the right to terminate for convenience.

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All new devices supplied shall have a power management feature (e.g., Energy Star).

H GC-11 SUBMITTALS

In order to qualify for the reverse auction, each interested party must submit the following:

- Completed and signed Proposal Page for either Lot A, Lot B, or both
- Completed and signed Appendix 6, Pre-Qualification Questionnaire
- Three (3) copies of the current price list/catalog
- Contact Information for individuals responsible for representing the Company in this auction
- Company financials and relevant revenue information as noted in SC-05 Financial Stability
- For Lot A: Completed and signed Exhibit A (Excel spreadsheet)
- ***Completed and signed Economic Disclosure Statements***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

GENERAL SPECIFICATIONS FOR HARDWARE MAINTENANCE LOT C

HM GC-01 INTRODUCTION & SCOPE

The objective of the maintenance contract is to provide Cook County with hardware maintenance services, including desktops, laptops, peripherals, servers, terminals and printers, etc.. In addition to the maintenance of the hardware, maintenance management of devices under warranty will also be required.

HM GC-02 ORGANIZATION & TECHNOLOGY SUPPORT BACKGROUND

This section provides information about the County, technology support at the County, historical call volumes and location data with the intent to provide context for how the County is structured to manage hardware maintenance support and so the bidder can make a more accurate assessment of the capability to provide hardware maintenance support for the County.

The County organization is comprised of the Office of the President and the Bureaus and Agencies that report to the Office of the President, the Commissioner's Offices, and the Elected Officials Offices. The County technology support is comprised of the following twelve (12) helpdesks:

Cook County Initiating Helpdesks

Bureau of Technology

Assessor's Office

County Clerk's

Chief Judge

Sheriff's Office

Department of Public Health

Highway Department

Cook County Hospitals

Clerk of the Circuit Court

Recorder of Deeds

State's Attorney

State's Attorney Child Support

The Bureau of Technology supports the Commissioner's Offices, and agencies and bureaus under the Office of the President. The remaining helpdesks include the Elected Officials offices, the hospitals and highway department, all of whom provide technology support for their own offices.

Cook County currently services hardware maintenance through a third-party vendor. Calls to the Company are and will be initiated by one of the listed County helpdesks.

Where resolution of hardware problems cannot be completed by one of the County helpdesks, support by the Company, for hardware maintenance is required. The Company's field support agents and/or processes will be responsible for reported incidents and requests.

HM GC-03 SERVICE CALL VOLUMES

The Company must have the labor and parts capacity available and the capability to provide hardware maintenance per Item specifications to manage the call volume generated by the County. Current County call volumes range from 353 calls per month to 570 calls per month, with an average of 519 per month. Quantities reflect the number of historical (last six months) average calls per month per item.

Item #	Description	Number of Calls Per Month
HM1	Desktop, Laptop and Peripherals	182
HM2	Server	10
HM3	Terminal	83
HM4	Printers	238
HM5	Plotters	4
HM6	Miscellaneous	4

HM GC-04 SERVICE LOCATIONS

The Company must have the labor and parts available and the capability to provide hardware maintenance services at all County locations, found in Appendix 2. The County has hardware at over 100 locations across the County. The locations serviced over the last six (6) months did not include all County locations, rather a subset of locations. Locations serviced over the last (6) months are found in Appendix 3 of this document.

**Note: Please see Special Condition "SC-11" for special access instructions to Correctional Facilities

The following table provides a summary analysis of call data, including the origin of the calls and the number of locations that place in excess of 20 calls and the number of calls placed, for the last six months.

Call Volumes: Location Analysis	
80% of calls come from 12 locations	
55% of calls come from 4 locations	
The following location exceed 20 calls per month; associated call volumes are noted:	
• 1901 W. Harrison St	137 calls per month
• 69 W. Washington St.	81 calls per month
• 50 W. Washington St.	32 calls per month
• 1900 W. Polk	26 calls per month
• 3026 S. California Ave.	23 calls per month
All other locations maintain a call volume below 20 calls per month.	

Call data per month by location can be found in Appendix 5.

HM GC-05 SERVICE LEVEL REQUIREMENTS

The Company must have the capability to deliver the following service levels for Response and Resolution of calls for hardware maintenance issues:

*Response Time Priority:		
High:	0-2 hours	20% of all calls
Medium:	2-4 hours	50% of all calls
Low:	24-48 hours	30% of all calls

**Resolution Time Priority:		
High:	<4 hours	20% of all calls
Medium:	≥ 4 hours and < 8 hours	50% of all calls
Low:	≥ 8 hours and < 48 hours	30% of all calls

*Response Time: Time from when the call is placed to when the technician is on-site
**Resolution Time: Time from when the call is placed to when the hardware issue is in a restorative state

HM GC-06 CREDITS

CREDITS defined: As used in this section, "Credits" refers to the amount due to the County if the Company fails to meet the service levels per the stated requirements.

If the Company fails to meet the expected target service level, a credit will be issued on the invoice in the month following the date when the expected target service level was missed.

The expected target service level is 95%. The interval for measuring credits will be monthly. For missed Service Levels, credits will be calculated in the following manner:

For calls with missed service levels greater than 5% of total calls –

Cost of Call with Missed Service Level x 15%

HM GC-07 WARRANTY

In addition to providing hardware maintenance services, the Company must have the capability to adequately support devices under warranty, primarily Dell and HP products, at the County.

The Company will be responsible for the following activities:

1. Contact the manufacturer to confirm the product is under warranty
2. Service the device to resolution
3. Obtain payment from the manufacturer.
4. Deduct the cost and not charge the County for serviced products under warranty.

The Company must have a relationship and be certified with HP and Dell manufacturers to manage the warranty process of devices in the County's inventory currently under warranty.

The Company will manage the maintenance and repair of products under warranty and work with the manufacturer for payment of costs associated to the repair of the product under warranty.

HM GC-05 SERVICE LEVEL REQUIREMENTS

The Company must have the capability to deliver the following service levels for Response and Resolution of calls for hardware maintenance issues:

*Response Time		
Priority:		
High:	0-2 hours	20% of all calls
Medium:	2-4 hours	50% of all calls
Low:	24-48 hours	30% of all calls

**Resolution Time		
Priority:		
High:	<4 hours	20% of all calls
Medium:	≥ 4 hours and < 8 hours	50% of all calls
Low:	≥ 8 hours and < 48 hours	30% of all calls

*Response Time: Time from when the call is placed to when the technician is on-site
**Resolution Time: Time from when the call is placed to when the hardware issue is in a restorative state

Loaner equipment of equal or greater value is an acceptable measure for meeting the required resolution times.

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The Company will be responsible for the following activities:

1. Contact the manufacturer to confirm the product is under warranty
2. Service the device to resolution
3. Obtain payment from the manufacturer.
4. Deduct the cost and not charge the County for serviced products under warranty.

The Company must have a relationship and be certified with HP and Dell manufacturers to manage the warranty process of devices in the County's inventory currently under warranty.
The Company will manage the maintenance and repair of products under warranty and work with the

The Company must have a current process in place as part of their maintenance procedures to manage devices under warranty. The documented process must be included as a part of the submission of the pre-qualifications.

HM GC-08 REPORTING

All reporting must be available to the County online.

Invoicing: The Company shall provide to the County a detailed and accurate service invoice, both electronically and hard copy, which reflects the charges for the services provided during the service period. The service period shall begin at the beginning of the month, the first of each month, and shall commence on the last day of the month, the 28, 29, 30 or 31st day of the month.

The invoices will be reviewed by the County and any errors will be submitted to the Company for correction. The invoice will be re-submitted to the County with an updated date in accordance with the date on which it was re-submitted.

Performance Reporting: All work and services must be planned and delivered by the Company to meet the established service levels in the Service Level Requirements section of this document. The Company is responsible for tracking all service metrics, performance indicators and shall electronically provide to the County detailed reports.

The reporting will allow the County to do the following:

- Ensure call volumes are within stated service level targets
- Obtain visibility to utilization and call volume by agency
- Gain insight as to the devices requiring more service across the county
- Understand the types of hardware issues

The Company must be able to provide the following data per service call to the County for monthly reporting of hardware maintenance services.

Monthly Report Fields:	
Agency Name	Hardware Code
Agency Contact	Manufacturer of Device Serviced
Agency Address	Device Type
Service Address	Device Model
Contact name & Phone Number	Device Serial Number
Call Initiator	Warranty
Call Open Date	Problem Description
Call Open Time	Problem Resolution
Call Closed Time	Response Time
Call Closed Date	Resolution Time
Call Closed Time	Field Engineer Name
Priority Call (H, M, L)	Warranty Payment
Price (cost to the County)	

The report is to be provided in Excel format as an attachment to the invoice for the period in which services were delivered. The report will also be available online.

Issue and Risk Reporting: The Company shall have the capability to quantify and assess issues and risks

that arise from the delivery of services. The Company shall provide the County with a monthly report of potential risks the Company identifies while providing services to the County. Risks may include, but are not limited to, factors that may impact the contract budget, scope of services, service delivery or the quality of the services delivered. The intent of the Issue and Risk reporting is to make the County aware of the Issues and Risks, to mitigate the issues and risks in a timely manner and to manage the costs of the contract.

In addition, the Company shall proactively identify and report pervasive problems that can be mitigated via continuous improvement efforts.

HM GC-09 ACCOUNT & CONTRACT MANAGEMENT

The Company shall appoint an executive who will be empowered and accountable, on behalf of the Company, for the overall delivery of services provided to the County. The appointed executive shall have the authority to approve any commitments or changes arising during the term of the contract.

The Company shall also identify and appoint key personnel who will be responsible and accountable for the delivery of services within the specified service levels and targets as stated in the Service Level Requirements section of this document. The Company is responsible for providing, in writing, any changes to these appointments during the contract period. The County reserves the right to approve or disapprove the proposed replacements of the key personnel specified herein.

HM GC-10 SUBMITTALS

In order to qualify for the reverse auction, each interested party must submit the following:

- Completed and signed Appendix 6, Pre-Qualification Questionnaire
- Contact Information for individuals responsible for representing the Company in this auction
- Completed MBE/WBE documents
- Company financials and relevant revenue information as noted in SC-05 Financial Stability

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

that arise from the delivery of services. The Company shall provide the County with a monthly report of potential risks the Company identifies while providing services to the County. Risks may include, but are not limited to, factors that may impact the contract budget, scope of services, service delivery or the quality of the services delivered. The intent of the Issue and Risk reporting is to make the County aware of the Issues and Risks, to mitigate the issues and risks in a timely manner and to manage the costs of the contract.

In addition, the Company shall proactively identify and report pervasive problems that can be mitigated via continuous improvement efforts.

HM GC-09 ACCOUNT & CONTRACT MANAGEMENT

The Company shall appoint an executive who will be empowered and accountable, on behalf of the Company, for the overall delivery of services provided to the County. The appointed executive shall have the authority to approve any commitments or changes arising during the term of the contract.

The Company shall also identify and appoint key personnel who will be responsible and accountable for the delivery of services within the specified service levels and targets as stated in the Service Level Requirements section of this document. The Company is responsible for providing, in writing, any changes to these appointments during the contract period. The County reserves the right to approve or disapprove the proposed replacements of the key personnel specified herein.

HM GC-10 SUBMITTALS

In order to qualify for the reverse auction, each interested party must submit the following:

- ***Completed and signed Proposal Page for Lot C***
- Completed and signed Appendix 6, Pre-Qualification Questionnaire
- Contact Information for individuals responsible for representing the Company in this auction
- Completed ***and signed Economic Disclosure Statements including*** MBE/WBE documents
- Company financials and relevant revenue information as noted in SC-05 Financial Stability

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Lot C – Hardware Maintenance

ITEM NO. HM1 Hardware Maintenance Desktops, Laptops and Peripherals
The Company will manage the maintenance and repair of Desktops, Laptops and other PC Peripherals in the product list in Appendix 5 in the Desktops, Laptops and Peripherals section. Devices will be supported at the service levels stated in the General Specifications section of this document. Maintenance includes all components of the desktop, laptop & notebook devices, including but not limited to CPU, motherboard, memory, processor, hard drive. Peripherals include monitors, mice, keyboards, docking devices, external hard drives, external microphones and speakers and scanners.

Desktop, laptop and peripherals currently make up 32.97% of all service calls. There have been 1027 service calls in the last six months for desktops, laptops and monitors.

ITEM NO. HM2 Hardware Maintenance Servers
The Company will manage the maintenance and repair of servers in the product list in Appendix 5 in the Servers section. Devices will be supported at the service levels stated in the General Specifications section of this document. Maintenance includes all hardware components of the server.

Server maintenance calls currently make up 2% of all calls. There have been sixty-two (62) server service calls in the last six months.

ITEM NO. HM3 Hardware Maintenance Terminals
The Company will manage the maintenance and repair of terminals found in the product list in Appendix 5 in the Terminals section. Terminals will be supported at the service levels stated in the General Specifications section of this document.

Terminal maintenance calls make up 16% of all maintenance calls. There have been 499 terminals service calls in the last six months.

ITEM NO. HM4 Hardware Maintenance Printers
The Company will manage the maintenance and repair of printers and multi-functional devices, found in the product list in Appendix 5 in the Printers section. Printers will be supported at the service levels stated in the General Specifications section of this document.

Printer maintenance calls make up 47% of all maintenance calls. There have been 242 printers and multi-functional devices serviced in the last six months.

ITEM NO. HM5 Hardware Maintenance Plotters
The Company will manage the maintenance and repair of plotters found in the product list in Appendix 5 in the Plotters section. Plotters will be supported at the service levels stated in the General Specifications section of this document. There have been four maintenance calls in the last six months.

ITEM NO. HM6 Hardware Maintenance Miscellaneous
The Company will manage the maintenance and repair of miscellaneous items such as SAN storage units, other storage units, tape units/tape backup units, controllers, found in the product list in Appendix 5 in the Miscellaneous section. Miscellaneous items will be supported at the service levels stated in the General Specifications section of this document. There have been seven maintenance calls in the last six months.

The undersigned declares they have carefully examined the Advertisement for Bids, the Pre-Qualification Form, General and Special Conditions and Specifications identified as Contract No. 11-84-167 for "HARDWARE AND HARDWARE MAINTENANCE AT VARIOUS COOK COUNTY FACILITIES for COOK COUNTY BUREAU OF TECHNOLOGY", as prepared by Cook County, and that they have familiarized themselves with all the conditions under which it must be carried out and understand that in making this Proposal they waive all right to plead any misunderstanding regarding the same.

Bidders must submit manufacturer and model number for all line items in Lot A on the Excel Spreadsheet attached as Exhibit "A." Exhibit A is a fillable Excel spreadsheet. Bidders must submit one (1) hard copy of Exhibit A with their bid. For your reference, a copy of the spreadsheet has been included in this bid.

PLEASE PROVIDE THE SUBMITTAL REQUIREMENTS IN H GC-11 On *Monday, January 9, 2012*. THE EXCEL SPREADSHEET ATTACHED AS EXHIBIT "A" MUST BE SUBMITTED ON *Monday, Janaury 9, 2012* ALL BIDDERS MUST PROVIDE COMPLETE WRITTEN TECHNICAL LITERATURE INCLUDING MANUFACTURER'S NAMES AN

PLEASE NOTE: ALL PRICING MUST BE SUBMITTED ON *Monday, January 30, 2012* VIA ONLINE REVERSE AUCTION AS NOTED BELOW UNDER EACH ITEM.

Lot A: Standard Specifications										
Item No.	Standard Specifications		Extended Warranty	Qty	HP or Dell?	Model No.	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended
H1	Base System Desktop	85% Efficient PS Xeon Quad Core W3520 2.66ghz proc Nvidia Quadro FX580 512mb graphics 4GB 2x2GB Sdram320GB SATA HDD 16x dvd/rw Broadcom gigabit nic Integrated graphics/discrete graphics ~~802.11a/b/g/n Bluetooth 2.1+EDR~~	3YR NBD warranty	8100	HP	*HP Workstation Z400*	*Online Only*	*Online Only*	*Online Only*	*Online Only*

Item No.	Standard Specifications		Extended Warranty	Qty	HP or Dell?	Model No.	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended
H2	High End Desktop	85% Efficient PS Xeon Quad Core W3520 2.66ghz proc 8 GB 1333 MHz DDR3 ECC Unbuffered RAM 500 GB 7200 rpm SATA NCQ SATA SuperMulti DVD writer NVIDIA Quadro 4000 (2 GB) Integrated graphics/discrete graphics ~~802.11a/b/g/n Bluetooth 2.1+EDR~~	3YR NBD warranty	300	HP	*HP Workstation Z400*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H3	17" Base Laptop	Intel® Core™ i5-2540M (2.60 GHz, 3 MB L3 cache) 17.3" 8 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA IIAMD FirePro M5950 with 1 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR Computrace Complete Asset Tracking Optical drive DVDRW	3YR NBD warranty	300	HP	*HP Elitebook 8760W*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
		Intel® Core™ i7-2820M (2.30 GHz, 8 MB L3 cache) 17.3" 8 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA II NVIDIA Quadro 3000M with 2 GB dedicated GDDR5 video memory								

Item No.	Standard Specifications		Extended Warranty	Qty	HP or Dell?	Model No.	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended
H4	17" High End Laptop	SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR Computrace Complete Asset Tracking Optical drive DVDRW	3YR NBD warranty	300	*HP*	*HP Elitebook 8760W*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H5	15" Laptop	Intel® Core™ i5-2540M (2.60 GHz, 3 MB L3 cache) 15.6" 8 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA IIAMD FirePro M5950 with 1 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR Computrace Complete Asset Tracking Optical drive DVDRW	3YR NBD warranty	300	*HP*	*Hp Elitebook 8560W*	*Online Only*	*Online Only*	*Online Only*	*Online Only*

Item No.	Standard Specifications		Extended Warranty	Qty	HP or Dell?	Model No.	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended
H6	15" High End Laptop	Intel® Core™ i7-2820M (2.30 GHz, 8 MB L3 cache) 15.6" 8 GB 1333 MHz DDR3 SDRAM 750 GB 7200 rpm SATA II NVIDIA; Quadro 3000M with 2 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR Computrace Complete Asset Tracking Optical drive DVDRW	3YR NBD warranty	300	*HP*	*Hp Elitebook 8560W*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H7	15" Base Laptop	15" Laptop Intel Core I5-520M 4GB 2x2gb SDRAM 250GB SATA HDD Optical drive DVDRW 802.11a/b/g/n Bluetooth 2.1+EDR	3YR NBD warranty	750	*HP*	*HP Probook 6560B*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H8	Thin Client	Windows® Embedded CE 6.0 VIA Nano U3500 Processor (1.66 GHz) Microsoft® Windows Embedded Standard 7 or 2009 2 GB DDR3 SDRAM (128 MB of system RAM reserved for video) 512 MB Flash Integrated VIA Chromotion HD 2.0	3YR NBD warranty	1200	*HP*	*HP T5570E*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H9	24" Monitor	24" 1920 x 1200 400 cd/m² 1000:1 static 5 ms typical 178° horizontal 178° vertical HDMI DisplayPort; DVI USB hub 1 Component video 1 Composite 1 S-video 6 port USB Hub	3YR NBD warranty	3600	*HP*	*HP ZR2440W*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H10	20" Monitor	1600 x 900 250 cd/m² 1000:1 static, 1000000:1 dynamic 5 ms typical 170° horizontal								

Item No.	Standard Specifications		Extended Warranty	Qty	HP or Dell?	Model No.	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended
		1 VGA; 1 DVI-D; 1 Display Port 2 port USB Hub ENERGY STAR® qualified; EPEAT® Gold	3YR NBD warranty	5100	*HP*	*HP LA2006X*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H11	1U server	Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 192 GB Maximum 18 DIMM slots PC3-10600R-9 1GbE NC382i Multifunction 2 Ports (4) SFF SAS/SATA/SSD or; (8) SFF SAS/SATA/SSD Smart Array P410i/512MB FBWC Insight Control with iLO Advanced 750 W common slot high-efficiency	Warranty 3/3/3	60	*HP*	*HP DL360 G7*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H12	2U server	(2) Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 192 GB Maximum 18 DIMM slots PC3-10600R-9 1GbE NC382i Multifunction 2 Ports (16) SFF SAS/SATA; with optional second drive cage Smart Array P410i/1GB FBWC Insight Control with iLO Advanced 750 W common slot high-efficiency	Warranty 3/3/3	60	*HP*	*HP DL380 G7*	*Online Only*	*Online Only*	*Online Only*	*Online Only*
H13	4U server	Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 2 TB Maximum 64 DIMM slots PC3-10600R-9 1GbE NC375i Multifunction 4 Ports (8) SFF SAS/SATA/SSD Smart Array P410i/512MB FBWC Insight Control with iLO Advanced 1200 Common Slot Platinum Hot Plug	Warranty 3/3/3	60	*HP*	*HP DL580 G7*	*Online Only*	*Online Only*	*Online Only*	*Online Only*

Item No.	Standard Specifications	Extended Warranty	Qty	HP or Dell?	Model No.	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended

LOT A BIDDER: System Solutions Inc.

HARDWARE: STANDARD SPECIFICATIONS LOT A GRAND TOTAL $ Online Only

ADDENDA

The receipt of the following addenda to the specifications is acknowledged:

Addendum No. 1 Date: 12/1/11
Addendum No. 2 Date: 12/7/11
Addendum No. 3 Date: 12/21/11
Addendum No. 4 Date: 12/29/11
Addendum No. _____ Date: _____
Addendum No. _____ Date: _____

DELIVERY START DATE: Within 30 days
(NUMBER OF CALENDAR DAYS AFTER AWARD OF CONTRACT)

Signature [signature] Date 12/19/11

Print Name Daniel J. Hoff Title Senior Account Mgr

HARDWARE MAINTENANCE PROPOSAL

CONTRACT NO: 11-84-167

Lot B - Hardware: Other Specifications

The undersigned declares they have carefully examined the Advertisement for Bids, the Pre-Qualification Form, General and Special Conditions and Specifications identified as Contract No. 11-84-167 for "HARDWARE AND HARDWARE MAINTENANCE AT VARIOUS COOK COUNTY FACILITIES for COOK COUNTY BUREAU OF TECHNOLOGY", as prepared by Cook County, and that they have familiarized themselves with all the conditions under which it must be carried out and understand that in making this Proposal they waive all right to plead any misunderstanding regarding the same.

Please confirm the bidder understands the required manufacture and part number for each specification in the Vendor Confirmation column for Lot B.

PLEASE PROVIDE THE SUBMITTAL REQUIREMENTS IN H GC-11 On *Monday, January 9, 2012* IN ADDITION, ALL BIDDERS MUST PROVIDE COMPLETE WRITTEN TECHNICAL LITERATURE INCLUDING MANUFACTURER'S NAMES AND MODEL NUMBERS. ALSO, PLEASE COMPLETE THE DELIVERY DATE AND ACKNOWLEDGE ANY ADDENDUMS WHERE CALLED FOR.

PLEASE NOTE: ALL PRICING MUST BE SUBMITTED ON *Monday, January 30, 2012-* VIA ONLINE REVERSE AUCTION AS NOTED BELOW UNDER EACH ITEM.

LOT B- Hardware: Other Specifications									
Item No.	Department Specified Projected Purchases		Warranty	Qty	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended	Vendor Confirmation
H14	Desktop	HP 8200	3YR NBD warranty	750	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H15	Laptop	HP 8560p	3YR NBD warranty	750	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H16	22" Monitor	HP LE2201 22in LCD	3YR NBD warranty	2100	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H17	19" Monitor	HP LE1901W 19in LCD	3YR NBD warranty	1500	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H18	Network Laserjet	HP 52PPM, 540MHZ PROC, 128MB STD/640MB MAX, 1200DPI, 500 SHEET TRAY, Duplex Fast Ethernet embedded print server	3YR NBD warranty	150	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP

HARDWARE PROPOSAL

CONTRACT NO: 11-84-167

LOT B- Hardware: Other Specifications									
Item No.	Department Specified Projected Purchases		Warranty	Qty	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended	Vendor Confirmation
		embedded print server							
H19	Personal Laserjet	HP ***CE462A*** ~~27PPM~~ ***30PPM***, 400MHZ PROC, 32MB STD/288MB MAX, 1200DPI, 250 SHEET TRAY Fast Ethernet embedded print server	3YR NBD warranty	1125	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H20	Network Color Laserjet	HP ***CF081A*** ~~31/31PPM~~ ***33PPM***, 533MHZ, 500 SHEET TRAY, 288MB, Fast Ethernet embedded print server Auto DUPLEX	3YR NBD warranty	150	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H21	Personal Color Printer	HP ***CE875A***-12 black / 8 PPM color, 450MHZ PROC, 96MB STD/352MB MAX , 600 x 600 dpi, 150 SHEET TRAY Fast Ethernet embedded print server	3YR NBD warranty	1368	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H22	Multifunction Laser Network Printer	HP ***CE504A*** ~~45PPM~~ 50PPM, 480 MHz PROC, 2X500 SHEET TRAY, Fast Ethernet NETWORK CARD, FAX, SCAN, COPY, DIGITAL SEND, 256MB	3YR NBD warranty	75	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H23	Multifunction Color Laser Network Printer	HP ***CC435A*** Fax / copier / printer / scanner 21 ppm, 600 dpi, 8 bit greyscale, Hi-Speed USB Ethernet 10 Base-T/100 Base-TX , phone cable	3YR NBD warranty	75	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP

HARDWARE PROPOSAL

CONTRACT NO: 11-84-167

LOT B- Hardware: Other Specifications									
Item No.	Department Specified Projected Purchases		Warranty	Qty	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended	Vendor Confirmation
H24	SAN	HP SAN BLC7000 ***2 processor blade server and a 4 processor blade server with 32 gig of memory*** and ~~EVA System~~ ***P6500 30TB configuration***, Fibre switches, Ultrium Tape – Installed	5 Year HP HW Support	45	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H25	Tape Library	HP MSL6060 2 LT04 1804 Library AJ031A MSL6060-Ultrium 960 - Installed	3YR NBD warranty	45	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H26	Tape	HP 20 Pack Ultrium LTO-4 Non-Custom Tape Cartridge 800GB uncompressed/1.6TB compressed C7974AN	3YR NBD warranty	45	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H27	Small Form Factor PCs	HP ~~DC7900~~ ***Elite 8200 Small Form Factor*** – Intel Q45 Express chipset featuring Intel GMA 4500 DirectX10 graphics; Intel Celeron 440 processor 2.0 GHz, 512 KB L2 cache, 800 MHz FSB	3YR NBD warranty	72	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H28	Server	Dell Power Edge R810 Servers - Intel E7510; two dual-port Broadcom 5709c gigabit NICs	Warranty 3/3/3	6	*Online Only*	*Online Only*	*Online Only*	*Online Only*	Dell
H29	Dual Controller	EqualLogic PS6010XV iSCSI SANs with SSDs and 15K SAS drives	3YR NBD warranty	3	*Online Only*	*Online Only*	*Online Only*	*Online Only*	Dell
H30	Computer on Wheels	Ennovate Medical Computer Cart	3YR NBD warranty	630	*Online Only*	*Online Only*	*Online Only*	*Online Only*	Ergotron

HARDWARE PROPOSAL

CONTRACT NO: 11-84-167

LOT B- Hardware: Other Specifications									
Item No.	Department Specified Projected Purchases		Warranty	Qty	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended	Vendor Confirmation
H31	Scanner	Fujitsu FI – 6130 – 40ppm/80ipm; 300 dpi color; scanning 30ppm/60ipm; 50-page automatic document feeder	3YR NBD warranty	750	*Online Only*	*Online Only*	*Online Only*	*Online Only*	Fujitsu
H32	Laptop	Panasonic CF-31 Toughbook Touchscreen CF-31GQ2AX2M Windows 7 Professional (includes Toughbook Preferred Service) 13.1" XGA touchscreen, Intel Core i5-540M vPro Processor, 2.53GHz with Turbo Boost	3YR NBD warranty	462	*Online Only*	*Online Only*	*Online Only*	*Online Only*	Panasonic
H33	Standard Rack	HP Rack 10642 42U Crated	3YR NBD warranty	150	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H34	Desktop	HP Pro 4000 SFF E6700	3YR NBD warranty	2499	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H35	Color Printers	HP Color Laserjet ~~Cp4025DN~~ ***CC490A 35PPM***	3YR NBD warranty	159	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H36	Standard Printer	HP Laserjet ~~3005~~ ***CE528A 42PPM***	3YR NBD warranty	600	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP
H37	Label Printer	DYMO LabelWriter 400	3YR NBD warranty	75	*Online Only*	*Online Only*	*Online Only*	*Online Only*	Dymo
H38	Label Printer	Seiko SLP 440	3YR NBD warranty	75	*Online Only*	*Online Only*	*Online Only*	*Online Only*	Seiko
H39	Laptop	HP ProBook ~~4510s~~ 4530s	3YR NBD warranty	78	*Online Only*	*Online Only*	*Online Only*	*Online Only*	HP

HARDWARE PROPOSAL

CONTRACT NO: 11-84-167

LOT B- Hardware: Other Specifications									
Item No.	Department Specified Projected Purchases		Warranty	Qty	Unit Cost	Unit Cost Extended	Warranty Unit Cost	Warranty Extended	Vendor Confirmation
H40	Projectors	EPSON EX50	3YR NBD warranty	114	*Online Only*	*Online Only*	*Online Only*	*Online Only*	Epson

LOT B BIDDER: System Solutions Inc.

HARDWARE: OTHER SPECIFICATIONS LOT B GRAND TOTAL $ *Online Only*

ADDENDA

The receipt of the following addenda to the specifications is acknowledged:

Addendum No. 1	Date: 12/1/11
Addendum No. 2	Date: 12/7/11
Addendum No. 3	Date: 12/21/11
Addendum No. 4	Date: 12/29/11
Addendum No.	Date:
Addendum No.	Date:

DELIVERY START DATE: Within 30 days

(NUMBER OF CALENDAR DAYS AFTER AWARD OF CONTRACT)

Signature [signature] Date 12-19-11

Print Name [signature] Title Senior Account Mgr

HARDWARE MAINTENANCE PROPOSAL

CONTRACT NO. 11-84-167

LOT C BIDDER: System Solutions Inc

LOT C - HARDWARE MAINTENANCE

The undersigned declares they have carefully examined the Advertisement for Bids, the Pre-Qualification Form, General and Special Conditions and Specifications identified as Contract No. 11-84-167 for "HARDWARE AND HARDWARE MAINTENANCE AT VARIOUS COOK COUNTY FACILITIES for COOK COUNTY BUREAU OF TECHNOLOGY", as prepared by Cook County, and that they have familiarized themselves with all the conditions under which it must be carried out and understand that in making this Proposal they waive all right to plead any misunderstanding regarding the same.

PLEASE PROVIDE THE SUBMITTAL REQUIREMENTS IN HM GC-10, AS WELL AS THE DELIVERY DATE AND ACKNOWLEDGE ANY ADDENDUMS WHERE CALLED FOR ON *Monday, January 9, 2011*

PLEASE NOTE: ALL PRICING TO BE SUBMITTED ON *Monday January 30, 2012,* VIA ONLINE REVERSE AUCTION AS NOTED BELOW UNDER EACH ITEM.

All Items are to be quoted based on the service level requirements stated in the General Specifications Service Level Requirements section of this document. Provide pricing based on a per call basis for each of the Items as specified in the Specifications section of the document and for each Item. Quantities in the table reflect thirty-six (36) month call volume per item.

Item #	Description	Three (3) Year Call Volume	Price Per Call	Total Extended Price
HM1	Desktop, Laptop and Peripherals	6552	$ *ONLINE ONLY*	$ *ONLINE ONLY*
HM2	Server	360	$ *ONLINE ONLY*	$ *ONLINE ONLY*
HM3	Terminal	2988	$ *ONLINE ONLY*	$ *ONLINE ONLY*
HM4	Printers	8568	$ *ONLINE ONLY*	$ *ONLINE ONLY*
HM5	Plotters	144	$ *ONLINE ONLY*	$ *ONLINE ONLY*
HM6	Miscellaneous	144	$ *ONLINE ONLY*	$ *ONLINE ONLY*

HARDWARE MAINTENANCE LOT C GRAND TOTAL: $ *Online Only*

ADDENDA

The receipt of the following addenda to the Specifications is acknowledged:

Addendum No. 1 Date: 12/1/11
Addendum No. 2 Date: 12/7/11
Addendum No. 3 Date: 12/21/11
Addendum No. 4 Date: 12/29/11
Addendum No. _____ Date: _____

SERVICE START DATE: Within 30 Days
(NUMBER OF CALENDAR DAYS AFTER AWARD OF CONTRACT)

Signature [signature] Date 1-4-12

Print Name Daniel J. Hoff Title Senior Acct Manager

Hardware and Hardware Maintenance : Reverse Auction Date January 30, 2012

Number		Name / Description	Quantity	Unit of Measure	SSI	
Lot A Hardware: Standard Specifications					Unit Cost	Extended Cost
H1	Base System Desktop	Xeon Quad Core W3520 2.66ghz proc Nvidia Quadro FX580 512mb graphics 4GB 2x2GB Sdram320GB SATA HDD 16x dvd/rw Broadcom gigabit nic	8,100	Units	$ 902.00	$ 7,306,200.00
H2	High End Desktop	Xeon Quad Core W3520 2.66ghz proc 8 GB 1333 MHz DDR3 ECC Unbuffered RAM 500 GB 7200 rpm SATA NCQ SATA SuperMulti DVD writer NVIDIA Quadro 4000 (2 GB)	300	Units	$ 1,443.00	$ 432,900.00
H3	17" Base Laptop	MB L3 cache) 17.3" 8 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA IIAMD FirePro M5950 with 1 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino	300	Units	$ 1,225.00	$ 367,500.00
H4	17" High End Laptop	MB L3 cache) 17.3" 6 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA II NVIDIA Quadro 3000M with 2 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino	300	Units	$ 1,901.00	$ 570,300.00
H5	15" Laptop	MB L3 cache) 15.6" 8 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA IIAMD FirePro M5950 with 1 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino	300	Units	$ 1,172.00	$ 351,600.00

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H6	15" High End Laptop	Intel® Core™ i7-2820M (2.30 GHz, 8 MB L3 cache) 15.6" 8 GB 1333 MHz DDR3 SDRAM 750 GB 7200 rpm SATA II NVIDIA Quadro 3000M with 2 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR Computrace Complete Asset Tracking Optical drive DVDRW	300	Units	$ 1,624.00	$ 487,200.00
H7	15" Base Laptop	15" Laptop Intel Core I5-520M 4GB 2x2gb SDRAM 250GB SATA HDD Optical drive DVDRW 802.11a/b/g/n Bluetooth 2.1+EDR	750	Units	$ 667.07	$ 500,302.50
H8	Thin Client	Windows® Embedded CE 6.0 VIA Nano U3500 Processor (1.66 GHz) Microsoft® Windows Embedded Standard 7 or 2009 2 GB DDR3 SDRAM (128 MB of system RAM reserved for video) 512 MB Flash Integrated VIA Chromotion HD 2.0	1,200	Units	$ 218.35	$ 262,020.00
H9	24" Monitor	24" 1920 x 1200 400 cd/m² 1000:1 static 5 ms typical 178° horizontal 178° vertical HDMI DisplayPort; DVI USB hub 1 Component video 1 Composite 1 S-video 6 port USB Hub	3,600	Units	$ 222.81	$ 802,116.00
H10	20" Monitor	1600 x 900 250 cd/m² 1000:1 static, 1000000:1 dynamic 5 ms typical 170° horizontal 1 VGA; 1 DVI-D; 1 DisplayPort 2 port USB Hub ENERGY STAR® qualified; EPEAT® Gold	5,100	Units	$ 101.10	$ 515,610.00
H11	1U Server	Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 192 GB Maximum 18 DIMM slots PC3-10600R-9 1GbE NC382i Multifunction 2 Ports (4) SFF SAS/SATA/SSD or; (8) SFF SAS/SATA/SSD Smart Array P410i/512MB FBWC Insight Control with iLO Advanced 750 W common slot high-efficiency	180	Units	$ 3,018.04	$ 543,247.20

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H12	2U Server	(2) Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 192 GB Maximum 18 DIMM slots PC3-10600R-9 1GbE NC382i Multifunction 2 Ports (16) SFF SAS/SATA; with optional second drive cage Smart Array P410i/1GB FBWC Insight Control with iLO Advanced 750 W common slot high-efficiency	180	Units	$ 4,230.55	$ 761,499.00
H13	4U Server	Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 2 TB Maximum 64 DIMM slots PC3-10600R-9 1GbE NC375i Multifunction 4 Ports (8) SFF SAS/SATA/SSD Smart Array P410i/512MB FBWC Insight Control with iLO Advanced 1200 Common Slot Platinum Hot Plug	60	Units	$ 4,816.04	$ 288,962.40
				Lot A Total:		$ 13,180,457.10
Lot B Hardware: Other Specifications					SSI	
H14	Desktop	HP 8200	750	Units	$ 549.11	$ 411,832.50
H15	Laptop	HP 8560p	750	Units	$ 844.42	$ 633,315.00
H16	22" Monitor	HP 2202X 22in LCD	2,100	Units	$ 122.65	$ 257,565.00
H17	19" Monitor	HP LE1901W 19in LCD	1,500	Units	$ 113.65	$ 170,475.00
H18	Network Laserjet	HP CE991A 52PPM, 540MHZ PROC, 128MB STD/640MB MAX, 1200DPI, 500 SHEET TRAY, Duplex Fast Ethernet embedded print server	150	Units	$ 763.44	$ 114,516.00
H19	Personal Laserjet	HP CE462A 30PPM, 400MHZ PROC, 32MB STD/288MB MAX, 1200DPI, 250 SHEET TRAY Fast Ethernet embedded print server	1,125	Units	$ 253.85	$ 285,581.25
H20	Network Color Laserjet	HP CF081A 33PPM, 533MHZ, 500 SHEET TRAY288MB Fast Ethernet embedded print server Auto DUPLEX	150	Units	$ 589.01	$ 88,351.50
H21	Personal Color Printer	HP CE875A 12 black / 8 PPM color, 450MHZ PROC, 96MB STD/352MB MAX , 600 x 600 dpi, 150 SHEET TRAY Fast Ethernet embedded print server	1,368	Units	$ 265.77	$ 363,573.36
H22	Multifunctio n Laser Network Printer	HP CE504A 50PPM, 480 MHz PROC, 2X500 SHEET TRAY Fast Ethernet NETWORK CARD, FAX, SCAN, COPY, DIGITAL SEND, 256MB	75	Units	$ 3,351.59	$ 251,369.25
H23	Multifunctio n Color Laser Network Printer	HP CC435A Fax / copier / printer / scanner 21 ppm, 600 dpi, 8 bit greyscale, Hi-Speed USB, Ethernet 10 Base-T/100 Base-TX , phone cable	75	Units	$ 763.44	$ 57,258.00

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H24	SAN	HP SAN BLC7000 2 processor blade server and a 4 processor blade server with 32 gig of memory and P6500 30TB configuration, Fibre switches, Ultrium Tape – Installed	45	Units	#########	$ 3,352,439.70
H25	Tape Library	HP MSL6060 2 LT04 1804 Library AJ031A MSL6060-Ultrium 960 - Installed	45	Units	#########	$ 529,254.00
H26	Tape	HP 20 Pack Ultrium LTO-4 Non-Custom Tape Cartridge 800GB uncompressed/1.6TB compressed C7974AN	45	Units	$ 631.38	$ 28,412.10
H27	Small Form Factor PCs	HP Elite 8200 Small Form Factor – Intel Q45 Express chipset featuring Intel GMA 4500 DirectX10 graphics; Intel Celeron 440 processor 2.0 GHz, 512 KB L2 cache, 800 MHz FSB	72	Units	$ 560.28	$ 40,340.16
H28	Server	Server Dell Power Edge R810 Servers - Intel E7510; two dual-port Broadcom 5709c gigabit NICs	6	Units	$ 4,005.38	$ 24,032.28
H29	Dual Controller	EqualLogic PS6010XV iSCSI SANs with SSDs and 15K SAS drives	3	Units	#########	$ 100,259.64
H30	Computer on Wheels	Ennovate Medical Computer Cart	630	Units	$ 1,252.55	$ 789,106.50
H31	Scanner	Fujitsu FI – 6130 – 40ppm/80ipm; 300 dpi color; scanning 30ppm/60ipm; 50-page automatic document feeder	750	Units	$ 816.26	$ 612,195.00
H32	Laptop	Panasonic CF-31 Toughbook Touchscreen CF-31GQ2AX2M Windows 7 Professional (includes Toughbook Preferred Service) 13.1" XGA touchscreen, Intel Core i5-540M vPro Processor, 2.53GHz with Turbo Boost	462	Units	$ 2,888.52	$ 1,334,496.24
H33	Standard Rack	HP 10642 42U Crated	150	Units	$ 1,141.06	$ 171,159.00
H34	Desktop	HP Pro 4000 SFF E6700	2,499	Units	$ 462.18	$ 1,154,987.82
H35	Color Printers	HP Color Laserjet CC490A 35PPM	159	Units	$ 1,176.00	$ 186,984.00
H36	Standard Printers	HP Color Laserjet CE528A 42PPM	600	Units	$ 639.89	$ 383,934.00
H37	Label Printer	DYMO LabelWriter 400	75	Units	$ 190.74	$ 14,305.50
H38	Label Printer	Seiko SLP 440	75	Units	$ 91.28	$ 6,846.00
H39	Laptop	HP ProBook 4530s	78	Units	$ 648.22	$ 50,561.16
H40	Projectors	EPSON EX50	114	Units	$ 795.58	$ 90,696.12
				Lot B Total:		$ 11,508,846.08
Lot C Hardware Maintenance						SSI
HM1		Desktop, Laptop and Peripherals	6,552	Per Call	$ 67.57	$ 442,718.64
HM2		Server	360	Per Call	$ 175.89	$ 63,320.40
HM3		Terminals	2,998	Per Call	$ 53.00	$ 158,894.00
HM4		Printers	8,568	Per Call	$ 83.60	$ 716,284.80
HM5		Plotters	144	Per Call	$ 111.38	$ 16,038.72
HM6		Miscellaneous	144	Per Call	$ 192.50	$ 27,720.00
				Lot C Total:		$ 1,424,976.56

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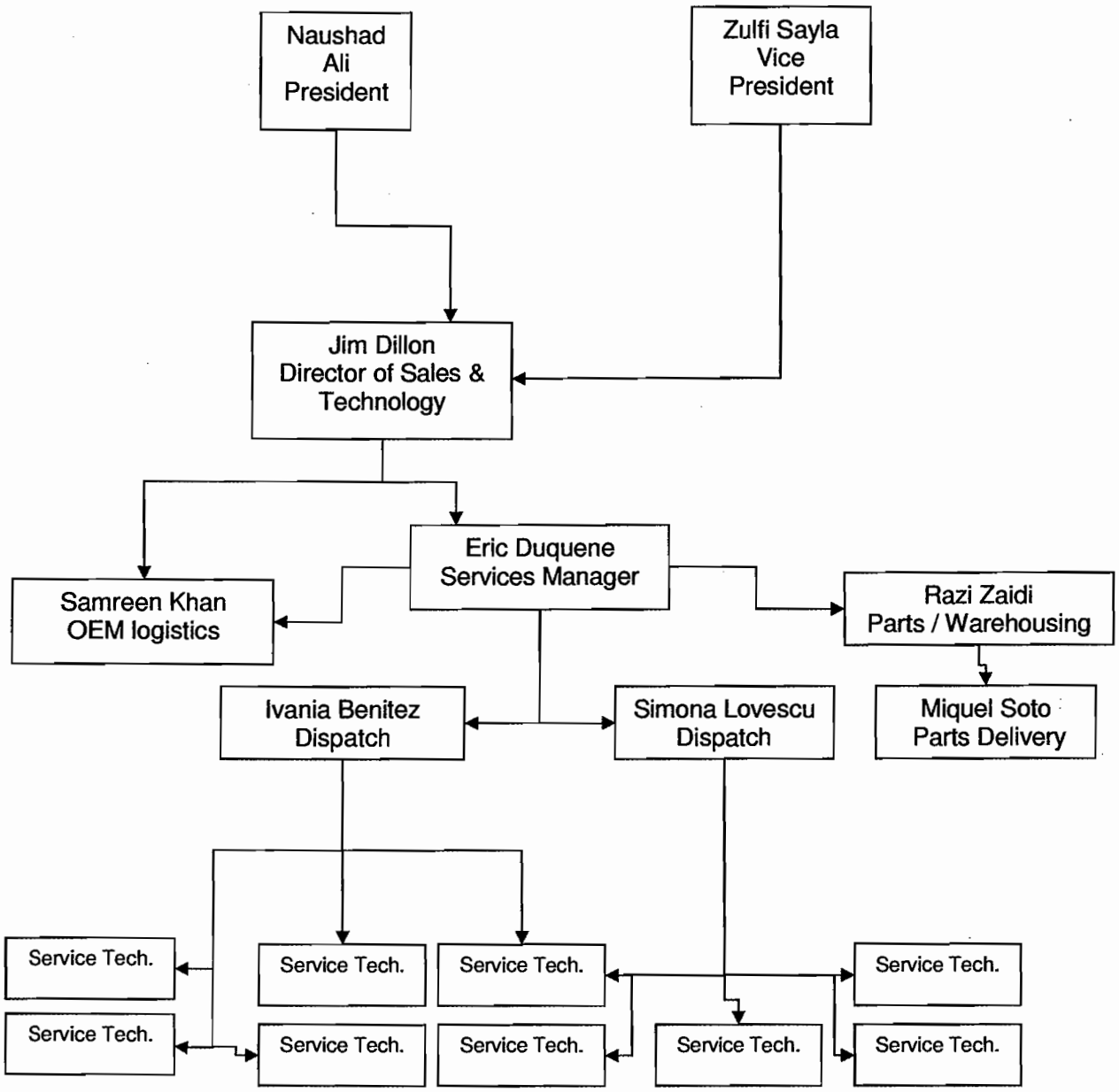
Attachment - LOT C – 1 Cook County Project org Chart

System Solutions, Inc. Technical Team Organization Chart For County of Cook



Qualifications / Experience

System Solutions, Inc. is an information technology provider, offering complete business solutions through;

- Enterprise Solution Products and Architecture
- Storage Area Networks (SAN)
- Enterprise Back-up Solutions
- Security Solutions - Biometrics
- Consulting
- Business Continuity / Disaster Recovery
- Technology staffing
- Network design and implementation
- Hardware and software procurement
- Onsite installation services and logistical support and distribution.
- Asset management
- New equipment integration staging
- New system configuration
- Depot services
- End-user support
- Pre-owned equipment refurbishment and recycling

Our goal, since our inception in 1987, is to understand our customer's business needs. With experienced people and proven methods, SSI has been successful at delivering the highest quality business solutions to its customers.

SSI's core of highly trained, certified and versatile technical personnel are highly experienced in Enterprise Solutions Products and Architecture including Storage Area Network Architecture, Enterprise Back-up Solutions, Network Infrastructure design, the global deployment of Laptop, PC desktop, PC Server, as well as management and refurbishment of existing equipment and network communications equipment for various Fortune 500 clienteles around the United States.

At the foundation of the SSI business strategy is a commitment to quality excellence and resource efficiency.

Many of our clients have come to depend upon our expertise in handling time critical projects. We truly understand the importance of doing the job right the first time.

In short, SSI provides its clients with a seamless end-to-end solution that is managed and performed according to their project specifications and timeframes.

A list of our industry certifications and authorization include but are not limited to the following;

- EMC Velocity Partner
- Hitachi Data Systems Gold Partner
  HP ILM Solutions Elite Partner
  HP Oracle Elite Partner
  HP Virtualization Elite Partner
- HP VmWare Solutions Elite Partner,
- HP Blade System Elite Partner,
- HP Workstation and PC Blade Systems Elite Partner
- HP Services Elite Partner
- HP Enterprise Server and Storage Elite Partner,
- HP BCS Elite Partner
- HP Software Certified Partner
- HP ProCurve Elite Partner
- VmWare VIP,
- Citrix Gold Partner
- HP - Data Protector – RISS - RIM
- CA – Brightstore
- Oracle Enterprise Partner
- BEA Enterprise Partner and
- Microsoft Gold Solutions Partner
- Cisco-Premier Partner
- Nortel Certified Partner
- Fortinet Enterprise Security Partner
- Symantec Select Partner
- IBM P Series
- IBM X Series
- NetApp Partner
- NEXSAN Partner
- Juniper Networks Partner
- Panasonic TP3 Partner

DANIEL J. HOFF

POSITION: **REGIONAL SALES MANAGER**

SUMMARY: Senior Account Manager with over 15 years of experience in the field of Information Technology. Primary account responsibilities have focused around the sale of hardware and software products, storage area networks, IT security, and technology services. Major account responsibilities consist of developing an IT customer base including small to medium business users, corporate entities, state & local government, and nationwide accounts.
Excellent Customer Service Satisfaction Skills, Communication Skills and Account Management. Customer Relationship Management is based on cold calling and prospecting new business accounts. Managed client accounts through the use of technology to promote collaboration in the workforce. Team player with leadership skills who enjoys working with clients, while striving to achieve the highest level of satisfaction.

EXPERIENCE:

2001 - Present **SYSTEM SOLUTIONS INC.** Northbrook, IL

Senior Account Manager

- Established and maintained business relationships with both Corporate and Government Sectors of the organization. Established a number of business relationships based on the efforts of cold calling, responding to RFP's and follow up with vendor relationships including HP, VMware, Citrix, Hitachi, EMC, Sun, Dell, IBM and Microsoft.
- Responsible for managing several multi-million dollar accounts and continuous contact with Chief Information Officers, Deputy Directors and Purchasing Agents. Held accountable to oversee several on-site Technical Representatives within an established customer base. In charge of sales market of Storage Area Networks for both Government and Commercial Accounts.

Major accomplishments achieved:

- Acknowledged as top Sales Representative for 10 consecutive years with proven sales record of over $24 million in annual revenue
- Averaged approximately $250,000 dollars of technology services for several high profile accounts
- Responsible for largest revenue month in company history with over $4 million in total sales

2000 - 2001 **BOISE CASCADE TECHNOLOGY SALES** Itasca, IL

Corporate Sales Representative

- Established and maintained new and existing corporate accounts within the Information Technology Business Sector. Account responsibility was the Chicago Metropolitan area and surrounding suburban areas.
- Essential duties include selling software, hardware and IT solutions to corporate accounts for a designated selling area. Prospecting new clients and overseeing existing accounts within the IT industry was done by cold calling and generating new business leads. Responsible for providing value added, comprehensive services to clients for the products being purchased. Customer relationships were monitored and followed up in order to serve as a full solution provider.

1998-2000 **COMARK / INSIGHT** Bloomingdale, IL

National Account Manager

- Responsible for maintaining and increasing customer base as a National Account Manager for the top sales team. Product knowledge and sales experience with over 20,000 name brand products including software, hardware and peripherals. Responsible for providing clients with technology services for the entire IT lifecycle.
- Held accountable for identifying, sizing, and closing professional service deals to existing clients, while achieving revenue and gross profit objectives. Coordinated customer relationships through constant interaction and discussions surrounding future rollouts and newly developed technology within the industry.
- Managed Server Business averaging $12 million per year.
- Honored as "Associate of the Month" and served on the top sales team for the 1998-1999 fiscal year.
- Proven track record of generating $2 million in revenue and establishing new accounts from cold call to close
- Exceeded quarterly goals and margins

1996 - 1998 **USA FLEX/COMARK** Bloomingdale, IL

Corporate Account Representative

- Account Representative working with computer systems and peripherals.
- Supplied corporate accounts with information regarding workstations and a number of different software products.
- Contributed to a sales team that generated over $10 million in revenue during the 1997 fiscal year. Continued involvement in a team setting to further services and products to current and prospective client base. Served as part of a centralized support network to ensure product satisfaction to both existing and newly developed clients.

CERTIFICATIONS:

Currently hold certifications in HP Business Critical Server Solutions, HP Multi OS, HP Virtualization, HP Full Line Storageworks, CCSP-Citrix Metaframe Access and Citrix Metaframe XP Server, Hitachi Data Storage Systems, EMC Storage, VMWARE VSP

EDUCATION:

Bachelors of Arts
Business Administration, Lewis University
Concentration: Marketing

Profile for

Ralph S

Enterprise Unix/Linux Engineer

System Solutions Inc

Technical Certifications:

- Sun Microsystems Premier Systems Engineer
- Hewlett-Packard Business Continuity Systems (BCS) Integrity Application Integration Specialist (AIS)
- Veritas Data Protection Specialist for Unix
- SAIR/GNU Linux Administrator

Major Work Experience:

- 26 years experience in the computer industry including software engineering, networking, hardware platforms, clustering, storage area networks (SAN), messaging, middleware, database management systems (DBMS), J2EE, web enabled architectures, integration, and migrations.
- Design and architecture of multi-tier IT products, software and systems.
- Design, implementation and administration of systems based on Sun UltraSparc, SGI MIPS, Intel and AMD x86-32 and x86-64, HP Itanium2, HP 9000 PA-RISC, HP and DEC Alpha, IBM PPC with operating systems including VMware 3i, Citrix XenServer, HP/UX, AIX, IRIX, Redhat Linux Enterprise Server and Desktop, Fedora Linux, Ubuntu Linux and Kubuntu Linux, Debian Linux, Novell OpenSuSE, Mandriva Linux, Arch Linux, Solaris, SunOS, OpenVMS including clusters, OpenBSD, NetBSD, DragonFly BSD, FreeBSD, Novell Netware, SCO Unix™.
- SAN based shared storage clustering with fibre channel and iSCSI using EMC Clariion, Hitachi Thunder, HP EVA and MSA, FalconStor IPStor.
- ISO 9000 methodologies, policies and procedures, technical documentation.
- Project management, scheduling, estimating, procurement.
- Software engineering and Quality Assurance with languages including J2EE/Java, Ruby on Rails, PHP4 and PHP5, Python, Perl.
- Integration and migration of legacy systems including IBM mainframe, Vax and Alpha VMS, SCO and other Unix™ System V R4.
- Design and implementation of database management systems solutions (DBMS) including Oracle Real Application Clusters (RAC), PostgreSQL, MySQL, Microsoft SQL Server (MS-SQL)
- Industry experience in healthcare insurance adjudication, healthcare practice management, municipal inspection and finances, nuclear power, switchgear engineering, Computer Aided Design and Drafting (CADD), Computer Aided Engineering (CAE), high energy physics engineering

Profile for

Darren P

Enterprise Systems Engineer

System Solutions, Inc

Technical Certifications:

- Hewlett-Packard Master Accredited Systems Engineer – SAN Architect (MASE)
- Hewlett-Packard Accredited Systems Engineer – (ASE)
- Hewlett-Packard Accredited Platform Specialist – (APS)
- Hewlett-Packard Accredited Integration Specialist – (AIS)
- Microsoft Certified Systems Engineer – (MCSE)
- Citrix Certified Enterprise Administrator - (CCEA)
- VMware Certified Professional – (VCP)
- Symantec Technical Specialist – NetBackup

Major Recent Work Experience:

- Implement Symantec (Veritas) NetBackup 6.0 backup solution for county government customer including multiple SAN-attached HP MSL tape libraries backing up Windows and Netware servers.
- Architect server and SAN solution for healthcare provider including HP Enterprise Virtual Array (EVA) 4000 Storage Array, MSL Tape library and C-Class Blade servers running Windows and VMware.
- Server upgrade projects including HP Proliant servers, Citrix Presentation Server 4.0, Websense, and MimeSweeper.
- Architect and Implement an EVA 6000 storage solution including HP P-Class Blade servers and MSL tape library for county State's Attorney office video interrogation data.
- Architect and Implement an EVA 8100 storage solution including HP P-Class Blade servers and for county Bureau of Technology.
- Architect and Implement an EVA 6000 storage solution for Disaster Recovery including Continuous Access replication between EVAs at two locations for water reclamation district.
- 9-month engagement for Chicago-based company providing configuration and support of the SAN environment, which included two HP XP1024 Storage Arrays and four Cisco 9500 MDS Director Switches. Configurations included Continuous Access and Business Copy Replication of data for Disaster Recovery, HP's Raid Manager application on HPUX servers, VSANs, Host-centric zoning, etc.
- Provide on-going HP Blade Server and SAN configuration support on HP EVA4100, EVA5000, EVA 8100 and McData and Brocade switches for county government customer.
- Implement an HP Blade Server and EVA 4400 solution for an SAP Portal project.
- Implement an HP EVA 4400 for a web-based data pool provider in Wisconsin for future Disaster Recovery replication to their Georgia-based data center.
- Architect and Implement MSA 1500 SAN Solution for a local college.

James Dillon

Title	Director of Sales and Technology
Experience	2000–Present Systems Solution, Inc. Nothbrook, Il

Jim Dillon has a thorough understanding of Enterprise products, industry trends, and local market conditions supported by his proven expertise in growing teams, delivering products and driving business at an aggressive growth pace. Jim's clear and measurable success trail results from his "out-of-the-box" approach to planning and problem solving. Since joining SSI in 2000, Jim has been instrumental in increasing sales by achieving enterprise authorizations such as HP Enterprise Storage Elite, HP Procurve Elite, Citrix Gold, Hitachi Data Systems Platinum, Cisco Premier, Veritas Select and Computer Associates Premier status opening enterprise markets to SSI .

Jim's career spans 21 years of sales, engineering, management and business development responsibilities within the enterprise infrastructure, networking and service industries.

Past positions include; Enterprise Services Areas Director/Branch Manager with Sarcom, Inc. where he established a new Branch location in Chicago, Illinois with a satellite location in Troy (Detroit), Michigan. Jim also enjoyed considerable success with Comark as Area Service Director where he managed the Midwest area enterprise service operation.

Profile for

Ben S

Field Support Technician

System Solutions Inc

Certifications:

- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- MCSA Server 2008 and Active Directory
- Various Industry Standard Certifications including A+ and Network+

Experience Highlights:

- 8 years proven field and onsite technician experience in government and consulting environments.
- Experience managing, expanding and troubleshooting Microsoft server, desktop and active directory environments.
- Outstanding phone support and troubleshooting skills.
- Knowledgeable in monitoring environments for performance issues and resolving bottlenecks.
- Excellent customer communication skills demonstrated throughout his career.
- Experience with larger scale operating system migrations.
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent methodical thinking skills.

Profile for

Thomas R

Field Support Technician

System Solutions Inc

Certifications:

- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- Bachellor of Science in Computer Science
- Various Industry Standard Certifications including A+ and Network+

Experience Highlights:

- 11 years proven field and onsite technician experience.
- Experience troubleshooting and repairing server class operating systems, Active Directory, and networking appliances.
- Knowledgeable in various computer imaging and installation techniques.
- Excellent customer communication skills demonstrated throughout his career.
- Experience with larger scale operating system migrations.
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent methodical thinking skills.

Profile for

Robert S

Field Support Technician

System Solutions Inc

Certifications:

- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- Lenovo Desktop and Laptop Certifications
- Various Industry Standard Certifications including A+ and Server+

Experience Highlights:

- 11 years proven field and onsite technician experience.
- Experience troubleshooting and repairing server class operating systems and basic networking appliances.
- Skilled in operating system and firmware security patching and updating with various updating methodologies.
- Excellent customer communication skills demonstrated throughout his career.
- Experience with larger scale operating system migrations.
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent methodical thinking skills.

Profile for

Phil H

Field Support Technician

System Solutions Inc

Certifications:

- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- Lenovo Desktop and Laptop Certifications
- Various Industry Standard Certifications including A+ and Server+

Experience Highlights:

- 13 years proven field and onsite technician experience.
- Skilled in printer preventative maintenance and repair.
- Excellent customer communication skills demonstrated throughout his career.
- Experience with larger scale operating system migrations.
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent methodical thinking skills.

Profile for

David R

Field Support Technician

System Solutions Inc

Certifications:

- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- Lenovo Desktop and Laptop Certifications

Experience Highlights:

- 3 years experience as a field technician with System Solutions supporting a variety of environments and systems for premier clients.
- Excellent customer communication skills demonstrated throughout his career.
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent methodical thinking skills.

Profile for

Syed A

Field Support Technician

System Solutions Inc

Certifications:

- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- Lenovo Desktop and Laptop Certifications

Experience Highlights:

- 7 years experience as a field technician supporting a variety of environments and systems.
- Seasoned printer technician on a wide variety of vendors and models.
- Excellent customer communication skills demonstrated throughout his career.
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent troubleshooting and methodical thinking skills.

Profile for

David R

Field Support Technician

System Solutions Inc

Certifications:

- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- Lenovo Desktop and Laptop Certifications

Experience Highlights:

- 3 years experience as a field technician with System Solutions supporting a variety of environments and systems for premier clients.
- Excellent customer communication skills demonstrated throughout his career.
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent methodical thinking skills.

Profile for

Ryan M

Field Support Technician

System Solutions Inc

Certifications:

- Cisco Certified Datacenter Specialist
- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- Lenovo Desktop and Laptop Certifications

Experience Highlights:

- 5 years experience as a field technician supporting a variety of environments and systems.
- Excellent customer communication skills demonstrated
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent troubleshooting and methodical thinking skills.

Profile for

Tri V

Field Support Technician

System Solutions Inc

Certifications:

- Cisco Certified Datacenter Specialist
- HP Desktop, Laptop, Printer and Server Accredited Platform Specialst
- Dell Laptop, Desktop, and Server Certifications
- Lenovo Desktop and Laptop Certifications

Experience Highlights:

- 6 years experience as a field technician supporting a variety of environments and systems.
- Spearheaded the in house addmaster validator printer repair project
- Demonstrates knowledge and skill in successfully troubleshooting and repairing a wide variety of hardware and software.
- Excellent troubleshooting and methodical thinking skills.

Lot A - Hardware: Standard Specifications

The following table provides the minimum Standard Specifications required by Cook County as indicated by Item Numbers H1 to H13. Each specification has an associated warranty requirement. Cook County requires that the hardware vendor provide pricing for the HP model or Dell model for each specification in Lot A, but not provide a quote for both brands per item specification. Extended Warranty pricing must be provided and separately for each specification. Warranty costs should not be quoted for a brand where the bidder did not quote on the specification for that brand. Bids must be based on the specifications and brands (where stated) and not substitutions. For the purpose of the auction, a Contractor may bid on a higher specification (e.g. more memory, faster processor, etc.) if the Contractor cannot offer the minimum specifications listed, but the minimum specification listed must be met.

Basic Warranty:
Each specification must be quoted with the Basic Warranty included.

Extended Warranty:
3 YR NBD – "Next Business Day" service for parts and labor
3/3/3 – Three year on-site service, Three year complete care and accidental damage service, and Three year CompuTrace and LoJack Theft Protection

LOT A- Hardware: Standard Specifications				
Item No.	Standard Specifications		Extended Warranty	Qty
H1	Base System Desktop	85% Efficient PS Xeon Quad Core W3520 2.66ghz proc Nvidia Quadro FX580 512mb graphics 4GB 2x2GB Sdram320GB SATA HDD 16x dvd/rw, Integrated graphics/discrete graphics Broadcom gigabit nic, ~~802.11a/b/g/n Bluetooth 2.1+EDR~~	3YR NBD warranty	8100
H2	High End Desktop	85% Efficient PS Xeon Quad Core W3520 2.66ghz proc 8 GB 1333 MHz DDR3 ECC Unbuffered RAM 500 GB 7200 rpm SATA NCQ SATA SuperMulti DVD writer NVIDIA Quadro 4000 (2 GB), ~~802.11a/b/g/n Bluetooth 2.1+EDR~~ Integrated graphics/discrete graphics	3YR NBD warranty	300
H3	17" Base	Intel® Core™ i5-2540M (2.60 GHz, 3 MB L3 cache)	3YR NBD	300

HARDWARE SPECIFICATIONS

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LOT A- Hardware: Standard Specifications				
Item No	Standard Specifications		Extended Warranty	Qty
	Laptop	17.3" 8 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA IIAMD FirePro M5950 with 1 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR Computrace Complete Asset Tracking ***Optical drive DVDRW***	warranty	
H4	17" High End Laptop	Intel® Core™ i7-2820M (2.30 GHz, 8 MB L3 cache) 17.3" 8 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA II ~~AMD~~ ***NVIDIA*** Quadro 3000M with 2 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR Computrace Complete Asset Tracking ***Optical drive DVDRW***	3YR NBD warranty	300
H5	15" Laptop	Intel® Core™ i5-2540M (2.60 GHz, 3 MB L3 cache) 15.6" 8 GB 1333 MHz DDR3 SDRAM 500 GB 7200 rpm SATA IIAMD FirePro M5950 with 1 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR, ***Optical drive DVDRW*** Computrace Complete Asset Tracking	3YR NBD warranty	300

HARDWARE SPECIFICATIONS

CONTRACT NO: 11-84-167

LOT A- Hardware: Standard Specifications				
Item No.	Standard Specifications		Extended Warranty	Qty
H6	15" High End Laptop	Intel® Core™ i7-2820M (2.30 GHz, 8 MB L3 cache) 15.6" 8 GB 1333 MHz DDR3 SDRAM 750 GB 7200 rpm SATA II NVIDIA; Quadro 3000M with 2 GB dedicated GDDR5 video memory SRS Premium Sound; Integrated stereo speakers; Dual-microphone array; Button for volume mute Function keys for volume up and down Stereo headphone/line out; Stereo microphone/line in Intel Centrino 802.11a/b/g/n Bluetooth 2.1+EDR Computrace Complete Asset Tracking, ***Optical drive DVDRW***	3YR NBD warranty	300
H7	15" Base Laptop	15" Laptop Intel Core I5-520M 4GB 2x2gb SDRAM, ***802.11a/b/g/n Bluetooth 2.1+EDR*** 250GB SATA HDD, ***Optical drive DVDRW***	3YR NBD warranty	750
H8	Thin Client	Windows® Embedded CE 6.0 VIA Nano U3500 Processor (1.66 GHz) Microsoft® Windows Embedded Standard 7 or 2009 2 GB DDR3 SDRAM (128 MB of system RAM reserved for video) 512 MB Flash Integrated VIA Chromotion HD 2.0	3YR NBD warranty	1200
H9	24" Monitor	24" 1920 x 1200 400 cd/m² 1000:1 static 5 ms typical 178° horizontal 178° vertical HDMI DisplayPort; DVI, USB hub 1 Component video 1 Composite 1 S-video 6 port USB Hub	3YR NBD warranty	3600
H10	20" Monitor	1600 x 900 250 cd/m² 1000:1 static, 1000000:1 dynamic 5 ms typical 170° horizontal 1 VGA; 1 DVI-D; 1 Display Port 2 port USB Hub ENERGY STAR® qualified; EPEAT® Gold	3YR NBD warranty	5100
H11	1U server	Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 192 GB Maximum 18 DIMM slots PC3-10600R-9 1GbE NC382i Multifunction 2 Ports (4) SFF SAS/SATA/SSD or; (8) SFF SAS/SATA/SSD Smart Array P410i/512MB FBWC Insight Control with iLO Advanced 750 W common slot high-efficiency	Warranty 3/3/3	180
H12	2U server	(2) Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 192 GB Maximum 18 DIMM slots PC3-10600R-9 1GbE NC382i Multifunction 2 Ports (16) SFF SAS/SATA; with optional second drive cage Smart Array P410i/1GB FBWC Insight Control with iLO Advanced 750 W common slot high-efficiency	Warranty 3/3/3	180

HARDWARE SPECIFICATIONS

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Item No.	Standard Specifications		Extended Warranty	Qty
H13	4U server	Intel® Xeon® X5675 (6 core, 3.06 GHz, 12MB L3, 95W) 2 TB Maximum 64 DIMM slots PC3-10600R-9 1GbE NC375i Multifunction 4 Ports (8) SFF SAS/SATA/SSD Smart Array P410i/512MB FBWC Insight Control with iLO Advanced 1200 Common Slot Platinum Hot Plug	Warranty 3/3/3	60

HARDWARE SPECIFICATIONS

CONTRACT NO: 11-84-167

Lot B - Hardware: Other Specifications

The following table provides a list of other specifications based on projected purchases by Cook County. Cook County requires that the hardware vendor provide a unit cost for each specification and an associated warranty cost for the warranty requirement provided in the specification. No substitution of brand or specification to H14 – H40 are permitted.

Each specification must be quoted with the Basic Warranty included.

Extended Warranty:
3 YR NBD – "Next Business Day" service for parts and labor
3/3/3 – Three year on-site service, Three year complete care and accidental damage service, and Three year CompuTrace and LoJack Theft Protection

LOT B- Hardware: Other Specifications				
Item No.	Department Specified Projected Purchases		Warranty	Qty
H14	Desktop	HP 8200	3YR NBD warranty	750
H15	Laptop	HP 8560p	3YR NBD warranty	750
H16	22" Monitor	HP ~~LE2201~~ ***2202X*** 22in LCD	3YR NBD warranty	2100
H17	19" Monitor	HP LE1901W 19in LCD	3YR NBD warranty	1500
H18	Network Laserjet	HP ***CE991A*** 52PPM, 540MHZ PROC, 128MB STD/640MB MAX, 1200DPI, 500 SHEET TRAY, Duplex Fast Ethernet embedded print server	3YR NBD warranty	150
H19	Personal Laserjet	HP ***CE462A*** ~~27PPM~~ ***30PPM***, 400MHZ PROC, 32MB STD/288MB MAX, 1200DPI, 250 SHEET TRAY Fast Ethernet embedded print server	3YR NBD warranty	1125
H20	Network Color Laserjet	HP ***CF081A*** ~~31/31PPM~~ ***33PPM***, 533MHZ, 500 SHEET TRAY, 288MB, Fast Ethernet embedded print server Auto DUPLEX	3YR NBD warranty	150
H21	Personal Color Printer	HP ***CE875A*** 12 black / 8 PPM color, 450MHZ PROC, 96MB STD/352MB MAX , 600 x 600 dpi, 150 SHEET TRAY Fast Ethernet embedded print server	3YR NBD warranty	1368

HARDWARE SPECIFICATIONS

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LOT B- Hardware: Other Specifications				
Item No	Department Specified Projected Purchases		Warranty	Qty
H22	Multifunction Laser Network Printer	HP ***CE504A*** ~~45PPM~~ 50PPM, 480 MHz PROC, 2X500 SHEET TRAY, Fast Ethernet NETWORK CARD, FAX, SCAN, COPY, DIGITAL SEND, 256MB	3YR NBD warranty	75
H23	Multifunction Color Laser Network Printer	HP ***CC435A*** Fax / copier / printer / scanner 21 ppm, 600 dpi, 8 bit greyscale, HI-Speed USB Ethernet 10 Base-T/100 Base-TX , phone cable	3YR NBD warranty	75
H24	SAN	HP SAN BLC7000 ***2 processor blade server and a 4 processor blade server with 32 gig of memory*** and ~~EVA System~~ ***P6500 30TB configuration***, Fibre switches, Ultrium Tape – Installed	5 Year HP HW Support	45
H25	Tape Library	HP MSL6060 2 LT04 1804 Library AJ031A MSL6060-Ultrium 960 - Installed	3YR NBD warranty	45
H26	Tape	HP 20 Pack Ultrium LTO-4 Non-Custom Tape Cartridge 800GB uncompressed/1.6TB compressed C7974AN	3YR NBD warranty	45
H27	Small Form Factor PCs	HP ~~DC7900~~ ***Elite 8200 Small Form Factor*** – Intel Q45 Express chipset featuring Intel GMA 4500 DirectX10 graphics; Intel Celeron 440 processor 2.0 GHz, 512 KB L2 cache, 800 MHz FSB	3YR NBD warranty	72
H28	Server	Dell Power Edge R810 Servers - Intel E7510; two dual-port Broadcom 5709c gigabit NICs	Warranty 3/3/3	6
H29	Dual Controller	EqualLogic PS6010XV iSCSI SANs with SSDs and 15K SAS drives	3YR NBD warranty	3
H30	Computer on Wheels	Ennovate Medical Computer Cart	3YR NBD warranty	630
H31	Scanner	Fujitsu FI – 6130 – 40ppm/80ipm; 300 dpi color; scanning 30ppm/60ipm; 50-page automatic document feeder	3YR NBD warranty	750
H32	Laptop	Panasonic CF-31 Toughbook Touchscreen CF-31GQ2AX2M Windows 7 Professional (includes Toughbook Preferred Service) 13.1" XGA touchscreen, Intel Core i5-540M vPro Processor, 2.53GHz with Turbo Boost	3YR NBD warranty	462

HARDWARE SPECIFICATIONS

CONTRACT NO: 11-84-167

LOT B- Hardware: Other Specifications				
Item No.	Department Specified Projected Purchases		Warranty	Qty
H33	Standard Rack	HP Rack 10642 42U Crated	3YR NBD warranty	150
H34	Desktop	HP Pro 4000 SFF E6700	3YR NBD warranty	2499
H35	Color Printers	HP Color Laserjet ~~Cp4025DN~~ ***CC490A 35PPM***	3YR NBD warranty	159
H36	Standard Printer	HP Laserjet ~~3005~~ ***CE528A 42PPM***	3YR NBD warranty	600
H37	Label Printer	DYMO LabelWriter 400	3YR NBD warranty	75
H38	Label Printer	Seiko SLP 440	3YR NBD warranty	75
H39	Laptop	HP ProBook ~~4510s~~ 4530s	3YR NBD warranty	78
H40	Projectors	EPSON EX50	3YR NBD warranty	114

APPENDIX 1: Hardware Delivery Locations

CONTRACT NO: 11-84-167

Hardware purchases by Cook County will require delivery to the following locations:

Address	Zip	NAME	MUNICIPALITY
118 N Clark St	60601	Cook County Building	Chicago
50 W Washington St	60606	Daley Center	Chicago
69 W Washington Ave	60602	Dunne Administrative Office Building	Chicago
1640 W Walnut St	60601	Adult Probation Administration	Chicago
2020 W Harrison St	60612	Rothstein Core Center	Chicago
2650 S California Ave	60608	Criminal Justice Admin Building	Chicago
2600 S California Ave	60608	Criminal Court Building	Chicago
33 N Dearborn St	60602	Pension & Annuity Board	Chicago
15900 S Cicero Ave	60452	Public Health Administration	Oak Forest
536 N Harlem Ave	60305	Forest Preserve Headquarters	Forest Park
1200 S 1st Ave	60141	John J. Madden Clinic	Maywood
5912 W Cermak Rd	60804	Cicero Health Center	Cicero
221 N LaSalle St	60601	Employee Assistance Program	Chicago
1645 Cottage Grove Ave	60411	Cottage Grove Health Center	Ford Heights
4734 W Chicago Ave	60644	Adult Probation Reporting Center	Chicago
13450 S Kedzie Ave	60472	Robbins Health Center	Robbins
1100 S Hamilton Ave	60612	Juvenile Temporary Detention Center	Chicago
4200 N Oak Park Ave	60634	Chicago Reed Mental	Chicago
160 N. Lasalle	60601	1st District Appellate Court	Chicago
1500 S Maybrook Dr	60453	Maywood Courthouse	Maywood
16501 S Kedzie Ave	60426	Markham Courthouse	Markham
727 E 111th St	60628	Courtroom- Chicago Police	Chicago
5600 Old Orchard Rd	60076	Skokie Courthouse	Skokie
1701 S 1st Ave	60153	Maywood Public Health	Maywood
222 N LaSalle St	60601	Judiciary Arbitration	Chicago
10220 S 76th Ave	60453	Bridgeview Courthouse (5th District)	Bridgeview
2325 N Meacham Rd	60173	CCHD Maintenance Facility District 1	Schaumburg
9801 Ballard Rd	60016	CCHD Maintenance Facility District 2	Des Plaines
901 W 26th St	60525	CCHD Maintenance Facility District 3	LaGrange
8900 W 135th St	60462	CCHD Maintenance Facility District 4	Orland Park
13600 S Ashland Ave	60406	CCHD Maintenance Facility District 5	Blue Island
1311 S Maybrook Dr	60153	Whitcomb Building	Maywood
2121 W Harrison St	60612	Medical Examiner	Chicago
2323 S Rockwell St	60608	Rockwell Warehouse	Chicago
2121 Euclid Avenue	60008	Rolling Meadows Courthouse (3rd District)	Rolling Meadows
2850 S California Ave	60608	Cermak Hospital	Chicago
15900 S Cicero Ave	60452	Oak Forest Hospital	Oak Forest
3151 W Harrison St	60612	Courtroom- Chicago Police	Chicago
2452 W Belmont Ave	60618	Courtroom- Chicago Police	Chicago
5201 S Wentworth Ave	60609	Courtroom- Chicago Police	Chicago
1900 W Polk St	60612	CCHHS Admin Building	Chicago
5555 W Grand Ave	60612	Courtroom- Chicago Police	Chicago
2000 4th Ave	60171	Sheriff's Police Training Center at Triton College	River Grove
3045 S Sacramento Ave	60623	County Powerhouse	Chicago
28 N Clark St	60601	Child Support Division	Chicago

APPENDIX 1: Hardware Delivery Locations

CONTRACT NO: 11-84-167

Address	Zip	NAME	MUNICIPALITY
627 S Wood St	60612	Hektoen Building	Chicago
637 S Wood St	60612	Durand Building	Chicago
621 S Winchester Ave	60612	Hospital Fantus Clinic	Chicago
750 S Winchester	60612	Hospital Powerhouse	Chicago
2245 W Ogden Ave	60612	Juvenile West- Courthouse	Chicago
13700 S 108th St	60462	FPD- McGinnis Slough	Orland Park
500 E 51st St	60615	Provident Hospital	Chicago
2199 1st Ave	60153	FPD- Warehouse	Maywood
3026 S California Ave	60608	Sheriff South Campus û 1	Chicago
3525 S Michigan Ave	60653	Near South Health Center	Chicago
1969 W Ogden Ave	60612	Stroger Hospital	Chicago
2840 W Fullerton Ave	60647	Logan Square Health Center	Chicago
3900 S California Ave	60632	Sheriff Fugitive Warrants	Chicago
4 E Camp McDonald	60070	Sheriff Prospect Heights	Prospect Heights
10351 S Woodlawn Ave	60628	Sheriff Vehicle Facility	Chicago
533 E 103rd St	60602	Adult Probation Reporting Center	Chicago
2801 S Rockwell Ave	60608	Sherif Boot Camp	Chicago
13800 S Harlem Ave	60462	FPD- Orland Park	Orland Park
35 S 19th Ave	60153	Cook County Works (Maywood)	Maywood
15900 S Cicero Ave	60426	Cook County Works (Oak Forest)	Oak Forest
1010 S Dixie Hwy	60411	Cook County Works (Chicago Heights)	Chicago Heights
7400 W 183rd St	60477	Tinley Park Mental Health	Tinley Park
1229 N Branch St	60622	State's Attorney	Chicago
2424 S Pulaski Ave	60623	Prieto Health Center	Chicago
5303 N Western Ave	60625	Community Prosecutions	Chicago
9051 S Cottage Grove Ave	60619	Community Prosecutions	Chicago
1240 S Damen Ave	60608	State's Attorney	Chicago
3510 S Michigan Ave	60653	State's Attorney	Chicago
10900 S 88th Ave	60465	Moraine Valley College	Palos Hills
1135 W 69th St	60621	Englewood Health Center	Chicago
6337 S Woodlawn Ave	60637	Woodlawn Health Center	Chicago
2602 S California Ave	60608	DOC/Division 1	Chicago
2715 S Sacramento Ave	60608	DOC/Division 2	Chicago
2900 S California Ave	60608	DOC/Division 3	Chicago
2715 S Sacramento Ave	60608	DOC/Division 4	Chicago
2702 S California Ave	60608	DOC/Division 5	Chicago
2715 S Sacramento Ave	60608	DOC/Division 6	Chicago
2715 S Sacramento Ave	60608	DOC/Division 8 / RTU	Chicago
2834 W 31st St	60608	DOC/Division 9	Chicago
2950 S California Ave	60608	DOC/Division 10	Chicago
3015 S California Ave	60608	DOC/Division 11	Chicago
3048 S California Ave	60608	Sheriff- South Campus û 2	Chicago
3026 S California Ave	60608	Sheriff û South Campus û 3	Chicago
2828 W 31st St	60608	Sheriff û South Campus û 4	Chicago
2848 W 31st St	60608	Sheriff û South Campus û 5	Chicago
650 Phoenix Center	60426	Woody Winston Health Center	Phoenix

APPENDIX 1: Hardware Delivery Locations

CONTRACT NO: 11-84-167

Address	Zip	NAME	MUNICIPALITY
6100 N Central Ave	60646	Matthew Bieszczat Volunteer Resource Center	Chicago
640 Cosman Rd	60007	FPD- Busse Woods	Elk Grove Village
12201 W McCarthy Rd	60464	FPD- Sag Valley	Palos Heights
5420 W Roosevelt Rd	60644	Bureau Of Health	Chicago
555 W Harrison Ave	60607	Circuit Court of Cook County - Domestic Violence	Chicago
1800 W Polk St	60612	John Stroger Parking Garage	Chicago
2435 S Austin Blvd	60644	Morton East Adolescent Health Center	Chicago
500 E 51st St	60615	John Sengstacke Clinic	Chicago
1585 N Rand Rd	60067	Vista Health Center	Palatine
4545 W Cermak Rd	60623	Hawthorne Warehouse	Chicago
3061 N Milwaukee Ave	60618	Commissioner Reyes- 8th District	Chicago
2515 Veterans Parkway	60469	Commissioner Sims- 5th District	Posen
2548 E 79th St	60649	Commissioner Beavers- 4th District	Chicago
711 Chelmsford Ave	60007	Commissioner Gorman- 17th District	Elk Grove Village
3936 W Roosevelt Rd	60624	Commissioner Steele- 2nd District	Chicago
820 Davis St	60201	Commissioner Suffredin- 13th District	Evanston
2539 N Southport Ave	60614	Commissioner Fritchey- 12th District	Chicago
4249 S Archer Ave	60632	Commissioner Garcia- 7th District	Chicago
5405 W 127th St	60803	Commissioner Murphy- 6th District	Crestwood
5943 W Madison Ave	60644	Commissioner Collins- 1st District	Chicago
521 S Lagrange Ave	60525	Commissioner Tobolski- 16th District	LaGrange
3801 West Lake Ave	60025	Commissioner Goslin- 14th District	Glenview
4 Chicago Ave	60302	State's Attorney	Oak Park
15890 Paxton Avenue	60473	Sand Ridge Nature Center	South Holland
7556 W Jackson Blvd	60130	Edward Piszczek TB Clinic	Forest Park
15948 S Halsted St	60426	Harvey TB Clinic	Harvey
9325 Church St	60016	Des Plaines TB Clinic	Des Plaines
1 Aloha Ln	60154	Forest Preserve Police	Westchester
9800 Willow Springs	60480	Little Red Schoolhouse Nature Center	Willow Springs
12545 W 111th St	60439	Sagawau Environmental Learning Center	Lemont
2138 S 61st St	60804	Cook County Works (Cicero)	Cicero
20612 W Arsenal Rd	60421	Sheriff Training Center, Joliet	Elwood
5515 N East River Rd	60631	Commissioner Silvestri- 9th District	Chicago
1057 W Belmont Ave	60657	Commissioner Gainer- 10th District	Chicago
4800 W Chicago Ave	60651	Westside Health Center	Chicago

APPENDIX 2: Hardware Locations

CONTRACT NO: 11-84-167

Cook County offices include the Office of the President and reporting bureaus, the Commissioners Offices and the Elected Officials offices. Hardware for all offices must be serviced and locations include the following:

**Note: For locations serviced in the last six months, see Appendix 4.

ADDRESS	CITY	ZIP CODE
10202 S 76TH AVE	BRIDGEVIEW	60455
10220 S 103RD ST	BRIDGEVIEW	60455
7600 W 103RD ST	BRIDGEVIEW	60445
10220 S. 76TH AVE	BRIGDEVIEW	60455
5608 W 75TH PL	BURBANK	60602
100 W RANDOLPH	CHICAGO	60601
1014 N NOBLE ST	CHICAGO	60622
103RD & WOODLAWN	CHICAGO	60628
1100 S HAMILTON	CHICAGO	60612
1100 S STATE ST	CHICAGO	60605
111 W WASHINGTON	CHICAGO	60602
1110 S OAKLEY	CHICAGO	60612
1112 S OAKLEY BLVD	CHICAGO	60612
1121 S STATE ST	CHICAGO	60605
113 W CHICAGO AVE	CHICAGO	60610
1135 W 69TH ST	CHICAGO	60621
118 N CLARK ST	CHICAGO	60602
120 S RIVERSIDE PLAZA	CHICAGO	60606
1229 N BRANCH ST	CHICAGO	60622
1240 S. DAMEN	CHICAGO	60608
1310 S MICHIGAN AVE	CHICAGO	60605
1325 W 69TH ST	CHICAGO	60636
1340 S MICHIGAN AVE	CHICAGO	60605
1344 S MICHIGAN AVE	CHICAGO	60605
1500 N HALSTED ST	CHICAGO	60622
1515 W MONROE ST	CHICAGO	60607
155 N WACKER DR	CHICAGO	60606
155 W 51ST ST	CHICAGO	60609
1644 W WALNUT ST	CHICAGO	60612
180 N LASALLE ST	CHICAGO	60601
1819 W PERSHING RD	CHICAGO	60609
1835 W HARRISON ST	CHICAGO	60612
188 W RANDOLPH ST	CHICAGO	60601
1900 W POLK ST	CHICAGO	60612
1901 W HARRISON ST	CHICAGO	60612
1941 W 35TH ST	CHICAGO	60609
1969 W OGDEN AVE	CHICAGO	60612

APPENDIX 2: Hardware Locations

CONTRACT NO: 11-84-167

ADDRESS	CITY	ZIP CODE
200 W ADAMS ST	CHICAGO	60606
200 W MONROE ST	CHICAGO	60606
2020 W HARRISON ST	CHICAGO	60612
2121 W HARRISON ST	CHICAGO	60612
221 N LASALLE ST	CHICAGO	60601
2240 W OGDEN AVE	CHICAGO	60612
2245 W ODGEN AVE	CHICAGO	60612
2323 S ROCKWELL ST	CHICAGO	60608
2424 S PULASKI RD	CHICAGO	60623
2452 W BELMONT AVE	CHICAGO	60618
2456 W BELMONT AVE	CHICAGO	60618
25 W 47TH ST FIRST FLOOR	CHICAGO	60609
2600 S CALIFORNIA AVE	CHICAGO	60608
2611 S CALIFORNIA AVE	CHICAGO	60608
2617 W DIVISION ST	CHICAGO	60622
2650 S CALIFORNIA AVE	CHICAGO	60608
2700 S CALIFORNIA AVE	CHICAGO	60608
2701 S CALIFORNIA AVE	CHICAGO	60608
28 N CLARK ST	CHICAGO	60602
2800 S CALIFORNIA AVE	CHICAGO	60608
2801 S ROCKWELL ST	CHICAGO	60608
2801 S SACRAMENTO AVE	CHICAGO	60623
2828 W 31ST ST	CHICAGO	60623
2834 W 31ST ST	CHICAGO	60623
2840 W FULLERTON AVE	CHICAGO	60647
2940 W 31ST ST	CHICAGO	60623
2950 S CALIFORNIA AVE	CHICAGO	60608
3026 S CALIFORNIA AVE	CHICAGO	60608
3028 S CALIFORNIA AVE	CHICAGO	60608
3150 W FLOURNOY ST	CHICAGO	60612
32 W RANDOLPH ST	CHICAGO	60601
321 N LASALLE ST	CHICAGO	60610
321 S PLYMOUTH CT	CHICAGO	60604
33 N DEARBORN ST	CHICAGO	60602
33 W GRAND AVE	CHICAGO	60610
3333 W ARLINGTON	CHICAGO	60624
3424 W 26TH ST	CHICAGO	60623
3435 W VAN BUREN	CHICAGO	60624
3510 S MICHIGAN AVE	CHICAGO	60653
3525 S MICHIGAN AVE	CHICAGO	60653
3740 S COTTAGE GROVE AVE	CHICAGO	60653
3900 S CALIFORNIA AVE	CHICAGO	60632

APPENDIX 2: Hardware Locations

CONTRACT NO: 11-84-167

ADDRESS	CITY	ZIP CODE
3948 W 26TH ST	CHICAGO	60623
4200 N OAK PARK AVE	CHICAGO	60634
450 E 51ST	CHICAGO	60615
4734 W CHICAGO AVE	CHICAGO	60651
4740 N LINCOLN AVE	CHICAGO	60625
4800 W CHICAGO AVE	CHICAGO	60651
4859 S WABASH AVE	CHICAGO	60615
4909 W DIVISION ST	CHICAGO	60651
4934 S WABASH AVE RM 165	CHICAGO	60615
50 W WASHINGTON ST	CHICAGO	60602
500 E 51ST ST	CHICAGO	60615
533 E 103RD ST	CHICAGO	60628
5333 N WESTERN AVE	CHICAGO	60625
540 W MADISON ST	CHICAGO	60661
5400 W ROOSEVELT RD	CHICAGO	60644
55 W RANDOLPH ST	CHICAGO	60601
5555 W GRAND AVE	CHICAGO	60639
5943 W MADISON ST	CHICAGO	60644
6100 N CENTRAL AVE	CHICAGO	60646
6100 S RACINE AVE	CHICAGO	60636
621 S WINCHESTER AVE	CHICAGO	60612
627 W WOOD ST	CHICAGO	60612
6337 S WOODLAWN AVE	CHICAGO	60637
637 W WOOD ST	CHICAGO	60612
641 W 63RD ST	CHICAGO	60621
69 W WASHINGTON ST	CHICAGO	60602
700 S WOOD ST	CHICAGO	60612
7050 S MAY ST	CHICAGO	60621
716 W KINZIE ST	CHICAGO	60610
720 S WOLCOTT AVE	CHICAGO	60612
727 E 111TH ST	CHICAGO	60628
736 E 83RD STREET	CHICAGO	60619
739 S WINCHESTER AVE	CHICAGO	60612
750 S WINCHESTER AVE	CHICAGO	60612
750 S WOLCOTT AVE	CHICAGO	60612
800 S OAKLEY BLVD	CHICAGO	60612
808 S KEDZIE AVE	CHICAGO	60612
8445 S COTTAGE GROVE AVE	CHICAGO	60619
850 W IRVING PARK RD	CHICAGO	60613
9059 S COTTAGE GROVE AVE	CHICAGO	60619
943 W MAXWELL ST	CHICAGO	60608
990 GROVE ST	CHICAGO	60602

APPENDIX 2: Hardware Locations

CONTRACT NO: 11-84-167

ADDRESS	CITY	ZIP CODE
1010 DIXIE HWY	CHICAGO HEIGHTS	60411
2138 S 61ST CT	CICERO	60804
2423 S AUSTIN BLVD	CICERO	60804
4932 W 25TH PL	CICERO	60804
5912 W CERMAK	CICERO	60804
5404 W 127TH ST	CRESTWOOD	60445
780 LEE ST SUITE 109	DES PLAINES	60016
9511 HARRISON ST	DES PLAINES	60016
9801 W BALLARD RD	DES PLAINES	60016
170 W 145TH ST	DIXMOOR	60426
2500 WESTFIELD DR	ELGIN	60123
1415 E ALGONQUIN RD	ELK GROVE VILLAGE	60007
1343 ELLIS AVE	FORD HEIGHTS	60411
1645 COTTAGE GROVE AVE	FORD HEIGHTS	60411
3801 W LAKE AVE	GLENVIEW	60026
BRIAR RD	GOLF	60029
14829 DIXIE HWY	HARVEY	60426
238 W 154TH ST	HARVEY	60426
18120 MARTIN AVE	HOMEWOOD	60430
26TH BEACH AVE	LAGRANGE PARK	60526
16501 KEDZIE AVE	MARKHAM	60428
16701 KEDZIE AVE	MARKHAM	60428
1101 S 1ST AVE	MAYWOOD	60153
1200 S 1ST AVE	MAYWOOD	60153
1311 MAYBROOK DR	MAYWOOD	60153
1401 MAYBROOK DR	MAYWOOD	60153
1500 MAYBROOK DR	MAYWOOD	60153
1500 S MAYBROOK	MAYWOOD	60153
1501 MAYBROOK DR	MAYWOOD	60153
35 S 19TH AVE	MAYWOOD	60153
3550 19TH STREET	MAYWOOD	60153
10628 W GRANT AVE	MELROSE PARK	60164
800 E NORTHWEST HWY	MT PROSPECT	60056
8105 S MAPLE	NORRIDGE	60656
9159 CERMAK RD	NORTH RIVERSIDE	60546
55 E NORTH AVE	NORTHLAKE	60164
15900 CICERO AVE	OAK FOREST	60452
1010 LAKE ST	OAK PARK	60301
4 CHICAGO AVE	OAK PARK	60302
5200 N OAK PARK AVE	OAK PARK	60301
135TH & 89TH AVE	ORLAND PARK	60462

APPENDIX 2: Hardware Locations

CONTRACT NO: 11-84-167

ADDRESS	CITY	ZIP CODE
13800 S HARLEM AVE	ORLAND PARK	60462
14700 RAVINIA AVE	ORLAND PARK	60462
1585 N RAND RD	PALATINE	60074
10900 S 88TH AVE	PALOS HILLS	60465
34 CENTER ST PARK F	PARK FOREST	60466
625 E 151ST ST	PHOENIX	60426
650 W PHOENIX CENTER	PHOENIX	60426
536 N HARLEM AVE	RIVER FOREST	60305
2000 5TH AVE	RIVER GROVE	60171
13600 S ASHLAND AVE	Riverdale	60406
13450 S KEDZIE AVE	ROBBINS	60615
3323 W 137TH ST	ROBBINS	60472
2121 EUCLID AVE	ROLLING MEADOWS	60008
2325 N MEACHAM RD	SCHAUMBURG	60173
4121 MAIN ST	SKOKIE	60076
5600 OLD ORCHARD RD	SKOKIE	60077
52 W 162ND ST	SOUTH HOLLAND	60473
1629 N MANNHEIM RD	STONE PARK	60165

APPENDIX 3: Locations Serviced in the Last Six Months

CONTRACT NO: 11-84-167

Cook County locations serviced in the last six months include the following:

Locations Serviced in the last 6 months	
1 ALOHA LANE	2240 W OGDEN AVE
1010 LAKE ST	2245 W OGDEN AVE
10220 76TH AVE	2323 S ROCKWELL ST
10220 S 76TH	2424 S PULASKI RD
10220 S 76TH AVE	2456 W BELMONT AVE
10220 S 76TH ST	2600 S CALIFORNIA AVE
10220 S. 76TH AVENUE	2650 S CALIFORNIA AVE
10900 S 88TH AVE	2700 S CALIFORNIA AVE
1100 HAMILTON	2800 S CALIFORNIA AVE
1100 S HAMILTON	2840 W FULLERTON AVE
1100 S HAMILTON AVE	3026 S CALIFORNIA AVE
1101 S HAMILTON AVE	3150 W FLOURNOY ST
1135 W 69TH ST	32 W RANDOLPH ST
118 N CLARK ST	3525 S MICHIGAN AVE
1200 S 1ST AVE	4450 CICERO AVE
1229 N NORTH BRANCH ST	4545 W CERMAK RD
1240 S DAMEN AVE	4734 W CHICAGO AVE
1311 MAYBROOK SQUARE	4800 W CHICAGO AVE
13450 S KEDZIE AVE	50 W WASHINGTON
1401 MAYBROOK DR	500 E 51ST ST
1500 MAYBROOK DR	533 E 103RD ST
1500 W MAYBROOK DR	5333 N WESTERN AVE
155 W 51ST ST	55 E RANDOLPH ST
15900 S. CICERO	555 W HARRISON ST
15901 S. CICERO	5555 W GRAND AVE
1644 W WALNUT ST	5600 OLD ORCHARD RD
1645 COTTAGE GROVE AVE	5912 W. CERMAK
16501 KEDZIE AVE	621 S WINCHESTER AVE
16701 KEDZIE AVE	625 E 151ST ST
170 W 145TH ST	627 S WOOD ST
1701 S 1ST AVE	637 S WOOD ST
1901 W HARRISON ST	650 PHOENIX CENTER DR
1969 W OGDEN AVE	69 W. WASHINGTON
2020 W HARRISON ST	727 E 111TH ST
2121 EUCLID AVE	9000 W. COLLEGE PARKWAY
2121 W HARRISON ST	9511 W HARRISON ST
222 N CLARK ST	

APPENDIX 4: Calls Per Location Per Month

CONTRACT NO: 11-84-167

The following table provides the number of calls per month for each location serviced in the last six (6) months.

Address	January	February	March	April	May	June	Grand Total
1 ALOHA LANE						1	1
1010 LAKE ST		2					2
10220 S 76TH AVE	14	6	19	10	10	10	69
10900 S 88TH AVE						1	1
1100 S HAMILTON AVE	1	2	5	3	1	2	14
1101 S HAMILTON AVE	26	5	17	13	6	13	80
1135 W 69TH ST						1	1
118 N CLARK ST	31	24	20	22	27	19	143
118 N CLARK ST 7TH FL	1	1					2
1200 S 1ST AVE				1	1		2
1229 N NORTH BRANCH ST	2					7	9
1229 N NORTHBRANCH						3	3
1229 N NORTHBRANCH S						1	1
1240 S DAMEN AVE				1			1
1311 MAYBROOK DR	1						1
1311 MAYBROOK SQ		1					1
1311 MAYBROOK SQUARE		1					1
13450 S KEDZIE AVE	2					1	3
13450 S. KEDZIE AVE.				1			1
1401 MAYBROOK DR			1	2	1	3	7
1500 MAYBROOK DR	6	2	3	3	3	9	26
1500 S MAYBROOK	1						1
1500 W MAYBROOK DR	1						1
155 W 51ST ST	1						1
155 W 51ST STREET						3	3
15900 S CICERO AVE	12	1	9	14	5	11	52
15901 S CICERO			1		1	1	3
15901 S. CICERO			1				1
1644 W WALNUT ST	2		8			2	12
1645 COTTAGE GROVE						1	1
1645 COTTAGE GROVE AVE		1					1
16501 KEDZIE AVE	8	13	12	10	10	10	63
16501 S KEDZIE	1		1	1	1	1	5
16501 S KEDZIE AVE	1						1
16701 KEDZIE AVE	3	2					5
170 W 145TH ST			1				1
1701 S 1ST AVE					1		1
1900 W POLK ST	31	31	33	11	21	32	159
1901 W HARRISON ST	145	159	135	121	106	162	828
1969 W OGDEN AVE	11	5	3		3	4	26

APPENDIX 4: Calls Per Location Per Month

CONTRACT NO: 11-84-167

Address	January	February	March	April	May	June	Grand Total
2020 W HARRISON		1					1
2020 W HARRISON ST			1	2	1		4
2121 EUCLID AVE	12	2	5		5	15	39
2121 W HARRISON ST		2	2	1	3	4	12
222 N CLARK ST					1		1
2240 W OGDEN AVE	2		1				3
2245 W OGDEN		2		2			4
2245 W OGDEN AVE	4	2	1	2	1	4	14
2323 S ROCKWELL ST			1		2		3
2424 S PULASKI RD			2	1	2		5
2424 S PULASKI RD.			1				1
2424 SOUTH PULASKI					2		2
2424 SOUTH PULASKI RD				1			1
2456 W BELMONT AVE	1		1			2	4
2650 S CALIFORNIA AVE	38	36	37	33	29	43	216
28 N CLARK ST	10	2	11	8	8	3	42
2800 S CALIFORNIA						2	2
2800 S CALIFORNIA AVE	4	12	8	11		3	38
2840 W FULLERTON AVE	1	1					2
3026 S CALIFORNIA AVE	30	9	18	27	26	29	139
3150 W FLOURNOY ST	2		2		3		7
32 W RANDOLPH ST	2						2
3525 S MICHIGAN AVE			1				1
4450 CICERO AVE		1					1
4545 W CERMAK RD			2				2
4734 W CHICAGO AVE				3			3
4800 W CHICAGO AVE						2	2
4800 W CHICAGO AVE.	1						1
50 W WASHINGTON ST	29	32	31	30	28	43	193
500 E 51ST ST	22	23	28	19	14	18	124
533 E 103RD ST	1				1		2
5333 N WESTERN AVE	1						1
55 E RANDOLPH ST	1				3		4
555 W HARRISON ST	5	5	11	8	5	4	38
5555 W GRAND AVE		1	2			1	4
5600 OLD ORCHARD RD	13	7	7	12	6	10	55
5912 W. CERMAK		1		1			2
621 S WINCHESTER AVE	6	6	8	7	11	5	43
625 E 151ST ST	1					1	2
627 S WOOD ST			1	4		1	6
637 S WOOD ST				1			1
650 PHOENIX CENTER DR	2						2

APPENDIX 4: Calls Per Location Per Month

CONTRACT NO: 11-84-167

Address	January	February	March	April	May	June	Grand Total
69 W WASHINGTON ST	80	59	95	114	82	102	532
727 E 111TH ST	2		1	2	1		6
9000 W. COLLEGE PARKWAY	1						1
9511 HARRISON ST	4	1	1	2	1	4	13
CHICAGO	1						1
Grand Total	577	461	548	504	431	594	3115

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

This appendix provides a summary of the hardware components as a percentage of all devices, a summary of hardware under warranty by percentage and an inventory list of all hardware devices per Item Number.

The following table provides a summary of device types (per Item Number) as a percentage of all devices (% of Total) and as a percentage of the device to the total within the Item Number (% of Item). All other devices not listed either do not have equipment under warranty, or the numbers are less than one percent (1%).

Total Device Summary

Item No.	% of Total	% of Item
HM1		
Desktop	25%	42%
Laptop	2%	3%
Monitor	31%	50%
Notebook	1.46%	2.39%
Peripherals	0.74%	1.22%
HM2		
Server	4%	100%
HM3		
Terminal	18%	100%
HM4		
Desktop Printer	3%	16%
MFD	0.36%	2.10%
Network Printer	12%	69%
Printer	2.16%	13%
HM5		
Plotter	<1%	100%
HM6		
Controller	0.02%	15%
Storage	0.10%	82%

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

The following table provides a summary of devices, as a percentage of the device type, currently under warranty. For example, of all desktops in The County's inventory, 13.61% are under warranty. All other devices not listed either do not have equipment under warranty, or the numbers are less than one percent (1%).

Warranty Summary

Device Type	% Per Device Type
Desktop	13.61%
Desktop Printer	2.47%
Laptop	11.65%
Monitor	23.75%
Network Printer	1.09%
Notebook	12.57%
Plotter	33.33%
Printer	3.02%
Server	4.77%

The tables to follow provide a list of inventory for each category per item divided into the following six items: 1. desktops, laptops and peripherals; 2. servers; 3. terminals; 4. printers; 5. plotters; 6. miscellaneous. Each Item consists of the devices with hardware category, quantity of each device, the manufacturer and model, whether the device is currently under warranty, the response time needs for the device and the availability required: office hours, weekends or nights. In cases where devices appear as duplicates, the warranty, response time needs or agency owner (not shown) will be different.

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

The following inventory tables include the Hardware category, Manufacturer, Model for devices per Item (as specified in the proposal) currently in use at Cook County. The tables also denote whether the device(s) are under warranty and the required availability and response time needs. The inventory tables DO NOT reflect an inventory count, only the types of devices, manufacturers and models in inventory.

Desktops, Laptops & Peripherals

HM1 consists of desktops, laptops and peripherals including monitors, mice, keyboards, scanners & projectors.

* Availability denotes the required availability time for the device. The device must be available during office hours (which does not require night or weekend availability in the event of a failure), at night, or on the weekend. In some cases, all are noted and the device must be available during office hours, nights and weekends. Night and weekend service should be limited to devices with high priority and noted as N, W availability. The availability designations are as follows: O= Office Hours, N= Nights, W=Weekends.

** Response Times are based on how critical the device is to the business and tends to correspond to the availability designation (not in all cases). The response time designations are as follows: High (0-2 hours), Medium (2-4 hours), Low (24-48 hours).

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	COMPAQ	Compaq DeskPro EN	Y	O	L
HM1	Desktop	COMPAQ	Compaq EVO 510	Y	O	L
HM1	Desktop	DELL	Dell All-in-One Vostros 320	Y	O	M
HM1	Desktop	DELL	Dell Dimension 4100	Y	O	M
HM1	Desktop	DELL	Dell Optiplex 760	Y	O	M
HM1	Desktop	DELL	Dell OptiPlex 780	Y	O	M
HM1	Desktop	DELL	Dell Optiplex 780 - SFF	Y	O	M
HM1	Desktop	DELL	Dell Optiplex 780 - USFF	Y	O	M
HM1	Desktop	DELL	Dell Precision T1500	Y	O	M
HM1	Desktop	DELL	Dell XPS One	Y	O	M
HM1	Desktop	DELL	Dell XPS Optiplex 755 DT	Y	O	M
HM1	Desktop	DELL	HP dc5700 sff PC	Y	O	M
HM1	Desktop	DELL	OptiPlex 755	Y	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	DELL	Precision WorkStation T3500	Y	O	M
HM1	Desktop	DELL	Dimension E521	Y	O	M
HM1	Desktop	DELL	Vostro 400	Y	O	M
HM1	Desktop	HP	HP d5100 sff PC	Y	O	M
HM1	Desktop	HP	HP d530 sff PC	Y	O	M
HM1	Desktop	HP	HP XW6400 workstation	Y	O	M
HM1	Desktop	HP	6200 SFF	Y	O	M
HM1	Desktop	HP	Dell Optiplex 790 - SFF	Y	O	M
HM1	Desktop	HP	DSDT_PRJ	Y	O	M
HM1	Desktop	HP	EVO D510 DESKTOP	Y	O	M
HM1	Desktop	HP	HP 6000 pro sff	Y	O	L
HM1	Desktop	HP	HP 6000P All-in- one	Y	O	L
HM1	Desktop	HP	HP Compaq 6000 Pro SFF PC	Y	O	M
HM1	Desktop	HP	HP Compaq 6000 Pro SFF PC	Y	O	M
HM1	Desktop	HP	HP Compaq 6000 Pro SFF PC	Y	O	M
HM1	Desktop	HP	HP Compaq 6000 Pro SFF PC	Y	O	M
HM1	Desktop	HP	HP Compaq DC50SLP3	Y	O	H
HM1	Desktop	HP	HP Compaq dc5800 sff	Y	O	M
HM1	Desktop	HP	HP Compaq NC6000	Y	O	H
HM1	Desktop	HP	HP Dc5100	Y	O	L
HM1	Desktop	HP	HP Desktop EVO 530	Y	O	L
HM1	Desktop	HP	HP Minitower EVO D530	Y	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	HP workstation xw4100	Y	O	M
HM1	Desktop	HP	HP z600 workstation	Y	O	L
HM1	Desktop	HP	HPdc5800	Y	O	M
HM1	Desktop	HP COMPAQ	Compaq Evo d500 sff	Y	O	M
HM1	Desktop	HP COMPAQ	Compaq Evo d510 sff	Y	O	M
HM1	Desktop	Humanware	19" Humanware Synergy CCTV	Y	O	L
HM1	Desktop	ACE DT	PC ACE	N	O	M
HM1	Desktop	ACER	Acer	N	O	L
HM1	Desktop	ACPI	ACPI PC	N	O	L
HM1	Desktop	AT&T	6386	N	O	M
HM1	Desktop	COMPAQ	4300	N	O	M
HM1	Desktop	COMPAQ	Compaq d300v	N	O	L
HM1	Desktop	COMPAQ	Compaq D5S	N	W	H
HM1	Desktop	COMPAQ	Compaq Deskpro	N	O	L
HM1	Desktop	COMPAQ	COMPAQ DESKPRO 2000	N	O	L
HM1	Desktop	COMPAQ	COMPAQ DESKPRO 4000 PENTIUM or AMD	N	O	L
HM1	Desktop	COMPAQ	Compaq Deskpro EN	N	O	L
HM1	Desktop	COMPAQ	COMPAQ DESKPRO EN 6266	N	O	L
HM1	Desktop	COMPAQ	COMPAQ EVO D500 (CDI)	N	O	L
HM1	Desktop	COMPAQ	compaq evo d510	N	O	L
HM1	Desktop	COMPAQ	COMPAQ EVO D510 ULTRA SLIM DESKTOP	N	O	L
HM1	Desktop	COMPAQ	Compaq EVO d51c	N	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	COMPAQ	Compaq Evo D51S	N	O	M
HM1	Desktop	COMPAQ	Compaq PC	N	O	L
HM1	Desktop	COMPAQ	Compaq S1922 18.5 LCD	N	O	M
HM1	Desktop	COMPAQ	Compaq-T	N	O	L
HM1	Desktop	COMPAQ	D515	N	O	M
HM1	Desktop	COMPAQ	Deskpro	N	O	M
HM1	Desktop	COMPAQ	Deskpro 2000 166 MMX	N	O	M
HM1	Desktop	COMPAQ	Deskpro EN	N	O	M
HM1	Desktop	COMPAQ	Deskpro EP 6/C500	N	O	M
HM1	Desktop	COMPAQ	Deskpro EP-P2 266 Mhz	N	O	M
HM1	Desktop	COMPAQ	DeskPro EVO	N	O	M
HM1	Desktop	COMPAQ	Desktop C266	N	O	M
HM1	Desktop	COMPAQ	Evo D500	N	O	M
HM1	Desktop	COMPAQ	Evo D515	N	O	M
HM1	Desktop	COMPAQ	Presario 8000	N	O	M
HM1	Desktop	DELL	233MMX	N	O	M
HM1	Desktop	DELL	2350	N	O	M
HM1	Desktop	DELL	486P/33 DESKTOP	N	O	M
HM1	Desktop	DELL	Dell 2400	N	O	L
HM1	Desktop	DELL	Dell 3000	N	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	DELL	Dell 4100	N	O	L
HM1	Desktop	DELL	Dell 4300	N	O	L
HM1	Desktop	DELL	Dell 4600	N	O	L
HM1	Desktop	DELL	Dell 8250	N	O	L
HM1	Desktop	DELL	Dell Dimension 2400	N	O	L
HM1	Desktop	DELL	Dell Dimension 3000	N	O	L
HM1	Desktop	DELL	Dell Dimension 3100	N	O	M
HM1	Desktop	DELL	Dell Dimension 4100	N	O	L
HM1	Desktop	DELL	Dell Dimension 4300	N	O	M
HM1	Desktop	DELL	Dell Dimension 4300	N	O	L
HM1	Desktop	DELL	Dell Dimension 4600	N	O	M
HM1	Desktop	DELL	Dell Dimension 4600	N	O	L
HM1	Desktop	DELL	Dell Dimension 4700	N	O	L
HM1	Desktop	DELL	Dell Dimension 4800	N	O	L
HM1	Desktop	DELL	Dell Dimension 5100C	N	O	M
HM1	Desktop	DELL	Dell Dimension 8100	N	O	M
HM1	Desktop	DELL	Dell Dimension 8250	N	O	L
HM1	Desktop	DELL	Dell Dimension 9150	N	O	L
HM1	Desktop	DELL	Dell Dimension 9200	N	O	L
HM1	Desktop	DELL	Dell Dimension L667r	N	O	L
HM1	Desktop	DELL	Dell Dimension T3400	N	O	L
HM1	Desktop	DELL	Dell DM061	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	DELL	Dell DXP061	N	O	M
HM1	Desktop	DELL	Dell E17VFPa LCD	N	O	M
HM1	Desktop	DELL	Dell G1	N	O	L
HM1	Desktop	DELL	Dell GX1	N	O	L
HM1	Desktop	DELL	Dell GX110	N	O	L
HM1	Desktop	DELL	Dell GX150	N	O	L
HM1	Desktop	DELL	Dell GX240	N	O	L
HM1	Desktop	DELL	Dell GX260	N	O	L
HM1	Desktop	DELL	Dell GX270	N	O	L
HM1	Desktop	DELL	Dell Inspiron	N	O	L
HM1	Desktop	DELL	Dell L667r	N	O	L
HM1	Desktop	DELL	Dell Laitude 5500	N	O	L
HM1	Desktop	DELL	Dell OptiPlex 170L	N	O	L
HM1	Desktop	DELL	Dell Optiplex 745	N	O	L
HM1	Desktop	DELL	Dell Optiplex 745DT	N	O	M
HM1	Desktop	DELL	Dell OptiPlex 755	N	O	L
HM1	Desktop	DELL	Dell Optiplex 755DT	N	O	M
HM1	Desktop	DELL	Dell OptiPlex 760	N	O	L
HM1	Desktop	DELL	Dell OptiPlex 960	N	O	L
HM1	Desktop	DELL	Dell OptiPlex GX110	N	O	L
HM1	Desktop	DELL	Dell OptiPlex GX150	N	O	L
HM1	Desktop	DELL	Dell OptiPlex GX240	N	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	DELL	Dell OptiPlex GX260	N	O	L
HM1	Desktop	DELL	Dell OptiPlex GX270	N	O	L
HM1	Desktop	DELL	Dell OptiPlex GX280	N	O	L
HM1	Desktop	DELL	Dell Optiplex GX360	N	O	L
HM1	Desktop	DELL	Dell OptiPlex GX520	N	O	L
HM1	Desktop	DELL	Dell Optiplex GX520 DT	N	O	M
HM1	Desktop	DELL	Dell OptiPlex GX620	N	O	L
HM1	Desktop	DELL	Dell OptiPlex GX745	N	O	L
HM1	Desktop	DELL	Dell OptiPlex GX780	N	O	L
HM1	Desktop	DELL	Dell Precision 340	N	O	M
HM1	Desktop	DELL	Dell Precision 340	N	O	L
HM1	Desktop	DELL	Dell Precision 530	N	O	M
HM1	Desktop	DELL	Dell Precision 650	N	N,W	M
HM1	Desktop	DELL	Dell Vostro 230	N	O	M
HM1	Desktop	DELL	Dimension	N	O	M
HM1	Desktop	DELL	Dimension 1100	N	O	L
HM1	Desktop	DELL	Dimension 3000	N	O	L
HM1	Desktop	DELL	Dimension 3000	N	O	M
HM1	Desktop	DELL	Dimension 4550	N	O	M
HM1	Desktop	DELL	Dimension 4600	N	O	L
HM1	Desktop	DELL	Dimension 8200	N	O	M
HM1	Desktop	DELL	Dimension 8250	N	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	DELL	Dimension GX260	N	O	M
HM1	Desktop	DELL	E2210H CPU/MS111-P	N	O	M
HM1	Desktop	DELL	Hardware: x86 Family 6 Model 10 Stepping 9 AT/AT COMPATIBLE	N	O	L
HM1	Desktop	DELL	Hardware: x86 Family 6 Model 11 Stepping 1 AT/AT COMPATIBLE	N	O	L
HM1	Desktop	DELL	Hardware: x86 Family 6 Model 7 Stepping 3 AT/AT COMPATIBLE	N	O	L
HM1	Desktop	DELL	Hardware: x86 Family 6 Model 9 Stepping 8 AT/AT COMPATIBLE	N	O	L
HM1	Desktop	DELL	Inspiron 570	N	O	L
HM1	Desktop	DELL	Inspiron One 2305	N	O	M
HM1	Desktop	DELL	Inspiron Zino 400	N	O	L
HM1	Desktop	DELL	Inspiron Zino HD	N	O	L
HM1	Desktop	DELL	Latitude XT2	N	O	M
HM1	Desktop	DELL	OptiPlex 210L	N	O	L
HM1	Desktop	DELL	OptiPlex 380	N	O	M
HM1	Desktop	DELL	Optiplex 380	N	O	L
HM1	Desktop	DELL	OptiPlex 740	N	O	L
HM1	Desktop	DELL	OptiPlex 745	N	O	M
HM1	Desktop	DELL	OptiPlex 745	N	O	L
HM1	Desktop	DELL	Optiplex 755	N	O	M
HM1	Desktop	DELL	OptiPlex 780	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	DELL	OptiPlex 980	N	O	L
HM1	Desktop	DELL	OptiPlex 990	N	O	M
HM1	Desktop	DELL	OptiPlex GX270	N	O	M
HM1	Desktop	DELL	OptiPlex GX280	N	O	L
HM1	Desktop	DELL	OptiPlex GX400	N	O	L
HM1	Desktop	DELL	OptiPlex GX520	N	O	L
HM1	Desktop	DELL	OptiPlex GX745	N	O	L
HM1	Desktop	DELL	OptiPlex XE	N	O	L
HM1	Desktop	DELL	OptiPlix GX280	N	O	L
HM1	Desktop	DELL	Precision 370	N	O	L
HM1	Desktop	DELL	Precision 390	N	O	L
HM1	Desktop	DELL	Precision 4600	N	O	L
HM1	Desktop	DELL	Precision 490	N	O	L
HM1	Desktop	DELL	Precision M90	N	O	M
HM1	Desktop	DELL	Precision T3400	N	O	L
HM1	Desktop	DELL	Precision T3500	N	O	L
HM1	Desktop	DELL	Precision T5400	N	O	L
HM1	Desktop	DELL	Precision T5500	N	O	L
HM1	Desktop	DELL	Prescision T3500	N	O	L
HM1	Desktop	DELL	Studio One	N	O	L
HM1	Desktop	DELL	Vostro 200	N	O	L
HM1	Desktop	DELL	CPU/Dell	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	DELL	Desktop	N	O	L
HM1	Desktop	DELL, Premio COMPAQ, HP	Assorted PII + PIII PCs w/ assorted (Dell, Premio, Compaq, HP, etc.)	N	O	L
HM1	Desktop	DTC	DTC	N	O	L
HM1	Desktop	eMachine	eMachines PC	N	O	L
HM1	Desktop	EVEREX	2011-W	N	O	M
HM1	Desktop	GATEWAY	1004967	N	O	M
HM1	Desktop	GATEWAY	DX4200-09	N	O	M
HM1	Desktop	GATEWAY	E4610	N	O	L
HM1	Desktop	GATEWAY	E-Series	N	O	L
HM1	Desktop	GATEWAY	Gateway E2100	N	O	L
HM1	Desktop	GATEWAY	M1000	N	O	M
HM1	Desktop	GATEWAY	M733	N	O	M
HM1	Desktop	GATEWAY	M866	N	O	M
HM1	Desktop	GATEWAY	M933	N	O	M
HM1	Desktop	GATEWAY	P55C-166	N	O	M
HM1	Desktop	GATEWAY	Power Spec	N	O	L
HM1	Desktop	GATEWAY	Gateway P5-166	N	O	M
HM1	Desktop	GATEWAY	Gateway Pentium P5-120	N	O	M
HM1	Desktop	GTC	GTC PC	N	O	L
HM1	Desktop	HP	4300 WORKSTATION	N	O	L
HM1	Desktop	HP	4600 WORKSTATION	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	5800 Pro SFF PC	N	O	M
HM1	Desktop	HP	6000 Pro SFF	N	O	M
HM1	Desktop	HP	6000P SFF	N	O	L
HM1	Desktop	HP	7500	N	O	M
HM1	Desktop	HP	7700	N	O	M
HM1	Desktop	HP	8000 ELITE	N	O	L
HM1	Desktop	HP	8000E8C	N	O	L
HM1	Desktop	HP	8200 SFF	N	O	L
HM1	Desktop	HP	Compaq 8000	N	O	L
HM1	Desktop	HP	CPU/Compaq 600 SFF PC	N	O	M
HM1	Desktop	HP	D5000 SFF DESKTOP	N	O	M
HM1	Desktop	HP	d530	N	O	M
HM1	Desktop	HP	D530 SFF DESKTOP	N	O	M
HM1	Desktop	HP	D530SFF DESKTOP	N	O	M
HM1	Desktop	HP	DC5000 DESKTOP	N	O	M
HM1	Desktop	HP	DC50002.8 A	N	O	M
HM1	Desktop	HP	DC5100	N	O	M
HM1	Desktop	HP	DC5100	N	O	L
HM1	Desktop	HP	DC5300SFF	N	O	L
HM1	Desktop	HP	DC5700	N	O	M
HM1	Desktop	HP	dc5800	N	O	M
HM1	Desktop	HP	DC5800	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	dc5800	N	O	M
HM1	Desktop	HP	dc5800 SFF	N	O	M
HM1	Desktop	HP	DC5800SFF	N	O	L
HM1	Desktop	HP	DC7600	N	O	L
HM1	Desktop	HP	DC7700	N	O	M
HM1	Desktop	HP	DC7800	N	O	M
HM1	Desktop	HP	DC7800	N	O	L
HM1	Desktop	HP	DC7900 Convertible MiniTower	N	O	M
HM1	Desktop	HP	DeskPro EVO	N	O	M
HM1	Desktop	HP	DIM4500	N	O	M
HM1	Desktop	HP	DSDT_PRJ	N	O	L
HM1	Desktop	HP	DSDT_PRJ	N	O	M
HM1	Desktop	HP	Evo D500	N	O	L
HM1	Desktop	HP	Evo D510 CMT	N	O	M
HM1	Desktop	HP	Evo D510 SFF	N	O	M
HM1	Desktop	HP	Evo D510 SFF	N	O	L
HM1	Desktop	HP	Evo D530	N	O	M
HM1	Desktop	HP	Evo W4000	N	O	M
HM1	Desktop	HP	H/P Compaq B530	N	O	L
HM1	Desktop	HP	H/P Compaq-T PC	N	O	L
HM1	Desktop	HP	HP 6000 PRO	N	O	L
HM1	Desktop	HP	HP 6000 Pro	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	HP 6000 SFF	N	O	M
HM1	Desktop	HP	HP cd7800MT	N	O	L
HM1	Desktop	HP	HP Compaq 4320s	N	O	L
HM1	Desktop	HP	HP Compaq 6000 Pro SFF PC	N	O	L
HM1	Desktop	HP	HP Compaq 6000 Pro SFF PC	N	O	M
HM1	Desktop	HP	HP Compaq 6510b (RM218UA#ABA)	N	O	M
HM1	Desktop	HP	HP Compaq 8000	N	O	L
HM1	Desktop	HP	HP Compaq 8000 Elite CMT PC	N	O	M
HM1	Desktop	HP	HP Compaq 8710p	N	O	L
HM1	Desktop	HP	HP Compaq d220mt	N	O	L
HM1	Desktop	HP	HP Compaq d510	N	O	L
HM1	Desktop	HP	HP Compaq d530	N	O	L
HM1	Desktop	HP	HP Compaq dc2200	N	O	L
HM1	Desktop	HP	HP Compaq dc5100	N	O	L
HM1	Desktop	HP	HP Compaq dc5100 SFF	N	O	M
HM1	Desktop	HP	HP Compaq dc5100 SFF	N	O	L
HM1	Desktop	HP	HP Compaq dc5700	N	O	L
HM1	Desktop	HP	HP Compaq dc5700 Microtower	N	O	M
HM1	Desktop	HP	HP Compaq dc5700 Microtower	N	O	L
HM1	Desktop	HP	HP Compaq dc5700 sff	N	O	M
HM1	Desktop	HP	HP Compaq dc5700 sff	N	O	L
HM1	Desktop	HP	HP Compaq dc5800	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	HP Compaq dc5800 Microtower	N	O	M
HM1	Desktop	HP	HP Compaq dc5800 sff	N	O	M
HM1	Desktop	HP	HP Compaq dc7100 CMT(PJ364UA)	N	O	M
HM1	Desktop	HP	HP Compaq dc7600	N	O	L
HM1	Desktop	HP	HP Compaq dc7600 Convertible Minitower	N	O	M
HM1	Desktop	HP	HP Compaq dc7700 sff	N	O	M
HM1	Desktop	HP	HP Compaq dc7700p	N	O	L
HM1	Desktop	HP	HP Compaq dc7700p sff	N	O	M
HM1	Desktop	HP	HP Compaq dc7800	N	O	L
HM1	Desktop	HP	HP Compaq dc7800p Small Form Factor	N	O	M
HM1	Desktop	HP	HP Compaq dc7900 Convertible Minitower	N	O	M
HM1	Desktop	HP	HP Compaq dc7900 Convertible Minitower	N	O	L
HM1	Desktop	HP	HP Compaq dc7900 Small Form Factor	N	O	M
HM1	Desktop	HP	HP Compaq dx2400 Microtower	N	O	M
HM1	Desktop	HP	HP Compaq EVO	N	O	L
HM1	Desktop	HP	HP Compaq nc6230	N	O	M
HM1	Desktop	HP	HP Compaq Presario 8000	N	O	L
HM1	Desktop	HP	HP Compaq Promo 8000e	N	O	L
HM1	Desktop	HP	HP Compaq xw6400	N	O	L
HM1	Desktop	HP	HP d220 MT	N	O	L
HM1	Desktop	HP	HP d300ST	N	O	L
HM1	Desktop	HP	HP d530 CMT	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	HP d530 CMT	N	O	M
HM1	Desktop	HP	HP d530 SFF	N	O	M
HM1	Desktop	HP	HP d530SFF	N	O	L
HM1	Desktop	HP	HP d7900eS	N	O	L
HM1	Desktop	HP	HP dc5000 SFF	N	O	L
HM1	Desktop	HP	HP dc5000 SFF	N	O	M
HM1	Desktop	HP	HP dc5000 uT	N	O	M
HM1	Desktop	HP	HP dc5100SFF	N	O	L
HM1	Desktop	HP	HP DC5700	N	O	L
HM1	Desktop	HP	HP DC5700	N	O	M
HM1	Desktop	HP	HP DC5800	N	O	L
HM1	Desktop	HP	HP DC5800	N	O	H
HM1	Desktop	HP	HP dc5800MT	N	O	L
HM1	Desktop	HP	HP dc5800SFF	N	O	L
HM1	Desktop	HP	HP dc7900SFF	N	O	L
HM1	Desktop	HP	HP dc7900USD wifi	N	O	L
HM1	Desktop	HP	HP EliteBook 8740w	N	O	M
HM1	Desktop	HP	HP EliteBook 8740w	N	O	L
HM1	Desktop	HP	HP Evo 4100 PCs	N	O	L
HM1	Desktop	HP	HP Evo D530 PCs	N	O	L
HM1	Desktop	HP	HP Evo D530 Small Form Factor	N	O	M
HM1	Desktop	HP	HP Pavillion d7-1260us	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	HP ProBook 4710s	N	O	M
HM1	Desktop	HP	HP ProBook 4720s	N	O	L
HM1	Desktop	HP	HP ProBook 4730s	N	O	L
HM1	Desktop	HP	HP ProBook 6550b	N	O	L
HM1	Desktop	HP	HP Prolient DL380G6	N	O	M
HM1	Desktop	HP	HP Vectr Tower	N	O	L
HM1	Desktop	HP	HP workstation xw4100	N	O	M
HM1	Desktop	HP	HP Workstation xw4100	N	O	L
HM1	Desktop	HP	HP workstation xw4200	N	O	M
HM1	Desktop	HP	HP workstation xw6200	N	O	M
HM1	Desktop	HP	HP workstation xw6200	N	O	L
HM1	Desktop	HP	HP xw4300 Workstation	N	O	M
HM1	Desktop	HP	HP xw4400 Workstation	N	O	M
HM1	Desktop	HP	HP xw4600 Minitower	N	O	M
HM1	Desktop	HP	HP xw4600 Workstation	N	O	M
HM1	Desktop	HP	HP xw6400 Workstation	N	O	M
HM1	Desktop	HP	HP xw6400 Workstation	N	O	L
HM1	Desktop	HP	HP xw6600 Workstation	N	O	M
HM1	Desktop	HP	HP Z400 Workstation	N	O	M
HM1	Desktop	HP	HP Z600 Minitower	N	O	M
HM1	Desktop	HP	HP Z600 Workstation	N	O	M
HM1	Desktop	HP	HP Z600 Workstation	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	HP8000	N	O	L
HM1	Desktop	HP	HP8240	N	O	M
HM1	Desktop	HP	HPLE1851w LCD	N	O	M
HM1	Desktop	HP	HPxw6600	N	O	M
HM1	Desktop	HP	HSTNC-060P-CT	N	O	L
HM1	Desktop	HP	Inspiron 546	N	O	M
HM1	Desktop	HP	OPTIPLEX GX1	N	O	L
HM1	Desktop	HP	OPTIPLEX GX260	N	O	L
HM1	Desktop	HP	p6140f	N	O	M
HM1	Desktop	HP	Pavilion A6142n	N	O	M
HM1	Desktop	HP	PROMO6000	N	O	L
HM1	Desktop	HP	PROMO6000PSE	N	O	L
HM1	Desktop	HP	PROMO8000	N	O	L
HM1	Desktop	HP	PROMO8000E	N	O	L
HM1	Desktop	HP	PROMO8200	N	O	L
HM1	Desktop	HP	RB469UT	N	O	L
HM1	Desktop	HP	Vostro 1700	N	O	L
HM1	Desktop	HP	Vostro 3500	N	O	M
HM1	Desktop	HP	xw4100	N	O	M
HM1	Desktop	HP	XW4100 DESKTOP	N	O	M
HM1	Desktop	HP	XW4200 DESKTOP	N	O	M
HM1	Desktop	HP	XW4300 DESKTOP	N	O	M
HM1	Desktop	HP	XW6400 DESKTOP	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	HP	XW6600 DESKTOP	N	O	M
HM1	Desktop	HP	Z200 Workstation	N	O, W, N	M
HM1	Desktop	HP	Z400	N	O	L
HM1	Desktop	HP	Z600	N	O	M
HM1	Desktop	HP	Z600	N	O, W, N	M
HM1	Desktop	HP	Vectra VE 486DX2/66	N	O	M
HM1	Desktop	IBM	6893-85U	N	O	M
HM1	Desktop	IBM	IBM 350 450 DX PC	N	O	L
HM1	Desktop	IBM	IBM 486	N	O	L
HM1	Desktop	IBM	IBM Intellistation Pro	N	O	L
HM1	Desktop	IBM	IBM PC	N	O	L
HM1	Desktop	IBM	IBM PS2 35/SX	N	O	L
HM1	Desktop	KREX	Krex PC	N	O	L
HM1	Desktop	LENOVO	Lenovo Thinkcenter	N	W	H
HM1	Desktop	LENOVO	MT-M9482-CTO	N	O	M
HM1	Desktop	MAC	iMac G5	N	O	M
HM1	Desktop	MICRON	Micron 486 PC	N	O	L
HM1	Desktop	MIMCOMP	N/A (AMD - 3D Processor 6GB 32MB Windows 98)	N	O	L
HM1	Desktop	MITAC	233MMX	N	O	M
HM1	Desktop	NORTH GATE	North Gate PC	N	O	L
HM1	Desktop	PLUS DATA	Plus Data Pc	N	O	L
HM1	Desktop	POWER SPEC	Power Spec PC	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Desktop	PREMIO	A46201	N	O	M
HM1	Desktop	PREMIO	ATX P2	N	O	M
HM1	Desktop	PREMIO	PC Premio E Series	N	O	M
HM1	Desktop	PREMIO	PREMIO PC	N	O	L
HM1	Desktop	SENTECH	Sentech 486 PC	N	O	L
HM1	Desktop	SONY	VGC-JS160J	N	O	M
HM1	Desktop	TOSHIBA	Toshiba Satelite Celeron 700 mz	N	O	L
HM1	Desktop	TOSHIBA	Toshiba Tecra 8100	N	O	L
HM1	Laptop	DELL	Dell Inspirion 4000 laptop	Y	O	L
HM1	Laptop	DELL	Dell Inspirion 4100 laptop	Y	O	L
HM1	Laptop	DELL	Dell Latitude 6520	Y	O	M
HM1	Laptop	DELL	Dell m4500 laptop	Y	O	L
HM1	Laptop	DELL	Latitude E6410	Y	O	M
HM1	Laptop	HP	HP EliteBook 6930p	Y	O	M
HM1	Laptop	HP	HP EliteBook 8730w	Y	O	M
HM1	Laptop	HP	HP ProBook 4710s	Y	O	M
HM1	Laptop	HP	HP ProBook 4720s	Y	O	M
HM1	Laptop	HP	HP ProBook 4730s	Y	O	M
HM1	Laptop	HP	HP ProBook 6550b	Y	O	M
HM1	Laptop	HP COMPAQ	Compaq 6730b laptop	Y	O	L
HM1	Laptop	HP COMPAQ	Compaq Evo N610c laptop	Y	O	L
HM1	Laptop	HP COMPAQ	Compaq nx7400 laptop	Y	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Laptop	HP COMPAQ	HP Compaq nc6000 laptop	Y	O	L
HM1	Laptop	HP COMPAQ	HP Compaq nc6230 laptop	Y	O	L
HM1	Laptop	ACER	touchscreen Laptop	N	O	M
HM1	Laptop	COMPAQ	1230	N	O	M
HM1	Laptop	COMPAQ	Compaq Laptop	N	O	L
HM1	Laptop	COMPAQ	EVO N600C	N	O	M
HM1	Laptop	COMPAQ	M700	N	O	M
HM1	Laptop	COMPAQ	Presario 12XL300	N	O	M
HM1	Laptop	DELL	Dell Laptop	N	O	L
HM1	Laptop	DELL	DELL MOBILE PRECISION M4600	N	O	M
HM1	Laptop	DELL	Inspiron 1525	N	O	L
HM1	Laptop	DELL	Inspiron 1721	N	O	M
HM1	Laptop	DELL	LAPTOP	N	O	M
HM1	Laptop	DELL	Latitude D20	N	O	L
HM1	Laptop	DELL	Latitude D531	N	O	L
HM1	Laptop	DELL	Latitude D630	N	O	M
HM1	Laptop	DELL	Latitude D830	N	O	L
HM1	Laptop	DELL	Latitude E5510	N	O	L
HM1	Laptop	DELL	Latitude E6400	N	O	L
HM1	Laptop	DELL	Latitude E6510	N	O	L
HM1	Laptop	DELL	Latitude XT	N	O	L
HM1	Laptop	DELL	Latitude XT2	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Laptop	DELL	Precision M6300	N	O	L
HM1	Laptop	DELL	Precision M6400	N	O	L
HM1	Laptop	DELL	Studio XPS 16	N	O	L
HM1	Laptop	DELL	Vostro 1015	N	O	L
HM1	Laptop	DELL	Vostro 1540	N	O	L
HM1	Laptop	DELL	XPS M1530	N	O	L
HM1	Laptop	DELL	LAPTOP mx6930	N	O	M
HM1	Laptop	GATEWAY	Gateway	N	O	M
HM1	Laptop	HP	625	N	O	L
HM1	Laptop	HP	2710p U7600	N	O	M
HM1	Laptop	HP	4710	N	O	M
HM1	Laptop	HP	6510	N	O	M
HM1	Laptop	HP	6530B LAPTOP	N	O	M
HM1	Laptop	HP	6555b	N	O	L
HM1	Laptop	HP	6735S LAPTOP	N	O	M
HM1	Laptop	HP	6930 ELITE BOOK	N	O	M
HM1	Laptop	HP	9600 LAPTOP	N	O	M
HM1	Laptop	HP	Compaq 740 Server	N	O	M
HM1	Laptop	HP	DQ880A	N	O	M
HM1	Laptop	HP	DSDT_PRJ	N	O	M
HM1	Laptop	HP	E6400	N	O	M
HM1	Laptop	HP	E6410	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Laptop	HP	ELITEBOOK 8710P LAPTOP	N	O	M
HM1	Laptop	HP	ELITEBOOK 8730W LAPTOP	N	O	M
HM1	Laptop	HP	EVO N610C LAPTOP	N	O	M
HM1	Laptop	HP	EVO N670C LAPTOP	N	O	M
HM1	Laptop	HP	EVO N800CP LAPTOP	N	O	M
HM1	Laptop	HP	G70-460US	N	O	M
HM1	Laptop	HP	HP 3105m	N	O	L
HM1	Laptop	HP	HP Compaq 0651b	N	O	M
HM1	Laptop	HP	HP EliteBook 6930p	N	O	L
HM1	Laptop	HP	HP EliteBook 6930p	N	O	M
HM1	Laptop	HP	HP EliteBook 8730w	N	O	L
HM1	Laptop	HP	HP EliteBook 8740w	N	O	L
HM1	Laptop	HP	HP Laptop	N	O	L
HM1	Laptop	HP	HP Mini 5103	N	O	L
HM1	Laptop	HP	HP ProBook 4510s	N	O	L
HM1	Laptop	HP	HP ProBook 4720s	N	O	M
HM1	Laptop	HP	HP ProBook 4720s	N	O	L
HM1	Laptop	HP	M500-LAP5H	N	O	M
HM1	Laptop	HP	N610C	N	O	M
HM1	Laptop	HP	NC6000	N	O	M
HM1	Laptop	HP	NC6230	N	O	M
HM1	Laptop	HP	NC6400	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Laptop	HP	NX9420 LAPTOP	N	O	M
HM1	Laptop	HP	NX9426 LAPTOP	N	O	M
HM1	Laptop	HP	ProBook 4710s	N	O	M
HM1	Laptop	HP	Probook 4720S	N	O	L
HM1	Laptop	HP	PROBOOK 4720S LAPTOP	N	O	M
HM1	Laptop	HP	1620	N	O	M
HM1	Laptop	HP	Compaq NX6230	N	O	M
HM1	Laptop	IBM	2384DLU Thinkpad	N	O	M
HM1	Laptop	IBM	IBM Thinkpad	N	O	M
HM1	Laptop	IBM	ThinkPad W510	N	O	L
HM1	Laptop	PANASONIC	CF-47	N	O	M
HM1	Laptop	PANASONIC	Panasonic CF30	N	O	H
HM1	Laptop	PANASONIC	Panasonic CF31	N	O	H
HM1	Laptop	SONY	Vaio VGN-SR220J	N	O	M
HM1	Laptop	TOSHIBA	2800 LAPTOP	N	O	M
HM1	Laptop	TOSHIBA	A205	N	O	M
HM1	Laptop	TOSHIBA	QOSMIO 625-AV513 LAPTOP	N	O	M
HM1	Laptop	TOSHIBA	Qosmio F25-AV205	N	O	M
HM1	Laptop	TOSHIBA	SATELITE LAPTOP	N	O	M
HM1	Laptop	TOSHIBA	Toshi Sat L505D-S5992	N	O	M
HM1	MFD	CANON	IR5065	N	O	M
HM1	MFD	CANON	IR8070	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Modem	IBM	IBM 5812 Modems	Y	O,N,W	H
HM1	Modem	IBM	IBM 5822 Modems	Y	O,N,W	H
HM1	Modem	IBM	IBM 5866 Modem	Y	O,N,W	H
HM1	Modem	IBM	IBM 7861 Modem	Y	O,N,W	H
HM1	Modem	IBM	IBM 7861 Standalone Modem	Y	O,N,W	H
HM1	Modem	Lee Data	Lee Data Modem 92021	Y	O,N,W	H
HM1	Modem	MOT	MOT DSU/CSU Modem	Y	O,N,W	H
HM1	Modem	Motorola	Motorola 3260 Modem	Y	O,N,W	H
HM1	Modem	Motorola	Motorola 3520 Modem	Y	O,N,W	H
HM1	Monitor	COMPAQ	Compaq V700 Monitors	Y	O	L
HM1	Monitor	DELL	Dell E2210 LCD 22in	Y	O	M
HM1	Monitor	DELL	Dell 19 flat panel monitor	Y	O	L
HM1	Monitor	DELL	Dell 22 Flat panel monitor	Y	O	L
HM1	Monitor	DELL	DELL 22 INCH E2210 Wide LCD monitor	Y	O	M
HM1	Monitor	DELL	Dell p1911	Y	O	M
HM1	Monitor	ELO	ELO 3000 1729L	Y	O	M
HM1	Monitor	HP	HP1740 (HPDC5000 & HPDC5100)	Y	O	M
HM1	Monitor	HP	22" flat panel monitor	Y	O	L
HM1	Monitor	HP	HP LE2001W	Y	O	M
HM1	Monitor	HP	HP 2035 flat screen monitor	Y	O	L
HM1	Monitor	HP	HP flat screen1730	Y	O	L
HM1	Monitor	HP	HP LE2201 22in LCD	Y	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	HP	HP lp 2065	Y	O	L
HM1	Monitor	HP	HP Monitors	Y	O	M
HM1	Monitor	HP	HP S7500 Monitor	Y	O	L
HM1	Monitor	HP	HP TFT 1720 Monitor	Y	N	M
HM1	Monitor	HP	HP TFT 1825 Flat Panel	Y	O	L
HM1	Monitor	HP	HP1908w	Y	O	L
HM1	Monitor	HP	HP2338h	Y	O	L
HM1	Monitor	HP	HP2509m	Y	O	L
HM1	Monitor	HP	HPLE1901W (HP6000)	Y	O	M
HM1	Monitor	HP	HPw2207h	Y	O	L
HM1	Monitor	IBM	IBM E74 17" Monitor	Y	O	L
HM1	Monitor	VIS	VIS Display 1454E	Y	O,N,W	H
HM1	Monitor	VIS	VIS System MAP/100P	Y	O,N,W	H
HM1	Monitor	UNKNOWN	23" Widescreen LCD (16:9)	N/A	O, W, N	M
HM1	Monitor	Acer	Acer Al1706 Monitor	N	O	L
HM1	Monitor	ACER	Acer AL1914B	N	O	M
HM1	Monitor	ACER	Acer H243H	N	O	M
HM1	Monitor	ACER	AL2016W MONITOR	N	O	M
HM1	Monitor	ACER	AL2017A MONITOR	N	O	M
HM1	Monitor	Acer	LCD Monitor	N	O	M
HM1	Monitor	ACER	V173 MONITOR	N	O	M
HM1	Monitor	ADI	PD-695	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	AOC	5E	N	O	M
HM1	Monitor	AOC	AOC LM700 17in	N	O	M
HM1	Monitor	AOC	F1770	N	O	M
HM1	Monitor	AOC	PR500	N	O	M
HM1	Monitor	Aopen	Aopen F2705-12S Monitor	N	O	L
HM1	Monitor	Aopen	Flat Screen Monitors	N	O	L
HM1	Monitor	ARTM	17" ARTM A-700T MONITOR	N	O	L
HM1	Monitor	Clear View	Monitor	N	O	M
HM1	Monitor	COMPAQ	14' SVGA MULTISYNC 2A MONITOR	N	O	L
HM1	Monitor	COMPAQ	15" Color Monitor	N	O	M
HM1	Monitor	COMPAQ	15" COMPAQ V50 MONITOR	N	O	L
HM1	Monitor	COMPAQ	15" COMPAQ V55 COLOR MONITOR	N	O	L
HM1	Monitor	COMPAQ	15" COMPAQ V55 MONITOR	N	O	L
HM1	Monitor	COMPAQ	17" 25MM SVGA MONITOR	N	O	L
HM1	Monitor	COMPAQ	17" COMPAQ P720 MONITOR	N	O	L
HM1	Monitor	COMPAQ	17" COMPAQ V70 MONITOR	N	O	L
HM1	Monitor	COMPAQ	17" COMPAQ V75 MONITOR	N	O	L
HM1	Monitor	COMPAQ	19" COMPAQ P1220 MONITOR (CDI)	N	O	L
HM1	Monitor	COMPAQ	21" COMPAQ QVISION 210 MONITOR	N	O	L
HM1	Monitor	COMPAQ	444-151FS MONITOR	N	O	M
HM1	Monitor	COMPAQ	7540 MONITOR	N	O	M
HM1	Monitor	COMPAQ	Compaq	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	COMPAQ	Compaq Monitor 1825	N	O	L
HM1	Monitor	COMPAQ	Compaq Monitor V75	N	O	L
HM1	Monitor	COMPAQ	Compaq Montor V700	N	O	L
HM1	Monitor	COMPAQ	Compaq TFT8030 Monitor	N	O	L
HM1	Monitor	COMPAQ	L1740 MONITOR	N	O	M
HM1	Monitor	COMPAQ	Monitor V75	N	O	M
HM1	Monitor	COMPAQ	P920	N	O	M
HM1	Monitor	COMPAQ	S510	N	O	M
HM1	Monitor	COMPAQ	S710	N	O	M
HM1	Monitor	COMPAQ	S720	N	O	M
HM1	Monitor	COMPAQ	S7500	N	O	M
HM1	Monitor	COMPAQ	S910	N	O	M
HM1	Monitor	COMPAQ	S920	N	O	M
HM1	Monitor	COMPAQ	TFT5015	N	O	M
HM1	Monitor	COMPAQ	V50	N	O	M
HM1	Monitor	COMPAQ	V500	N	O	M
HM1	Monitor	COMPAQ	V55	N	O	M
HM1	Monitor	COMPAQ	V55	N	O	M
HM1	Monitor	COMPAQ	V570	N	O	M
HM1	Monitor	COMPAQ	V700	N	O	M
HM1	Monitor	COMPAQ	V75	N	O	M
HM1	Monitor	COMPAQ	Monitor 7500	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	DEC	17" DEC VRTX7 WA COLOR MONITOR	N	O	L
HM1	Monitor	DEC	19" DEC VRT19 HA COLOR MONITOR	N	O	L
HM1	Monitor	DECISION DATA	CAE-356SG MONITOR	N	O	M
HM1	Monitor	DELL	1500FP	N	O	M
HM1	Monitor	DELL	17" DELL 17ES COLOR MONITOR	N	O	L
HM1	Monitor	DELL	17" DELL D1025 HT MONITOR	N	O	L
HM1	Monitor	DELL	17" DELL D1028LMONITOR	N	O	L
HM1	Monitor	DELL	17" DELL D1726T HS MONITOR	N	O	L
HM1	Monitor	DELL	1707FP	N	O	M
HM1	Monitor	DELL	1707FPF	N	O	M
HM1	Monitor	DELL	1800FP	N	O	M
HM1	Monitor	DELL	19" DELL ULTRASCAN P990 MONITOR	N	O	L
HM1	Monitor	DELL	1905FP	N	O	M
HM1	Monitor	DELL	1907FPF	N	O	M
HM1	Monitor	DELL	1908FPc	N	O	M
HM1	Monitor	DELL	D773c	N	O	M
HM1	Monitor	DELL	Dell 1704FPVS	N	O	M
HM1	Monitor	DELL	Dell 1N1910nb	N	O	M
HM1	Monitor	DELL	Dell 22inch monitor	N	O	M
HM1	Monitor	DELL	Dell 2408WFPb	N	O	M
HM1	Monitor	DELL	Dell B703	N	O	M
HM1	Monitor	DELL	DELL D825TM 15" ULTRASCAN 800HS MONITOR	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	DELL	DELL D828L 800LS 15" CLR. MONITOR	N	O	L
HM1	Monitor	DELL	DELL LS D1528 15" MULTISCAN MONITOR	N	O	L
HM1	Monitor	DELL	DELL ULTRASCAN VC5 MONITOR	N	O	L
HM1	Monitor	DELL	E1709wc	N	O	L
HM1	Monitor	DELL	M780	N	O	M
HM1	Monitor	ELO	ELO 3000 1725L	N	O	M
HM1	Monitor	ELO	ELO Touchscreen 17in	N	O	M
HM1	Monitor	Energy	GW2000	N	O	M
HM1	Monitor	Epson Perfection	Monitor/Perfection	N	O	M
HM1	Monitor	GATEWAY	2000 Crystal Scan	N	O	M
HM1	Monitor	GATEWAY	EV500	N	O	M
HM1	Monitor	GATEWAY	EV500 MONITOR	N	O	M
HM1	Monitor	GATEWAY	EV500B	N	O	M
HM1	Monitor	GATEWAY	Gateway 15.7 Monitor	N	O	M
HM1	Monitor	GATEWAY	Gateway 15.9 Monitor	N	O	M
HM1	Monitor	HANSOL	710A MONITOR	N	O	M
HM1	Monitor	HP	1702	N	O	M
HM1	Monitor	HP	1702	N	O	L
HM1	Monitor	HP	1730	N	O	M
HM1	Monitor	HP	1902	N	O	M
HM1	Monitor	HP	2035	N	O	M
HM1	Monitor	HP	1730 MONITOR	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	HP	1740 MONITOR	N	O	M
HM1	Monitor	HP	1902 MONITOR	N	O	M
HM1	Monitor	HP	19LCDMon	N	O	M
HM1	Monitor	HP	2025 MONITOR	N	O	M
HM1	Monitor	HP	7500 MONITOR	N	O	M
HM1	Monitor	HP	AutoLDR ULT	N	O	M
HM1	Monitor	HP	Compaq 15" Display	N	O	M
HM1	Monitor	HP	Compaq 1825	N	O	M
HM1	Monitor	HP	D5064	N	O	M
HM1	Monitor	HP	D8904 MONITOR	N	O	M
HM1	Monitor	HP	E1711PB	N	O	M
HM1	Monitor	HP	E2210	N	O	M
HM1	Monitor	HP	HP	N	O	M
HM1	Monitor	HP	HP 1530 15" Display	N	O	M
HM1	Monitor	HP	HP 1702 17in LCD	N	O	L
HM1	Monitor	HP	HP 1720 17" Display	N	O	M
HM1	Monitor	HP	HP 1730 17" Display	N	O	M
HM1	Monitor	HP	HP 1740	N	O	M
HM1	Monitor	HP	HP 1825	N	O	M
HM1	Monitor	HP	HP 1902	N	O	M
HM1	Monitor	HP	HP 19inch	N	O	M
HM1	Monitor	HP	HP 2025 20" Display	N	O	M

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	HP	HP 2035	N	O	M
HM1	Monitor	HP	HP 22 in	N	O	M
HM1	Monitor	HP	HP 2335	N	O	M
HM1	Monitor	HP	HP 7020	N	O	M
HM1	Monitor	HP	HP 7500, 17" Color Monitor	N	O	M
HM1	Monitor	HP	HP Compaq EVO	N	O	M
HM1	Monitor	HP	HP HP LE2001W 20in LCD monitor	N	O	L
HM1	Monitor	HP	HP L1706	N	O	M
HM1	Monitor	HP	HP L1706 Monitor	N	O	L
HM1	Monitor	HP	HP L1710	N	O	M
HM1	Monitor	HP	HP L1740	N	O	M
HM1	Monitor	HP	HP L1750	N	O	M
HM1	Monitor	HP	HP L1750 Monitor	N	O	L
HM1	Monitor	HP	HP L1904t	N	O	M
HM1	Monitor	HP	HP L1906	N	O	M
HM1	Monitor	HP	HP L1908W	N	O	M
HM1	Monitor	HP	HP L1908w Monitor	N	O	L
HM1	Monitor	HP	HP L1925 19in LCD	N	O	L
HM1	Monitor	HP	HP L1950g Monitor	N	O	L
HM1	Monitor	HP	HP L2045	N	O	M
HM1	Monitor	HP	HP L2045W 20in LCD	N	O	L
HM1	Monitor	HP	HP L2208w Monitor	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	HP	HP L2335	N	O	M
HM1	Monitor	HP	HP L2445W	N	O	M
HM1	Monitor	HP	HP L2465	N	O	M
HM1	Monitor	HP	HP LA2405wg	N	O	M
HM1	Monitor	HP	HP LE2001W 20in LCD monitor	N	O	L
HM1	Monitor	HP	HP LE2001W 20in LCD monitor	N	O	M
HM1	Monitor	HP	HP LP2065 Monitor	N	O	L
HM1	Monitor	HP	HP LP2475w Monitor	N	O	L
HM1	Monitor	HP	HPL1750	N	O	M
HM1	Monitor	HP	HPL1950	N	O	M
HM1	Monitor	HP	HPW2338h	N	O	M
HM1	Monitor	HP	l1702 17" Flat Screen Monitor	N	O	M
HM1	Monitor	HP	L1706	N	O	M
HM1	Monitor	HP	L1706	N	O	L
HM1	Monitor	HP	L1730	N	O	M
HM1	Monitor	HP	L1750	N	O	M
HM1	Monitor	HP	L1750	N	O	L
HM1	Monitor	HP	L1750 MONITOR	N	O	M
HM1	Monitor	HP	L1902	N	O	M
HM1	Monitor	HP	L1906	N	O	L
HM1	Monitor	HP	L1906	N	O	M
HM1	Monitor	HP	L1908W	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	HP	L1908W	N	O	M
HM1	Monitor	HP	L1950	N	O	M
HM1	Monitor	HP	L1950G	N	O	M
HM1	Monitor	HP	L2045W	N	O	M
HM1	Monitor	HP	L2105tm LCD Touch	N	O	M
HM1	Monitor	HP	L2208W	N	O	M
HM1	Monitor	HP	L2245wg	N	O	L
HM1	Monitor	HP	LA2205WG MONITOR	N	O	M
HM1	Monitor	HP	LA2405WG	N	O	M
HM1	Monitor	HP	LE 1851w	N	O	L
HM1	Monitor	HP	LE1851w	N	O	M
HM1	Monitor	HP	LE1901W	N	O	M
HM1	Monitor	HP	LE1901W	N	O	L
HM1	Monitor	HP	LE2001W	N	O	M
HM1	Monitor	HP	LP2465	N	O	M
HM1	Monitor	HP	Monitor/LE1901w	N	O	M
HM1	Monitor	HP	P1210 MONITOR	N	O	M
HM1	Monitor	HP	Pavilion/D5258A	N	O	M
HM1	Monitor	HP	S7540	N	O	M
HM1	Monitor	HP	TFT1720	N	O	M
HM1	Monitor	HP	W1907	N	O	M
HM1	Monitor	HP	W2007	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	IBM	17"IBM 6547 0AN COLOR MONITOR	N	O	L
HM1	Monitor	IBM	IBM 1174 Terminal controller	N	O	L
HM1	Monitor	IBM	IBM Monitor Type 6556-43N	N	O	L
HM1	Monitor	IBM	IBM P72	N	O	M
HM1	Monitor	IDEK LIYAMA	liyama	N	O	M
HM1	Monitor	KDS	AV-5T MONITOR	N	O	M
HM1	Monitor	LENOVO	LVK-L200pwD	N	O	M
HM1	Monitor	Magnavox	Color Monitor ' 14	N	O	M
HM1	Monitor	Magnavox	XJ500T	N	O	M
HM1	Monitor	MAX TECH	XT-5800	N	O	M
HM1	Monitor	NEC	42" PLASMA MONITOR	N	O	L
HM1	Monitor	NEC	Accusync 70	N	O	L
HM1	Monitor	NEC	JC-1575VMA	N	O	M
HM1	Monitor	NEC	LCD1700V	N	O	M
HM1	Monitor	NEC	NEC 15" Flat Panel Display	N	O	M
HM1	Monitor	NEC	NEC LCD1915x Monitor	N	O	L
HM1	Monitor	NEC	V50 15"	N	O	M
HM1	Monitor	NOKIA	447L	N	O	M
HM1	Monitor	NOKIA	447ZAplus	N	O	L
HM1	Monitor	PHILIPS-MAGNAVOX	1075 MONITOR	N	O	M
HM1	Monitor	PLANAR	Planar PL1900	N	N,W	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	PLANAR	Planar PL1910m	N	N,W	L
HM1	Monitor	PLASMON	PLASMON M258 M-SERIES MAGNETO OPTICAL AUTOMATION SYSTEM (CDI)	N	O	L
HM1	Monitor	PREMIO	M571 MONITOR	N	O	M
HM1	Monitor	PREMIO	TE555	N	O	M
HM1	Monitor	SAMSUNG	19" LCD BLK MONITOR 940BX	N	O	M
HM1	Monitor	SAMSUNG	Samsung 710N	N	O	M
HM1	Monitor	SAMSUNG	Samsung 723N	N	O	M
HM1	Monitor	SAMSUNG	Samsung 770TFT	N	O	M
HM1	Monitor	SAMSUNG	Samsung SyncMaster 941N	N	O	M
HM1	Monitor	SAMSUNG	Samsung SynMaster 740N 17in	N	O	M
HM1	Monitor	SHARP	Sharp LL-T17A4-B	N	O	L
HM1	Monitor	SONY	1425	N	O	M
HM1	Monitor	SONY	17" SONY CPD-17SF2 MONITOR	N	O	L
HM1	Monitor	SONY	17" SONY CPD-200SX MONITOR	N	O	L
HM1	Monitor	SONY	17" SONY CPD-220VS MONITOR	N	O	L
HM1	Monitor	SONY	17" SONY GDM-17SE2T MONITOR	N	O	L
HM1	Monitor	SONY	21" SONY GDM-500PS MONITOR	N	O	L
HM1	Monitor	SONY	Multiscan	N	O	M
HM1	Monitor	SONY	SONY MONITOR	N	O	M
HM1	Monitor	SONY	Trinitron	N	O	M
HM1	Monitor	SYSTEMAX	DE770FA	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	VIEWSONIC	17" VIEW SONIC 17EA MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	17" VIEW SONIC 17GA MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	17" VIEW SONIC 17GS MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	17" VIEW SONIC E771 MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	17" VIEW SONIC EA771 MONITOR w/SPKRS	N	O	L
HM1	Monitor	VIEWSONIC	17" VIEW SONIC G773 MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	17" VIEW SONIC OPTIQUEST 4000DC MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	17" VIEW SONIC OPTIQUEST Q71 MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	17" VIEW SONIC OPTIQUEST V773 MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	21" VIEW SONIC G810 MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	21" VIEW SONIC PT810 MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	21" VIEW SONIC VX900 MONITOR	N	O	L
HM1	Monitor	VIEWSONIC	PX560	N	O	M
HM1	Monitor	VIEWSONIC	VA703B	N	O	M
HM1	Monitor	VIEWSONIC	View Sonic Monitor E773	N	O	L
HM1	Monitor	VIEWSONIC	ViewSonic VG2021m	N	O	L
HM1	Monitor	VIEWSONIC	ViewSonic VS11201	N	O	L
HM1	Monitor	VIEWSONIC	VX900	N	O	L
HM1	Monitor	VIEWSONIC	21PS	N	O	M
HM1	Monitor	VIEWSONIC	A70F	N	O	M
HM1	Monitor	VIEWSONIC	E70	N	O	M
HM1	Monitor	VIEWSONIC	VCDT522355-3M	N	O	M

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Monitor	Vision Master	1 Vision Master Pro 413 Monitor	N	O	L
HM1	Monitor	Vivitron	500	N	O	M
HM1	Monitor	HP	1706 LCD	N	O	L
HM1	Monitor	HP	173D LDC	N	O	L
HM1	Monitor	HP	L1750	N	O	L
HM1	Monitor	HP	L1901W	N	O	L
HM1	Monitor	HP	L1908W	N	O	L
HM1	Monitor	HP	L2045	N	O	L
HM1	Monitor	HP	LA1951G	N	O	L
HM1	Monitor	HP	LE1901W	N	O	L
HM1	Monitor	HP	LP2065 20"	N	O	L
HM1	Monitor	HP	LP2465	N	O	L
HM1	Monitor	HP	LP2475W	N	O	L
HM1	Monitor	HP COMPAQ	LA2205WG	N	O	L
HM1	Monitor	VIEWSONIC	22" monitor	N	O	L
HM1	Notebook	COMPAQ	Compaq Armanda M700 Laptop	Y	O	L
HM1	Notebook	DELL	Dell 8000 Laptop	Y	O	L
HM1	Notebook	DELL	Dell Inspiron Mini 1210	Y	O	M
HM1	Notebook	DELL	Dell Latitude E5510	Y	O	M
HM1	Notebook	GATEWAY	Gateway Laptops M500	Y	O	L
HM1	Notebook	HP	HP 2102 mini notebook	Y	O	L
HM1	Notebook	HP	HP 4720S notebook	Y	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Notebook	HP	HP 6930p notebook	Y	O	L
HM1	Notebook	HP	HP N610C Laptop	Y	O	L
HM1	Notebook	HP	HP ProBook 4720	Y	O	M
HM1	Notebook	HP	HP Slate 500 Z54	Y	O	L
HM1	Notebook	HP COMPAQ	HP NC6400 Notebook	Y	O	L
HM1	Notebook	COMPAQ	Compaq (older)	N	O	L
HM1	Notebook	COMPAQ	Compaq EVO	N	O	L
HM1	Notebook	COMPAQ	COMPAQ EVO N180 NOTEBOOK	N	O	L
HM1	Notebook	COMPAQ	Compaq Evo N180	N	O	L
HM1	Notebook	COMPAQ	Compaq Evo N610C 2.0g -Laptop	N	O	L
HM1	Notebook	COMPAQ	Compaq Evo N610C 2.4g- Laptop	N	O	L
HM1	Notebook	COMPAQ	Compaq Evo N610C -Laptop	N	O	L
HM1	Notebook	COMPAQ	Compaq EVO NC6 P106X420VC12X6L - Laptop	N	O	L
HM1	Notebook	COMPAQ	Compaq Laptop	N	O	L
HM1	Notebook	COMPAQ	Compaq nc6120	N	O	L
HM1	Notebook	COMPAQ	Compaq nw9440	N	O	L
HM1	Notebook	COMPAQ	Compaq N180	N	O	L
HM1	Notebook	DELL	Dell Inspiron 1150	N	O	M
HM1	Notebook	DELL	Dell Inspiron 1501	N	O	M
HM1	Notebook	DELL	Dell Inspiron 6000	N	O	M
HM1	Notebook	DELL	Dell Latitude 131L	N	O	M
HM1	Notebook	DELL	Dell Latitude 531	N	O	M

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Notebook	DELL	Dell Latitude d600 - Laptop	N	O	L
HM1	Notebook	DELL	Dell Notebook	N	O	L
HM1	Notebook	DELL	Dell PP01XX Inspiron 8100- Laptop (Dept Pub Health)	N	O	L
HM1	Notebook	DELL	Dell Vostro 1510	N	O	M
HM1	Notebook	HP	6930P	N	O	M
HM1	Notebook	HP	6930P	N	O	L
HM1	Notebook	HP	8560p	N	O	L
HM1	Notebook	HP	8740W	N	O	L
HM1	Notebook	HP	C6510	N	O	M
HM1	Notebook	HP	Compaq JO7M04000	N	O	L
HM1	Notebook	HP	Compaq NC4200	N	O	L
HM1	Notebook	HP	Elite Book 6390P	N	O	L
HM1	Notebook	HP	Elite Book 8730W	N	O	L
HM1	Notebook	HP	Elite Book 8740W	N	O	L
HM1	Notebook	HP	EliteBook 6930p	N	O	L
HM1	Notebook	HP	EliteBook 8730w	N	O	L
HM1	Notebook	HP	HP Centrinol	N	O	L
HM1	Notebook	HP	HP Compaq Evo N800c	N	O	L
HM1	Notebook	HP	HP Compaq 8710W3	N	O	M
HM1	Notebook	HP	HP Compaq Elitebook 8740w	N	O	L
HM1	Notebook	HP	HP Compaq nw9440	N	O	L
HM1	Notebook	HP	HP Compaq NX9420	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Notebook	HP	HP Compaq T7400 - Laptop	N	O	L
HM1	Notebook	HP	HP Laptop TFT5600 RKM	N	W	H
HM1	Notebook	HP	HP NC6000 EN- Laptop (Dept Pub Health)	N	O	L
HM1	Notebook	HP	HP TFT5000	N	W	H
HM1	Notebook	HP	HP TFT5010	N	W	H
HM1	Notebook	HP	HP TFT5600 RKM	N	W	H
HM1	Notebook	HP	HP/Compaq nc6120	N	O	L
HM1	Notebook	HP	HSTNN-C18C	N	O	M
HM1	Notebook	IBM	IBM Thinkpad NOA 2618 -Laptop (Dept Pub Health)	N	O	L
HM1	Notebook	SONY	Viao	N	O	L
HM1	Notebook	Toshiba	TOSHIBA NOTEBOOK	N	O	L
HM1	Peripherals	APPLE	IPAD A1395 TABLET	N	O	M
HM1	Peripherals	BACKPACK	164550 EXT CD-ROM DRIVE	N	O	M
HM1	Peripherals	EPSON	H284A PROJECTOR	N	O	M
HM1	Peripherals	GRAPHIRE	CTE630BT WIRELESS TABLET	N	O	M
HM1	Peripherals	HITACHI	CPS210T PROJECTOR	N	O	M
HM1	Peripherals	HP	C309G WIRELESS PHOTOSMART PRINTER	N	O	M
HM1	Peripherals	Matrox	M9148 quad video card	N	O, W, N	M
HM1	Peripherals	PLEXTOR	EXTERNAL CD-DVD	N	O	M
HM1	Peripherals	SONY	DVP-FX810 PORTABLE DVD PLAYER	N	O	M
HM1	Peripherals	SONY	VPD-PX11 PROJECTOR	N	O	M
HM1	Peripherals	WESTERN DIGITAL	EXTERNAL HARD DRIVE	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Projector	3M	MP8610	N	O	M
HM1	Projector	3M	U3880	N	O	M
HM1	Projector	Da-Lite 5000	Da-Lite 5000 Overhead Projector	N	O	M
HM1	Projector	HP	5821	N	O	M
HM1	Projector	InFocus	IN1102	N	O	L
HM1	Projector	INFOCUS	IN2114 PROJECTOR	N	O	M
HM1	Projector	Infocus	LP 70+	N	O	M
HM1	Projector	INFOCUS	LP350 PROJECTOR	N	O	M
HM1	Projector	Infocus	IN2116 InFocus Projector	N	O	L
HM1	Projector	NEC	MT600	N	O	M
HM1	Projector	Toshiba	TDP-TW100	N	O	M
HM1	Projector	Toshiba	Toshiba TDP-TW100U	N	O	M
HM1	Router	Cisco	WAP2000	N	O	L
HM1	Scanner	CANON	Canon 350 Scanners/reader/printer	Y	O	H
HM1	Scanner	CANON	Canon Hybrid Scanners	Y	O	H
HM1	Scanner	FUJITSU	Fujitsu 610 desktop scanner	Y	O	L
HM1	Scanner	FUJITSU	Fujitsu 6800 scanners	Y	O,N,W	H
HM1	Scanner	FUJITSU	Fujitsu FI-5950 Sheet Scanner	Y	O,N,W	H
HM1	Scanner	HP	8270 flat bed scanner	Y	O	L
HM1	Scanner	HP	HP ScanJet 7000	Y	O	L
HM1	Scanner	HP	HP ScanJet 8250	Y	O	L
HM1	Scanner	KODAK	Kodak 160 sheet feed scanner	Y	O	H

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Scanner	KODAK	Kodak 1780 sheet feed scanner	Y	O	H
HM1	Scanner	KODAK	Kodak Scanner 3520	Y	O	H
HM1	Scanner	CANON	Canon DR2580	N	O	M
HM1	Scanner	CANON	Canon DR5020	N	O	M
HM1	Scanner	CANON	Canon DR6080	N	O	M
HM1	Scanner	CANON	Canon DR7550	N	O	M
HM1	Scanner	CANON	Canon DR7580	N	O	M
HM1	Scanner	CANON	CANON IMAGE FORMULA DR-4010C;	N	O	M
HM1	Scanner	CANON	DR4010	N	O	M
HM1	Scanner	CANON	DR7580	N	O	M
HM1	Scanner	CANON	Lide 25	N	O	M
HM1	Scanner	Epson	Epson WorkForce Pro GT-S50	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S51	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S52	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S53	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S54	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S55	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S56	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S57	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S58	N	O	L
HM1	Scanner	Epson	Epson WorkForce Pro GT-S59	N	O	L
HM1	Scanner	FUJITSU	F1-6130	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Scanner	FUJITSU	F1-6130	N	O	M
HM1	Scanner	FUJITSU	Fi-6670A	N	O	L
HM1	Scanner	FUJITSU	Fi-6770	N	O	L
HM1	Scanner	FUJITSU	Fujitsu FI 5900C	N	O	M
HM1	Scanner	FUJITSU	Fujitsu FI-5120C	N	O	M
HM1	Scanner	FUJITSU	Fujitsu FI-5220C	N	O	M
HM1	Scanner	FUJITSU	Fujitsu FI-6130	N	O	M
HM1	Scanner	FUJITSU	Fujitsu FI-6230	N	O	M
HM1	Scanner	FUJITSU	Fujitsu ScanSnap S300	N	O	M
HM1	Scanner	FUJITSU	PA3540-BO55	N	O	L
HM1	Scanner	HP	4200C	N	O	M
HM1	Scanner	HP	4500C	N	O	M
HM1	Scanner	HP	4570	N	O	M
HM1	Scanner	HP	4570C	N	O	M
HM1	Scanner	HP	5200cxi	N	O	M
HM1	Scanner	HP	5300 CXI w/ document feeder	N	O	M
HM1	Scanner	HP	5300C SCANNER	N	O	M
HM1	Scanner	HP	5530	N	O	M
HM1	Scanner	HP	5590	N	O	M
HM1	Scanner	HP	6350Cxi	N	O	M
HM1	Scanner	HP	7400C	N	O	M
HM1	Scanner	HP	8200	N	O	M

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Scanner	HP	8270 Scanjet	N	O	L
HM1	Scanner	HP	C2500A	N	O	M
HM1	Scanner	HP	HP SCANJET 5590;	N	O	M
HM1	Scanner	HP	HPScanJet 8290	N	O	M
HM1	Scanner	HP	ScanJet 3	N	O	M
HM1	Scanner	HP	SCANJET 4570C	N	O	M
HM1	Scanner	HP	ScanJet 5300C	N	O	M
HM1	Scanner	HP	SCANJET 5550C	N	O	M
HM1	Scanner	HP	Scanjet 5590	N	O	M
HM1	Scanner	HP	SCANJET 5590	N	O	M
HM1	Scanner	HP	Scanjet 6200C	N	O	M
HM1	Scanner	HP	SCANJET 7650	N	O	M
HM1	Scanner	HP	SCANJET 8270	N	O	M
HM1	Scanner	HP	SCANJET 8390	N	O	M
HM1	Scanner	HP	SCANJET N6310	N	O	M
HM1	Scanner	HP	Scanjet T5740	N	O	M
HM1	Scanner	HP	SCANJET8250	N	O	M
HM1	Scanner	HP	SCANJETG4010 SCANNER	N	O	M
HM1	Scanner	HP Image Team	HHP Image Team 3800 Hand Held Scanners	N	O	M
HM1	Scanner	KODAK	2500D	N	O	M
HM1	Scanner	KODAK	I620 DOCUMENT SCANNER	N	O	M
HM1	Scanner	KODAK	KODAK 1500D SCANNER (CDI)	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM1	Scanner	KODAK	KODAK 3520D SCANNER (CDI)	N	O	L
HM1	Scanner	Lexmark	X204N	N	O	M
HM1	Scanner	Scanner	Fi-5120c	N	O	L
HM1	Scanner	Scanner	LP-2844-Z	N	O	L
HM1	Scanner	UMAX	Astra	N	O	M
HM1	Scanner	UMAX	Astra 4000	N	O	M
HM1	Switch	HP	HP B-series SAN Switch	Y	O,N,W	H

APPENDIX 5: Current Hardware Inventory

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Servers

* Availability denotes the required availability time for the device. The device must be available during office hours (which does not require night or weekend availability in the event of a failure), at night, or on the weekend. In some cases, all are noted and the device must be available during office hours, nights and weekends. Night and weekend service should be limited to devices with high priority and noted as N, W availability. The availability designations are as follows: O= Office Hours, N= Nights, W=Weekends.
** Response Times are based on how critical the device is to the business and tends to correspond to the availability designation (not in all cases). The response time designations are as follows: High (0-2 hours), Medium (2-4 hours), Low (24-48 hours).

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)*	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	AST	AST 586/60 PREMMIA P60 FILE SERVER	N	W	H
HM2	Server	HP	HP DL360 G5	N	W	H
HM2	Server	HP	300 GB 10K FIBER SERVER HD	N	O,W,N	H
HM2	Server	3COM	3COM 3C16702 OFFICE CONNECT HUB TP16C	N	W	H
HM2	Server	3COM	3COM 3C410017 OFFICE CONNECT REMOTE 511	N	W	H
HM2	Server	ABERDEEN	Aberdeen 865x 40tb unified Storage server	N	O,N,W	H
HM2	Server	ACE	ACE SERVER	N	O	M
HM2	Server	BAY LATIS	BAY LATTIS SYSTEM 800 10BT ENET HUB 8 PORT	N	W	H
HM2	Server	HP	BL20P SERVER	N	O	M
HM2	Server	HP	BL460c w/ 18 GB RAM, 300GB HDDs, 1 NIC	Y	O,W,N	H
HM2	Server	HP	BL460c w/ 24 GB RAM, 2 NIC, 1 FC HBA	Y	O,W,N	H
HM2	Server	HP	BL460c w/ 6 GB RAM, 2 NICs, No FC	Y	O,W,N	H
HM2	Server	HP	BL460c w/ Dual Processor 36 GB RAM, 1 NIC & FC HBA	Y	O,W,N	H
HM2	Server	HP	Brocade Fibre Channel Switches for SAN	Y	O,W,N	H
HM2	Server	HP	c7000 Enc - Half Height	Y	O,W,N	H

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	COLO TRAKKER	COLO. TRAKKER 350 PARALLEL PORT TAPE DRIVE	N	W	H
HM2	Server	COMPAQ	COMPAQ 12/24GB DDS3 DAT TAPE DRIVE	N	W	H
HM2	Server	COMPAQ	COMPAQ 12X 7DR SCSI SYSTEM RACK	N	W	H
HM2	Server	COMPAQ	Compaq 5500	N	W	H
HM2	Server	COMPAQ	COMPAQ 7000	N	W	H
HM2	Server	HP	Compaq 740 Prosigia Server	N	O	H
HM2	Server	COMPAQ	COMPAQ DESKPRO EN 6300	N	W	H
HM2	Server	COMPAQ	COMPAQ DESKPRO EN 6333	N	W	H
HM2	Server	COMPAQ	COMPAQ DESKPRO EN 6350	N	W	H
HM2	Server	COMPAQ	COMPAQ DESKPRO EP 6300	N	W	H
HM2	Server	COMPAQ	COMPAQ DESKPRO EP 6333	N	W	H
HM2	Server	COMPAQ	COMPAQ DESKPRO EP 6350	N	W	H
HM2	Server	COMPAQ	Compaq DL360	N	N,W	H
HM2	Server	COMPAQ	COMPAQ DL360 SERVER	N	W	H
HM2	Server	COMPAQ	COMPAQ DL380	N	W	H
HM2	Server	COMPAQ	Compaq DL380 G4	N	N,W	H
HM2	Server	COMPAQ	Compaq DL380 G5	N	W	H
HM2	Server	COMPAQ	Compaq DL380 G5	N	N,W	H
HM2	Server	COMPAQ	COMPAQ DL380 SERVER	N	W	H
HM2	Server	COMPAQ	Compaq DL580 Server	N	O,N,W	H
HM2	Server	COMPAQ	COMPAQ DL580 SERVER	N	W	H
HM2	Server	COMPAQ	COMPAQ ML350 SERVER	N	W	H

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	COMPAQ	Compaq ML370	N	W	H
HM2	Server	COMPAQ	Compaq ML370	N	N,W	H
HM2	Server	COMPAQ	Compaq ML370 G2	N	N,W	H
HM2	Server	COMPAQ	Compaq ML370 G3	N	N,W	M
HM2	Server	COMPAQ	Compaq ML530	N	N,W	H
HM2	Server	COMPAQ	COMPAQ PRESARIO 2200	N	W	H
HM2	Server	COMPAQ	COMPAQ PRESARIO 2240	N	W	H
HM2	Server	COMPAQ	COMPAQ PRESARIO 4528	N	W	H
HM2	Server	COMPAQ	COMPAQ PRESARIO 7222	N	W	H
HM2	Server	COMPAQ	COMPAQ PROLIANT	N	W	H
HM2	Server	COMPAQ	Compaq Proliant 1600 Server	N	W	H
HM2	Server	COMPAQ	Compaq Proliant 1850R	N	O,N,W	H
HM2	Server	COMPAQ	Compaq Proliant 1850R	N	O	M
HM2	Server	COMPAQ	COMPAQ PROLIANT 2500 FILE SERVER	N	W	H
HM2	Server	COMPAQ	Compaq Proliant 3000	N	O	M
HM2	Server	COMPAQ	Compaq Proliant 3000	N	N,W	H
HM2	Server	COMPAQ	Compaq Proliant 3000	N	O,N,W	H
HM2	Server	COMPAQ	Compaq Proliant 3000	N	W	H
HM2	Server	COMPAQ	Compaq Proliant 6000	N	O	H
HM2	Server	COMPAQ	Compaq Proliant 6000	N	W	H
HM2	Server	COMPAQ	Compaq Proliant 800	N	O,N,W	H
HM2	Server	COMPAQ	Compaq Proliant DL360	N	W	H

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	COMPAQ	Compaq Proliant DL380	N	O,N,W	H
HM2	Server	COMPAQ	Compaq Proliant DL380	N	W	H
HM2	Server	COMPAQ	Compaq Proliant DL580	N	O,N,W	H
HM2	Server	COMPAQ	Compaq Proliant DL580	N	W	H
HM2	Server	COMPAQ	COMPAQ PROLIANT DL580 SERVER - 4 INTEL PIII XEON @ 700 MHz (CITRIX)	N	W	H
HM2	Server	COMPAQ	Compaq Proliant ML370	N	O	M
HM2	Server	COMPAQ	Compaq Proliant ML370	N	W	H
HM2	Server	COMPAQ	Compaq Proliant ML530	N	W	H
HM2	Server	COMPAQ	Compaq Proliant ML570	N	O	M
HM2	Server	COMPAQ	COMPAQ PROSIGNIA 200 FILE SERVER	N	W	H
HM2	Server	COMPAQ	COMPAQ PROSIGNIA 500 SERVER	N	W	H
HM2	Server	COMPAQ	Compaq Prosignia Server	N	O	M
HM2	Server	COMPAQ	Compaq TS135A1080	N	W	H
HM2	Server	DEC	DEC Alpha 4100	N	W	H
HM2	Server	DEC	DEC BA353 AA MODULAR DESKTOP ENCLOSURE	N	W	H
HM2	Server	DEC	DEC BA356 RD DESKSIDE SHELF 180WATT	N	W	H
HM2	Server	DEC	DEC BA35X HH POWER SUPPLY 180W SSB	N	W	H
HM2	Server	DEC	DEC DA-51KAC GB ASVR 4100 5/533 DRWR UNX 2GB	N	W	H
HM2	Server	DEC	DEC DK101	N	W	H
HM2	Server	DEC	DEC DK200	N	W	H
HM2	Server	DEC	DEC DKC350	N	W	H

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	DEC	DEC DS-51JAC EA ASVR 4100 5/466 DRWR V MS 512	N	W	H
HM2	Server	DEC	DEC DS-RZ1BB VW 2.1GB SCSI DRIVE	N	W	H
HM2	Server	DEC	DEC DS-RZ1CB VW 4.3GB ULTRASCSI DISK	N	W	H
HM2	Server	DEC	DEC DS-RZ1DB VW 9GB ULTRASCSI DISK	N	W	H
HM2	Server	DEC	DEC DS-SWXRA HB RAID 24 USCSI PEDESTAL	N	W	H
HM2	Server	DEC	DEC DS-SWXRA HC RA7000 24 SBB PEDESTAL SUBSYSTEM	N	W	H
HM2	Server	DEC	DEC DS-TZ89N VW 35/70GB DLT TAPE	N	W	H
HM2	Server	DEC	DEC FR-G2B2A VB DIGITAL PC 5510 ST SYSTEM	N	W	H
HM2	Server	DEC	DEC H7291 AA N+1 POWER FOR 4000'S	N	W	H
HM2	Server	DEC	DEC HSZ70	N	W	H
HM2	Server	DEC	DEC KN305 DB AS 4X00 533MHZ UNX SMP UPGRADE	N	W	H
HM2	Server	DEC	DEC KZPSA BB PCI HOST SCSI BUS ADAPTER	N	W	H
HM2	Server	DEC	DEC LK401 AA LK401-AA KYBD, US/UK	N	W	H
HM2	Server	DEC	DEC PV71G AA LCSPX 8PLANE 2D 72HZ GRAPHICS	N	W	H
HM2	Server	DEC	DEC QT-5SBAG XA HSZ70 SOL NVLS/MDDS PKG	N	W	H
HM2	Server	DEC	DEC QT-5SBAG XB HSZ70 SOL MED/NVLS PKG	N	W	H
HM2	Server	DEC	DEC QT-5SBAG ZA HSZ70 SW U TS	N	W	H
HM2	Server	DEC	DEC QT-MT1AG AL OVMS ALPHA BASE SSS 4100	N	W	H
HM2	Server	DEC	DEC QT-MT4AG AL UNIX SSS A SERVER 4100	N	W	H
HM2	Server	DEC	DEC RZ1CF VW 4.3GB ULTRA-WIDE SCSI DRIVE	N	W	H
HM2	Server	DEC	DEC RZ26 EN 1.05GB 3.5 DISK DRIVE	N	W	H

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	DEC	DEC RZ28 VA 2.1GB SCSI DISK DRIVE	N	W	H
HM2	Server	DEC	DEC TLZ09 BA 4MM 8GB DAT TAPE DRIVE	N	W	H
HM2	Server	DEC	DEC TZ885	N	W	H
HM2	Server	DEC	DEC TZ885 NE 4MM DLT TAPE SUBSYSTEM	N	W	H
HM2	Server	DEC	DEC TZ88N VA 20/40GB DLT TAPE DRIVE	N	W	H
HM2	Server	DEC	DEC V DC 64 ECC MEM FOR VAX 4000-100	N	W	H
HM2	Server	DELL	DELL DIMENSION XPS D233	N	W	H
HM2	Server	DELL	DELL DIMENSION XPS D300	N	W	H
HM2	Server	DELL	DELL DIMENSION XPS D333	N	W	H
HM2	Server	DELL	Dell Dimension(V350)	N	O	H
HM2	Server	DELL	Dell KVM CMN1024	Y	N,W	H
HM2	Server	DELL	DELL OPTIPLEX	N	W	H
HM2	Server	DELL	DELL OPTIPLEX GX1 350 PENTIUM II 350MHZ SERVER	N	W	H
HM2	Server	DELL	DELL OPTIPLEX GX1 PENTIUM II 266 to 400MHz SERVER	N	W	H
HM2	Server	DELL	DELL OPTIPLEX GX1 SERVER P2 266-450 P3 450/500MHz	N	W	H
HM2	Server	DELL	DELL OPTIPLEX SERVER	N	W	H
HM2	Server	DELL	DELL PE2850	N	W	H
HM2	Server	DELL	Dell PE2950	N	O,W,N	H
HM2	Server	DELL	DELL PE6400	N	W	H
HM2	Server	DELL	Dell Power Connects 8024 switches	Y	N,W	H
HM2	Server	DELL	Dell Power Edge 2950	N	O,N,W	H

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	DELL	DELL Power Edge 2950	N	W	H
HM2	Server	DELL	Dell Power EquaLogic p6010 storage	Y	N,W	H
HM2	Server	DELL	Dell Power Vault 1247-tape drive	Y	N,W	H
HM2	Server	DELL	Dell Power Vault MD1000 storage	Y	N,W	H
HM2	Server	DELL	Dell Power Vault MD3000i server	Y	N,W	H
HM2	Server	DELL	Dell Power Vault Tape Drives 110T	N	O	H
HM2	Server	DELL	Dell Power Vault TL2000 tape drive	Y	N,W	H
HM2	Server	DELL	Dell Poweredge	N	W	H
HM2	Server	DELL	Dell PowerEdge 1750 (EEC Security System)	N	N,W	H
HM2	Server	DELL	Dell Poweredge 1800	N	W	H
HM2	Server	DELL	Dell Poweredge 1950	N	W	H
HM2	Server	DELL	Dell PowerEdge 1950	N	N,W	H
HM2	Server	DELL	DELL POWEREDGE 2200 300MHZ PENTIUM II SERVER	N	W	H
HM2	Server	DELL	Dell Poweredge 2500	N	W	H
HM2	Server	DELL	Dell PowerEdge 2500	N	O	L
HM2	Server	DELL	Dell Poweredge 2650	N	W	H
HM2	Server	DELL	Dell PowerEdge 2800	N	O	H
HM2	Server	DELL	Dell Poweredge 2850	N	O	H
HM2	Server	DELL	Dell Poweredge 2900	N	W	H
HM2	Server	DELL	Dell Poweredge 2950	N	W	H
HM2	Server	DELL	Dell PowerEdge 4600	N	O	H
HM2	Server	DELL	Dell PowerEdge 6300	N	O	H

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	DELL	Dell PowerEdge 6400	N	O	H
HM2	Server	DELL	Dell Poweredge 6400 server	Y	N,W	H
HM2	Server	DELL	Dell PowerEdge 6600	N	O	H
HM2	Server	DELL	Dell PowerEdge 6600 Server	N	W	H
HM2	Server	DELL	Dell Poweredge 6800	N	W	H
HM2	Server	DELL	Dell PowerEdge M610 blades	Y	N,W	H
HM2	Server	DELL	Dell PowerEdge R410 blade server	Y	N,W	H
HM2	Server	DELL	Dell PowerEdge R610	N	O,W,N	H
HM2	Server	DELL	Dell PowerEdge R610 server	Y	N,W	H
HM2	Server	DELL	Dell Poweredge R710	N	O,W,N	H
HM2	Server	DELL	Dell Poweredge R710	N	W	H
HM2	Server	DELL	Dell PowerEdge R710 server	Y	N,W	H
HM2	Server	DELL	Dell PowerEdge R900	N	O,W,N	H
HM2	Server	DELL	Dell Precision 220	N	W	H
HM2	Server	DELL	Dell VDEC	N	W	H
HM2	Server	DIGITAL	Digital Microvax 3100-40	N	W	H
HM2	Server	DIGITAL	Digital Microvax 3100-80	N	W	H
HM2	Server	HP	Disk Enclosure for EVA 4400	Y	O,W,N	H
HM2	Server	COMPAQ	DL 380 G4 SERVER	N	O	H
HM2	Server	COMPAQ	DL 380 G5 SERVER	N	O	H
HM2	Server	HP	DL360 G3 SERVER	N	O	M
HM2	Server	HP	DL360 G4 SERVER	N	O	M

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	HP	DL380	Y	O	M
HM2	Server	HP	DL380 G3 SERVER	N	O	M
HM2	Server	HP	DL380 G4 SERVER	N	O	M
HM2	Server	HP	DL380 G6 SERVER	N	O	M
HM2	Server	HP	dL580	Y	O, N, W	H
HM2	Server	HP	DL580 G3 SERVER	N	O	M
HM2	Server	HP	DL580 G5 SERVER	N	O	M
HM2	Server	HP	DL580 G7 SERVER	N	O	M
HM2	Server	DTK	DTK FEAT 3331 SERVER	N	W	H
HM2	Server	IBM	eserver xSeries 345	N	W	H
HM2	Server	IBM	eserver xSeries 345	N	O	L
HM2	Server	HP	EVA 4400 Dual Controller Array	Y	O,W,N	H
HM2	Server	HP	EVA 6000 STORAGE ARRAY	Y	O,W,N	H
HM2	Server	EXTENDNET	ExtendNet 100s ESI-2941	N	O	M
HM2	Server	HITACHI	Hitachi EST	N	W	H
HM2	Server	HP	HP 1ss blade proliant	N	O,N,W	H
HM2	Server	HP	HP BL20p	N	O,N,W	H
HM2	Server	HP	HP BL25p	N	O,N,W	H
HM2	Server	HP	HP BL40p	N	O,N,W	H
HM2	Server	HP	HP bl465c g5 cto blade	N	O,N,W	H
HM2	Server	HP	HP BLc GbE2c LY 2/3 Switch	Y	O,W,N	H
HM2	Server	HP	HP Cage A	N	W	H

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	HP	HP Cage B	N	W	H
HM2	Server	HP	HP D2182A NETSERVER 4/33LM	N	W	H
HM2	Server	HP	HP D3142A VECTRA 486SX/33 SERVER	N	W	H
HM2	Server	HP	HP D3607A NETSERVER	N	W	H
HM2	Server	HP	HP d530cmt	N	N,W	H
HM2	Server	HP	HP d530SFF	N	N,W	H
HM2	Server	HP	HP DL 380	N	W	H
HM2	Server	HP	HP DL360 G5	N	W	H
HM2	Server	HP	HP DL360G4	N	W	H
HM2	Server	HP	HP DL380 G7	N	W	H
HM2	Server	HP	HP DL380G2	N	W	H
HM2	Server	HP	HP DL380G3	N	W	H
HM2	Server	HP	HP DL380G4	N	W	H
HM2	Server	HP	HP DL580	N	W	H
HM2	Server	HP	HP DL580G2	N	W	H
HM2	Server	HP	HP FCIP/iSCSI Distance Gateway	Y	O,W,N	H
HM2	Server	HP	HP ML370	N	W	H
HM2	Server	HP	HP ML570	N	W	H
HM2	Server	HP	HP MLxxx Server	N	O	M
HM2	Server	HP	HP MSL2024 1 Ultrium960 4 Gb FC Library	Y	O,W,N	H
HM2	Server	HP	HP proliance dl360 g5 server	N	O,N,W	H
HM2	Server	HP	HP Proliant BL 460c	N	O,N,W	H

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	HP	HP Proliant Bl 460c G6	N	O,N,W	H
HM2	Server	HP	HP Proliant BL 460c G6 Blades	N	O	H
HM2	Server	HP	HP Proliant BL 480c	N	O,N,W	H
HM2	Server	HP	HP PROLIANT BL GBE2	N	W	H
HM2	Server	HP	HP Proliant DL 380	N	W	H
HM2	Server	HP	HP Proliant DL360 G4	N	O	H
HM2	Server	HP	HP Proliant DL360 G5	N	O	H
HM2	Server	HP	HP Proliant DL360 G5	N	O,N,W	H
HM2	Server	HP	HP Proliant DL360 G6	N	O	H
HM2	Server	HP	HP Proliant DL360 G6	N	O,N,W	H
HM2	Server	HP	HP Proliant DL360 G7	N	O	H
HM2	Server	HP	HP Proliant DL380	N	O	H
HM2	Server	HP	HP Proliant DL380 G2	N	O	H
HM2	Server	HP	HP Proliant DL380 G2 server	Y	N,W	H
HM2	Server	HP	HP Proliant DL380 G3	N	O	H
HM2	Server	HP	HP Proliant DL380 G4	N	O	H
HM2	Server	HP	HP PROLIANT DL380 G5	N	W	H
HM2	Server	HP	HP Proliant DL380 G5	N	O	H
HM2	Server	HP	HP Proliant DL380 G6	N	O	H
HM2	Server	HP	HP Proliant DL380 G7	N	O	H
HM2	Server	HP	HP Proliant DL580	N	W	H
HM2	Server	HP	HP Proliant DL580 G5	N	O	H

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	HP	HP ProLiant DL580 server	Y	N,W	H
HM2	Server	HP	HP ProLiant DL760 Server	Y	N,W	H
HM2	Server	HP	HP Proliant ML35	N	W	H
HM2	Server	HP	HP Proliant ML350 G2 server	Y	N,W	H
HM2	Server	HP	HP Proliant ML350 server	Y	N,W	H
HM2	Server	HP	HP Proliant ML370 G5	N	W	H
HM2	Server	HP	HP Proliant ML370 Towers	N	O	H
HM2	Server	HP	HP Proliant ML530	N	W	H
HM2	Server	HP	HP Proliant ML530 server	Y	N,W	H
HM2	Server	HP	HP R5500 3U NA/JP UPS	Y	O,W,N	H
HM2	Server	HP	HP Server Proliant ML570	N	O	H
HM2	Server	HP	HP STORAGEWORKS ENCLOSURE	N	W	H
HM2	Server	HP	HP Surestore Optical 80EX	N	W	H
HM2	Server	HP	HP TFT 5600 KVM E013	Y	N,W	H
HM2	Server	HP	HP universal rack 10642 g2	N	O	L
HM2	Server	HP	HP Universal Rack 10642 G2 Shock Rack	Y	O,W,N	H
HM2	Server	HP	HP Z600 Workstation	N	O	L
HM2	Server	IBM	IBM 2105 / F20 ESS - 8GB - AIX SERVER (SHARK FOR CERNER)	N	W	H
HM2	Server	IBM	IBM 2105 Enterprise Storage Server	N	O,N,W	H
HM2	Server	IBM	IBM 3299 Terminal Multiplexer	N	O,N,W	H
HM2	Server	IBM	IBM 3584 LTO TAPE DRIVER	N	W	H

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	IBM	IBM 3590-E11Tape Drive	N	O,N,W	H
HM2	Server	IBM	IBM 550	N	W	H
HM2	Server	IBM	IBM 6275 10U	N	W	H
HM2	Server	IBM	IBM 6382 F50 VALUE POINT PC (486) SERVER	N	W	H
HM2	Server	IBM	IBM 6578-TAU	N	W	H
HM2	Server	IBM	IBM 7212	N	W	H
HM2	Server	IBM	IBM 8595 PS/2 MODEL 94 SERVER	N	W	H
HM2	Server	IBM	IBM 9585 PS/2 FILE SERVER	N	W	H
HM2	Server	IBM	IBM DS8100	N	W	H
HM2	Server	IBM	IBM eServer	N	W	H
HM2	Server	IBM	IBM FC 5802	N	W	H
HM2	Server	IBM	IBM P5	N	W	H
HM2	Server	IBM	IBM P595	N	W	H
HM2	Server	IBM	IBM Power 740	Y	W	H
HM2	Server	IBM	IBM Power 770	N	W	H
HM2	Server	IBM	IBM RS6000 / P640 4 - POWERPC_POWER3 - AIX SERVER (CERNER)	N	W	H
HM2	Server	IBM	IBM RS6000 / P680 12 - POWERPC_RS64-IV - AIX SERVER (CERNER)	N	W	H
HM2	Server	IBM	IBM RS6000 / Pseries 6 - POWERPC_RS64-III - AIX SERVER (SCC)	N	W	H
HM2	Server	IBM	IBM Surefire V245	N	W	H

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	IBM	IBM System x3400	N	W	H
HM2	Server	IBM	IBM x3250	N	W	H
HM2	Server	IBM	IBM x3550	N	W	H
HM2	Server	IBM	IBM x3550 M2	N	W	H
HM2	Server	IBM	IBM x3650	N	W	H
HM2	Server	HP	INTEGRITY RX4640 SERVER	N	O	M
HM2	Server	HP	INTEGRITY RX6600 SERVER	N	O	M
HM2	Server	Itouch	Itouch Server	N	O	M
HM2	Server	MEMOREX	Memorex /Telex 1324	N	O,N,W	H
HM2	Server	COMPAQ	ML350 SERVER	N	O	H
HM2	Server	HP	ML370 G2 SERVER	N	O	M
HM2	Server	COMPAQ	ML370 G3 SERVER	N	O	H
HM2	Server	COMPAQ	ML570 SERVER	N	O	H
HM2	Server	CITRIX	Netscaler MPX 5500 STD ED 4X 10/100/100	N	O,N,W	H
HM2	Server	NORTEL	Nortel Bay Stack internet 1005	N	O	H
HM2	Server	NTFR	NTFR NF 250 SERVER	N	W	H
HM2	Server	COMPAQ	PENTIUM 1.P96 SERVER	N	W	H
HM2	Server	DELL	PowerEdge 2900	N	W	H
HM2	Server	DELL	PowerEdge 2900	N	O	L
HM2	Server	DELL	PowerEdge 750	N	W	H
HM2	Server	DELL	PowerEdge 750	N	O	L
HM2	Server	PREMIO	PREMIO PENTIUM FILE SERVER	N	W	H

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	PROC	PROC SERVER	N	W	H
HM2	Server	PROCOMM	Procomm Dataforce CDRom Tower	N	O	L
HM2	Server	HP	PROLIANT 1600 SERVER	N	O	M
HM2	Server	COMPAQ	Proliant 2500 166MHZ	N	O, N, W	H
HM2	Server	COMPAQ	Proliant 6000	N	O, N, W	H
HM2	Server	HP	PROLIANT 7000	N	W	H
HM2	Server	COMPAQ	Proliant 800/ 200 Model 4300	N	O, N, W	H
HM2	Server	HP	ProLiant BL460c G1	N	W	H
HM2	Server	HP	ProLiant BL460c G6	N	W	H
HM2	Server	HP	ProLiant BL460c G6	N	O	L
HM2	Server	HP	ProLiant BL680c G5	N	W	H
HM2	Server	HP	ProLiant BL680c G5	N	O	L
HM2	Server	HP	ProLiant DL320s G1	N	W	H
HM2	Server	HP	ProLiant DL320s G1	N	O	L
HM2	Server	HP	ProLiant DL360 G3	N	W	H
HM2	Server	HP	ProLiant DL360 G3	N	O	L
HM2	Server	HP	ProLiant DL360 G4	N	W	H
HM2	Server	HP	ProLiant DL360 G4p	N	W	H
HM2	Server	HP	ProLiant DL360 G4p	N	O	L
HM2	Server	HP	ProLiant DL360 G5	N	W	H
HM2	Server	HP	ProLiant DL360 G5	N	O	L
HM2	Server	COMPAQ	ProLiant DL380	N	W	H

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	COMPAQ	ProLiant DL380	N	O	L
HM2	Server	HP	ProLiant DL380 G4	N	W	H
HM2	Server	HP	ProLiant DL380 G4	N	O	L
HM2	Server	HP	ProLiant DL380 G5	N	W	H
HM2	Server	HP	ProLiant DL380 G5	N	O	L
HM2	Server	HP	ProLiant DL380 G6	N	W	H
HM2	Server	HP	ProLiant DL380 G6	N	O	L
HM2	Server	HP	ProLiant DL380 G7	N	W	H
HM2	Server	HP	ProLiant DL380 G7	N	O	L
HM2	Server	COMPAQ	ProLiant DL580 G2	N	W	H
HM2	Server	COMPAQ	ProLiant DL580 G2	N	O	L
HM2	Server	HP	ProLiant DL580 G3	N	W	H
HM2	Server	HP	ProLiant DL580 G3	N	O	L
HM2	Server	HP	ProLiant DL580 G4	N	W	H
HM2	Server	HP	ProLiant DL580 G4	N	O	L
HM2	Server	HP	ProLiant DL580 G5	N	W	H
HM2	Server	HP	ProLiant DL580 G5	N	O	L
HM2	Server	HP	PROLIANT ML 350	N	W	H
HM2	Server	COMPAQ	Proliant ML370	N	O, N, W	H
HM2	Server	COMPAQ	ProLiant ML370 G2	N	W	H
HM2	Server	COMPAQ	ProLiant ML370 G2	N	O	L
HM2	Server	COMPAQ	ProLiant ML530 G2	N	W	H

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM2	Server	COMPAQ	ProLiant ML530 G2	N	O	L
HM2	Server	COMPAQ	Proliant ML570	N	O, N, W	H
HM2	Server	HP	ProLiant ML570 G2	N	W	H
HM2	Server	HP	ProLiant ML570 G2	N	O	L
HM2	Server	HP	ProLiant ML570 G3	N	W	H
HM2	Server	HP	ProLiant ML570 G3	N	O	L
HM2	Server	SHV	SHIV LANDROVER/E PLUS 8 PORT EXT. ENET ACCESS SERVER	N	W	H
HM2	Server	SNAPSERVER	SnapServer 4400	N	W	H
HM2	Server	STORAGEWORKS	STORAGEWORKS ENCLOSURE	N	W	H
HM2	Server	MICROSOFT	Virtual Machine	N	O	L

Terminals

* Availability denotes the required availability time for the device. The device must be available during office hours (which does not require night or weekend availability in the event of a failure), at night, or on the weekend. In some cases, all are noted and the device must be available during office hours, nights and weekends. Night and weekend service should be limited to devices with high priority and noted as N, W availability. The availability designations are as follows: O= Office Hours, N= Nights, W=Weekends.
** Response Times are based on how critical the device is to the business and tends to correspond to the availability designation (not in all cases). The response time designations are as follows: High (0-2 hours), Medium (2-4 hours), Low (24-48 hours).

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM3	Terminal	BLAC BOX	Black Box Protocol Converter 422-V.35	N	O	L
HM3	Terminal	WYSE	C90LEW	N	O	L
HM3	Terminal	DEC	DEC VT510 CA SYSTEM CONSOLE	N	O	L
HM3	Terminal	DECISION DATA	Decision Date IS371 Terminal	N	O,N,W	H
HM3	Terminal	DELL	Dell PowerVault 110T Tape Drive	N	O	L
HM3	Terminal	DIGITAL	Digital Remote Service Consoles	N	O	L
HM3	Terminal	DIGITAL	Digital VT420 Data Terminal	N	O	L
HM3	Terminal	NEOWARE	e90	N	O	M
HM3	Terminal	ENOVATE	Enovate Medical Cart COW	N	O	L
HM3	Terminal	FLOHEALTHCARE	FMC-1185 COW	N	O	L
HM3	Terminal	HP	HP dc5000 sff	N	O,N,W	H
HM3	Terminal	HP	HP J3200A ADV. STACK 10BT 12R SWITCH HUB	N	O	L
HM3	Terminal	HP	HP J3263A JETDIRECT 300X 10/100 ENET EXT	N	O	L
HM3	Terminal	HP	HP t30 Thin Client	N	O	M
HM3	Terminal	HP	HP t5700 Thin Client	N	O	M
HM3	Terminal	HP	HP t5730 thin clients XPE	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM3	Terminal	HP	HP T5740	N	O	M
HM3	Terminal	IBM	IBM 3191 Terminals	N	O,N,W	H
HM3	Terminal	IBM	IBM 3471 TERMINAL	N	O	L
HM3	Terminal	IBM	IBM NetVista	N	O	L
HM3	Terminal	IBM	IBM ThinkCenter	N	O	L
HM3	Terminal	INTEL	INTEL E8400	N	O	L
HM3	Terminal	IOMG	IOMG V1000S 1GB. FAST SCSI-2 JAZ DRIVE	N	O	L
HM3	Terminal	IOMG	IOMG Z100 P2 ZIP 100MB. PARALLEL PORT	N	O	L
HM3	Terminal	KING	KNG LNE8TP/WG 8-RJ45 HUB w/110V AC TRANSFOMR	N	O	L
HM3	Terminal	MEMOREX	Memorex / Telex 1482 terminal	N	O	L
HM3	Terminal	MEMOREX	Memorex / Telex Terminal MUX 1199-32	N	O	L
HM3	Terminal	MEMOREX	Memorex Telex 1471 Terminals	N	O,N,W	H
HM3	Terminal	IBM	Neoware	N	O	M
HM3	Terminal	NUCLEUS	Nucleus SNMP Agent	N	O	H
HM3	Terminal	HP	PROM8000	N	O	L
HM3	Terminal	RUBBERMAID	Rubbermaid Computer On Wheels	N	N,W	H
HM3	Terminal	RUBBERMAID	Rubbermaid Computer On Wheels	N	O	L
HM3	Terminal	SYNOPTICS	Synoptics Latisnet 3000 Concentrator	N	O	L
HM3	Terminal	HP	t5740w Intel N280	N	O	M
HM3	Terminal	NEOWARE	Thin client	N	O	M
HM3	Terminal	TREMONT	TREMONT COW	N	O	L
HM3	Terminal	TREMONT	TREMONT SC-2015T MOBILE THIN CLIENT - C.O.W.	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM3	Terminal	WYSE	V30L	N	O	L
HM3	Terminal	WYSE	V30L CE	N	O	L
HM3	Terminal	WYSE	VXO v90 XP	N	O	L
HM3	Terminal	WYSE	Winterm 3000 Series	N	O	L
HM3	Terminal	WYSE	WT3630LE CE	N	O	L
HM3	Terminal	WYSE	WT9650XE XP	N	O	L
HM3	Terminal	WYSE	Wyse 3630LE	N	O	L
HM3	Terminal	WYSE	Wyse 3650XE	N	O	L
HM3	Terminal	WYSE	Wyse C90L	N	O	L
HM3	Terminal	WYSE	Wyse S30	N	O	L
HM3	Terminal	WYSE	Wyse V30L wifi	N	N,W	H
HM3	Terminal	WYSE	Wyse v90	N	O	L
HM3	Terminal	WYSE	Wyse V90LE Xpe	N	O	L
HM3	Terminal	WYSE	WYSE WT3630 THIN CLIENT	N	O	L
HM3	Terminal	HP	XPE S2100	N	O	M

Printers

* Availability denotes the required availability time for the device. The device must be available during office hours (which does not require night or weekend availability in the event of a failure), at night, or on the weekend. In some cases, all are noted and the device must be available during office hours, nights and weekends. Night and weekend service should be limited to devices with high priority and noted as N, W availability. The availability designations are as follows: O= Office Hours, N= Nights, W=Weekends.
** Response Times are based on how critical the device is to the business and tends to correspond to the availability designation (not in all cases). The response time designations are as follows: High (0-2 hours), Medium (2-4 hours), Low (24-48 hours).

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Desktop Printer	LEXMARK	20G0890	N	O	L
HM4	Desktop Printer	LEXMARK	30G0802	N	O	L
HM4	Desktop Printer	EPSON	EPSON TM-U295	N	O	H
HM4	Desktop Printer	HP	HP color 2605dn	N	O	L
HM4	Desktop Printer	HP	HP Color Laserjet 2500L	N	O	M
HM4	Desktop Printer	HP	HP Color Laserjet Cp4025DN	N	O	L
HM4	Desktop Printer	HP	HP DESKJET 500 PRINTER	N	O	L
HM4	Desktop Printer	HP	HP DESKJET 540 PRINTER	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Desktop Printer	HP	HP DESKJET 670C PRINTER	N	O	L
HM4	Desktop Printer	HP	HP DESKJET 672C PRINTER	N	O	L
HM4	Desktop Printer	HP	HP lasejet 2055 printer	N	O	L
HM4	Desktop Printer	HP	HP Laserjet 1012	N	O	L
HM4	Desktop Printer	HP	HP LaserJet 1100	N	O	L
HM4	Desktop Printer	HP	HP laserjet 2015 printer	N	O	L
HM4	Desktop Printer	HP	HP LaserJet 2300 Printer	N	O	M
HM4	Desktop Printer	HP	HP LaserJet 4 Printer	N	O,N,W	H
HM4	Desktop Printer	HP	HP Laserjet 4050N	N	O	L
HM4	Desktop Printer	HP	HP LaserJet 4050N	N	O	M
HM4	Desktop Printer	HP	HP laserjet 5200	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Desktop Printer	HP	HP LaserJet P3005N	N	O	L
HM4	Desktop Printer	HP	HP Scanjet 3500c	N	O	L
HM4	Desktop Printer	HP	HP2300	N	O	M
HM4	Desktop Printer	HP	HPDJ 6940dt	Y	O	L
HM4	Desktop Printer	HP	HPDJ 940c	Y	O	L
HM4	Desktop Printer	HP	HPDJ6127	Y	O	L
HM4	Desktop Printer	CANON	IMAGE 3030 PRINTER	N	O	M
HM4	Desktop Printer	HP	INKJET 1700	N	O	M
HM4	Desktop Printer	HP	INKJET 2300	N	O	M
HM4	Desktop Printer	INTERMEC	Intermec Easy Coder Printer 3400	N	O	L
HM4	Desktop Printer	ITHACA	ITHACA Series 150	N	O	H

APPENDIX 5: Current Hardware Inventory

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Desktop Printer	LEXMARK	lexmark color 1200 printer	Y	O	L
HM4	Desktop Printer	CANON	LJ CLASS 510	N	O	M
HM4	Desktop Printer	OKIDATA	Okidata Mcroline 320	N	O	L
HM4	Desktop Printer	CANON	PIXMA IP6600D	N	O	M
HM4	Desktop Printer	EPSON	STYLUS 785 EPX PRINTER	N	O	M
HM4	Desktop Printer	EPSON	STYLUS 880 PRINTER	N	O	M
HM4	Desktop Printer	EPSON	STYLUS C60 PRINTER	N	O	M
HM4	Label Printer	DYMO	DYMO LabelWriter 400	N	O	L
HM4	Label Printer	SEIKO	Seiko SLP 440	N	O	L
HM4	MFD	HP	2055DN	N	O	L
HM4	MFD	HP	4515X	N	O	L
HM4	MFD	CANON	Canon iR C3480	N	O	L
HM4	MFD	CANON	Canon iR2525	N	O	L
HM4	MFD	CANON	Canon iR3045	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	MFD	CANON	Canon iR3230	N	O	L
HM4	MFD	CANON	Canon iR5055	N	O	L
HM4	MFD	CANON	Canon iR-ADV C5051	N	O	L
HM4	MFD	CANON	Canon MF8170	N	O	L
HM4	MFD	CANON	Canon MF8350	N	O	L
HM4	MFD	XEROX 6115MFP/D	COPIER PHASER(all in one)	N	O	M
HM4	MFD	HP	CP4025	N	O	L
HM4	MFD	HP	CP4525	N	O	L
HM4	MFD	Brother	MFC-7840W	N	O	L
HM4	MFD	Xerox	Xerox Phaser 3300 MFP	N	O,W,N	H
HM4	Network Printer	Lexmark	Lexmark Printer Optra 1850	N	O	L
HM4	Network Printer	Microline	1301/320 Printer	N	O	L
HM4	Network Printer	HP	2055DN Printer	N	O	M
HM4	Network Printer	HP	2420DN	N	O	M
HM4	Network Printer	EPSON	3000	N	O	M
HM4	Network Printer	HP	3005	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	3005dn	N	O	M
HM4	Network Printer	HP	4000N	N	O	M
HM4	Network Printer	HP	4014N Laser Printer	N	O	M
HM4	Network Printer	HP	4050N	N	O	M
HM4	Network Printer	HP	4050TN	N	O	M
HM4	Network Printer	HP	4100	N	O	M
HM4	Network Printer	HP	4100N	N	O	M
HM4	Network Printer	HP	4100TN	N	O	M
HM4	Network Printer	HP	4200N	N	O	M
HM4	Network Printer	HP	4250N	N	O	M
HM4	Network Printer	HP	4350N	N	O	M

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	4525DN Printer	N	O	M
HM4	Network Printer	HP	4600DN	N	O	M
HM4	Network Printer	HP	4700DN	N	O	M
HM4	Network Printer	HP	4700N	N	O	M
HM4	Network Printer	Zebra	5400TM	N	O	M
HM4	Network Printer	HP	6122	N	O	M
HM4	Network Printer	HP	6L	N	O	M
HM4	Network Printer	ENABLING TECHNOLOGIES	70-ET0000	N	O	M
HM4	Network Printer	HP	8200N	N	O	M
HM4	Network Printer	HP	960C	N	O	M
HM4	Network Printer	HP	960cxi	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	970cxi	N	O	M
HM4	Network Printer	AVERY	Avery Dennison S 362 Label	N	O	L
HM4	Network Printer	AVERY	AVERY SOBAR S-362 BAR CODE LABEL PRINTER	N	O	L
HM4	Network Printer	Zebra	Baby Zeb	N	O	L
HM4	Network Printer	BROTHER	Brother Color Laser HL-4040cdn	N	O	L
HM4	Network Printer	BROTHER	Brother MFC 7420	N	O	L
HM4	Network Printer	BROTHER	Brother MSC 320c	N	O	L
HM4	Network Printer	HP	C309a	N	O	M
HM4	Network Printer	HP	C6414A	N	O	M
HM4	Network Printer	Xerox	Color XEROX Printer	N	O	L
HM4	Network Printer	Zebra	DA402 Baby Zebra Label	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	DEC	DEC LA30N 24-PIN COMPANION PRINTER	N	O	L
HM4	Network Printer	DELL	DELL 1600n	N	O	L
HM4	Network Printer	DELL	Dell 2330DN	Y	O	M
HM4	Network Printer	DELL	Dell 3130cn Color Laser	N	O	L
HM4	Network Printer	DELL	Dell 5310n	N	O	M
HM4	Network Printer	DELL	Dell 5330dn	N	O	M
HM4	Network Printer	DELL	Dell Laser Printer 1700n	N	O	L
HM4	Network Printer	DELL	Dell Laser Printer 3100cn	N	O	L
HM4	Network Printer	DELL	Dell Laser Printer 5100cn	N	O	L
HM4	Network Printer	HP	Designjet 130	N	O	M
HM4	Network Printer	HP	Deskjet 1600c	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	Deskjet 3050 J610 series	N	O	L
HM4	Network Printer	HP	Deskjet 692	N	O	L
HM4	Network Printer	HP	Deskjet 722C	N	O	M
HM4	Network Printer	HP	Deskjet 9600CSE	N	O	M
HM4	Network Printer	DIGITAL	Digital LA Printers	N	O	L
HM4	Network Printer	EASYCODER	EasyCoder 3400E400	N	O	L
HM4	Network Printer	EXTENDNET	ExtendNet ESI-2941	N	O	L
HM4	Network Printer	FUJITSU	Fujitsu fi-6770	N	O	L
HM4	Network Printer	Zebra	GX4201	N	O	L
HM4	Network Printer	HP	H/P 4050 Printer	N	O	L
HM4	Network Printer	HP	H/P 4100 Printer	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	H/P 4250 Printer	N	O	L
HM4	Network Printer	HP	H/P 4300 Printer	N	O	L
HM4	Network Printer	HP	H/P 8150 Printer	N	O	L
HM4	Network Printer	HP	HP 4 Laser Printers	N	O	L
HM4	Network Printer	HP	HP 4200 dtn printer	Y	O	L
HM4	Network Printer	HP	HP 4200TN Laser Printers	N	O	L
HM4	Network Printer	HP	HP 4600 dn printer	Y	O	L
HM4	Network Printer	HP	HP 4si printer	Y	O	L
HM4	Network Printer	HP	HP 5 si printer	Y	O	L
HM4	Network Printer	HP	HP 5000gn printer	Y	O	L
HM4	Network Printer	HP	HP 5100 dtn printer	Y	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP 5700tn	N	O	M
HM4	Network Printer	HP	HP 8000 printer	Y	O	L
HM4	Network Printer	HP	HP 8150 dn printer	Y	O	L
HM4	Network Printer	HP	HP 9000	N	O	M
HM4	Network Printer	HP	HP 9050dn	N	O	M
HM4	Network Printer	HP	HP Color 4700 printer	N	O	L
HM4	Network Printer	HP	HP color LaserJet 2550 series	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 2605dn	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 2820	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 2840	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 3600	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP Color LaserJet 3800	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 4005	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 4500	N	O,N,W	H
HM4	Network Printer	HP	HP COLOR LASERJET 4500 PRINTER	N	O	L
HM4	Network Printer	HP	HP color LaserJet 4600	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 4600 DN	N	O	L
HM4	Network Printer	HP	HP COLOR LASERJET 4600 PCL 5C PRINTER	N	O	L
HM4	Network Printer	HP	HP color LaserJet 4650	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 4700	N	O	L
HM4	Network Printer	HP	HP Color LaserJet 4700dn	N	O	L
HM4	Network Printer	HP	HP color LaserJet 5550	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP Color LaserJet CM2320 MFP	N	O	L
HM4	Network Printer	HP	HP Color LaserJet CP1518ni	N	O	L
HM4	Network Printer	HP	HP Color LaserJet CP2025dn	N	O	L
HM4	Network Printer	HP	HP Color LaserJet CP2025n	N	O	L
HM4	Network Printer	HP	HP Color LaserJet CP3525	N	O	L
HM4	Network Printer	HP	HP Color LaserJet CP4005	N	O	L
HM4	Network Printer	HP	HP Color LaserJet CP4020 Series	N	O	L
HM4	Network Printer	HP	HP Designjet Z6100ps 42in Photo	N	O	L
HM4	Network Printer	HP	HP DESIGNJET800 PLOTTER COLOR PRINTER	N	O	L
HM4	Network Printer	HP	HP dj 5500 ps printer	Y	O	L
HM4	Network Printer	HP	HP LaserJet 1022	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP LaserJet 1200	N	O	L
HM4	Network Printer	HP	HP LaserJet 1300	N	O	L
HM4	Network Printer	HP	HP LaserJet 1300n	N	O	L
HM4	Network Printer	HP	HP LaserJet 1320 series	N	O	L
HM4	Network Printer	HP	HP Laserjet 1320n	N	O	M
HM4	Network Printer	HP	HP LaserJet 1450	N	O	L
HM4	Network Printer	HP	HP LaserJet 2100 Series	N	O	L
HM4	Network Printer	HP	HP LaserJet 2200	N	O	L
HM4	Network Printer	HP	HP LaserJet 2300L	N	O	L
HM4	Network Printer	HP	HP LaserJet 2420	N	O	L
HM4	Network Printer	HP	HP LaserJet 2430	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP laserjet 2840	N	O	L
HM4	Network Printer	HP	HP laserjet 3005	N	O	L
HM4	Network Printer	HP	HP laserjet 3015	N	O	L
HM4	Network Printer	HP	HP LASERJET 4 PLUS PRINTER	N	O	L
HM4	Network Printer	HP	HP LASERJET 4 PRINTER	N	O	L
HM4	Network Printer	HP	HP LaserJet 4000 Series	N	O	L
HM4	Network Printer	HP	HP LaserJet 4000N	N	O	L
HM4	Network Printer	HP	HP LASERJET 4000T PRINTER	N	O	L
HM4	Network Printer	HP	HP LaserJet 4014DN	N	O	M
HM4	Network Printer	HP	HP LaserJet 4100	N	O	L
HM4	Network Printer	HP	HP LaserJet 4100TN Printer	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP Laserjet 4200	N	O	L
HM4	Network Printer	HP	HP LaserJet 4200TN	N	O	L
HM4	Network Printer	HP	HP Laserjet 4200n	N	O	L
HM4	Network Printer	HP	HP LaserJet 4200TN	N	O	M
HM4	Network Printer	HP	HP LaserJet 4240	N	O	L
HM4	Network Printer	HP	HP LaserJet 4250	N	O	L
HM4	Network Printer	HP	HP LaserJet 4250TN	N	O	L
HM4	Network Printer	HP	HP Laserjet 4300	N	O	L
HM4	Network Printer	HP	HP Laserjet 4300N	N	O	L
HM4	Network Printer	HP	HP LaserJet 4350	N	O	L
HM4	Network Printer	HP	HP LASERJET 4L PRINTER	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP LASERJET 4M PLUS PRINTER	N	O	L
HM4	Network Printer	HP	HP LASERJET 4P PRINTER	N	O	L
HM4	Network Printer	HP	HP LaserJet 4si	N	O	L
HM4	Network Printer	HP	HP LASERJET 5 PRINTER	N	O	L
HM4	Network Printer	HP	HP LaserJet 5000	N	N	M
HM4	Network Printer	HP	HP LaserJet 5000 Series	N	O	L
HM4	Network Printer	HP	HP LaserJet 5000N	N	O	L
HM4	Network Printer	HP	HP LaserJet 5100 Series	N	O	L
HM4	Network Printer	HP	HP LaserJet 5100N	N	O	L
HM4	Network Printer	HP	HP LASERJET 5L PRINTER	N	O	L
HM4	Network Printer	HP	HP LASERJET 5MP PRINTER	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP LaserJet 5P	N	O	L
HM4	Network Printer	HP	HP LaserJet 5Si	N	O	L
HM4	Network Printer	HP	HP LASERJET 5SI PRINTER	N	O	L
HM4	Network Printer	HP	HP LASERJET 6L PRINTER	N	O	L
HM4	Network Printer	HP	HP LASERJET 6MP PRINTER	N	O	L
HM4	Network Printer	HP	HP LaserJet 6P	N	O	L
HM4	Network Printer	HP	HP LaserJet 8000 Series	N	O	L
HM4	Network Printer	HP	HP LASERJET 8000N	N	O	L
HM4	Network Printer	HP	HP LASERJET 8100 PRINTER	N	O	L
HM4	Network Printer	HP	HP LaserJet 8150 N	N	O	M
HM4	Network Printer	HP	HP LaserJet 8150 Series	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP LaserJet 9050	N	O	L
HM4	Network Printer	HP	HP LaserJet 9050 dn	N	O	L
HM4	Network Printer	HP	HP LaserJet Color 2840	N	O	L
HM4	Network Printer	HP	HP LaserJet Color 3800	N	O	L
HM4	Network Printer	HP	HP LaserJet Color CP4005dn	N	O	L
HM4	Network Printer	HP	HP LASERJET III	N	O	L
HM4	Network Printer	HP	HP LaserJet M1522nf MFP	N	O	L
HM4	Network Printer	HP	HP LaserJet M1536dnf MFP	N	O	L
HM4	Network Printer	HP	HP LaserJet M4345 MFP	N	O	L
HM4	Network Printer	HP	HP LaserJet P1006	N	O	L
HM4	Network Printer	HP	HP LaserJet P1505n	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP LaserJet P2015 Series	N	O	L
HM4	Network Printer	HP	HP LaserJet P2015dn	N	O	L
HM4	Network Printer	HP	HP Laserjet P2015x	N	O	M
HM4	Network Printer	HP	HP LaserJet P2035n	N	O	L
HM4	Network Printer	HP	HP LaserJet P2055dn	N	O	L
HM4	Network Printer	HP	HP LaserJet P3005	N	O	L
HM4	Network Printer	HP	HP LaserJet P3010 Series	N	O	L
HM4	Network Printer	HP	HP LaserJet p3015 dn printer	N	O	L
HM4	Network Printer	HP	HP LaserJet P4014	N	O	L
HM4	Network Printer	HP	HP LaserJet P4014n	N	O	L
HM4	Network Printer	HP	HP LaserJet P4015	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP LaserJet P4515	N	O	L
HM4	Network Printer	HP	HP LASERJET SERIES II	N	O	L
HM4	Network Printer	HP	HP LCD 17" monitors	N	O	L
HM4	Network Printer	HP	HP LineJet 1000Q Printer	N	O	L
HM4	Network Printer	HP	HP lj 220dn printer	Y	O	L
HM4	Network Printer	HP	HP lj 4200 printer	Y	O	L
HM4	Network Printer	HP	HP lj4200dtn printer	Y	O	L
HM4	Network Printer	HP	HP M4345	N	O	L
HM4	Network Printer	HP	HP OfficeJet 5610	N	O	L
HM4	Network Printer	HP	HP OfficeJet 6319	N	O	L
HM4	Network Printer	HP	HP OfficeJet 745xi	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HP OfficeJet L7780	N	O	L
HM4	Network Printer	HP	HP OfficeJet Pro 7850	N	O	L
HM4	Network Printer	HP	HP OfficeJet Pro L7600	N	O	L
HM4	Network Printer	HP	HP OfficerJet 6500	N	O	L
HM4	Network Printer	HP	HP Photosmart 7660	N	O	M
HM4	Network Printer	HP	HP Photosmart 8250	N	O	L
HM4	Network Printer	HP	HP PS C1600	N	O	L
HM4	Network Printer	HP	HP SJ6100C PRINTER	N	O	L
HM4	Network Printer	HP	HP4350	N	O	M
HM4	Network Printer	HP	HPLASERJET 5Si PRINTER	N	O	L
HM4	Network Printer	HP	HPLJ 1000Q Printer	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	HPLJ 1100 Printer	N	O	L
HM4	Network Printer	HP	HPLJ 1300 Printer	N	O	L
HM4	Network Printer	HP	HPLJ 1320 Printer	N	O	L
HM4	Network Printer	HP	HPLJ 2200 Printer	N	O	L
HM4	Network Printer	HP	HPLJ 4515 printer	Y	O	L
HM4	Network Printer	HP	HPlj 5 printer	Y	O	L
HM4	Network Printer	HP	HPLJ4 Printer	N	O	L
HM4	Network Printer	IBM	IBM 4019 Printers	N	O,N,W	H
HM4	Network Printer	IBM	IBM 4224 Printer	N	O,N,W	H
HM4	Network Printer	IBM	IBM 6262 Impact Printer	N	O,N,W	H
HM4	Network Printer	IBM	IBM 6400 Line Printer	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	IBM	IBM 6400 Matrix Printer	N	O,N,W	H
HM4	Network Printer	IBM	IBM 6400 Printer	N	O	L
HM4	Network Printer	IBM	IBM Infoprint 1145	N	O	L
HM4	Network Printer	IBM	IBM InfoPrint 1145	N	N	M
HM4	Network Printer	IBM	IBM InfoPrint 20	N	N	L
HM4	Network Printer	IBM	IBM InfoPrint 70 Printer	N	N	M
HM4	Network Printer	Intermec	INTERMEC 3400 BAR CODE PRINTER	N	O	L
HM4	Network Printer	Intermec	INTERMEC 4000 BAR CODE PRINTER	N	O	L
HM4	Network Printer	Intermec	Intermec 4440 Bar Code Label	N	O	L
HM4	Network Printer	FUJITSU	IP-5950	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA 161f	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Konica	KONICA MINOLTA 200	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA 350	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA 362	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub 363	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub 421	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub 501	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub 600	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub C353	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub C360	N	O	L
HM4	Network Printer	Panasonic	KX-P1180	N	O	M
HM4	Network Printer	Kyocera	Kyocera KM-5050	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	L/M	L/M 1255 Printer	N	O	L
HM4	Network Printer	L/M	L/M 1625 Printer	N	O	L
HM4	Network Printer	L/M	L/M 1650 Printer	N	O	L
HM4	Network Printer	L/M	L/M 1855 Printer	N	O	L
HM4	Network Printer	L/M	L/M 2450 Printer	N	O	L
HM4	Network Printer	L/M	L/M T520 Printer	N	O	L
HM4	Network Printer	L/M	L/M T610 Printer	N	O	L
HM4	Network Printer	L/M	L/M T612 Printer	N	O	L
HM4	Network Printer	L/M	L/M T614 Printer	N	O	L
HM4	Network Printer	L/M	L/M T632 Printer	N	O	L
HM4	Network Printer	HP	Laserjet 5	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	Laserjet 5SI	N	O	M
HM4	Network Printer	HP	LaserJet P4014N	N/A	O, W, N	M
HM4	Network Printer	Lexmark	Lexmark 1625S Laser Printers	N	O	L
HM4	Network Printer	Lexmark	Lexmark 4227 plus	N	O	L
HM4	Network Printer	Lexmark	LEXMARK 4227 PLUS DOT MATRIX PRINTER	N	O	L
HM4	Network Printer	Lexmark	Lexmark 520N Laser Printers	N	O	L
HM4	Network Printer	Lexmark	Lexmark 620N Laser Printers	N	O	L
HM4	Network Printer	Lexmark	Lexmark 8350	N	O	L
HM4	Network Printer	Lexmark	Lexmark C543	N	O	L
HM4	Network Printer	Lexmark	Lexmark C736	N	O	L
HM4	Network Printer	Lexmark	Lexmark C762	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	Lexmark C762	N	O	L
HM4	Network Printer	Lexmark	Lexmark C910	N	O	L
HM4	Network Printer	Lexmark	Lexmark C920	N	O	L
HM4	Network Printer	Lexmark	Lexmark C920	N	O	L
HM4	Network Printer	Lexmark	Lexmark C935	N	O	L
HM4	Network Printer	Lexmark	Lexmark LaserJet Color C920	N	O	L
HM4	Network Printer	Lexmark	LEXMARK M412 PRINTER	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra C710	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra color 1200	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra M412	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra S 1625	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	Lexmark Optra S 1650	N	O	L
HM4	Network Printer	Lexmark	LEXMARK OPTRA S1855 PRINTER	N	O	L
HM4	Network Printer	Lexmark	LEXMARK OPTRA SC1275	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T610	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T610	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T612	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T614	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T616	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra W810	N	O	L
HM4	Network Printer	Lexmark	Lexmark Pro 900	N	O	L
HM4	Network Printer	Lexmark	Lexmark T520	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	Lexmark T610	N	O	L
HM4	Network Printer	Lexmark	Lexmark T612	N	O	L
HM4	Network Printer	Lexmark	Lexmark T614	N	O	L
HM4	Network Printer	Lexmark	Lexmark T620	N	O	L
HM4	Network Printer	Lexmark	Lexmark T622	N	O	L
HM4	Network Printer	Lexmark	Lexmark T630	N	O	L
HM4	Network Printer	Lexmark	Lexmark T630	N	O	M
HM4	Network Printer	Lexmark	Lexmark T640	N	O	L
HM4	Network Printer	Lexmark	Lexmark T640n	N	O	H
HM4	Network Printer	Lexmark	Lexmark T642	N	O	L
HM4	Network Printer	Lexmark	Lexmark T642n	N	O	M

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Correspondent Item Number*	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	Lexmark T644	N	O	L
HM4	Network Printer	Lexmark	Lexmark T652	N	O	L
HM4	Network Printer	Lexmark	Lexmark T652n	N	O	M
HM4	Network Printer	Lexmark	Lexmark T654	N	O	L
HM4	Network Printer	Lexmark	Lexmark X544	N	O	L
HM4	Network Printer	HP	LJ 2055	N	O	M
HM4	Network Printer	HP	LJ2015	N	O	M
HM4	Network Printer	HP	LJ2055	N	O	M
HM4	Network Printer	HP	LJ4015TN	N	O	M
HM4	Network Printer	HP	LJ4515X	N	O	M
HM4	Network Printer	Small Zebra	LP2844-2	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Zebra	LP2844-Z	N	O	L
HM4	Network Printer	M/T	M/T 1187	N	O	L
HM4	Network Printer	CANON	Mark 8T	N	O	M
HM4	Network Printer	HP	Officejet 6500 E710a-f	N	O	L
HM4	Network Printer	HP	Officejet Pro 8500 A909g	N	O	L
HM4	Network Printer	HP	Officejet Pro 8500 A910	N	O	L
HM4	Network Printer	Okidata	OKI B6100 Printer	N	O	L
HM4	Network Printer	Okidata	OKIDATA C9200 COLOR LASER PRINTER	N	O	L
HM4	Network Printer	Okidata	OKIDATA ML184 9 PIN TURBO DOT MTRX PRINTER	N	O	L
HM4	Network Printer	Okidata	OKIDATA OKIPAGE 4W LASER PRINTER	N	O	L
HM4	Network Printer	Okidata	OKIDATA OL1200 LASER PRINTER	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Okidata	OKIDATA OL400E EN2510A LASER PRINTER	N	O	L
HM4	Network Printer	Lexmark	Optra S 1250	N	O	M
HM4	Network Printer	Lexmark	Optra S 1625N	N	O	M
HM4	Network Printer	Lexmark	Optra T	N	O	L
HM4	Network Printer	HP	P2055DN Printer	N	O	M
HM4	Network Printer	HP	P3005DN	N	O	M
HM4	Network Printer	HP	P4515X	N	O	M
HM4	Network Printer	Panasonic	Panasonic UF-8000	N	O	L
HM4	Network Printer	Photosmart	Photosmart D110 series	N	O	L
HM4	Network Printer	HP	Q7493A	N	O	L
HM4	Network Printer	Sharp	SHARP AR-M355U	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	T640	N	O	L
HM4	Network Printer	Lexmark	T642	N	O	L
HM4	Network Printer	Lexmark	T652	N	O	L
HM4	Network Printer	Lexmark	T652 trays	N	O	L
HM4	Network Printer	Lexmark	T654 DTN	N	O	L
HM4	Network Printer	Tally	Tally Line Printer	N	O	M
HM4	Network Printer	Tally	Tally T2170 Printer	N	O	L
HM4	Network Printer	Tektronic	Tektronic 8200 Color Printer	N	O	L
HM4	Network Printer	Texas Inst	Texas Inst. 8920 Printer	N	O	L
HM4	Network Printer	Xerox	Xerox 4517 Printer	N	O,N,W	H
HM4	Network Printer	XEROX	Xerox Phaser 5500DT	N	O	M

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Xerox	Xerox Phaser 6110MFP	N	O	L
HM4	Network Printer	Xerox	Xerox Phaser 6200 DP	N	O	L
HM4	Network Printer	Xerox	Xerox Phaser 6200 N	N	O	L
HM4	Network Printer	XEROX	Xerox Phaser 7300	N	O	M
HM4	Network Printer	XEROX	Xerox Phaser 7400DT	N	O	M
HM4	Network Printer	Xerox	Xerox Tektronic Color Printer 860N	N	O	L
HM4	Network Printer	Xerox	Xerox WorkCentre 4150	N	O	L
HM4	Network Printer	Zebra	Zebra DA402 Label Printer	N	O	L
HM4	Network Printer	Zebra	ZEBRA DA402 LABEL PRINTER (SMALL)	N	O	L
HM4	Network Printer	Zebra	Zebra LP2844-Z	N	O	L
HM4	Network Printer	Zebra	Zebra S600 Label Printer	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Zebra	ZEBRA S600 LABEL PRINTER (LARGE)	N	O	L
HM4	Network Printer	Zebra	Zebra Stripe Label Printer Model S-600	N	O	L
HM4	Network Printer	Zebra	Zebra Stripe S600tm	N	O	L
HM4	Network Printer	Zebra	Zebra Thermo label printer zm400	N	O	L
HM4	Network Printer	Zebra	Zebra ZM4 Plus printer	N	O	L
HM4	Printer	HP	2605	N	O	M
HM4	Printer	HP	2840	N	O	M
HM4	Printer	HP	4000	N	O	M
HM4	Printer	HP	4015	N	O	M
HM4	Printer	HP	4050	N	O	M
HM4	Printer	HP	4100	N	O	L
HM4	Printer	HP	4200	N	O	M
HM4	Printer	HP	4525	N	O	L
HM4	Printer	HP	5850	N	O	L
HM4	Printer	HP	8550	N	O	M
HM4	Printer	HP	1620	Y	O	M
HM4	Printer	DELL	1710n	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	DELL	1710n	N	O	M
HM4	Printer	HP	2605DTN	N	O	M
HM4	Printer	HP	2605DTN	Y	O	M
HM4	Printer	DELL	3110cn	N	O	M
HM4	Printer	HP	3500	N	O	M
HM4	Printer	HP	3500	Y	O	M
HM4	Printer	HP	3500N	N	O	M
HM4	Printer	HP	3500N	Y	O	M
HM4	Printer	HP	3800N	N	O	M
HM4	Printer	HP	4000TN	N	O	M
HM4	Printer	HP	4005DM	N	O	M
HM4	Printer	HP	4015	N	O	M
HM4	Printer	HP	4015	Y	O	M
HM4	Printer	HP	4025	N	O	M
HM4	Printer	HP	4025	Y	O	M
HM4	Printer	HP	4050	N	O	M
HM4	Printer	HP	4050	Y	O	M
HM4	Printer	HP	4100	N	O	M
HM4	Printer	HP	4100	Y	O	M
HM4	Printer	HP	4100N	N	O	M
HM4	Printer	HP	4100N	N	O	M
HM4	Printer	HP	4100TN	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	4100TN	Y	O	M
HM4	Printer	HP	4200N	N	O	L
HM4	Printer	HP	4200TN	N	O	M
HM4	Printer	HP	4250TN	N	O	M
HM4	Printer	HP	4250TN	Y	O	M
HM4	Printer	HP	4600 DN	N	O	L
HM4	Printer	HP	4600DN	N	O	M
HM4	Printer	HP	4650DN	N	O	M
HM4	Printer	HP	4700	N	O	M
HM4	Printer	HP	4700	Y	O	M
HM4	Printer	LEXMARK	6200N	N	O	M
HM4	Printer	HP	6500A PLUS MULTIFUNCTION	N	O	M
HM4	Printer	HP	8150	N	O	M
HM4	Printer	HP	8150	Y	O	M
HM4	Printer	HP	8150N	N	O	M
HM4	Printer	HP	8150N	Y	O	M
HM4	Printer	XEROX	8200 PHASER PRINTER	N	O	M
HM4	Printer	HP	9040	N	O	L
HM4	Printer	BROTHER	9120CN MULTIFUNCTION	N	O	M
HM4	Printer	HP	A910N MULTIFUNCTION	N	O	M
HM4	Printer	DEL-SOL X	Bar Code Printer	N	O	M
HM4	Printer	BROTHER	Brother Fax 4750e	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	BROTHER	Brother MFC8220	N	O	M
HM4	Printer	CANON	C5045	N	O	M
HM4	Printer	LEXMARK	C532 PRINTER	N	O	M
HM4	Printer	CANON	Canon 6530	N	O	L
HM4	Printer	CANON	Canon Image Class D780	N	O	L
HM4	Printer	CANON	Canon MX860	N	O	L
HM4	Printer	HP	CJ4250	N	O	M
HM4	Printer	HP	Color LaserJet 2605DN	N	O	M
HM4	Printer	HP	Color LaserJet 3800N	N	O	M
HM4	Printer	HP	COLOR LASERJET 4005DN	N	O	M
HM4	Printer	HP	COLOR LASERJET 4500	N	O	M
HM4	Printer	HP	COLOR LASERJET 4525DN	N	O	M
HM4	Printer	HP	COLOR LASERJET 4550N	N	O	M
HM4	Printer	HP	COLOR LASERJET 4600DN	N	O	M
HM4	Printer	HP	COLOR LASERJET 4650DN	N	O	M
HM4	Printer	HP	Color LaserJet CP1215	N	O	M
HM4	Printer	HP	Color LaserJet CP1518NI	N	O	M
HM4	Printer	HP	Color LaserJet CP2025	N	O	M
HM4	Printer	HP	Color LaserJet CP3525DN	N	O	M
HM4	Printer	HP	Color Laserjet/3000n	N	O	M
HM4	Printer	HP	Color LJ 2600n	N	O	M
HM4	Printer	HP	Color LJ 3600dn	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	Color LJ CP 1215	N	O	M
HM4	Printer	HP	COLOR LJCP4525	N	O	L
HM4	Printer	HP	ColorLaserJet 4650	N	O	M
HM4	Printer	XEROX	ColorQube 8570N	N	O	L
HM4	Printer	HP	CP1215	N	O	M
HM4	Printer	HP	CP1518	N	O	M
HM4	Printer	HP	CP1518NI	N	O	M
HM4	Printer	HP	CP3525DN	N	O	M
HM4	Printer	DELL	Dell 1320c	N	O	L
HM4	Printer	DELL	DELL 1600n	N	O	L
HM4	Printer	DELL	Dell 1720dn	N	O	L
HM4	Printer	DELL	Dell 3010cn	N	O	L
HM4	Printer	DELL	Dell 3115cn	N	O	L
HM4	Printer	DELL	Dell 5110cn	N	O	L
HM4	Printer	DELL	Dell 5310n	N	O	L
HM4	Printer	DELL	DELL Color Laser Jet 3115cn	N	O	L
HM4	Printer	DELL	Dell Color Laser Jet 5110cn	N	O	L
HM4	Printer	DELL	Dell Color Laser Jet 5110cn	N	O	L
HM4	Printer	DELL	Dell Laser Jet 1710n	N	O	L
HM4	Printer	DELL	Dell Laser Jet 1720	N	O	L
HM4	Printer	DELL	Dell Laser Jet 1815 MFP	N	O	L
HM4	Printer	DELL	Dell LaserJet 1600n	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	DELL	Dell LaserJet MFP 1815	N	O	L
HM4	Printer	DELL	Dell MFP 3115cn	N	O	L
HM4	Printer	DELL	Dell Photo 966	N	O	L
HM4	Printer	HP	DeskJet 6540	N	O	M
HM4	Printer	HP	Deskjet 890c	N	O	M
HM4	Printer	HP	DeskJet 960c	N	O	M
HM4	Printer	HP	DeskJet D4160	N	O	M
HM4	Printer	HP	DJ 5850	N	O	L
HM4	Printer	HP	DJ D2680	N	O	L
HM4	Printer	HP	DJ130	N	O	M
HM4	Printer	HP	DJZ6100PS	N	O	M
HM4	Printer	XEROX	DOCUPRINT N24	N	O	M
HM4	Printer	XEROX	Docuprint N3225	N	O	M
HM4	Printer	XEROX	Docuprint N40	N	O	M
HM4	Printer	LEXMARK	E320	N	O	L
HM4	Printer	HP	E710N MULTIFUNCTION	N	O	M
HM4	Printer	KODAK	Easyshare 5500	N	O	M
HM4	Printer	EPSON	Epson GT-15000 Scanner	N	O	L
HM4	Printer	EPSON	epson Perfection 164050	N	O	M
HM4	Printer	HP	Hewlett Packard Color Laser Jet cp4525	N	O	M
HM4	Printer	HP	Hewlett Packard Desk Jet 1120C	N	O	M
HM4	Printer	HP	Hewlett Packard Desk Jet 812C	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	Hewlett Packard Laser Jet 4050N	N	O	M
HM4	Printer	HP	Hewlett Packard Laser Jet 4200N	N	O	M
HM4	Printer	HP	Hewlett Packard Lasr Jet 4000	N	O	M
HM4	Printer	HP	Hewlett-Packard 2430	Y	O	M
HM4	Printer	HP	Hewlett-Packard LJ2500N	Y	O	M
HM4	Printer	HP	Hewlett-Packard LJ4250tn	Y	O	M
HM4	Printer	BROTHER	HL-5250DN	N	O	M
HM4	Printer	HP	HP Laserjet 4200	N	O	M
HM4	Printer	HP	HP Color Laserjet 2035	N	O	M
HM4	Printer	HP	HP 1904T	N	O	M
HM4	Printer	HP	HP 2055dn	N	O	M
HM4	Printer	HP	HP 2100	N	O	M
HM4	Printer	HP	HP 2420dn	N	O	M
HM4	Printer	HP	HP 4000n	N	O	M
HM4	Printer	HP	HP 4050n	N	O	M
HM4	Printer	HP	HP 4100	N	O	M
HM4	Printer	HP	HP 4100tn	N	O	M
HM4	Printer	HP	HP 4250tn	N	O	M
HM4	Printer	HP	HP 845c	N	O	M
HM4	Printer	HP	HP CM1312nfi MFP	N	O	L
HM4	Printer	HP	HP Color Laser Jet 5500	N	O	L
HM4	Printer	HP	HP COLOR LASER JET CP 4025;	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	HP Color Laser Jet CP2025	N	O	L
HM4	Printer	HP	HP Color Laser Jet CP3525n	N	O	L
HM4	Printer	HP	HP Color Laser Jet CP5225n	N	O	L
HM4	Printer	HP	HP Color laserjet 1510	N	O	M
HM4	Printer	HP	HP Color laserjet 1518ni	N	O	M
HM4	Printer	HP	HP Color Laserjet 1600	N	O	M
HM4	Printer	HP	HP Color LaserJet 2550L	N	O	L
HM4	Printer	HP	HP Color Laserjet CP 2025dn	N	O	M
HM4	Printer	HP	HP Color Laserjet cp1518ni	N	O	M
HM4	Printer	HP	HP Color LaserJet CP3525N	N	O	L
HM4	Printer	HP	HP Color LJ CP1518Ni	N	O	M
HM4	Printer	HP	HP colorjet 4435	N	O	M
HM4	Printer	HP	HP Cp 4005n	N	O	M
HM4	Printer	HP	HP CP1215	N	O	M
HM4	Printer	HP	HP DESK JET PRINTER	N	O	M
HM4	Printer	HP	HP DeskJet 3820	N	O	L
HM4	Printer	HP	HP DeskJet 460	N	O	L
HM4	Printer	HP	HP DeskJet 5650	N	O	L
HM4	Printer	HP	HP J6480 All in One	N	O	L
HM4	Printer	HP	HP Laser Jet 2550n	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	HP Laser Jet 4200N Printer	N	O	M
HM4	Printer	HP	HP LASER JET 4250/4350 SERIES	N	O	M
HM4	Printer	HP	HP LASER JET P2055dn;	N	O	M
HM4	Printer	HP	HP LaserJet 1320 series	N	O	M
HM4	Printer	HP	HP Laserjet 2420dn	N	O	M
HM4	Printer	HP	HP laserjet 4050	N	O	M
HM4	Printer	HP	HP LaserJet 4250N	N	O	M
HM4	Printer	HP	HP LASERJET 4L PRINTER	N	O	M
HM4	Printer	HP	HP LaserJet 5M	N	O	L
HM4	Printer	HP C3166A	HP Laserjet 5Si	N	O	M
HM4	Printer	HP	HP LaserJet 8100N	N	O	L
HM4	Printer	HP	HP Laserjet CP 2025dn	N	O	M
HM4	Printer	HP	HP LaserJet P4014dn	N	O	L
HM4	Printer	HP	HP Laserjet P4015n	N	O	M
HM4	Printer	HP	HP LaserJet P4015n	N	O	L
HM4	Printer	HP	HP Laserjet P4015x	N	O	M
HM4	Printer	HP	HP LaserJet P4510TN	N	O	L
HM4	Printer	HP	HP Laster JetP2055dn	N	O	M
HM4	Printer	HP	HP LJ1022	N	O	M
HM4	Printer	HP	HP LJ4200	N	O	M
HM4	Printer	HP	HP Officejet 6000 E609a	N	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	HP officejet 6000 Wireless	N	O	M
HM4	Printer	HP	HP Officejet J6480	N	O	M
HM4	Printer	HP	HP P2015n	N	O	M
HM4	Printer	HP	HP P2035n	N	O	L
HM4	Printer	HP	HP 4050	N	O	M
HM4	Printer	HP	HP 4050n	N	O	M
HM4	Printer	HP	HP 2055dn	N	O	M
HM4	Printer	HP	HP 4015	N	O	M
HM4	Printer	HP	HP 4200	N	O	M
HM4	Printer	HP	HP 4250n	N	O	M
HM4	Printer	HP	HP2055	N	O	M
HM4	Printer	HP	HPlaserjet 4350	N	O	M
HM4	Printer	HP	HPLaserjet4650dn	N	O	M
HM4	Printer	HP	HPLJ P2055DN	N	O	M
HM4	Printer	HP	HPLJ4250/4350	N	O	M
HM4	Printer	HP	HPLJP1006 Printer	N	O	M
HM4	Printer	Konica	Konica BizHub 222 Printer	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	Konica	Konica BizHub 350 printer	N	O	M
HM4	Printer	Konica	Konica BizHub 421 Printer	N	O	M
HM4	Printer	Konica	Konica BizHub Printer	N	O	M
HM4	Printer	Konica Minolta	Konica Minolta	N	O	M
HM4	Printer	HP	Laser C4127x	N	O	M
HM4	Printer	HP	Laser Jet 1200 Printer	N	O	M
HM4	Printer	XEROX	LASER PRINTER 4213	N	O	M
HM4	Printer	HP	LASERJET 1012	N	O	M
HM4	Printer	HP	LASERJET 1320	N	O	M
HM4	Printer	HP	LASERJET 2015 DN	N	O	M
HM4	Printer	HP	LASERJET 2055DN	N	O	M
HM4	Printer	HP	LaserJet 2100	N	O	M
HM4	Printer	HP	LASERJET 2300 D	N	O	M
HM4	Printer	HP	LASERJET 2420DN	N	O	M
HM4	Printer	HP	LASERJET 3015	N	O	M
HM4	Printer	HP	LASERJET 3015DN	N	O	M
HM4	Printer	HP	LASERJET 4	N	O	M
HM4	Printer	HP	LASERJET 4 PLUS	N	O	M
HM4	Printer	HP	LASERJET 4 SI	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	Laserjet 4000	N	O	M
HM4	Printer	HP	LASERJET 4000	N	O	L
HM4	Printer	HP	LaserJet 4000N	N	O	M
HM4	Printer	HP	LaserJet 4000TN	N	O	M
HM4	Printer	HP	LASERJET 4015DN	N	O	M
HM4	Printer	HP	LASERJET 4015PN	N	O	M
HM4	Printer	HP	LASERJET 4015TN	N	O	M
HM4	Printer	HP	LASERJET 4050	N	O	M
HM4	Printer	HP	LASERJET 4050	N	O	L
HM4	Printer	HP	LASERJET 4050N	N	O	M
HM4	Printer	HP	LASERJET 4100	N	O	L
HM4	Printer	HP	LaserJet 4100N	N	O	M
HM4	Printer	HP	LASERJET 4100N	N	O	L
HM4	Printer	HP	LASERJET 4100TN	N	O	M
HM4	Printer	HP	LaserJet 4200	N	O	M
HM4	Printer	HP	LASERJET 4200DN	N	O	M
HM4	Printer	HP	LASERJET 4250 TN	N	O	M
HM4	Printer	HP	LASERJET 4250/4350	N	O	L
HM4	Printer	HP	LASERJET 4250N	N	O	M
HM4	Printer	HP	LASERJET 4300	N	O	M
HM4	Printer	HP	LASERJET 4300	N	O	L
HM4	Printer	HP	LASERJET 4350	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	LASERJET 4350N	N	O	M
HM4	Printer	HP	LASERJET 4350TN	N	O	M
HM4	Printer	HP	LASERJET 4515X	N	O	M
HM4	Printer	HP	LASERJET 4525DN	N	O	M
HM4	Printer	HP	LASERJET 5 SI	N	O	M
HM4	Printer	HP	LASERJET 5000	N	O	M
HM4	Printer	HP	LASERJET 5N	N	O	M
HM4	Printer	HP	LaserJet 6MP	N	O	M
HM4	Printer	HP	LaserJet 6P	N	O	M
HM4	Printer	HP	LASERJET 6P	N	O	L
HM4	Printer	HP	LASERJET 8000	N	O	M
HM4	Printer	HP	LASERJET 8000N	N	O	M
HM4	Printer	HP	LASERJET 8150	N	O	M
HM4	Printer	HP	LASERJET 8150N	N	O	M
HM4	Printer	HP	LASERJET 9110	N	O	M
HM4	Printer	HP	LASERJET P2015DN	N	O	M
HM4	Printer	HP	LASERJET P2055DR	N	O	L
HM4	Printer	HP	LASERJET P3005D	N	O	L
HM4	Printer	HP	LASERJET P3015	N	O	L
HM4	Printer	HP	LaserJet P4015X	N	O	M
HM4	Printer	LEXMARK	LASERJET T640	N	O	M
HM4	Printer	HP	LJ 1320n	N	O	M

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	LJ 2025 PRINTER	N	O	M
HM4	Printer	HP	LJ 3000N	N	O	M
HM4	Printer	HP	LJ 4000	N	O	M
HM4	Printer	HP	LJ 4050	N	O	M
HM4	Printer	HP	LJ 4524dn	N	O	M
HM4	Printer	HP	LJ C4118A PRINTER	N	O	M
HM4	Printer	HP	LJ CP2025DN PRINTER	N	O	M
HM4	Printer	HP	LJ CP4025	N	O	M
HM4	Printer	HP	LJ P2015	N	O	M
HM4	Printer	HP	LJ Q2427A PRINTER	N	O	M
HM4	Printer	HP	LJ Q3670A PRINTER	N	O	M
HM4	Printer	HP	LJ Q5401A PRINTER	N	O	M
HM4	Printer	HP	LJ1100	N	O	M
HM4	Printer	HP	LJ2420DN	N	O	M
HM4	Printer	HP	LJ4000	N	O	M
HM4	Printer	HP	LJ4000N	N	O	L
HM4	Printer	HP	LJ4100n	N	O	L
HM4	Printer	HP	LJ4100n	N	O	M
HM4	Printer	HP	LJ4100TN	N	O	M
HM4	Printer	HP	LJ4200	N	O	M
HM4	Printer	HP	LJ4200DTN	N	O	M
HM4	Printer	HP	LJ4200N	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	LJ4200TN	N	O	M
HM4	Printer	HP	LJ4200TN	Y	O	M
HM4	Printer	HP	LJ4250	N	O	M
HM4	Printer	HP	LJ4250n	N	O	M
HM4	Printer	HP	LJ4250n	Y	O	L
HM4	Printer	HP	LJ4250tn	N	O	M
HM4	Printer	HP	LJ4250tn	Y	O	M
HM4	Printer	HP	LJ4550N	N	O	M
HM4	Printer	HP	LJ4650N	N	O	L
HM4	Printer	HP	LJ4700DN	N	O	M
HM4	Printer	HP	LJ4700DN	N	O	L
HM4	Printer	HP	LJ5p	N	O	M
HM4	Printer	HP	LJ5Si	N	O	M
HM4	Printer	HP	LJ6P	N	O	M
HM4	Printer	HP	LJ8150	N	O	M
HM4	Printer	HP	LJC4005n	N	O	L
HM4	Printer	HP	LJC4525DN	N	O	M
HM4	Printer	HP	LJC4600DN	N	O	M
HM4	Printer	HP	LJM1522nf	N	O	M
HM4	Printer	HP	LJP2055	N	O	L
HM4	Printer	HP	LJP4015DN	N	O	M
HM4	Printer	BROTHER	MFC-6490CW	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	OKIDATA	MICROLINE 590	N	O	M
HM4	Printer	SAMSUNG	ML-2851ND	N	O	M
HM4	Printer	HP	Net Work Printer	N	O	M
HM4	Printer	OCE	Oce ColorWave 300	N	O	L
HM4	Printer	HP	Officejet 5610	N	O	M
HM4	Printer	HP	OfficeJet 610	N	O	M
HM4	Printer	HP	OfficeJet 7110	N	O	M
HM4	Printer	HP	Officejet 9110	N	O	M
HM4	Printer	HP	OfficeJet J6480	N	O	M
HM4	Printer	HP	P2055DN	N	O	M
HM4	Printer	HP	P4014N	N	O	M
HM4	Printer	XEROX	PHASER 4400	N	O	M
HM4	Printer	HP	Phaser 5500DT	N	O	M
HM4	Printer	LEXMARK	Phaser4400DT	N	O	M
HM4	Printer	HP	PHOTOSMART 8750	N	O	M
HM4	Printer	HP	PHOTOSMART PREMIUM C309G MULTIFUNCTION	N	O	M
HM4	Printer	BROTHER	Printer	N	O	M
HM4	Printer	HP	Printer - HP LaserJet M1522NF	N	O	M
HM4	Printer	HP	Printer 720C	N	O	M
HM4	Printer	HP	Printer HPC31166A	N	O	M
HM4	Printer	HP	Printer LASER JET 4100	N	O	M
HM4	Printer	HP	Printer/ Network Printer	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	Printer-HEW-CB509A	N	O	M
HM4	Printer	HP	PSC 2210 All-In-One	N	O	M
HM4	Printer	MINOLTA	QMS MC2300DL	N	O	M
HM4	Printer	EPSON	Stylus C88+	N	O	M
HM4	Printer	LEXMARK	T630	N	O	M
HM4	Printer	LEXMARK	T640	N	O	M
HM4	Printer	XEROX	XEROX 856DN	N	O	M
HM4	Printer	XEROX	Xerox Phaser 7400N	N	O	L
HM4	Printer	XEROX	Xerox Phaser 8500	N	O	M

Plotters

* Availability denotes the required availability time for the device. The device must be available during office hours (which does not require night or weekend availability in the event of a failure), at night, or on the weekend. In some cases, all are noted and the device must be available during office hours, nights and weekends. Night and weekend service should be limited to devices with high priority and noted as N, W availability. The availability designations are as follows: O= Office Hours, N= Nights, W=Weekends.
** Response Times are based on how critical the device is to the business and tends to correspond to the availability designation (not in all cases). The response time designations are as follows: High (0-2 hours), Medium (2-4 hours), Low (24-48 hours).

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)*	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM5	Plotter	HP	DESIGNJET 600 PLOTTER	N	O	M
HM5	Plotter	HP	DESIGNJET 130	N	O	L
HM5	Plotter	HP	DESIGNJET Z6100PS	N	O	L
HM5	Plotter	HP	HP 1055CM	Y	O	L
HM5	Plotter	HP	HP CP4525DN Color Printer	N	O	L
HM5	Plotter	HP	HPDJ 5500ps	Y	O	L
HM5	Plotter	HP	HP DesignJet 5500ps (Plotter)	N	O	L

Miscellaneous

* Availability denotes the required availability time for the device. The device must be available during office hours (which does not require night or weekend availability in the event of a failure), at night, or on the weekend. In some cases, all are noted and the device must be available during office hours, nights and weekends. Night and weekend service should be limited to devices with high priority and noted as N, W availability. The availability designations are as follows: O= Office Hours, N= Nights, W=Weekends.
** Response Times are based on how critical the device is to the business and tends to correspond to the availability designation (not in all cases). The response time designations are as follows: High (0-2 hours), Medium (2-4 hours), Low (24-48 hours).

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM6	Controller	IBM	IBM 3174 Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3174-21R Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3490E A 20 Tape Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3590 A60 Magstar Tape Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3745 Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3746-900 Controller	N	O,N,W	H
HM6	FIRE	DELL	Firebox X750E	Y	O,W,N	H
HM6	Storage	UNKNOWN	CD's DVD Jukebox	N	O	L
HM6	Storage	HP	COLORADO 5GB EXTERNAL	N	O,N,W	H
HM6	Storage	DELL	Dell Backend SAN w/Hard Drives	N	O	H
HM6	Storage	DELL	Dell Equal Logic ps 6000 XV	Y	O,W,N	H
HM6	Storage	DELL	Dell Power Connect 5424 24port Switch	Y	O,W,N	H
HM6	Storage	DELL	Dell Powervault MD1000	N	O,W,N	H
HM6	Storage	DELL	Dell Powervault MD3000	N	O,W,N	H
HM6	Storage	DIGITAL	Digital Storage Expansion unit	N	O	L
HM6	Storage	DIGITAL	Digital TZ85 Tape Drive	N	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM6	Storage	ESX	ESX Clariion (4 chassis SAN)	N	N,W	H
HM6	Storage	HP	HP 2024 Tape Drive	N	O	H
HM6	Storage	HP	HP 4048 Tape Drive	N	O	H
HM6	Storage	HP	HP Blade system c7000 enclosure	N	O,N,W	H
HM6	Storage	HP	HP EVA 4400 Fiber SAN w/9 shelves & Hard Drives	N	O	H
HM6	Storage	HP	HP MSA 60 W/Hard Drives	N	O	H
HM6	Storage	HP	HP MSA 70 W/Hard Drives	N	O	H
HM6	Storage	HP	HP Storage works 1000 MSA	N	O,N,W	H
HM6	Storage	HP	HP Storage works 4000 EVA	N	O,N,W	H
HM6	Storage	HP	HP Storage works 8000 EVA	N	O,N,W	H
HM6	Storage	HP	HP Storage works MSL 6000 Series Library	N	O,N,W	H
HM6	Storage	HP	HP-Ultrium 960	N	O,N,W	H
HM6	Storage	IBM	IBM 3490E Tape Unit	N	O,N,W	H
HM6	Storage	IBM	IBM 9309-2 Tape Rack	N	O,N,W	H
HM6	Storage	NEXSAN	Nexsan Sataboy (2 chassis SAN, EEC Security System)	N	N,W	H
HM6	Storage	HP	TFT7600	N	O	M

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Lot A - Hardware: Standard Specifications

Company Name:_____System Solutions, Inc._____

Based on the description of the contract, please answer the following questions.The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____25-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____35-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____
   d. Cost Yes _____X_____ No_____
   e. Date Ordered Yes _____X_____ No_____
   f. Date Fulfilled Yes _____X_____ No_____
   g. Purchase Order Number Yes _____X_____ No_____
   h. Approvals Received Yes _____X_____ No_____
   i. Purchaser Contact Name Yes _____X_____ No_____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)

System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer an online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4% _____% or $ __$37,500____ for spend greater than $___$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT A HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed attached Exhibit A (Excelspreadsheet)and Proposal Page for Lot A
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature Daniel J Hoff Date 12/12/11

Print Name Daniel Hoff Title Senior Acct Manager

Company Name: System Solutions

Lot B - Hardware: Other Specifications

Company Name:___System Solutions, Inc._____

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____24-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____25-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____

d.	Cost	Yes ____X____	No____
e.	Date Ordered	Yes ____X____	No____
f.	Date Fulfilled	Yes ____X____	No____
g.	Purchase Order Number	Yes ____X____	No____
h.	Approvals Received	Yes ____X____	No____
i.	Purchaser Contact Name	Yes ____X____	No____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)
System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer a online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4%_____% or $ _$37,500_____ for spend greater than $__$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT B HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot B
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Signature David J Hff Date 12-20-11

Print Name Daniel Hoff Title Senior Acct Mgr

Company Name: System Solutions Inc.

Lot C - Hardware Maintenance

Company Name:_____System Solutions, Inc._____

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-6, any answer of "No" will cause disqualification.

1. Can the Company fulfill the required Service Levels specified in the Hardware Maintenance Specification and Proposal section, for the locations listed and for the County's historical call volumes?

Locations	Yes ___X___	No_____
Meet Call Volumes?	Yes ___X___	No_____
Meet Response Time SLR?	Yes ___X___	No_____
Meet Resolution Time SLR?	Yes ___X___	No_____

Please provide an organization chart to demonstrate how the organization is set up to meet the service level requirements.

See attachment - LOT C – 1Cook County Project org Chart

Please provide resumes and qualifications of personnel that will service the County contract.

See attachment - LOT C – 2 Resumes

Has the Company provided services in the past with the call volumes at Cook County? Please describe:

SSI in partnership with a Canadian based partner has for the past three years and is still currently providing similar support services including IMAC's for BMO/Harris and has been successfully meeting the same levels of SLR's

2. Can the Company fulfill the specifications required in each Item?

Maintenance for Item 1	Yes ____X_____	No_____
Maintenance for Item 2	Yes ____X_____	No_____
Maintenance for Item 3	Yes ____X_____	No_____
Maintenance for Item 4	Yes ____X_____	No_____
Maintenance for Item 5	Yes ____X_____	No_____
Maintenance for Item 6	Yes ____X_____	No_____

3. Does the company have the labor and parts to provide hardware maintenance support at the County at the required service levels as noted in the Hardware Maintenance Specification and Proposal?

Labor	Yes ____X_____	No_____
Parts	Yes ____X_____	No_____

Describe the Company's methodology regarding the following to meet the Service Levels:

Labor:

- How many employees does the Company have and how many will be allocated to the County for this contract?

  System Solutions, Inc. currently has 34 employees and in addition we have the ability to provide resources available through or membership in the National Services Network and our subcontract partners and historically have successfully managed Service support contract utilizing as many as 900+ resources nationwide.

- How will the Company allocate the labor to meet the Service Levels required?

Upon award SSI will work with the County of Cook to determine the appropriate and available locations to designate on-site personnel to meet Service levels required.

Parts

- Does the Company have spare parts to meet the Service Levels required?

Upon award SSI will purchase or stock thru consignment required parts to meet Service Level requirements.

- Please describe the methodology for ensuring parts are available to meet the Service Levels required?

System Solutions, Inc. has relationships with multiple parts warehouses and uses consignment stocking to provide stocking levels that exceed Service level requirement while minimizing costs. In addition SSI will stock loaner units of equal or greater valueso as to ensure meeting the required resolution times.

4. Does the Company have OEM relationships and is the Company certified with Dell and HP for warranty management of hardware currently under warranty?

HP	Yes ____X____	No____
Dell	Yes ____X____	No____

Please describe other OEM relationships the Company holds.

System Solutions, Inc. is an ELITE HP Partner as well as a Dell Preferred Partner.

5. Can the Company provide warranty support as specified in the Hardware Maintenance Specifications and Proposal section?

Contact manufacturer	Yes ____X____	No____
Service the device	Yes ____X____	No____
Obtain payment from manufacturer	Yes ____X____	No____
Deduct the cost	Yes ____X____	No____

Please provide a current or proposed process for how your company handles or intends to handle maintenance of devices under warranty.

6. Can the Company provide the required reporting, as specified in theHardware Maintenance Specification and Proposal section, for the following?

Invoicing	Yes ___X____	No____
Performance Reporting	Yes ___X____	No____
Issue and Risk reporting	Yes ___X____	No____

Please provide a sample of each.

7. Does the Company have online reporting capability?
Yes ___X____ No____

8. Please provide resumes of executives who it is anticipated will manage the County contract and who are qualified at the Company to manage the County contract.

See attachment - LOT C - 2

9. How many new customers did you have in the last six (6) months? ____2____

10. How many customers with repeat contracts do the Company currently service?____2____

11. What percentage of the Company revenue comes from Hardware Maintenance services?

Percentage____6____

Please provide an organization chart showing the lines of service and organization detail for Hardware Maintenance services within the Company.

12. What other services does the Company offer?____See attachment - LOT C - Qualification___

13. Please provide a Quick Payment discount the Company will provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

14. The Company will provide a volume discount of _____1_____% or $ _____20,000.00_____ for spend greater than $____2,000,000.00_____ procured during the timeframe of ___12/1_____ (months/year).

HARDWARE MAINTENANCE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot C
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Contact Information for individuals responsible for representing the Company in this auction
4. Completed MBE/WBE documents
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature Daniel J Hoff Date 12-20-11

Print Name Daniel J. Hoff Title Senior Acct Mgr

Company Name:_____System Solutions, Inc._____

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Lot A - Hardware: Standard Specifications

Company Name: System Solutions, Inc.

Based on the description of the contract, please answer the following questions.The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes X No
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes X No
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes X No
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes X No
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops 25-48%
   b. Laptops 25-45%
   c. Monitors 25-35%
   d. Printers 15-27%
   e. Scanners 15-27%
   f. Servers 27-42%
   g. Storage 35-53%

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes X No
   b. Device Yes X No
   c. Device Type Yes X No
   d. Cost Yes X No
   e. Date Ordered Yes X No
   f. Date Fulfilled Yes X No
   g. Purchase Order Number Yes X No
   h. Approvals Received Yes X No
   i. Purchaser Contact Name Yes X No

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)

System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer an online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4% _____% or $ __$37,500____ for spend greater than $___$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT A HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed attached Exhibit A (Excelspreadsheet)and Proposal Page for Lot A
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature Daniel J Hoff Date 12/20/11

Print Name Daniel Hoff Title Senior Acct Mgr

Company Name: System Solutions Inc.

Lot B - Hardware: Other Specifications

Company Name:___System Solutions, Inc._____

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____24-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____25-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____

d.	Cost	Yes ____X____	No_____
e.	Date Ordered	Yes ____X____	No_____
f.	Date Fulfilled	Yes ____X____	No_____
g.	Purchase Order Number	Yes ____X____	No_____
h.	Approvals Received	Yes ____X____	No_____
i.	Purchaser Contact Name	Yes ____X____	No_____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)
System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer a online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4%_____% or $ _$37,500_____ for spend greater than $__$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT B HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot B
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Signature Daniel J Huff Date 12-20-11

Print Name Daniel Huff Title Senior Acct Mgr

Company Name: System Solutions Inc

Lot C - Hardware Maintenance

Company Name: System Solutions, Inc.

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-6, any answer of "No" will cause disqualification.

1. Can the Company fulfill the required Service Levels specified in the Hardware Maintenance Specification and Proposal section, for the locations listed and for the County's historical call volumes?

Locations	Yes X	No
Meet Call Volumes?	Yes X	No
Meet Response Time SLR?	Yes X	No
Meet Resolution Time SLR?	Yes X	No

Please provide an organization chart to demonstrate how the organization is set up to meet the service level requirements.

See attachment - LOT C – 1Cook County Project org Chart

Please provide resumes and qualifications of personnel that will service the County contract.

See attachment - LOT C – 2 Resumes

Has the Company provided services in the past with the call volumes at Cook County? Please describe:

SSI in partnership with a Canadian based partner has for the past three years and is still currently providing similar support services including IMAC's for BMO/Harris and has been successfully meeting the same levels of SLR's

2. Can the Company fulfill the specifications required in each Item?

Maintenance for Item 1	Yes ____X_____	No_____
Maintenance for Item 2	Yes ____X_____	No_____
Maintenance for Item 3	Yes ____X_____	No_____
Maintenance for Item 4	Yes ____X_____	No_____
Maintenance for Item 5	Yes ____X_____	No_____
Maintenance for Item 6	Yes ____X_____	No_____

3. Does the company have the labor and parts to provide hardware maintenance support at the County at the required service levels as noted in the Hardware Maintenance Specification and Proposal?

Labor	Yes ____X_____	No_____
Parts	Yes ____X_____	No_____

Describe the Company's methodology regarding the following to meet the Service Levels:

Labor:

- How many employees does the Company have and how many will be allocated to the County for this contract?

  System Solutions, Inc. currently has 34 employees and in addition we have the ability to provide resources available through or membership in the National Services Network and our subcontract partners and historically have successfully managed Service support contract utilizing as many as 900+ resources nationwide.

- How will the Company allocate the labor to meet the Service Levels required?

Upon award SSI will work with the County of Cook to determine the appropriate and available locations to designate on-site personnel to meet Service levels required.

Parts

- Does the Company have spare parts to meet the Service Levels required?

Upon award SSI will purchase or stock thru consignment required parts to meet Service Level requirements.

- Please describe the methodology for ensuring parts are available to meet the Service Levels required?

System Solutions, Inc. has relationships with multiple parts warehouses and uses consignment stocking to provide stocking levels that exceed Service level requirement while minimizing costs. In addition SSI will stock loaner units of equal or greater valueso as to ensure meeting the required resolution times.

4. Does the Company have OEM relationships and is the Company certified with Dell and HP for warranty management of hardware currently under warranty?

HP	Yes _____X_____	No_____
Dell	Yes _____X_____	No_____

Please describe other OEM relationships the Company holds.

System Solutions, Inc. is an ELITE HP Partner as well as a Dell Preferred Partner.

5. Can the Company provide warranty support as specified in the Hardware Maintenance Specifications and Proposal section?

Contact manufacturer	Yes _____X_____	No_____
Service the device	Yes _____X_____	No_____
Obtain payment from manufacturer	Yes _____X_____	No_____
Deduct the cost	Yes _____X_____	No_____

Please provide a current or proposed process for how your company handles or intends to handle maintenance of devices under warranty.

6. Can the Company provide the required reporting, as specified in theHardware Maintenance Specification and Proposal section, for the following?

Invoicing	Yes ____X_____	No_____
Performance Reporting	Yes ____X_____	No_____
Issue and Risk reporting	Yes ____X_____	No_____

Please provide a sample of each.

7. Does the Company have online reporting capability?
Yes ____X_____ No_____

8. Please provide resumes of executives who it is anticipated will manage the County contract and who are qualified at the Company to manage the County contract.

See attachment - LOT C - 2

9. How many new customers did you have in the last six (6) months? _____2_____

10. How many customers with repeat contracts do the Company currently service?____2_____

11. What percentage of the Company revenue comes from Hardware Maintenance services?

Percentage____6_____

Please provide an organization chart showing the lines of service and organization detail for Hardware Maintenance services within the Company.

12. What other services does the Company offer?____See attachment - LOT C - Qualification___

13. Please provide a Quick Payment discount the Company will provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

14. The Company will provide a volume discount of _____1_____% or $ _____20,000.00_____ for spend greater than $____2,000,000.00_____ procured during the timeframe of ___12/1_____ (months/year).

HARDWARE MAINTENANCE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot C
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Contact Information for individuals responsible for representing the Company in this auction
4. Completed MBE/WBE documents
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature _____ Date 12-20-11

Print Name Daniel Hoff Title Senior Acct. Mgr

Company Name:_____System Solutions, Inc._____

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Lot A - Hardware: Standard Specifications

Company Name:_____System Solutions, Inc._____

Based on the description of the contract, please answer the following questions.The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____25-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____35-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____
   d. Cost Yes _____X_____ No_____
   e. Date Ordered Yes _____X_____ No_____
   f. Date Fulfilled Yes _____X_____ No_____
   g. Purchase Order Number Yes _____X_____ No_____
   h. Approvals Received Yes _____X_____ No_____
   i. Purchaser Contact Name Yes _____X_____ No_____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)

System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer an online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4% _____% or $ __$37,500____ for spend greater than $___$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT A HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed attached Exhibit A (Excelspreadsheet)and Proposal Page for Lot A
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature Daniel J Hoff Date 12/20/11

Print Name Daniel Hoff Title Senior Acct Mgr

Company Name: System Solutions Inc.

Lot B - Hardware: Other Specifications

Company Name:___System Solutions, Inc._____

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____24-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____25-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____

d.	Cost	Yes ____X____	No_____
e.	Date Ordered	Yes ____X____	No_____
f.	Date Fulfilled	Yes ____X____	No_____
g.	Purchase Order Number	Yes ____X____	No_____
h.	Approvals Received	Yes ____X____	No_____
i.	Purchaser Contact Name	Yes ____X____	No_____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)
System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer a online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4%_____% or $ _$37,500_____ for spend greater than $__$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT B HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot B
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Signature Daniel Hoff Date 12-20-11

Print Name Daniel Hoff Title Senior Acct Mgr

Company Name: System Solutions Inc

Lot C - Hardware Maintenance

Company Name: System Solutions, Inc.

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-6, any answer of "No" will cause disqualification.

1. Can the Company fulfill the required Service Levels specified in the Hardware Maintenance Specification and Proposal section, for the locations listed and for the County's historical call volumes?

Locations	Yes X	No
Meet Call Volumes?	Yes X	No
Meet Response Time SLR?	Yes X	No
Meet Resolution Time SLR?	Yes X	No

Please provide an organization chart to demonstrate how the organization is set up to meet the service level requirements.

See attachment - LOT C – 1Cook County Project org Chart

Please provide resumes and qualifications of personnel that will service the County contract.

See attachment - LOT C – 2 Resumes

Has the Company provided services in the past with the call volumes at Cook County? Please describe:

SSI in partnership with a Canadian based partner has for the past three years and is still currently providing similar support services including IMAC's for BMO/Harris and has been successfully meeting the same levels of SLR's

2. Can the Company fulfill the specifications required in each Item?

Maintenance for Item 1	Yes ____X_____	No_____
Maintenance for Item 2	Yes ____X_____	No_____
Maintenance for Item 3	Yes ____X_____	No_____
Maintenance for Item 4	Yes ____X_____	No_____
Maintenance for Item 5	Yes ____X_____	No_____
Maintenance for Item 6	Yes ____X_____	No_____

3. Does the company have the labor and parts to provide hardware maintenance support at the County at the required service levels as noted in the Hardware Maintenance Specification and Proposal?

Labor	Yes ____X_____	No_____
Parts	Yes ____X_____	No_____

Describe the Company's methodology regarding the following to meet the Service Levels:

Labor:

- How many employees does the Company have and how many will be allocated to the County for this contract?

  System Solutions, Inc. currently has 34 employees and in addition we have the ability to provide resources available through or membership in the National Services Network and our subcontract partners and historically have successfully managed Service support contract utilizing as many as 900+ resources nationwide.

- How will the Company allocate the labor to meet the Service Levels required?

Upon award SSI will work with the County of Cook to determine the appropriate and available locations to designate on-site personnel to meet Service levels required.

Parts

- Does the Company have spare parts to meet the Service Levels required?

Upon award SSI will purchase or stock thru consignment required parts to meet Service Level requirements.

- Please describe the methodology for ensuring parts are available to meet the Service Levels required?

System Solutions, Inc. has relationships with multiple parts warehouses and uses consignment stocking to provide stocking levels that exceed Service level requirement while minimizing costs. In addition SSI will stock loaner units of equal or greater valueso as to ensure meeting the required resolution times.

4. Does the Company have OEM relationships and is the Company certified with Dell and HP for warranty management of hardware currently under warranty?

HP	Yes ____X____	No____
Dell	Yes ____X____	No____

Please describe other OEM relationships the Company holds.

System Solutions, Inc. is an ELITE HP Partner as well as a Dell Preferred Partner.

5. Can the Company provide warranty support as specified in the Hardware Maintenance Specifications and Proposal section?

Contact manufacturer	Yes ____X____	No____
Service the device	Yes ____X____	No____
Obtain payment from manufacturer	Yes ____X____	No____
Deduct the cost	Yes ____X____	No____

Please provide a current or proposed process for how your company handles or intends to handle maintenance of devices under warranty.

6. Can the Company provide the required reporting, as specified in theHardware Maintenance Specification and Proposal section, for the following?

Invoicing	Yes ___X____	No____
Performance Reporting	Yes ___X____	No____
Issue and Risk reporting	Yes ___X____	No____

Please provide a sample of each.

7. Does the Company have online reporting capability?
Yes ___X____ No____

8. Please provide resumes of executives who it is anticipated will manage the County contract and who are qualified at the Company to manage the County contract.

See attachment - LOT C - 2

9. How many new customers did you have in the last six (6) months? ____2____

10. How many customers with repeat contracts do the Company currently service?____2____

11. What percentage of the Company revenue comes from Hardware Maintenance services?

Percentage____6____

Please provide an organization chart showing the lines of service and organization detail for Hardware Maintenance services within the Company.

12. What other services does the Company offer?____See attachment - LOT C - Qualification___

13. Please provide a Quick Payment discount the Company will provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

14. The Company will provide a volume discount of _____1_____% or $ _____20,000.00_____ for spend greater than $____2,000,000.00_____ procured during the timeframe of ___12/1_____ (months/year).

HARDWARE MAINTENANCE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot C
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Contact Information for individuals responsible for representing the Company in this auction
4. Completed MBE/WBE documents
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature _____ Date 12-20-11

Print Name Daniel J. Hoff Title Senior Acct Mgr

Company Name:_____System Solutions, Inc._____

APPENDIX 7: Delivery Form

CONTRACT NO: 11-84-167

REQUEST FOR DOCK ACCESS
RICHARD J. DALEY CENTER

Date(s) of Delivery:	Time:

Delivery Company/Agency:	Contact:
Address:	Phone:

Items to be Delivered:

Intended Delivery Location (please check one):

Building	X	Room	Contact:	Phone No. of Contact:
Daley Center				
City Hall				
County Building				

FAX COMPLETED FORM TO OFFICE OF THE BUILDING at (312) 603 – 6950

To be filled out by Daley Center Security **ONLY**:
DELIVERY PERSONNEL INFORMATION:

Date:	**Time:**

	Last	**First**	**Middle**
Driver			
Helper			

License No.		State:

VEHICLE INFORMATION:

Vehicle	Make:	Model:	Year:

License Plate	No.:	State:

Transport License	No.:

MB REAL ESTATE

RICHARD J. DALEY CENTER
50 WEST WASHINGTON
CHICAGO, IL 60601

INSURANCE REQUIREMENTS FOR CONTRACTORS/VENDORS
POLICY LIMITS – MINIMUM LIMITS

COMMERCIAL GENERAL LIABILITY INSURANCE

Combined Single Limit Bodily Injury & Property Damage	$1,000,000.00 Each Occurrence $2,000,000.00 General Aggregate
General Aggregate Limit must apply per Project or per Location	
Products/Completed Operations	$1,000,000.00 Each Occurrence $2,000,000.00 Aggregate Limit
Personal Injury & Advertising Limit	$1,000,000.00

UMBRELLA LIABILITY INSURANCE

Umbrella Liability Policy	$5,000,000.00

WORKERS COMPENSATIONS
for Coverage A (Statutory limits) and Coverage B, Employer's Liability with limits of:

Bodily Injury by Accident for Each Accident	$500,000.00
Bodily Injury by Disease for Policy Limit	$500,000.00
Bodily Injury by Disease for Each Employee	$500,000.00

COMPREHENSIVE AUTOMOBILE LIABILITY
Insurance which shall include all owned, leased, hired or non-owned vehicles with limits of liability as follows:

Bodily Injury and Property Damage Each Occurrence	$1,000,000.00 $1,000,000.00

ADDITIONAL INSUREDS with respects to the General Liability and Auto Liability Coverage, Umbrella follows form:
Public Building Commission of Chicago
MB Real Estate Services LLC

Additional insured will be given at least sixty (60) days' prior written notice of cancellation, non-renewal or material change in coverage of any of the aforesaid policies. Policy will be endorsed so that coverages provided will be on a primary-non contributory basis and a waiver of subrogation will be provided on behalf of the additional insureds.

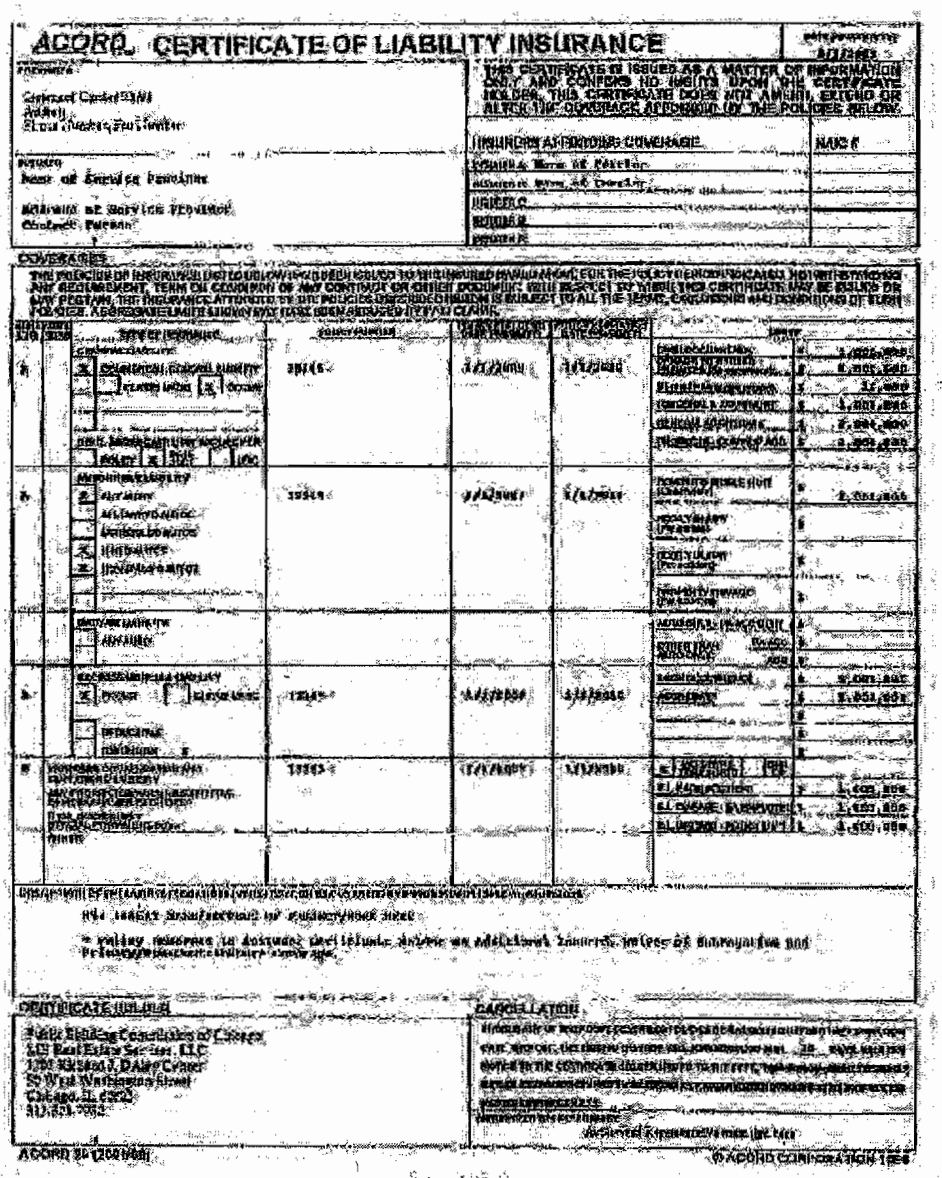
CERTIFICATE HOLDER
MB REAL Estate Services LLC
1203 Richard J. Daley Center
50 West Washington Street
Chicago, IL 60602
312 603 7980

FAX CERTIFICATE OF INSURANCE TO: 312 603 5800

APPENDIX 7: Delivery Form

CONTRACT NO: 11-84-167

05/31/2011 14:56 3125096958 SECURITY PAGE 02/03



ACORD CERTIFICATE OF LIABILITY INSURANCE

[illegible]

PRODUCER

Centennial Center [illegible]
[illegible]
[illegible]

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

INSURERS AFFORDING COVERAGE | NAIC #

INSURED

Name of Service Provider

Address of Service Provider
Contract Person

INSURER A: [illegible]
INSURER B:
INSURER C:
INSURER D:
INSURER E:

COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	COMMERCIAL GENERAL LIABILITY [ ] CLAIMS-MADE [X] OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: [ ] POLICY [X] PRO-JECT [ ] LOC	[illegible]	[illegible]	[illegible]	GENERAL AGGREGATE $ [illegible] PRODUCTS - COMP/OP AGG $ [illegible] PERSONAL & ADV INJURY $ [illegible] EACH OCCURRENCE $ [illegible] FIRE DAMAGE (Any one fire) $ [illegible] MED EXP (Any one person) $ [illegible]
A	AUTOMOBILE LIABILITY [X] ANY AUTO [ ] ALL OWNED AUTOS [ ] SCHEDULED AUTOS [X] HIRED AUTOS [X] NON-OWNED AUTOS	[illegible]	[illegible]	[illegible]	COMBINED SINGLE LIMIT (Ea accident) $ [illegible] BODILY INJURY (Per person) $ BODILY INJURY (Per accident) $ PROPERTY DAMAGE (Per accident) $
	GARAGE LIABILITY [ ] ANY AUTO				AUTO ONLY - EA ACCIDENT $ OTHER THAN EA ACC AUTO ONLY: AGG $
A	EXCESS/UMBRELLA LIABILITY [X] OCCUR [ ] CLAIMS-MADE [ ] DEDUCTIBLE [ ] RETENTION $	[illegible]	[illegible]	[illegible]	EACH OCCURRENCE $ [illegible] AGGREGATE $ [illegible]
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? If yes, describe under SPECIAL PROVISIONS below OTHER	[illegible]	[illegible]	[illegible]	[X] WC STATUTORY LIMITS [ ] OTH-ER E.L. EACH ACCIDENT $ [illegible] E.L. DISEASE - EA EMPLOYEE $ [illegible] E.L. DISEASE - POLICY LIMIT $ [illegible]

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

[illegible]

* Policy endorsed to include Certificate Holder as additional insured, waiver of subrogation and primary/non-contributory coverage.

CERTIFICATE HOLDER

Public Building Commission of Chicago
c/o Real Estate Services, LLC
[illegible] Daley Center
50 West Washington Street
Chicago, IL 60602
[illegible]

CANCELLATION

[illegible]

Authorized Representative

ACORD 25 (2009/01) © ACORD CORPORATION 1988

Page 1 of 1

05/31/2011 TUE 14:54 [illegible]

REQUEST FOR ISSUANCE OF DEPARTMENTAL IDENTIFICATION
CONFIDENTIAL INFORMATION

☐ NEW ☐ RENEWAL ☐ LOST/THEFT ☐ DAMAGED ☐ CLINICAL ROTATION

Must provide Two Current (2x2) Passport Photos With Application

This form will be reviewed by the administration of the Cook County Department of Corrections. Please answer all questions and fill in all blanks. PLEASE TYPE OR PRINT CLEARLY (Black ink only).

AGENCY: _____

REQUESTING DEPARTMENT: _____

POSITION TITLE: _____

DIVISIONAL ACCESS: _____
(If access to "ALL" is required, please indicate reason)

Anticipated dates of employment for contractors, interns, clinical rotation, and etc. Start _____ End _____

NAME _____ ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____ HOME PHONE _____ WORK PHONE _____

HEIGHT _____ WEIGHT _____ HAIR COLOR _____ EYE COLOR _____ DATE OF BIRTH _____

DRIVER'S LICENSE NO./STATE IDENTIFICATION NO. _____

(A PHOTO COPY OF A VALID DRIVER'S LICENSE OR STATE IDENTIFICATION IS REQUIRED AND MUST ACCOMPANY THIS REQUEST FOR ISSUANCE OF DEPARTMENTAL IDENTIFICATION FORM)

IN CASE OF EMERGENCY, WHOM SHOULD WE CONTACT?

NAME _____ RELATIONSHIP _____

ADDRESS _____ EMERGENCY CONTACT NUMBER(S) _____

Have you ever been arrested? ____Yes ____No Date of last arrest ____/____/____

Have you been convicted of a misdemeanor or felony? ____Yes ____No If so, when? ____/____/____

Do you currently have an active misdemeanor or felony criminal case pending against you? _____

If yes, explain. _____

_____

Who is the agency supervisor that you report directly to? _____

Who is the requesting department supervisor that you report to? _____

My signature establishes that the CCDOC Code of Conduct has been read and is understood. I understand that violation of any Code of Conduct stipulations may result in revocation of privileges, and may include criminal prosecution. Official identification cards will remain the property of Cook County Department of Corrections.

I authorize the Cook County Department of Corrections to run a complete criminal history background up to and possibly including fingerprinting.

Applicant Signature _____ Date _____

Requesting Department Supervisor Signature _____ Date _____

For Official Use Only ____APPROVED ____DENIED Assigned I.D. No.: _____

_____ _____
Executive Director (Designee) Date

COOK COUNTY DEPARTMENT OF CORRECTIONS
CODE OF CONDUCT AGREEMENT

The following generalized rules and regulations are intended as a guide while utilizing on-site facilities of the Cook County Department of Corrections (CCDOC). You are responsible through your affiliation supervisor to the CCDOC Executive Director or his designee. Your signature establishes that the indicated rules and regulations have been read and are understood.

Initials

_____ 1. No unauthorized contact, conversations, or interaction with detainees, his or her family, friends is permitted

_____ 2. You are subject to a search upon entrance. All packages, purses, and bags must be placed on the scan-ray / x-ray machine for inspection and be searched. There are no exceptions to the search procedures. Search and/or questioning by Correctional Staff may occur at anytime. Failure to comply may revoke access to the facility.

_____ 3. Possession of unlawful drugs will be prosecuted under criminal code, 720 ILCS 5/31A-1.1.

_____ 4. Pagers, PDA's, cellular phones, cameras or other recording (audio/visual) devices are not permitted and are considered contraband.

_____ 5. All forms of sharp or blunt instruments or anything else that might be used as a weapon are contraband and are prohibited. This includes blades of any type, or size, files of any kind, guns, clubs, etc. Violators will be arrested and prosecuted under the criminal code, 720 ILCS 5/31A-1.1.

_____ 6. You must notify the Office of the Executive Director immediately of your involvement with law enforcement including arrest, witness, victim or civil action.

_____ 7. The CCDOC reserves the right to deny/revoke access into the facility. Violation of any of the stipulations may result in revocation of privileges as well as criminal prosecution.

_____ 8. Proceed directly to your destination via the most expeditious route, without loitering.

_____ 9. Under no circumstances are you permitted to deviate from the established program.

_____ 10. Non-prescription medication is not permitted in the CCDOC, unless written authorization has been obtained by the Executive Director or his designee.

_____ 11. Parking is restricted to specify divisional lots. However, free parking is available in the parking garage on the corner of 26th Street and California Boulevard.

_____ 12. Your Division Access Pass or Identification must be prominently displayed at all times.

I have read and received a copy of the CCDOC "Code of Conduct" and will abide by the rules and regulations stipulated.

I understand that any violations of the "Code of Conduct" agreement will result in a recommendation of discipline up to and including termination.

Name (Print Last, First, M.I.)	Signature	Date
Witness (Print)	Witness (Signature)	Date

COOK COUNTY DEPARTMENT OF CORRECTIONS
EQUIPMENT AUTHORIZATION FORM

The following visitor(s) from: _____
(Agency/Company)

is/are requesting authorization to enter the Cook County Department of Corrections,

_____ **with the following:**
(Division/Department)

Name	**Items/Equipment**	**Reason Item Required**

Date of visit: ___/___/___ **Time of visit:** _____ **Length of visit:** _____

Location(s) to be visited: _____

Purpose of visit: _____

_____

_____ _____ ___/___/___
Requesting Department/Unit **Signature of Department Head** **Date**

****ALL REQUESTS MUST BE SUBMITTED AT LEAST 72 HOURS IN ADVANCE****
NO EXCEPTIONS

ECONOMIC DISCLOSURE STATEMENT
AND EXECUTION DOCUMENT
INDEX

Section	Description	Pages
Instructions	Instructions for Completion of EDS	EDS i - ii
1	MBE/WBE Utilization Plan	EDS 1
2	Letter of Intent	EDS 2
3	Petition for Reduction/Waiver of MBE/WBE Participation Goals	EDS 3
4	Certifications	EDS 4, 5
5	Economic and Other Disclosures, Affidavit of Child Support Obligations and Disclosure of Ownership Interest	EDS 6 – 12
6	Sole Proprietor Signature Page	EDS 13a/b/c
7	Partnership Signature Page	EDS 14/a/b/c
8	Corporation Signature Page	EDS 15a/b/c
9	Cook County Signature Page	EDS 16

INSTRUCTIONS FOR COMPLETION OF ECONOMIC DISCLOSURE STATEMENT AND EXECUTION DOCUMENT

This Economic Disclosure Statement and Execution Document ("EDS") is to be completed and executed by every Bidder on a County contract, every party responding to a Request for Proposals or Request for Qualifications "(Proposer"), and others as required by the Purchasing Agent. If the Undersigned is awarded a contract pursuant to the procurement process for which this EDS was submitted (the "Contract"), this Economic Disclosure Statement and Execution Document shall stand as the Undersigned's execution of the Contract.

Definitions. Capitalized terms used in this EDS and not otherwise defined herein shall have the meanings given to such terms in the Instructions to Bidders, General Conditions, Request for Proposals, Request for Qualifications, or other documents, as applicable.

> ***"Affiliated Entity"*** means a person or entity that, directly or indirectly: controls the Bidder, is controlled by the Bidder, or is, with the Bidder, under common control of another person or entity. Indicia of control include, without limitation, interlocking management or ownership; identity of interests among family members; shared facilities and equipment; common use of employees; and organization of a business entity following the ineligibility of a business entity to do business with the County under the standards set forth in the Certifications included in this EDS, using substantially the same management, ownership or principals as the ineligible entity.
>
> ***"Bidder," "Proposer," "Undersigned,"*** or ***"Applicant,"*** is the person or entity executing this EDS. Upon award and execution of a Contract by the County, the Bidder, Proposer, Undersigned or Applicant, as the case may be, shall become the Contractor or Contracting Party.
>
> ***"Proposal,"*** for purposes of this EDS, is the Undersigned's complete response to an RFP/RFQ, or if no RFQ/RFP was issued by the County, the "Proposal" is such other proposal, quote or offer submitted by the Undersigned, and in any event a "Proposal" includes this EDS .
>
> ***"Code"*** means the Code of Ordinances, Cook County, Illinois available through the Cook County Clerk's Office website (http://www.cookctyclerk.com/sub/ordinances.asp). This page can also be accessed by going to www.cookctyclerk.com, clicking on the tab labeled "County Board Proceedings," and then clicking on the link to "Cook County Ordinances."
>
> ***"Contractor"*** or ***"Contracting Party"*** means the Bidder, Proposer or Applicant with whom the County has entered into a Contract.
>
> ***"EDS"*** means this complete Economic Disclosure Statement and Execution Document, including all sections listed in the Index and any attachments.
>
> ***"Lobby"*** or "lobbying" means to, for compensation, attempt to influence a County official or County employee with respect to any County matter.
>
> ***"Lobbyist"*** means any person or entity who lobbies.
>
> ***"Prohibited Acts"*** means any of the actions or occurrences which form the basis for disqualification under the Code, or under the Certifications hereinafter set forth.

Sections 1 through 3: MBE/WBE Documentation. Sections 1 and 2 must be completed in order to satisfy the requirements of the County's MBE/WBE Ordinance, as set forth in the Contract Documents, if applicable. If the Undersigned believes a waiver is appropriate and necessary, Section 3, the Petition for Waiver of MBE/WBE Participation must be completed.

Section 4: Certifications. Section 4 sets forth certifications that are required for contracting parties under the Code. Execution of this EDS constitutes a warranty that all the statements and certifications contained, and all the facts stated, in the Certifications are true, correct and complete as of the date of execution.

Section 5: Economic and Other Disclosures Statement. Section 5 is the County's required Economic and Other Disclosures Statement form. Execution of this EDS constitutes a warranty that all the information provided in the EDS is true, correct and complete as of the date of execution, and binds the Undersigned to the warranties, representations, agreements and acknowledgements contained therein.

INSTRUCTIONS FOR COMPLETION OF ECONOMIC DISCLOSURE STATEMENT AND EXECUTION DOCUMENT

Sections 6, 7, 8: Execution Forms. The Bidder executes this EDS, and the Contract, by completing and signing three copies of the appropriate Signature Page. Section 6 is the form for a sole proprietor; Section 7 is the form for a partnership or joint venture; and Section 8 is the form for a corporation. Proper execution requires **THREE ORIGINALS**; therefore, the appropriate Signature Page must be filled in, three copies made, and all three copies must be properly signed, notarized and submitted. The forms may be printed and completed by typing or hand writing the information required. The County is in the process of converting these forms into a format that may be downloaded and completed on the user's computer. Once this feature is available, those having the necessary software may follow the instructions set forth below under the heading "Instructions for Completing PDF Forms."

Required Updates. The information provided in this EDS will be kept current. In the event of any change in any information provided, including but not limited to any change which would render inaccurate or incomplete any certification or statement made in this EDS, the Undersigned will supplement this EDS up to the time the County takes action, by filing an amended EDS or such other documentation as is requested.

Additional Information. The County's Governmental Ethics and Campaign Financing Ordinances, impose certain duties and obligations on persons or entities seeking County contracts, work, business, or transactions. For further information please contact the Director of Ethics at (312) 603-4304 (69 W. Washington St. Suite 3040, Chicago, IL 60602) or visit our web-site at www.cookcountygov.com and go to the Ethics Department link. The Bidder must comply fully with the applicable ordinances.

MBE/WBE UTILIZATION PLAN (SECTION 1)

BIDDER/PROPOSER HEREBY STATES that all MBE/WBE firms included in this Plan are certified MBEs/WBEs by at least one of the entities listed in the General Conditions.

I. **BIDDER/PROPOSER MBE/WBE STATUS:** (check the appropriate line)

X Bidder/Proposer is a certified MBE or WBE firm. (If so, attach copy of appropriate Letter of Certification)

____ Bidder/Proposer is a Joint Venture and one or more Joint Venture partners are certified MBEs or WBEs. (If so, attach copies of Letter(s) of Certification, a copy of Joint Venture Agreement clearly describing the role of the MBE/WBE firm(s) and its ownership interest in the Joint Venture and a completed Joint Venture Affidavit – available from the Office of Contract Compliance)

____ Bidder/Proposer is not a certified MBE or WBE firm, nor a Joint Venture with MBE/WBE partners, but will utilize MBE and WBE firms either directly or indirectly in the performance of the Contract. (If so, complete Sections II and III).

II. ☐ **Direct Participation of MBE/WBE Firms** ☐ **Indirect Participation of MBE/WBE Firms**

Where goals have not been achieved through direct participation, Bidder/Proposer shall include documentation outlining efforts to achieve Direct Participation at the time of Bid/Proposal submission. Indirect Participation will only be considered after all efforts to achieve Direct Participation have been exhausted. Only after written documentation of Good Faith Efforts is received will Indirect Participation be considered.

MBEs/WBEs that will perform as subcontractors/suppliers/consultants include the following:

MBE/WBE Firm: System Solutions, INC

Address: 3630 COMMERCIAL Ave., NORTHBROOK, IL.

E-mail: dan.hoff@thessi.com

Contact Person: DAN HOFF Phone: 847-272-6160 x 224

Dollar Amount Participation: $_____

Percent Amount of Participation: 100 %

*Letter of Intent attached? Yes ____ No X
*Letter of Certification attached? Yes X No ____

MBE/WBE Firm: _____

Address: _____

E-mail: _____

Contact Person: _____ Phone: _____

Dollar Amount Participation: $_____

Percent Amount of Participation: _____ %

*Letter of Intent attached? Yes ____ No ____
*Letter of Certification attached? Yes ____ No ____

Attach additional sheets as needed.

***Additionally, all Letters of Intent, Letters of Certification and documentation of Good Faith Efforts omitted from this bid/proposal must be submitted to the Office of Contract Compliance so as to assure receipt by the Contract Compliance Administrator not later than five (5) business days after the reverse auction event date.**

Certification: View

Return

Vendor Information

Business Name	**System Solutions, Inc., DBA N/A**
VendorID	**20069542**
Primary Owner's Name	**Naushad S Ali**
Ethnic Group	**Asian American**
Gender	**Male**

Certification Information

Certifying Agency	**City of Chicago**
Certification Type	**MBE - Minority Business Enterprise**
Certification Date	**3/29/2011**
Renewal Date	**2/1/2012**
Expiration Date	**2/1/2013**

Contact Information

Main Company Email	**zullfi@thessi.com**
Main Phone	**847-272-6160 Ext. 235**
Main Fax	**847-272-8465**
Internet Web Page	**www.thessi.com**

Addresses

Physical Address	**3630 Commercial Avenue Northbrook, IL 60062-1823**
Mailing Address	**3630 Commercial Avenue Northbrook, IL 60062-1823**

Business Capabilities

Business certified for	**Computer Sales and Services**	
Full Description of Capabilities/Products	**Computer Sales and Services**	
Commodity Codes	**NIGP 99829**	**Computers, Parts and Supplies**

Return

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Vendor Profile: Certifications

Business Name: **System Solutions, Inc.**, DBA **N/A**

Apply for Certification

Current Certifications

Type	Action	Certified	Renewal	Expiration	Organization	Certifying Officer	Actions
MBE	No Change Affidavit	3/29/2011	2/1/2012	2/1/2013	City of Chicago	Felicia Hinton	View

Submit Change Request | Change Request List

Applications

Status	Application Number	App Type	Organization	Dates	Contact	Actions
Processing Complete, Decision Made	5158425	MBE/WBE/BEPD No Change Affidavit	City of Chicago	Started: 3/23/2011 Submitted: 3/23/2011 Received: 3/28/2011	DANIEL HOFF	View

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LETTER OF INTENT (SECTION 2)

M/WBE Firm: _____ Contract #: _____

Address: _____ City/State/ Zip: _____

Contact Person: _____ Phone: _____ Fax: _____

Certification Expiration Date: _____ Race/Gender: _____

Email: _____

Participation: [ ] Direct [ ] Indirect

Will the M/WBE firm be subcontracting any of the performance of this contract to another firm?

[ ] No [ ] Yes – Please attach explanation. Proposed Subcontractor: _____

The undersigned M/WBE is prepared to provide the following Commodities/Services for the above named Project/ Contract:

_____

_____

_____

_____

_____

Indicate the **Dollar Amount**, or **Percentage**, and the **Terms of Payment** for the above-described Commodities/ Services:

_____

_____

_____

_____

(If more space is needed to fully describe M/WBE Firm's proposed scope of work and/or payment schedule, attach additional sheets)

THE UNDERSIGNED PARTIES AGREE that this Letter of Intent will become a binding Subcontract Agreement conditioned upon the Bidder/Proposer's receipt of a signed contract from the County of Cook. The Undersigned Parties do also certify that they did not affix their signatures to this document until all areas under Description of Service/ Supply and Fee/Cost were completed.

_____	_____
Signature (*M/WBE*)	Signature (*Prime Bidder/Proposer*)
_____	_____
Print Name	Print Name
_____	_____
Firm Name	Firm Name
_____	_____
Date	Date

Subscribed and sworn before me this _____ day of _____, 20_____.

Notary Public _____.

SEAL

PETITION FOR WAIVER OF MBE/WBE PARTICIPATION (SECTION 3)

A. BIDDER/PROPOSER HEREBY REQUESTS:

☐ **FULL MBE WAIVER** ☐ **FULL WBE WAIVER**

☐ **REDUCTION (PARTIAL MBE and/or WBE PARTICIPATION)**

____ % of Reduction for MBE Participation
____ % of Reduction for WBE Participation

B. REASON FOR FULL/REDUCTION WAIVER REQUEST

Bidder/Proposer shall check each item applicable to its reason for a waiver request. Additionally, supporting documentation shall be submitted with this request. If such supporting documentation cannot be submitted with bid/proposal/quotation, such documentation shall be submitted directly to the Office of Contract Compliance no later than three (3) days from the date of submission date.

☐ (1) Lack of sufficient qualified MBEs and/or WBEs capable of providing the goods or services required by the contract. **(Please explain)**

☐ (2) The specifications and necessary requirements for performing the contract make it impossible or economically infeasible to divide the contract to enable the contractor to utilize MBEs and/or WBEs in accordance with the applicable participation. **(Please explain)**

☐ (3) Price(s) quoted by potential MBEs and/or WBEs are above competitive levels and increase cost of doing business and would make acceptance of such MBE and/or WBE bid economically impracticable, taking into consideration the percentage of total contract price represented by such MBE and/or WBE bid. **(Please explain)**

☐ (4) There are other relevant factors making it impossible or economically infeasible to utilize MBE and/or WBE firms. **(Please explain)**

C. GOOD FAITH EFFORTS TO OBTAIN MBE/WBE PARTICIPATION

☐ (1) Made timely written solicitation to identified MBEs and WBEs for utilization of goods and/or services; and provided MBEs and WBEs with a timely opportunity to review and obtain relevant specifications, terms and conditions of the proposal to enable MBEs and WBEs to prepare an informed response to solicitation. **(Please attach)**

☐ (2) Followed up initial solicitation of MBEs and WBEs to determine if firms are interested in doing business. **(Please attach)**

☐ (3) Advertised in a timely manner in one or more daily newspapers and/or trade publication for MBEs and WBEs for supply of goods and services. **(Please attach)**

☐ (4) Used the services and assistance of the Office of Contract Compliance staff. **(Please explain)**

☐ (5) Engaged MBEs & WBEs for indirect participation. **(Please explain)**

D. OTHER RELEVANT INFORMATION

Attach any other documentation relative to Good Faith Efforts in complying with MBE/WBE participation.

CERTIFICATIONS (SECTION 4)

THE FOLLOWING CERTIFICATIONS ARE MADE PURSUANT TO STATE LAW AND THE CODE. THE UNDERSIGNED IS CAUTIONED TO CAREFULLY READ THESE CERTIFICATIONS PRIOR TO SIGNING THE SIGNATURE PAGE. SIGNING THE SIGNATURE PAGE SHALL CONSTITUTE A WARRANTY BY THE UNDERSIGNED THAT ALL THE STATEMENTS, CERTIFICATIONS AND INFORMATION SET FORTH WITHIN THESE CERTIFICATIONS ARE TRUE, COMPLETE AND CORRECT AS OF THE DATE THE SIGNATURE PAGE IS SIGNED. THE UNDERSIGNED IS NOTIFIED THAT IF THE COUNTY LEARNS THAT ANY OF THE FOLLOWING CERTIFICATIONS WERE FALSELY MADE, THAT ANY CONTRACT ENTERED INTO WITH THE UNDERSIGNED SHALL BE SUBJECT TO TERMINATION.

A. PERSONS AND ENTITIES SUBJECT TO DISQUALIFICATION

No person or business entity shall be awarded a contract or sub-contract, for a period of five (5) years from the date of conviction or entry of a plea or admission of guilt, civil or criminal, if that person or business entity:

1) Has been convicted of an act committed, within the State of Illinois, of bribery or attempting to bribe an officer or employee of a unit of state, federal or local government or school district in the State of Illinois in that officer's or employee's official capacity;

2) Has been convicted by federal, state or local government of an act of bid-rigging or attempting to rig bids as defined in the Sherman Anti-Trust Act and Clayton Act. Act. 15 U.S.C. Section 1 *et seq.;*

3) Has been convicted of bid-rigging or attempting to rig bids under the laws of federal, state or local government;

4) Has been convicted of an act committed, within the State, of price-fixing or attempting to fix prices as defined by the Sherman Anti-Trust Act and the Clayton Act. 15 U.S.C. Section 1, *et seq.;*

5) Has been convicted of price-fixing or attempting to fix prices under the laws the State;

6) Has been convicted of defrauding or attempting to defraud any unit of state or local government or school district within the State of Illinois;

7) Has made an admission of guilt of such conduct as set forth in subsections (1) through (6) above which admission is a matter of record, whether or not such person or business entity was subject to prosecution for the offense or offenses admitted to; or

8) Has entered a plea of *nolo contendere* to charge of bribery, price-fixing, bid-rigging, or fraud, as set forth in sub-paragraphs (1) through (6) above.

In the case of bribery or attempting to bribe, a business entity may not be awarded a contract if an official, agent or employee of such business entity committed the Prohibited Act on behalf of the business entity and pursuant to the direction or authorization of an officer, director or other responsible official of the business entity, and such Prohibited Act occurred within three years prior to the award of the contract. In addition, a business entity shall be disqualified if an owner, partner or shareholder controlling, directly or indirectly, 20 % or more of the business entity, or an officer of the business entity has performed any Prohibited Act within five years prior to the award of the Contract.

THE UNDERSIGNED HEREBY CERTIFIES THAT: The Undersigned has read the provisions of Section A, Persons and Entities Subject to Disqualification, that the Undersigned has not committed any Prohibited Act set forth in Section A, and that award of the Contract to the Undersigned would not violate the provisions of such Section or of the Code.

B. BID-RIGGING OR BID ROTATING

THE UNDERSIGNED HEREBY CERTIFIES THAT: *In accordance with 720 ILCS 5/33 E-11, neither the Undersigned nor any Affiliated Entity is barred from award of this Contract as a result of a conviction for the violation of State laws prohibiting bid-rigging or bid rotating.*

C. DRUG FREE WORKPLACE ACT

THE UNDERSIGNED HEREBY CERTIFIES THAT: The Undersigned will provide a drug free workplace, as required by Public Act 86-1459 (30 ILCS 580/2-11).

D. DELINQUENCY IN PAYMENT OF TAXES

THE UNDERSIGNED HEREBY CERTIFIES THAT: *The Undersigned is not an owner or a party responsible for the payment of any tax or fee administered by Cook County, by a local municipality, or by the Illinois Department of Revenue, which such tax or fee is delinquent, such as bar award of a contract or subcontract pursuant to the Code, Chapter 34, Section 34-129.*

E. HUMAN RIGHTS ORDINANCE

No person who is a party to a contract with Cook County ("County") shall engage in unlawful discrimination or sexual harassment against any individual in the terms or conditions of employment, credit, public accommodations, housing, or provision of County facilities, services or programs (Code Chapter 42, Section 42-30 *et seq*).

F. ILLINOIS HUMAN RIGHTS ACT

THE UNDERSIGNED HEREBY CERTIFIES THAT: *It is in compliance with the the Illinois Human Rights Act (775 ILCS 5/2-105), and agrees to abide by the requirements of the Act as part of its contractual obligations.*

G. MACBRIDE PRINCIPLES, CODE CHAPTER 34, SECTION 34-132

If the primary contractor currently conducts business operations in Northern Ireland, or will conduct business during the projected duration of a County contract, the primary contractor shall make all reasonable and good faith efforts to conduct any such business operations in Northem Ireland in accordance with the MacBride Principles for Northern Ireland as defined in Illinois Public Act 85-1390.

H. LIVING WAGE ORDINANCE PREFERENCE (COOK COUNTY CODE, CHAPTER 34, SECTION 34-127;

The Code requires that a living wage must be paid to individuals employed by a Contractor which has a County Contract and by all subcontractors of such Contractor under a County Contract, throughout the duration of such County Contract. The amount of such living wage is determined from tirne to time by, and is available from, the Chief Financial Officer of the County.

For purposes of this EDS Section 4, H, "Contract" means any written agreement whereby the County is committed to or does expend funds in connection with the agreement or subcontract thereof. The term "Contract" as used in this EDS, Section 4, I, specifically excludes contracts with the following:

1) Not-For Profit Organizations (defined as a corporation having tax exempt status under Section 501(C)(3) of the United State Internal Revenue Code and recognized under the Illinois State not-for -profit law);

2) Community Development Block Grants;

3) Cook County Works Department;

4) Sheriff's Work Alternative Program; and

5) Department of Correction inmates.

REQUIRED DISCLOSURES (SECTION 5)

1. DISCLOSURE OF LOBBYIST CONTACTS

List all persons or entities that have made lobbying contacts on your behalf with respect to this contract:

Name	Address
N/A	

2. LOCAL BUSINESS PREFERENCE DISCLOSURE; CODE, CHAPTER 34, SECTION 34-151(p);

"Local Business" shall mean a person authorized to transact business in this State and having a bona fide establishment for transacting business located within Cook County at which it was actually transacting business on the date when any competitive solicitation for a public contract is first advertised or announced and further which employs the majority of its regular, full time work force within Cook County, including a foreign corporation duly authorized to transact business in this State and which has a bona fide establishment for transacting business located within Cook County at which it was actually transacting business on the date when any competitive solicitation for a public contract is first advertised or announced and further which employs the majority of its regular, full time work force within Cook County.

a) Is Bidder a "Local Business" as defined above?

Yes: X No: _____

b) If yes, list business addresses within Cook County:

3630 COMMERCIAL AVENUE
NORTHBROOK, IL 60062

c) Does Bidder employ the majority of its regular full-time workforce within Cook County?

Yes: X No: _____

3. THE CHILD SUPPORT ENFORCEMENT ORDINANCE (PREFERENCE (CODE, CHAPTER 34, SECTION 34-366)

Every Applicant for a County Privilege shall be in full compliance with any child support order before such Applicant is entitled to receive or renew a County Privilege. When delinquent child support exists, the County shall not issue or renew any County Privilege, and may revoke any County Privilege. All Applicants are required to review the Cook County Affidavit of Child Support Obligations attached to this EDS **and** complete the following, based upon the definitions and other information included in such Affidavit:

X Applicant has no "Substantial Owner."

OR:

_____ The Cook County Affidavit of Child Support Obligations has been completed by all "Substantial Owners" and is attached to this EDS.

4. **REAL ESTATE OWNERSHIP DISCLOSURES.** The Undersigned must indicate by checking the appropriate provision below and providing all required information that either:

a. The following is a complete list of all real estate owned by the Undersigned in Cook County:

PERMANENT INDEX NUMBER(S): 11-30-302-045-0000
04-06-202-011-0000 / 21-31-409-045-0000
17-06-202-048-1001

[ATTACH SHEET IF NECESSARY TO LIST ADDITIONAL INDEX NUMBERS]

OR: b. _____ The Undersigned owns no real estate in Cook County.

5. EXCEPTIONS TO CERTIFICATIONS OR DISCLOSURES. If the Undersigned is unable to certify to any of the Certifications or any other statements contained in this EDS and not explained elsewhere in this EDS, the Undersigned must explain below:

N/A

If the letters, "NA", the word "None" or "No Response" appears above, or if the space is left blank, it will be conclusively presumed that the Undersigned certified to all Certifications and other statements contained in this EDS.

COOK COUNTY DISCLOSURE OF OWNERSHIP INTEREST STATEMENT

The Cook County Code of Ordinances (§2-610 *et seq.*) requires that any Applicant for any County Action must disclose information concerning ownership interests in the Applicant. This Disclosure of Ownership Interest Statement must be completed with all information current as of the date this Statement is signed. Furthermore, this Statement must be kept current, by filing an amended Statement, until such time as the County Board or County Agency shall take action on the application. The information contained in this Statement will be maintained in a database and made available for public viewing.

If you are asked to list names, but there are no applicable names to list, you must state NONE. An incomplete Statement will be returned and any action regarding this contract will be delayed. A failure to fully comply with the ordinance may result in the action taken by the County Board or County Agency being voided.

"*Applicant*" means any Entity or person making an application to the County for any County Action.

"County Action" means any action by a County Agency, a County Department, or the County Board regarding an ordinance or ordinance amendment, a County Board approval, or other County agency approval, with respect to contracts, leases, or sale or purchase of real estate.

"Entity" or *"Legal Entity"* means a sole proprietorship, corporation, partnership, association, business trust, estate, two or more persons having a joint or common interest, trustee of a land trust, other commercial or legal entity or any beneficiary or beneficiaries thereof.

This Disclosure of Ownership Interest Statement must be submitted by :

1. An Applicant for County Action and

2. An individual or Legal Entity that holds stock or a beneficial interest in the Applicant and is listed on the Applicant's Statement (a "Holder") must file a Statement and complete #1 only under **Ownership Interest Declaration.**

Please print or type responses clearly and legibly. Add additional pages if needed, being careful to identify each portion of the form to which each additional page refers.

This Statement is being made by the [X] Applicant or [ ] Stock/Beneficial Interest Holder

This Statement is an: [ ] Original Statement or [ ] Amended Statement

Identifying Information:

Name SYSTEM SOLUTIONS INC. D/B/A: — EIN NO.: 36-3589055

Street Address: 3630 COMMERCIAL AVE.

City: NORTHBROOK State: IL Zip Code: 60062

Phone No.: 847-272-6160

Form of Legal Entity:

[ ] Sole Proprietor [ ] Partnership [X] Corporation [ ] Trustee of Land Trust

[ ] Business Trust [ ] Estate [ ] Association [ ] Joint Venture

[ ] Other (describe) _____

Ownership Interest Declaration:

1. List the name(s), address, and percent ownership of each individual and each Entity having a legal or beneficial interest (including ownership) of more than five percent (5%) in the Applicant/Holder.

Name	Address	Percentage Interest in Applicant/Holder
Nawshad Ali	3630 Comanercial Ave	80%
Zulfi Sayla	3630 Commercial Ave	20%

2. If the interest of any individual or any Entity listed in (1) above is held as an agent or agents, or a nominee or nominees, list the name and address of the principal on whose behalf the interest is held.

Name of Agent/Nominee	Name of Principal	Principal's Address
~~Zulfi Sayla~~	N/A	

3. Is the Applicant constructively controlled by another person or Legal Entity? [ ] Yes [X] No

If yes, state the name, address and percentage of beneficial interest of such person or legal entity, and the relationship under which such control is being or may be exercised.

Name	Address	Percentage of Beneficial Interest	Relationship
N/A			

Declaration (check the applicable box):

[X] I state under oath that the Applicant has withheld no disclosure as to ownership interest in the Applicant nor eserved any information, data or plan as to the intended use or purpose for which the Applicant seeks County Board or other County Agency action.

[ ] I state under oath that the Holder has withheld no disclosure as to ownership interest nor reserved any information required to be disclosed.

ZULFI SAYLA
Name of Authorized Applicant/Holder Representative (please print or type)

V.P
Title

Signature

12/19/11
Date

ZULFI@THESSI.COM
E-mail address

847-272-6160 EX. 235
Phone Number

Subscribed to and sworn before me this 19 day of Dec, 2011.

My commission expires: 3/31/2012

X
Notary Public Signature

OFFICIAL SEAL
SAMREEN SHAMIM
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:03/31/12

COOK COUNTY BOARD OF ETHICS
69 W. WASHINGTON STREET, SUITE 3040
CHICAGO, ILLINOIS 60602
312/603-4304
312/603-9988 FAX 312/603-1011 TT/TDD

FAMILIAL RELATIONSHIP DISCLOSURE PROVISION:

Section 2-582 of the Cook County Ethics Ordinance requires any person or persons doing business with Cook County, upon execution of a contract with Cook County, to disclose to the Cook County Board of Ethics the existence of familial relationships they may have with all persons holding elective office in the State of Illinois, the County of Cook, or in any municipality within the County of Cook.

The disclosure required by this section shall be filed by January 1 of each calendar year or within thirty (30) days of the execution of any contract or lease. Any person filing a late disclosure statement after January 31 shall be assessed a late filing fee of $100.00 per day that the disclosure is late. Any person found guilty of violating any provision of this section or knowingly filing a false, misleading, or incomplete disclosure to the Cook County Board of Ethics shall be prohibited, for a period of three (3) years, from engaging, directly or indirectly, in any business with Cook County. *Note*: Please see Chapter 2 Administration, Article VII Ethics, Section 2-582 of the Cook County Code to view the full provisions of this section.

If you have questions concerning this disclosure requirement, please call the Cook County Board of Ethics at (312) 603-4304. *Note*: A current list of contractors doing business with Cook County is available via the Cook County Board of Ethics' website at: **http://www.cookcountygov.com/taxonomy/ethics/Listings/cc_ethics_VendorList_.pdf**

DEFINITIONS:

"*Calendar year*" means January 1 to December 31 of each year.

"*Doing business*" for this Ordinance provision means any one or any combination of leases, contracts, or purchases to or with Cook County or any Cook County agency in excess of $25,000 in any calendar year.

"*Familial relationship*" means a person who is related to an official or employee as spouse or any of the following, whether by blood, marriage or adoption:

- Parent
- Child
- Brother
- Sister
- Aunt
- Uncle
- Niece
- Nephew
- Grandparent
- Grandchild
- Father-in-law
- Mother-in-law
- Son-in-law
- Daughter-in-law
- Brother-in-law
- Sister-in-law
- Stepfather
- Stepmother
- Stepson
- Stepdaughter
- Stepbrother
- Stepsister
- Half-brother
- Half-sister

"*Person*" means any individual, entity, corporation, partnership, firm, association, union, trust, estate, as well as any parent or subsidiary of any of the foregoing, and whether or not operated for profit.

SWORN FAMILIAL RELATIONSHIP DISCLOSURE FORM

Pursuant to Section 2-582 of the Cook County Ethics Ordinance, any *person* doing business** with Cook County must disclose, to the Cook County Board of Ethics, the existence of *familial relationships** to any person holding elective office in the State of Illinois, Cook County, or in any municipality within Cook County. Please print your responses.

Name of Owner/Employee: ZULFI SAYLA Title: V.P

Business Entity Name: SYSTEM SOLUTIONS INC Phone: 847-272-6160 EXT 235

Business Entity Address: 3630 COMMERCIAL AVE. NORTHBROOK, IL 60062

_____ The following familial relationship exists between the owner or any employee of the business entity contracted to do business with Cook County ***and*** any person holding elective office in the State of Illinois, Cook County, or in any municipality within Cook County.

	Owner/Employee Name:	Related to:	Relationship:
1.			
2.			
3.			
4.			
5.			

If more space is needed, attach an additional sheet following the above format.

X There is ***no*** familial relationship that exists between the owner or any employee of the business entity contracted to do business with Cook County and any person holding elective office in the State of Illinois, Cook County, or in any municipality within Cook County.

To the best of my knowledge and belief, the information provided above is true and complete.

Zulfi Sayla — 12/19/2011

Owner/Employee's Signature — Date

Subscribe and sworn before me this 19th Day of December, 2011

a Notary Public in and for Cook County

(Signature)

NOTARY PUBLIC SEAL

OFFICIAL SEAL
SAMREEN SHAMIM
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:03/31/12

My Commission expires 3/31/2012

Completed forms must be filed within 30 days of the execution of any contract or lease with Cook County and should be mailed to:

Cook County Board of Ethics
69 West Washington Street,
Suite 3040
Chicago, Illinois 60602

SIGNATURE BY A SOLE PROPRIETOR
(SECTION 6)

The Undersigned hereby certifies and warrants: that all of the statements, certifications and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

FEIN/SSN:_____

COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SOLE PROPRIETOR'S SIGNATURE: _____

PRINT NAME: _____

DATE: _____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

SIGNATURE BY A SOLE PROPRIETOR
(SECTION 6)

The Undersigned hereby certifies and warrants: that all of the statements, certifications and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

FEIN/SSN:_____

COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SOLE PROPRIETOR'S SIGNATURE: _____

PRINT NAME: _____

DATE: _____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

SIGNATURE BY A SOLE PROPRIETOR
(SECTION 6)

The Undersigned hereby certifies and warrants: that all of the statements, certifications and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

FEIN/SSN:_____

COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SOLE PROPRIETOR'S SIGNATURE: _____

PRINT NAME: _____

DATE: _____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

SIGNATURE BY A PARTNERSHIP (AND/OR A JOINT VENTURE)
(SECTION 7)

The Undersigned hereby certifies and warrants: that all of the statements, certifications, and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all of the facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege. .

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

CONTACT PERSON:_____ FEIN/SSN:_____

*COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SIGNATURE OF PARTNER AUTHORIZED TO EXECUTE CONTRACTS ON BEHALF OF PARTNERSHIP:

*BY: _____

Date:_____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

* **Attach hereto a partnership resolution or other document authorizing the individual signing this Signature Page to so sign on behalf of the Partnership.**

SIGNATURE BY A PARTNERSHIP (AND/OR A JOINT VENTURE)
(SECTION 7)

The Undersigned hereby certifies and warrants: that all of the statements, certifications, and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all of the facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege. .

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

CONTACT PERSON:_____ FEIN/SSN:_____

*COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SIGNATURE OF PARTNER AUTHORIZED TO EXECUTE CONTRACTS ON BEHALF OF PARTNERSHIP:

*BY: _____

Date:_____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

* **Attach hereto a partnership resolution or other document authorizing the individual signing this Signature Page to so sign on behalf of the Partnership.**

SIGNATURE BY A PARTNERSHIP (AND/OR A JOINT VENTURE)
(SECTION 7)

The Undersigned hereby certifies and warrants: that all of the statements, certifications, and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all of the facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege. .

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

CONTACT PERSON:_____ FEIN/SSN:_____

*COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SIGNATURE OF PARTNER AUTHORIZED TO EXECUTE CONTRACTS ON BEHALF OF PARTNERSHIP:

*BY: _____

Date:_____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

* **Attach hereto a partnership resolution or other document authorizing the individual signing this Signature Page to so sign on behalf of the Partnership.**

SIGNATURE BY A CORPORATION
(SECTION 8)

The Undersigned hereby certifies and warrants: that all of the statements, certifications, and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all of the facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

BUSINESS NAME: SYSTEM SOLUTIONS, INC

BUSINESS ADDRESS: 3630 COMMERCIAL
NORTHBROOK, IL 60062

BUSINESS TELEPHONE: 847-272-6160 FAX NUMBER: 847-272-8465

CONTACT PERSON: DAN HOFF

FEIN: 36 358 9055 *IL CORPORATE FILE NUMBER: 5493-787-3

LIST THE FOLLOWING CORPORATE OFFICERS:

PRESIDENT: [signature] VICE PRESIDENT: [signature]

SECRETARY: [signature] TREASURER: [signature]

****SIGNATURE OF PRESIDENT:** [signature]

ATTEST: [signature] **(CORPORATE SECRETARY)**

Subscribed and sworn to before me this

19th day of December, 2011.

My commission expires: 3-31-2012

X [signature]
Notary Public Signature

[signature]
Notary Seal

OFFICIAL SEAL
SAMREEN SHAMIM
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:03/31/12

* **If the corporation is not registered in the State of Illinois, a copy of the Certificate of Good Standing from the state of incorporation must be submitted with this Signature Page.**

** **In the event that this Signature Page is signed by any persons than the President and Secretary, attach either a certified copy of the corporate by-laws, resolution or other authorization by the corporation, authorizing such persons to sign the Signature Page on behalf of the corporation.**

COOK COUNTY SIGNATURE PAGE
(SECTION 9)

ON BEHALF OF THE COUNTY OF COOK, A BODY POLITIC AND CORPORATE OF THE STATE OF ILLINOIS, THIS CONTRACT IS HEREBY EXECUTED BY:

Toni Preckwinkle
PRESIDENT, COOK COUNTY BOARD OF COMMISSIONERS

María de Lourdes Cox
COOK COUNTY PURCHASING AGENT

COOK COUNTY COMPTROLLER

DATED AT CHICAGO, ILLINOIS THIS 5 DAY OF June ,20 12

IN THE CASE OF A BID PROPOSAL, THE COUNTY HEREBY ACCEPTS:

THE FOREGOING BID/PROPOSAL AS IDENTIFIED IN THE CONTRACT DOCUMENTS FOR CONTRACT NUMBER
11-84-167

OR

ITEM(S), SECTION(S), PART(S): LOT A + C

TOTAL AMOUNT OF CONTRACT: $ $14,614,433.66
(DOLLARS AND CENTS)

FUND CHARGEABLE:

APPROVED AS TO FORM:

ASSISTANT STATE'S ATTORNEY

APPROVED BY BOARD OF
COOK COUNTY COMMISSIONERS

JUN 05 2012

COM

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Konica	KONICA MINOLTA 200	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA 350	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA 362	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub 363	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub 421	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub 501	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub 600	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub C353	N	O	L
HM4	Network Printer	Konica	KONICA MINOLTA bizhub C360	N	O	L
HM4	Network Printer	Panasonic	KX-P1180	N	O	M
HM4	Network Printer	Kyocera	Kyocera KM-5050	N	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	L/M	L/M 1255 Printer	N	O	L
HM4	Network Printer	L/M	L/M 1625 Printer	N	O	L
HM4	Network Printer	L/M	L/M 1650 Printer	N	O	L
HM4	Network Printer	L/M	L/M 1855 Printer	N	O	L
HM4	Network Printer	L/M	L/M 2450 Printer	N	O	L
HM4	Network Printer	L/M	L/M T520 Printer	N	O	L
HM4	Network Printer	L/M	L/M T610 Printer	N	O	L
HM4	Network Printer	L/M	L/M T612 Printer	N	O	L
HM4	Network Printer	L/M	L/M T614 Printer	N	O	L
HM4	Network Printer	L/M	L/M T632 Printer	N	O	L
HM4	Network Printer	HP	Laserjet 5	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	HP	Laserjet 5SI	N	O	M
HM4	Network Printer	HP	LaserJet P4014N	N/A	O, W, N	M
HM4	Network Printer	Lexmark	Lexmark 1625S Laser Printers	N	O	L
HM4	Network Printer	Lexmark	Lexmark 4227 plus	N	O	L
HM4	Network Printer	Lexmark	LEXMARK 4227 PLUS DOT MATRIX PRINTER	N	O	L
HM4	Network Printer	Lexmark	Lexmark 520N Laser Printers	N	O	L
HM4	Network Printer	Lexmark	Lexmark 620N Laser Printers	N	O	L
HM4	Network Printer	Lexmark	Lexmark 8350	N	O	L
HM4	Network Printer	Lexmark	Lexmark C543	N	O	L
HM4	Network Printer	Lexmark	Lexmark C736	N	O	L
HM4	Network Printer	Lexmark	Lexmark C762	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	Lexmark C762	N	O	L
HM4	Network Printer	Lexmark	Lexmark C910	N	O	L
HM4	Network Printer	Lexmark	Lexmark C920	N	O	L
HM4	Network Printer	Lexmark	Lexmark C920	N	O	L
HM4	Network Printer	Lexmark	Lexmark C935	N	O	L
HM4	Network Printer	Lexmark	Lexmark LaserJet Color C920	N	O	L
HM4	Network Printer	Lexmark	LEXMARK M412 PRINTER	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra C710	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra color 1200	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra M412	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra S 1625	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	Lexmark Optra S 1650	N	O	L
HM4	Network Printer	Lexmark	LEXMARK OPTRA S1855 PRINTER	N	O	L
HM4	Network Printer	Lexmark	LEXMARK OPTRA SC1275	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T610	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T610	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T612	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T614	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra T616	N	O	L
HM4	Network Printer	Lexmark	Lexmark Optra W810	N	O	L
HM4	Network Printer	Lexmark	Lexmark Pro 900	N	O	L
HM4	Network Printer	Lexmark	Lexmark T520	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	Lexmark T610	N	O	L
HM4	Network Printer	Lexmark	Lexmark T612	N	O	L
HM4	Network Printer	Lexmark	Lexmark T614	N	O	L
HM4	Network Printer	Lexmark	Lexmark T620	N	O	L
HM4	Network Printer	Lexmark	Lexmark T622	N	O	L
HM4	Network Printer	Lexmark	Lexmark T630	N	O	L
HM4	Network Printer	Lexmark	Lexmark T630	N	O	M
HM4	Network Printer	Lexmark	Lexmark T640	N	O	L
HM4	Network Printer	Lexmark	Lexmark T640n	N	O	H
HM4	Network Printer	Lexmark	Lexmark T642	N	O	L
HM4	Network Printer	Lexmark	Lexmark T642n	N	O	M

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Correspondent Item Number *	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	Lexmark T644	N	O	L
HM4	Network Printer	Lexmark	Lexmark T652	N	O	L
HM4	Network Printer	Lexmark	Lexmark T652n	N	O	M
HM4	Network Printer	Lexmark	Lexmark T654	N	O	L
HM4	Network Printer	Lexmark	Lexmark X544	N	O	L
HM4	Network Printer	HP	LJ 2055	N	O	M
HM4	Network Printer	HP	LJ2015	N	O	M
HM4	Network Printer	HP	LJ2055	N	O	M
HM4	Network Printer	HP	LJ4015TN	N	O	M
HM4	Network Printer	HP	LJ4515X	N	O	M
HM4	Network Printer	Small Zebra	LP2844-2	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Zebra	LP2844-Z	N	O	L
HM4	Network Printer	M/T	M/T 1187	N	O	L
HM4	Network Printer	CANON	Mark 8T	N	O	M
HM4	Network Printer	HP	Officejet 6500 E710a-f	N	O	L
HM4	Network Printer	HP	Officejet Pro 8500 A909g	N	O	L
HM4	Network Printer	HP	Officejet Pro 8500 A910	N	O	L
HM4	Network Printer	Okidata	OKI B6100 Printer	N	O	L
HM4	Network Printer	Okidata	OKIDATA C9200 COLOR LASER PRINTER	N	O	L
HM4	Network Printer	Okidata	OKIDATA ML184 9 PIN TURBO DOT MTRX PRINTER	N	O	L
HM4	Network Printer	Okidata	OKIDATA OKIPAGE 4W LASER PRINTER	N	O	L
HM4	Network Printer	Okidata	OKIDATA OL1200 LASER PRINTER	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Okidata	OKIDATA OL400E EN2510A LASER PRINTER	N	O	L
HM4	Network Printer	Lexmark	Optra S 1250	N	O	M
HM4	Network Printer	Lexmark	Optra S 1625N	N	O	M
HM4	Network Printer	Lexmark	Optra T	N	O	L
HM4	Network Printer	HP	P2055DN Printer	N	O	M
HM4	Network Printer	HP	P3005DN	N	O	M
HM4	Network Printer	HP	P4515X	N	O	M
HM4	Network Printer	Panasonic	Panasonic UF-8000	N	O	L
HM4	Network Printer	Photosmart	Photosmart D110 series	N	O	L
HM4	Network Printer	HP	Q7493A	N	O	L
HM4	Network Printer	Sharp	SHARP AR-M355U	N	O	L

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Lexmark	T640	N	O	L
HM4	Network Printer	Lexmark	T642	N	O	L
HM4	Network Printer	Lexmark	T652	N	O	L
HM4	Network Printer	Lexmark	T652 trays	N	O	L
HM4	Network Printer	Lexmark	T654 DTN	N	O	L
HM4	Network Printer	Tally	Tally Line Printer	N	O	M
HM4	Network Printer	Tally	Tally T2170 Printer	N	O	L
HM4	Network Printer	Tektronic	Tektronic 8200 Color Printer	N	O	L
HM4	Network Printer	Texas Inst	Texas Inst. 8920 Printer	N	O	L
HM4	Network Printer	Xerox	Xerox 4517 Printer	N	O,N,W	H
HM4	Network Printer	XEROX	Xerox Phaser 5500DT	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Xerox	Xerox Phaser 6110MFP	N	O	L
HM4	Network Printer	Xerox	Xerox Phaser 6200 DP	N	O	L
HM4	Network Printer	Xerox	Xerox Phaser 6200 N	N	O	L
HM4	Network Printer	XEROX	Xerox Phaser 7300	N	O	M
HM4	Network Printer	XEROX	Xerox Phaser 7400DT	N	O	M
HM4	Network Printer	Xerox	Xerox Tektronic Color Printer 860N	N	O	L
HM4	Network Printer	Xerox	Xerox WorkCentre 4150	N	O	L
HM4	Network Printer	Zebra	Zebra DA402 Label Printer	N	O	L
HM4	Network Printer	Zebra	ZEBRA DA402 LABEL PRINTER (SMALL)	N	O	L
HM4	Network Printer	Zebra	Zebra LP2844-Z	N	O	L
HM4	Network Printer	Zebra	Zebra S600 Label Printer	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Network Printer	Zebra	ZEBRA S600 LABEL PRINTER (LARGE)	N	O	L
HM4	Network Printer	Zebra	Zebra Stripe Label Printer Model S-600	N	O	L
HM4	Network Printer	Zebra	Zebra Stripe S600tm	N	O	L
HM4	Network Printer	Zebra	Zebra Thermo label printer zm400	N	O	L
HM4	Network Printer	Zebra	Zebra ZM4 Plus printer	N	O	L
HM4	Printer	HP	2605	N	O	M
HM4	Printer	HP	2840	N	O	M
HM4	Printer	HP	4000	N	O	M
HM4	Printer	HP	4015	N	O	M
HM4	Printer	HP	4050	N	O	M
HM4	Printer	HP	4100	N	O	L
HM4	Printer	HP	4200	N	O	M
HM4	Printer	HP	4525	N	O	L
HM4	Printer	HP	5850	N	O	L
HM4	Printer	HP	8550	N	O	M
HM4	Printer	HP	1620	Y	O	M
HM4	Printer	DELL	1710n	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	DELL	1710n	N	O	M
HM4	Printer	HP	2605DTN	N	O	M
HM4	Printer	HP	2605DTN	Y	O	M
HM4	Printer	DELL	3110cn	N	O	M
HM4	Printer	HP	3500	N	O	M
HM4	Printer	HP	3500	Y	O	M
HM4	Printer	HP	3500N	N	O	M
HM4	Printer	HP	3500N	Y	O	M
HM4	Printer	HP	3800N	N	O	M
HM4	Printer	HP	4000TN	N	O	M
HM4	Printer	HP	4005DM	N	O	M
HM4	Printer	HP	4015	N	O	M
HM4	Printer	HP	4015	Y	O	M
HM4	Printer	HP	4025	N	O	M
HM4	Printer	HP	4025	Y	O	M
HM4	Printer	HP	4050	N	O	M
HM4	Printer	HP	4050	Y	O	M
HM4	Printer	HP	4100	N	O	M
HM4	Printer	HP	4100	Y	O	M
HM4	Printer	HP	4100N	N	O	M
HM4	Printer	HP	4100N	N	O	M
HM4	Printer	HP	4100TN	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	4100TN	Y	O	M
HM4	Printer	HP	4200N	N	O	L
HM4	Printer	HP	4200TN	N	O	M
HM4	Printer	HP	4250TN	N	O	M
HM4	Printer	HP	4250TN	Y	O	M
HM4	Printer	HP	4600 DN	N	O	L
HM4	Printer	HP	4600DN	N	O	M
HM4	Printer	HP	4650DN	N	O	M
HM4	Printer	HP	4700	N	O	M
HM4	Printer	HP	4700	Y	O	M
HM4	Printer	LEXMARK	6200N	N	O	M
HM4	Printer	HP	6500A PLUS MULTIFUNCTION	N	O	M
HM4	Printer	HP	8150	N	O	M
HM4	Printer	HP	8150	Y	O	M
HM4	Printer	HP	8150N	N	O	M
HM4	Printer	HP	8150N	Y	O	M
HM4	Printer	XEROX	8200 PHASER PRINTER	N	O	M
HM4	Printer	HP	9040	N	O	L
HM4	Printer	BROTHER	9120CN MULTIFUNCTION	N	O	M
HM4	Printer	HP	A910N MULTIFUNCTION	N	O	M
HM4	Printer	DEL-SOL X	Bar Code Printer	N	O	M
HM4	Printer	BROTHER	Brother Fax 4750e	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	BROTHER	Brother MFC8220	N	O	M
HM4	Printer	CANON	C5045	N	O	M
HM4	Printer	LEXMARK	C532 PRINTER	N	O	M
HM4	Printer	CANON	Canon 6530	N	O	L
HM4	Printer	CANON	Canon Image Class D780	N	O	L
HM4	Printer	CANON	Canon MX860	N	O	L
HM4	Printer	HP	CJ4250	N	O	M
HM4	Printer	HP	Color LaserJet 2605DN	N	O	M
HM4	Printer	HP	Color LaserJet 3800N	N	O	M
HM4	Printer	HP	COLOR LASERJET 4005DN	N	O	M
HM4	Printer	HP	COLOR LASERJET 4500	N	O	M
HM4	Printer	HP	COLOR LASERJET 4525DN	N	O	M
HM4	Printer	HP	COLOR LASERJET 4550N	N	O	M
HM4	Printer	HP	COLOR LASERJET 4600DN	N	O	M
HM4	Printer	HP	COLOR LASERJET 4650DN	N	O	M
HM4	Printer	HP	Color LaserJet CP1215	N	O	M
HM4	Printer	HP	Color LaserJet CP1518NI	N	O	M
HM4	Printer	HP	Color LaserJet CP2025	N	O	M
HM4	Printer	HP	Color LaserJet CP3525DN	N	O	M
HM4	Printer	HP	Color Laserjet/3000n	N	O	M
HM4	Printer	HP	Color LJ 2600n	N	O	M
HM4	Printer	HP	Color LJ 3600dn	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	Color LJ CP 1215	N	O	M
HM4	Printer	HP	COLOR LJCP4525	N	O	L
HM4	Printer	HP	ColorLaserJet 4650	N	O	M
HM4	Printer	XEROX	ColorQube 8570N	N	O	L
HM4	Printer	HP	CP1215	N	O	M
HM4	Printer	HP	CP1518	N	O	M
HM4	Printer	HP	CP1518NI	N	O	M
HM4	Printer	HP	CP3525DN	N	O	M
HM4	Printer	DELL	Dell 1320c	N	O	L
HM4	Printer	DELL	DELL 1600n	N	O	L
HM4	Printer	DELL	Dell 1720dn	N	O	L
HM4	Printer	DELL	Dell 3010cn	N	O	L
HM4	Printer	DELL	Dell 3115cn	N	O	L
HM4	Printer	DELL	Dell 5110cn	N	O	L
HM4	Printer	DELL	Dell 5310n	N	O	L
HM4	Printer	DELL	DELL Color Laser Jet 3115cn	N	O	L
HM4	Printer	DELL	Dell Color Laser Jet 5110cn	N	O	L
HM4	Printer	DELL	Dell Color Laser Jet 5110cn	N	O	L
HM4	Printer	DELL	Dell Laser Jet 1710n	N	O	L
HM4	Printer	DELL	Dell Laser Jet 1720	N	O	L
HM4	Printer	DELL	Dell Laser Jet 1815 MFP	N	O	L
HM4	Printer	DELL	Dell LaserJet 1600n	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	DELL	Dell LaserJet MFP 1815	N	O	L
HM4	Printer	DELL	Dell MFP 3115cn	N	O	L
HM4	Printer	DELL	Dell Photo 966	N	O	L
HM4	Printer	HP	DeskJet 6540	N	O	M
HM4	Printer	HP	Deskjet 890c	N	O	M
HM4	Printer	HP	DeskJet 960c	N	O	M
HM4	Printer	HP	DeskJet D4160	N	O	M
HM4	Printer	HP	DJ 5850	N	O	L
HM4	Printer	HP	DJ D2680	N	O	L
HM4	Printer	HP	DJ130	N	O	M
HM4	Printer	HP	DJZ6100PS	N	O	M
HM4	Printer	XEROX	DOCUPRINT N24	N	O	M
HM4	Printer	XEROX	Docuprint N3225	N	O	M
HM4	Printer	XEROX	Docuprint N40	N	O	M
HM4	Printer	LEXMARK	E320	N	O	L
HM4	Printer	HP	E710N MULTIFUNCTION	N	O	M
HM4	Printer	KODAK	Easyshare 5500	N	O	M
HM4	Printer	EPSON	Epson GT-15000 Scanner	N	O	L
HM4	Printer	EPSON	epson Perfection 164050	N	O	M
HM4	Printer	HP	Hewlett Packard Color Laser Jet cp4525	N	O	M
HM4	Printer	HP	Hewlett Packard Desk Jet 1120C	N	O	M
HM4	Printer	HP	Hewlett Packard Desk Jet 812C	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	Hewlett Packard Laser Jet 4050N	N	O	M
HM4	Printer	HP	Hewlett Packard Laser Jet 4200N	N	O	M
HM4	Printer	HP	Hewlett Packard Lasr Jet 4000	N	O	M
HM4	Printer	HP	Hewlett-Packard 2430	Y	O	M
HM4	Printer	HP	Hewlett-Packard LJ2500N	Y	O	M
HM4	Printer	HP	Hewlett-Packard LJ4250tn	Y	O	M
HM4	Printer	BROTHER	HL-5250DN	N	O	M
HM4	Printer	HP	HP Laserjet 4200	N	O	M
HM4	Printer	HP	HP Color Laserjet 2035	N	O	M
HM4	Printer	HP	HP 1904T	N	O	M
HM4	Printer	HP	HP 2055dn	N	O	M
HM4	Printer	HP	HP 2100	N	O	M
HM4	Printer	HP	HP 2420dn	N	O	M
HM4	Printer	HP	HP 4000n	N	O	M
HM4	Printer	HP	HP 4050n	N	O	M
HM4	Printer	HP	HP 4100	N	O	M
HM4	Printer	HP	HP 4100tn	N	O	M
HM4	Printer	HP	HP 4250tn	N	O	M
HM4	Printer	HP	HP 845c	N	O	M
HM4	Printer	HP	HP CM1312nfi MFP	N	O	L
HM4	Printer	HP	HP Color Laser Jet 5500	N	O	L
HM4	Printer	HP	HP COLOR LASER JET CP 4025;	N	O	M

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	HP Color Laser Jet CP2025	N	O	L
HM4	Printer	HP	HP Color Laser Jet CP3525n	N	O	L
HM4	Printer	HP	HP Color Laser Jet CP5225n	N	O	L
HM4	Printer	HP	HP Color laserjet 1510	N	O	M
HM4	Printer	HP	HP Color laserjet 1518ni	N	O	M
HM4	Printer	HP	HP Color Laserjet 1600	N	O	M
HM4	Printer	HP	HP Color LaserJet 2550L	N	O	L
HM4	Printer	HP	HP Color Laserjet CP 2025dn	N	O	M
HM4	Printer	HP	HP Color Laserjet cp1518ni	N	O	M
HM4	Printer	HP	HP Color LaserJet CP3525N	N	O	L
HM4	Printer	HP	HP Color LJ CP1518Ni	N	O	M
HM4	Printer	HP	HP colorjet 4435	N	O	M
HM4	Printer	HP	HP Cp 4005n	N	O	M
HM4	Printer	HP	HP CP1215	N	O	M
HM4	Printer	HP	HP DESK JET PRINTER	N	O	M
HM4	Printer	HP	HP DeskJet 3820	N	O	L
HM4	Printer	HP	HP DeskJet 460	N	O	L
HM4	Printer	HP	HP DeskJet 5650	N	O	L
HM4	Printer	HP	HP J6480 All in One	N	O	L
HM4	Printer	HP	HP Laser Jet 2550n	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	HP Laser Jet 4200N Printer	N	O	M
HM4	Printer	HP	HP LASER JET 4250/4350 SERIES	N	O	M
HM4	Printer	HP	HP LASER JET P2055dn;	N	O	M
HM4	Printer	HP	HP LaserJet 1320 series	N	O	M
HM4	Printer	HP	HP Laserjet 2420dn	N	O	M
HM4	Printer	HP	HP laserjet 4050	N	O	M
HM4	Printer	HP	HP LaserJet 4250N	N	O	M
HM4	Printer	HP	HP LASERJET 4L PRINTER	N	O	M
HM4	Printer	HP	HP LaserJet 5M	N	O	L
HM4	Printer	HP C3166A	HP Laserjet 5Si	N	O	M
HM4	Printer	HP	HP LaserJet 8100N	N	O	L
HM4	Printer	HP	HP Laserjet CP 2025dn	N	O	M
HM4	Printer	HP	HP LaserJet P4014dn	N	O	L
HM4	Printer	HP	HP Laserjet P4015n	N	O	M
HM4	Printer	HP	HP LaserJet P4015n	N	O	L
HM4	Printer	HP	HP Laserjet P4015x	N	O	M
HM4	Printer	HP	HP LaserJet P4510TN	N	O	L
HM4	Printer	HP	HP Laster JetP2055dn	N	O	M
HM4	Printer	HP	HP LJ1022	N	O	M
HM4	Printer	HP	HP LJ4200	N	O	M
HM4	Printer	HP	HP Officejet 6000 E609a	N	O	L

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Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	HP officejet 6000 Wireless	N	O	M
HM4	Printer	HP	HP Officejet J6480	N	O	M
HM4	Printer	HP	HP P2015n	N	O	M
HM4	Printer	HP	HP P2035n	N	O	L
HM4	Printer	HP	HP 4050	N	O	M
HM4	Printer	HP	HP 4050n	N	O	M
HM4	Printer	HP	HP 2055dn	N	O	M
HM4	Printer	HP	HP 4015	N	O	M
HM4	Printer	HP	HP 4200	N	O	M
HM4	Printer	HP	HP 4250n	N	O	M
HM4	Printer	HP	HP2055	N	O	M
HM4	Printer	HP	HPlaserjet 4350	N	O	M
HM4	Printer	HP	HPLaserjet4650dn	N	O	M
HM4	Printer	HP	HPLJ P2055DN	N	O	M
HM4	Printer	HP	HPLJ4250/4350	N	O	M
HM4	Printer	HP	HPLJP1006 Printer	N	O	M
HM4	Printer	Konica	Konica BizHub 222 Printer	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	Konica	Konica BizHub 350 printer	N	O	M
HM4	Printer	Konica	Konica BizHub 421 Printer	N	O	M
HM4	Printer	Konica	Konica BizHub Printer	N	O	M
HM4	Printer	Konica Minolta	Konica Minolta	N	O	M
HM4	Printer	HP	Laser C4127x	N	O	M
HM4	Printer	HP	Laser Jet 1200 Printer	N	O	M
HM4	Printer	XEROX	LASER PRINTER 4213	N	O	M
HM4	Printer	HP	LASERJET 1012	N	O	M
HM4	Printer	HP	LASERJET 1320	N	O	M
HM4	Printer	HP	LASERJET 2015 DN	N	O	M
HM4	Printer	HP	LASERJET 2055DN	N	O	M
HM4	Printer	HP	LaserJet 2100	N	O	M
HM4	Printer	HP	LASERJET 2300 D	N	O	M
HM4	Printer	HP	LASERJET 2420DN	N	O	M
HM4	Printer	HP	LASERJET 3015	N	O	M
HM4	Printer	HP	LASERJET 3015DN	N	O	M
HM4	Printer	HP	LASERJET 4	N	O	M
HM4	Printer	HP	LASERJET 4 PLUS	N	O	M
HM4	Printer	HP	LASERJET 4 SI	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	Laserjet 4000	N	O	M
HM4	Printer	HP	LASERJET 4000	N	O	L
HM4	Printer	HP	LaserJet 4000N	N	O	M
HM4	Printer	HP	LaserJet 4000TN	N	O	M
HM4	Printer	HP	LASERJET 4015DN	N	O	M
HM4	Printer	HP	LASERJET 4015PN	N	O	M
HM4	Printer	HP	LASERJET 4015TN	N	O	M
HM4	Printer	HP	LASERJET 4050	N	O	M
HM4	Printer	HP	LASERJET 4050	N	O	L
HM4	Printer	HP	LASERJET 4050N	N	O	M
HM4	Printer	HP	LASERJET 4100	N	O	L
HM4	Printer	HP	LaserJet 4100N	N	O	M
HM4	Printer	HP	LASERJET 4100N	N	O	L
HM4	Printer	HP	LASERJET 4100TN	N	O	M
HM4	Printer	HP	LaserJet 4200	N	O	M
HM4	Printer	HP	LASERJET 4200DN	N	O	M
HM4	Printer	HP	LASERJET 4250 TN	N	O	M
HM4	Printer	HP	LASERJET 4250/4350	N	O	L
HM4	Printer	HP	LASERJET 4250N	N	O	M
HM4	Printer	HP	LASERJET 4300	N	O	M
HM4	Printer	HP	LASERJET 4300	N	O	L
HM4	Printer	HP	LASERJET 4350	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	LASERJET 4350N	N	O	M
HM4	Printer	HP	LASERJET 4350TN	N	O	M
HM4	Printer	HP	LASERJET 4515X	N	O	M
HM4	Printer	HP	LASERJET 4525DN	N	O	M
HM4	Printer	HP	LASERJET 5 SI	N	O	M
HM4	Printer	HP	LASERJET 5000	N	O	M
HM4	Printer	HP	LASERJET 5N	N	O	M
HM4	Printer	HP	LaserJet 6MP	N	O	M
HM4	Printer	HP	LaserJet 6P	N	O	M
HM4	Printer	HP	LASERJET 6P	N	O	L
HM4	Printer	HP	LASERJET 8000	N	O	M
HM4	Printer	HP	LASERJET 8000N	N	O	M
HM4	Printer	HP	LASERJET 8150	N	O	M
HM4	Printer	HP	LASERJET 8150N	N	O	M
HM4	Printer	HP	LASERJET 9110	N	O	M
HM4	Printer	HP	LASERJET P2015DN	N	O	M
HM4	Printer	HP	LASERJET P2055DR	N	O	L
HM4	Printer	HP	LASERJET P3005D	N	O	L
HM4	Printer	HP	LASERJET P3015	N	O	L
HM4	Printer	HP	LaserJet P4015X	N	O	M
HM4	Printer	LEXMARK	LASERJET T640	N	O	M
HM4	Printer	HP	LJ 1320n	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	LJ 2025 PRINTER	N	O	M
HM4	Printer	HP	LJ 3000N	N	O	M
HM4	Printer	HP	LJ 4000	N	O	M
HM4	Printer	HP	LJ 4050	N	O	M
HM4	Printer	HP	LJ 4524dn	N	O	M
HM4	Printer	HP	LJ C4118A PRINTER	N	O	M
HM4	Printer	HP	LJ CP2025DN PRINTER	N	O	M
HM4	Printer	HP	LJ CP4025	N	O	M
HM4	Printer	HP	LJ P2015	N	O	M
HM4	Printer	HP	LJ Q2427A PRINTER	N	O	M
HM4	Printer	HP	LJ Q3670A PRINTER	N	O	M
HM4	Printer	HP	LJ Q5401A PRINTER	N	O	M
HM4	Printer	HP	LJ1100	N	O	M
HM4	Printer	HP	LJ2420DN	N	O	M
HM4	Printer	HP	LJ4000	N	O	M
HM4	Printer	HP	LJ4000N	N	O	L
HM4	Printer	HP	LJ4100n	N	O	L
HM4	Printer	HP	LJ4100n	N	O	M
HM4	Printer	HP	LJ4100TN	N	O	M
HM4	Printer	HP	LJ4200	N	O	M
HM4	Printer	HP	LJ4200DTN	N	O	M
HM4	Printer	HP	LJ4200N	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	LJ4200TN	N	O	M
HM4	Printer	HP	LJ4200TN	Y	O	M
HM4	Printer	HP	LJ4250	N	O	M
HM4	Printer	HP	LJ4250n	N	O	M
HM4	Printer	HP	LJ4250n	Y	O	L
HM4	Printer	HP	LJ4250tn	N	O	M
HM4	Printer	HP	LJ4250tn	Y	O	M
HM4	Printer	HP	LJ4550N	N	O	M
HM4	Printer	HP	LJ4650N	N	O	L
HM4	Printer	HP	LJ4700DN	N	O	M
HM4	Printer	HP	LJ4700DN	N	O	L
HM4	Printer	HP	LJ5p	N	O	M
HM4	Printer	HP	LJ5Si	N	O	M
HM4	Printer	HP	LJ6P	N	O	M
HM4	Printer	HP	LJ8150	N	O	M
HM4	Printer	HP	LJC4005n	N	O	L
HM4	Printer	HP	LJC4525DN	N	O	M
HM4	Printer	HP	LJC4600DN	N	O	M
HM4	Printer	HP	LJM1522nf	N	O	M
HM4	Printer	HP	LJP2055	N	O	L
HM4	Printer	HP	LJP4015DN	N	O	M
HM4	Printer	BROTHER	MFC-6490CW	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	OKIDATA	MICROLINE 590	N	O	M
HM4	Printer	SAMSUNG	ML-2851ND	N	O	M
HM4	Printer	HP	Net Work Printer	N	O	M
HM4	Printer	OCE	Oce ColorWave 300	N	O	L
HM4	Printer	HP	Officejet 5610	N	O	M
HM4	Printer	HP	OfficeJet 610	N	O	M
HM4	Printer	HP	OfficeJet 7110	N	O	M
HM4	Printer	HP	Officejet 9110	N	O	M
HM4	Printer	HP	OfficeJet J6480	N	O	M
HM4	Printer	HP	P2055DN	N	O	M
HM4	Printer	HP	P4014N	N	O	M
HM4	Printer	XEROX	PHASER 4400	N	O	M
HM4	Printer	HP	Phaser 5500DT	N	O	M
HM4	Printer	LEXMARK	Phaser4400DT	N	O	M
HM4	Printer	HP	PHOTOSMART 8750	N	O	M
HM4	Printer	HP	PHOTOSMART PREMIUM C309G MULTIFUNCTION	N	O	M
HM4	Printer	BROTHER	Printer	N	O	M
HM4	Printer	HP	Printer - HP LaserJet M1522NF	N	O	M
HM4	Printer	HP	Printer 720C	N	O	M
HM4	Printer	HP	Printer HPC31166A	N	O	M
HM4	Printer	HP	Printer LASER JET 4100	N	O	M
HM4	Printer	HP	Printer/ Network Printer	N	O	M

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM4	Printer	HP	Printer-HEW-CB509A	N	O	M
HM4	Printer	HP	PSC 2210 All-In-One	N	O	M
HM4	Printer	MINOLTA	QMS MC2300DL	N	O	M
HM4	Printer	EPSON	Stylus C88+	N	O	M
HM4	Printer	LEXMARK	T630	N	O	M
HM4	Printer	LEXMARK	T640	N	O	M
HM4	Printer	XEROX	XEROX 856DN	N	O	M
HM4	Printer	XEROX	Xerox Phaser 7400N	N	O	L
HM4	Printer	XEROX	Xerox Phaser 8500	N	O	M

Plotters

* Availability denotes the required availability time for the device. The device must be available during office hours (which does not require night or weekend availability in the event of a failure), at night, or on the weekend. In some cases, all are noted and the device must be available during office hours, nights and weekends. Night and weekend service should be limited to devices with high priority and noted as N, W availability. The availability designations are as follows: O= Office Hours, N= Nights, W=Weekends.

** Response Times are based on how critical the device is to the business and tends to correspond to the availability designation (not in all cases). The response time designations are as follows: High (0-2 hours), Medium (2-4 hours), Low (24-48 hours).

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM5	Plotter	HP	DESIGNJET 600 PLOTTER	N	O	M
HM5	Plotter	HP	DESIGNJET 130	N	O	L
HM5	Plotter	HP	DESIGNJET Z6100PS	N	O	L
HM5	Plotter	HP	HP 1055CM	Y	O	L
HM5	Plotter	HP	HP CP4525DN Color Printer	N	O	L
HM5	Plotter	HP	HPDJ 5500ps	Y	O	L
HM5	Plotter	HP	HP DesignJet 5500ps (Plotter)	N	O	L

Miscellaneous

* Availability denotes the required availability time for the device. The device must be available during office hours (which does not require night or weekend availability in the event of a failure), at night, or on the weekend. In some cases, all are noted and the device must be available during office hours, nights and weekends. Night and weekend service should be limited to devices with high priority and noted as N, W availability. The availability designations are as follows: O= Office Hours, N= Nights, W=Weekends.
** Response Times are based on how critical the device is to the business and tends to correspond to the availability designation (not in all cases). The response time designations are as follows: High (0-2 hours), Medium (2-4 hours), Low (24-48 hours).

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM6	Controller	IBM	IBM 3174 Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3174-21R Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3490E A 20 Tape Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3590 A60 Magstar Tape Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3745 Controller	N	O,N,W	H
HM6	Controller	IBM	IBM 3746-900 Controller	N	O,N,W	H
HM6	FIRE	DELL	Firebox X750E	Y	O,W,N	H
HM6	Storage	UNKNOWN	CD's DVD Jukebox	N	O	L
HM6	Storage	HP	COLORADO 5GB EXTERNAL	N	O,N,W	H
HM6	Storage	DELL	Dell Backend SAN w/Hard Drives	N	O	H
HM6	Storage	DELL	Dell Equal Logic ps 6000 XV	Y	O,W,N	H
HM6	Storage	DELL	Dell Power Connect 5424 24port Switch	Y	O,W,N	H
HM6	Storage	DELL	Dell Powervault MD1000	N	O,W,N	H
HM6	Storage	DELL	Dell Powervault MD3000	N	O,W,N	H
HM6	Storage	DIGITAL	Digital Storage Expansion unit	N	O	L
HM6	Storage	DIGITAL	Digital TZ85 Tape Drive	N	O	L

APPENDIX 5: Current Hardware Inventory

CONTRACT NO: 11-84-167

Correspondent Item Number	Hardware Category	Manufacturer	Model	Currently Under Warranty? (Y/N)	Availability* (O, W, N)	Response Time Needs** (H,M,L)
HM6	Storage	ESX	ESX Clariion (4 chassis SAN)	N	N,W	H
HM6	Storage	HP	HP 2024 Tape Drive	N	O	H
HM6	Storage	HP	HP 4048 Tape Drive	N	O	H
HM6	Storage	HP	HP Blade system c7000 enclosure	N	O,N,W	H
HM6	Storage	HP	HP EVA 4400 Fiber SAN w/9 shelves & Hard Drives	N	O	H
HM6	Storage	HP	HP MSA 60 W/Hard Drives	N	O	H
HM6	Storage	HP	HP MSA 70 W/Hard Drives	N	O	H
HM6	Storage	HP	HP Storage works 1000 MSA	N	O,N,W	H
HM6	Storage	HP	HP Storage works 4000 EVA	N	O,N,W	H
HM6	Storage	HP	HP Storage works 8000 EVA	N	O,N,W	H
HM6	Storage	HP	HP Storage works MSL 6000 Series Library	N	O,N,W	H
HM6	Storage	HP	HP-Ultrium 960	N	O,N,W	H
HM6	Storage	IBM	IBM 3490E Tape Unit	N	O,N,W	H
HM6	Storage	IBM	IBM 9309-2 Tape Rack	N	O,N,W	H
HM6	Storage	NEXSAN	Nexsan Sataboy (2 chassis SAN, EEC Security System)	N	N,W	H
HM6	Storage	HP	TFT7600	N	O	M

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Lot A - Hardware: Standard Specifications

Company Name:_____System Solutions, Inc._____

Based on the description of the contract, please answer the following questions.The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____25-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____35-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____
   d. Cost Yes _____X_____ No_____
   e. Date Ordered Yes _____X_____ No_____
   f. Date Fulfilled Yes _____X_____ No_____
   g. Purchase Order Number Yes _____X_____ No_____
   h. Approvals Received Yes _____X_____ No_____
   i. Purchaser Contact Name Yes _____X_____ No_____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)

System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer an online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4% _____% or $ __$37,500____ for spend greater than $___$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT A HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed attached Exhibit A (Excelspreadsheet)and Proposal Page for Lot A
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature Daniel J Huff Date 12/12/11

Print Name Daniel Huff Title Senior Acct Manager

Company Name: System Solutions

Lot B - Hardware: Other Specifications

Company Name:___System Solutions, Inc.___ _____

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____24-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____25-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____

d.	Cost	Yes ____X____	No____
e.	Date Ordered	Yes ____X____	No____
f.	Date Fulfilled	Yes ____X____	No____
g.	Purchase Order Number	Yes ____X____	No____
h.	Approvals Received	Yes ____X____	No____
i.	Purchaser Contact Name	Yes ____X____	No____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.) System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer a online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4%_____% or $ _$37,500_____ for spend greater than $__$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
    Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT B HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot B
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Signature Daniel J Hoff Date 12-20-11

Print Name Daniel Hoff Title Senior Acct Mgr

Company Name: System Solutions Inc.

Lot C - Hardware Maintenance

Company Name: System Solutions, Inc.

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-6, any answer of "No" will cause disqualification.

1. Can the Company fulfill the required Service Levels specified in the Hardware Maintenance Specification and Proposal section, for the locations listed and for the County's historical call volumes?

Locations	Yes X	No
Meet Call Volumes?	Yes X	No
Meet Response Time SLR?	Yes X	No
Meet Resolution Time SLR?	Yes X	No

Please provide an organization chart to demonstrate how the organization is set up to meet the service level requirements.

See attachment - LOT C – 1Cook County Project org Chart

Please provide resumes and qualifications of personnel that will service the County contract.

See attachment - LOT C – 2 Resumes

Has the Company provided services in the past with the call volumes at Cook County? Please describe:

SSI in partnership with a Canadian based partner has for the past three years and is still currently providing similar support services including IMAC's for BMO/Harris and has been successfully meeting the same levels of SLR's

2. Can the Company fulfill the specifications required in each Item?

Maintenance for Item 1	Yes ____X_____	No_____
Maintenance for Item 2	Yes ____X_____	No_____
Maintenance for Item 3	Yes ____X_____	No_____
Maintenance for Item 4	Yes ____X_____	No_____
Maintenance for Item 5	Yes ____X_____	No_____
Maintenance for Item 6	Yes ____X_____	No_____

3. Does the company have the labor and parts to provide hardware maintenance support at the County at the required service levels as noted in the Hardware Maintenance Specification and Proposal?

Labor	Yes ____X_____	No_____
Parts	Yes ____X_____	No_____

Describe the Company's methodology regarding the following to meet the Service Levels:

Labor:

- How many employees does the Company have and how many will be allocated to the County for this contract?

  System Solutions, Inc. currently has 34 employees and in addition we have the ability to provide resources available through or membership in the National Services Network and our subcontract partners and historically have successfully managed Service support contract utilizing as many as 900+ resources nationwide.

- How will the Company allocate the labor to meet the Service Levels required?

Upon award SSI will work with the County of Cook to determine the appropriate and available locations to designate on-site personnel to meet Service levels required.

Parts

- Does the Company have spare parts to meet the Service Levels required?

Upon award SSI will purchase or stock thru consignment required parts to meet Service Level requirements.

- Please describe the methodology for ensuring parts are available to meet the Service Levels required?

System Solutions, Inc. has relationships with multiple parts warehouses and uses consignment stocking to provide stocking levels that exceed Service level requirement while minimizing costs. In addition SSI will stock loaner units of equal or greater valueso as to ensure meeting the required resolution times.

4. Does the Company have OEM relationships and is the Company certified with Dell and HP for warranty management of hardware currently under warranty?

HP	Yes ____X____	No____
Dell	Yes ____X____	No____

Please describe other OEM relationships the Company holds.

System Solutions, Inc. is an ELITE HP Partner as well as a Dell Preferred Partner.

5. Can the Company provide warranty support as specified in the Hardware Maintenance Specifications and Proposal section?

Contact manufacturer	Yes ____X____	No____
Service the device	Yes ____X____	No____
Obtain payment from manufacturer	Yes ____X____	No____
Deduct the cost	Yes ____X____	No____

Please provide a current or proposed process for how your company handles or intends to handle maintenance of devices under warranty.

6. Can the Company provide the required reporting, as specified in theHardware Maintenance Specification and Proposal section, for the following?

Invoicing	Yes ___X____	No____
Performance Reporting	Yes ___X____	No____
Issue and Risk reporting	Yes ___X____	No____

Please provide a sample of each.

7. Does the Company have online reporting capability?
Yes ___X____ No____

8. Please provide resumes of executives who it is anticipated will manage the County contract and who are qualified at the Company to manage the County contract.

See attachment - LOT C - 2

9. How many new customers did you have in the last six (6) months? ____2____

10. How many customers with repeat contracts do the Company currently service?____2____

11. What percentage of the Company revenue comes from Hardware Maintenance services?

Percentage____6____

Please provide an organization chart showing the lines of service and organization detail for Hardware Maintenance services within the Company.

12. What other services does the Company offer?____See attachment - LOT C - Qualification___

13. Please provide a Quick Payment discount the Company will provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

14. The Company will provide a volume discount of _____1_____% or $ _____20,000.00_____ for spend greater than $____2,000,000.00_____ procured during the timeframe of ___12/1_____ (months/year).

HARDWARE MAINTENANCE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot C
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Contact Information for individuals responsible for representing the Company in this auction
4. Completed MBE/WBE documents
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature Daniel J Hoff Date 12-20-11

Print Name Daniel J. Hoff Title Senior Acct Mgr

Company Name:_____System Solutions, Inc._____

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Lot A - Hardware: Standard Specifications

Company Name:_____System Solutions, Inc._____

Based on the description of the contract, please answer the following questions.The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____25-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____35-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____
   d. Cost Yes _____X_____ No_____
   e. Date Ordered Yes _____X_____ No_____
   f. Date Fulfilled Yes _____X_____ No_____
   g. Purchase Order Number Yes _____X_____ No_____
   h. Approvals Received Yes _____X_____ No_____
   i. Purchaser Contact Name Yes _____X_____ No_____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)

System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer an online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4% _____% or $ __$37,500____ for spend greater than $___$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT A HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed attached Exhibit A (Excelspreadsheet)and Proposal Page for Lot A
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature Daniel Hoff Date 12/20/11

Print Name Daniel Hoff Title Senior Acct Mgr

Company Name: System Solutions Inc.

Lot B - Hardware: Other Specifications

Company Name:___System Solutions, Inc._____

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____24-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____25-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____

d.	Cost	Yes ____X____	No_____
e.	Date Ordered	Yes ____X____	No_____
f.	Date Fulfilled	Yes ____X____	No_____
g.	Purchase Order Number	Yes ____X____	No_____
h.	Approvals Received	Yes ____X____	No_____
i.	Purchaser Contact Name	Yes ____X____	No_____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.) System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer a online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4%_____% or $ _$37,500_____ for spend greater than $__$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
    Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT B HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot B
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Signature Daniel J Huff Date 12-20-11

Print Name Daniel Huff Title Senior Acct Mgr

Company Name: System Solutions Inc

Lot C - Hardware Maintenance

Company Name: System Solutions, Inc.

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-6, any answer of "No" will cause disqualification.

1. Can the Company fulfill the required Service Levels specified in the Hardware Maintenance Specification and Proposal section, for the locations listed and for the County's historical call volumes?

Locations	Yes X	No
Meet Call Volumes?	Yes X	No
Meet Response Time SLR?	Yes X	No
Meet Resolution Time SLR?	Yes X	No

Please provide an organization chart to demonstrate how the organization is set up to meet the service level requirements.

See attachment - LOT C – 1Cook County Project org Chart

Please provide resumes and qualifications of personnel that will service the County contract.

See attachment - LOT C – 2 Resumes

Has the Company provided services in the past with the call volumes at Cook County? Please describe:

SSI in partnership with a Canadian based partner has for the past three years and is still currently providing similar support services including IMAC's for BMO/Harris and has been successfully meeting the same levels of SLR's

2. Can the Company fulfill the specifications required in each Item?

Maintenance for Item 1	Yes ____X_____	No_____
Maintenance for Item 2	Yes ____X_____	No_____
Maintenance for Item 3	Yes ____X_____	No_____
Maintenance for Item 4	Yes ____X_____	No_____
Maintenance for Item 5	Yes ____X_____	No_____
Maintenance for Item 6	Yes ____X_____	No_____

3. Does the company have the labor and parts to provide hardware maintenance support at the County at the required service levels as noted in the Hardware Maintenance Specification and Proposal?

Labor	Yes ____X_____	No_____
Parts	Yes ____X_____	No_____

Describe the Company's methodology regarding the following to meet the Service Levels:

Labor:

- How many employees does the Company have and how many will be allocated to the County for this contract?

  System Solutions, Inc. currently has 34 employees and in addition we have the ability to provide resources available through or membership in the National Services Network and our subcontract partners and historically have successfully managed Service support contract utilizing as many as 900+ resources nationwide.

- How will the Company allocate the labor to meet the Service Levels required?

Upon award SSI will work with the County of Cook to determine the appropriate and available locations to designate on-site personnel to meet Service levels required.

Parts

- Does the Company have spare parts to meet the Service Levels required?

Upon award SSI will purchase or stock thru consignment required parts to meet Service Level requirements.

- Please describe the methodology for ensuring parts are available to meet the Service Levels required?

System Solutions, Inc. has relationships with multiple parts warehouses and uses consignment stocking to provide stocking levels that exceed Service level requirement while minimizing costs. In addition SSI will stock loaner units of equal or greater valueso as to ensure meeting the required resolution times.

4. Does the Company have OEM relationships and is the Company certified with Dell and HP for warranty management of hardware currently under warranty?

HP	Yes ____X____	No_____
Dell	Yes ____X____	No_____

Please describe other OEM relationships the Company holds.

System Solutions, Inc. is an ELITE HP Partner as well as a Dell Preferred Partner.

5. Can the Company provide warranty support as specified in the Hardware Maintenance Specifications and Proposal section?

Contact manufacturer	Yes ____X____	No_____
Service the device	Yes ____X____	No_____
Obtain payment from manufacturer	Yes ____X____	No_____
Deduct the cost	Yes ____X____	No_____

Please provide a current or proposed process for how your company handles or intends to handle maintenance of devices under warranty.

6. Can the Company provide the required reporting, as specified in theHardware Maintenance Specification and Proposal section, for the following?

Invoicing	Yes ___X_____	No_____
Performance Reporting	Yes ___X_____	No_____
Issue and Risk reporting	Yes ___X_____	No_____

Please provide a sample of each.

7. Does the Company have online reporting capability?
Yes ___X_____ No_____

8. Please provide resumes of executives who it is anticipated will manage the County contract and who are qualified at the Company to manage the County contract.

See attachment - LOT C - 2

9. How many new customers did you have in the last six (6) months? _____2_____

10. How many customers with repeat contracts do the Company currently service?____2_____

11. What percentage of the Company revenue comes from Hardware Maintenance services?

Percentage____6_____

Please provide an organization chart showing the lines of service and organization detail for Hardware Maintenance services within the Company.

12. What other services does the Company offer?____See attachment - LOT C - Qualification___

13. Please provide a Quick Payment discount the Company will provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

14. The Company will provide a volume discount of _____1_____% or $ _____20,000.00_____ for spend greater than $____2,000,000.00_____ procured during the timeframe of ___12/1_____ (months/year).

HARDWARE MAINTENANCE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot C
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Contact Information for individuals responsible for representing the Company in this auction
4. Completed MBE/WBE documents
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature _____ Date 12-20-11

Print Name Daniel Hoff Title Senior Acct. Mgr

Company Name:_____System Solutions, Inc._____

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Lot A - Hardware: Standard Specifications

Company Name:_____System Solutions, Inc._____

Based on the description of the contract, please answer the following questions.The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____25-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____35-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____
   d. Cost Yes _____X_____ No_____
   e. Date Ordered Yes _____X_____ No_____
   f. Date Fulfilled Yes _____X_____ No_____
   g. Purchase Order Number Yes _____X_____ No_____
   h. Approvals Received Yes _____X_____ No_____
   i. Purchaser Contact Name Yes _____X_____ No_____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)

System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer an online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4% _____% or $ __$37,500____ for spend greater than $___$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT A HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed attached Exhibit A (Excelspreadsheet)and Proposal Page for Lot A
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature Daniel J Hoff Date 12/20/11

Print Name Daniel Hoff Title Senior Acct Mgr

Company Name: System Solutions Inc.

Lot B - Hardware: Other Specifications

Company Name:___System Solutions, Inc._____

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-4, any answer of "No" will cause disqualification.

1. Can the Company provide all the specifications outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
2. Can the Company fulfill the delivery duties outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
3. Can the Company satisfy warranty requirements outlined in the bid, "HARDWARE AT VARIOUS COOK COUNTY FACILITIES"?
   Yes _____X_____ No_____
4. Can the Company commit to refreshing the "standard specifications" every 6 months or as often as requested by the County with a representative from Cook County?
   Yes _____X_____ No_____
5. Please provide the list price discount that will be offered to Unspecified Hardware spend on hardware using this contract? Ranges are acceptable.

   a. Desktops _____25-48%_____
   b. Laptops _____24-45%_____
   c. Monitors _____25-35%_____
   d. Printers _____15-27%_____
   e. Scanners _____15-27%_____
   f. Servers _____27-42%_____
   g. Storage _____25-53%_____

6. Please describe the reporting capabilities offered to clients.
   System Solutions, Inc. can provide monthly, quarterly, or yearly reports based off device type, by agency(department), date range, PO spend. SSI has the capability to customize reporting based off the County of Cook needs.

7. Can you provide reporting with the following fields?
   a. Agency Yes _____X_____ No_____
   b. Device Yes _____X_____ No_____
   c. Device Type Yes _____X_____ No_____

d.	Cost	Yes ____X____	No____
e.	Date Ordered	Yes ____X____	No____
f.	Date Fulfilled	Yes ____X____	No____
g.	Purchase Order Number	Yes ____X____	No____
h.	Approvals Received	Yes ____X____	No____
i.	Purchaser Contact Name	Yes ____X____	No____

8. Please describe the capabilities offered to clients (e.g. ordering, quoting, reporting, approvals, etc.)
System Solutions, Inc. can offer daily quoting based on department needs. SSI can also offer a online catalog/ordering system based off the County's needs with a built in approval process for secure, on-line ordering.

9. Please provide a Quick Payment discount the Company is willing to provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

10. The Company is willing to provide a volume discount of ____1/4%_____% or $ _$37,500_____ for spend greater than $__$15 million_____ procured during the timeframe of ____12 months/1yr_____ (months/year).

The following two questions are optional and will not be used to determine eligibility.

11. Please provide whether the Company has hardware lease capability and information related to hardware lease options. System Solutions, Inc. can offer a variety of leasing options including but not limited to 3,4,5 year leases, fair market value, and $1 buy outs.

12. Please list the brands of hardware the Company sells.
Included is a list of manufacturers that System Solutions, Inc. is authorized to sell.

LOT B HARDWARE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot B
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Three (3) copies of the current price list/catalog
4. Contact Information for individuals responsible for representing the Company in this auction
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability
6. ***Completed and signed Economic Disclosure Statement***

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

APPENDIX 6: Hardware and Hardware Maintenance Pre-Qualifying Questions

CONTRACT NO:11-84-167

Signature Daniel Hoff Date 12-20-11

Print Name Daniel Hoff Title Senior Acct Mgr

Company Name: System Solutions Inc

Lot C - Hardware Maintenance

Company Name: System Solutions, Inc.

Based on the description of the contract, please answer the following questions. The following questions are required for pre-qualification. For Questions 1-6, any answer of "No" will cause disqualification.

1. Can the Company fulfill the required Service Levels specified in the Hardware Maintenance Specification and Proposal section, for the locations listed and for the County's historical call volumes?

Locations	Yes X	No
Meet Call Volumes?	Yes X	No
Meet Response Time SLR?	Yes X	No
Meet Resolution Time SLR?	Yes X	No

Please provide an organization chart to demonstrate how the organization is set up to meet the service level requirements.

See attachment - LOT C – 1Cook County Project org Chart

Please provide resumes and qualifications of personnel that will service the County contract.

See attachment - LOT C – 2 Resumes

Has the Company provided services in the past with the call volumes at Cook County? Please describe:

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2. Can the Company fulfill the specifications required in each Item?

Maintenance for Item 1	Yes ____X_____	No_____
Maintenance for Item 2	Yes ____X_____	No_____
Maintenance for Item 3	Yes ____X_____	No_____
Maintenance for Item 4	Yes ____X_____	No_____
Maintenance for Item 5	Yes ____X_____	No_____
Maintenance for Item 6	Yes ____X_____	No_____

3. Does the company have the labor and parts to provide hardware maintenance support at the County at the required service levels as noted in the Hardware Maintenance Specification and Proposal?

Labor	Yes ____X_____	No_____
Parts	Yes ____X_____	No_____

Describe the Company's methodology regarding the following to meet the Service Levels:

Labor:

- How many employees does the Company have and how many will be allocated to the County for this contract?

  System Solutions, Inc. currently has 34 employees and in addition we have the ability to provide resources available through or membership in the National Services Network and our subcontract partners and historically have successfully managed Service support contract utilizing as many as 900+ resources nationwide.

- How will the Company allocate the labor to meet the Service Levels required?

Upon award SSI will work with the County of Cook to determine the appropriate and available locations to designate on-site personnel to meet Service levels required.

Parts

- Does the Company have spare parts to meet the Service Levels required?

Upon award SSI will purchase or stock thru consignment required parts to meet Service Level requirements.

- Please describe the methodology for ensuring parts are available to meet the Service Levels required?

System Solutions, Inc. has relationships with multiple parts warehouses and uses consignment stocking to provide stocking levels that exceed Service level requirement while minimizing costs. In addition SSI will stock loaner units of equal or greater valueso as to ensure meeting the required resolution times.

4. Does the Company have OEM relationships and is the Company certified with Dell and HP for warranty management of hardware currently under warranty?

HP	Yes ____X____	No____
Dell	Yes ____X____	No____

Please describe other OEM relationships the Company holds.

System Solutions, Inc. is an ELITE HP Partner as well as a Dell Preferred Partner.

5. Can the Company provide warranty support as specified in the Hardware Maintenance Specifications and Proposal section?

Contact manufacturer	Yes ____X____	No____
Service the device	Yes ____X____	No____
Obtain payment from manufacturer	Yes ____X____	No____
Deduct the cost	Yes ____X____	No____

Please provide a current or proposed process for how your company handles or intends to handle maintenance of devices under warranty.

6. Can the Company provide the required reporting, as specified in theHardware Maintenance Specification and Proposal section, for the following?

Invoicing	Yes ____X____	No____
Performance Reporting	Yes ____X____	No____
Issue and Risk reporting	Yes ____X____	No____

Please provide a sample of each.

7. Does the Company have online reporting capability?
Yes ____X____ No____

8. Please provide resumes of executives who it is anticipated will manage the County contract and who are qualified at the Company to manage the County contract.

See attachment - LOT C - 2

9. How many new customers did you have in the last six (6) months? ____2____

10. How many customers with repeat contracts do the Company currently service?____2____

11. What percentage of the Company revenue comes from Hardware Maintenance services?

Percentage____6____

Please provide an organization chart showing the lines of service and organization detail for Hardware Maintenance services within the Company.

12. What other services does the Company offer?____See attachment - LOT C - Qualification___

13. Please provide a Quick Payment discount the Company will provide if the Company wins the auction.

Payment Terms (in days)	Associated Discount (%)
20	1%
30	½%

14. The Company will provide a volume discount of _____1_____% or $ _____20,000.00_____ for spend greater than $____2,000,000.00_____ procured during the timeframe of ___12/1_____ (months/year).

HARDWARE MAINTENANCE BIDDERS:

In order to qualify for the reverse auction, each interested party must submit the following:

1. Completed and signed Proposal Page for Lot C
2. Completed and signed Appendix 6, Pre-Qualification Questionnaire
3. Contact Information for individuals responsible for representing the Company in this auction
4. Completed MBE/WBE documents
5. Company financials and relevant revenue information as noted in SC-05 Financial Stability

The submittals will be evaluated by the Cook County Office of the Chief Procurement Officer and those responses that satisfy Cook County's criteria will be notified and permitted to bid.

Signature _____ Date 12-20-11

Print Name Daniel J. Hoff Title Senior Acct Mgr

Company Name:_____System Solutions, Inc._____

APPENDIX 7: Delivery Form

CONTRACT NO: 11-84-167

REQUEST FOR DOCK ACCESS
RICHARD J. DALEY CENTER

Date(s) of Delivery:	Time:

Delivery Company/Agency:	Contact:
Address:	Phone:

Items to be Delivered:

Intended Delivery Location (please check one):

Building	X	Room	Contact:	Phone No. of Contact:
Daley Center				
City Hall				
County Building				

FAX COMPLETED FORM TO OFFICE OF THE BUILDING at (312) 603 – 6950

To be filled out by Daley Center Security **ONLY**:
DELIVERY PERSONNEL INFORMATION:

Date:	**Time:**

	Last	**First**	**Middle**
Driver			
Helper			

License No.		State:

VEHICLE INFORMATION:

Vehicle	Make:	Model:	Year:

License Plate	No.:	State:

Transport License	No.:

MB REAL ESTATE

RICHARD J. DALEY CENTER
50 WEST WASHINGTON
CHICAGO, IL 60601

INSURANCE REQUIREMENTS FOR CONTRACTORS/VENDORS
POLICY LIMITS – MINIMUM LIMITS

COMMERCIAL GENERAL LIABILITY INSURANCE

Combined Single Limit Bodily Injury & Property Damage	$1,000,000.00 Each Occurrence $2,000,000.00 General Aggregate

General Aggregate Limit must apply per Project or per Location.

Products/Completed Operations	$1,000,000.00 Each Occurrence $2,000,000.00 Aggregate Limit
Personal Injury & Advertising Limit	$1,000,000.00

UMBRELLA LIABILITY INSURANCE

Umbrella Liability Policy	$5,000,000.00

WORKERS COMPENSATIONS
for Coverage A (Statutory Limits) and Coverage B, Employer's Liability with limits of:

Bodily Injury by Accident for Each Accident	$500,000.00
Bodily Injury by Disease for Policy Limit	$500,000.00
Bodily Injury by Disease for Each Employee	$500,000.00

COMPREHENSIVE AUTOMOBILE LIABILITY
Insurance which shall include all owned, leased, hired or non-owned vehicles with limits of liability as follows:

Bodily Injury and Property Damage Each Occurrence	$1,000,000.00 $1,000,000.00

ADDITIONAL INSUREDS with respects to the General Liability and Auto Liability Coverage, Umbrella follows form:
Public Building Commission of Chicago
MB Real Estate Services LLC

Additional insured will be given at least sixty (60) days' prior written notice of cancellation, non-renewal or material change in coverage of any of the aforesaid policies. Policy will be endorsed so that coverages provided will be on a primary-non contributory basis and a waiver of subrogation will be provided on behalf of the additional insureds.

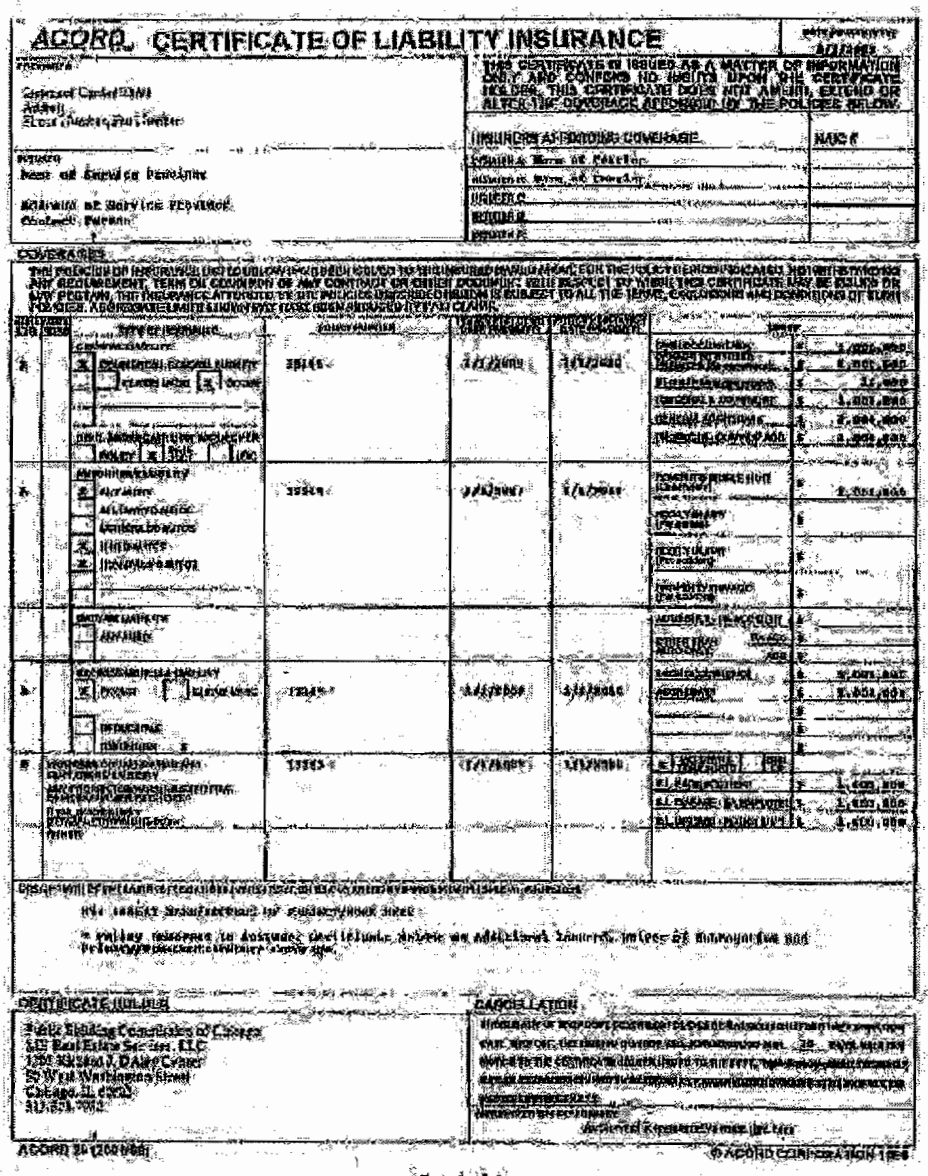
CERTIFICATE HOLDER
MB REAL Estate Services LLC
1203 Richard J. Daley Center
50 West Washington Street
Chicago, IL 60602
312 603 7980

FAX CERTIFICATE OF INSURANCE TO: 312 603 5800

APPENDIX 7: Delivery Form

CONTRACT NO: 11-84-167

05/31/2011 14:56 6175096938 SECURITY PAGE 02/03



ACORD CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

PRODUCER

Universal Capital NW
Address
Street Address, Suite Number

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

INSURED

Best of Service Providers

Address of Service Provider
Contact Person

INSURERS AFFORDING COVERAGE	NAIC #
INSURER A: Carrier	
INSURER B: Name of Carrier	
INSURER C:	
INSURER D:	
INSURER E:	

COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	GENERAL LIABILITY X COMMERCIAL GENERAL LIABILITY CLAIMS MADE X OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: POLICY X PROJECT LOC	35145	1/1/2009	1/1/2010	EACH OCCURRENCE $ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) $ 50,000 MED EXP (Any one person) $ 10,000 PERSONAL & ADV INJURY $ 1,000,000 GENERAL AGGREGATE $ 2,000,000 PRODUCTS - COMP/OP AGG $ 2,000,000
A	AUTOMOBILE LIABILITY X ANY AUTO ALL OWNED AUTOS SCHEDULED AUTOS X HIRED AUTOS X NON-OWNED AUTOS	35145	1/1/2009	1/1/2010	COMBINED SINGLE LIMIT (Ea accident) $ 1,000,000 BODILY INJURY (Per person) $ BODILY INJURY (Per accident) $ PROPERTY DAMAGE (Per accident) $
	GARAGE LIABILITY ANY AUTO				AUTO ONLY - EA ACCIDENT $ OTHER THAN EA ACC AUTO ONLY: AGG $
A	EXCESS/UMBRELLA LIABILITY X OCCUR CLAIMS MADE DEDUCTIBLE RETENTION $	35145	1/1/2009	1/1/2010	EACH OCCURRENCE $ 5,000,000 AGGREGATE $ 5,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? If yes, describe under SPECIAL PROVISIONS below OTHER	35145	1/1/2009	1/1/2010	X WC STATUTORY LIMITS OTH-ER E.L. EACH ACCIDENT $ 1,000,000 E.L. DISEASE - EA EMPLOYEE $ 1,000,000 E.L. DISEASE - POLICY LIMIT $ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

[illegible]

* Policy endorsed to include Certificate holder as additional insured, waiver of subrogation and primary and non-contributory coverage.

CERTIFICATE HOLDER

Public Building Commission of Chicago
LSD Real Estate Services, LLC
1200 Richard J. Daley Center
50 West Washington Street
Chicago, IL 60602
312-974-7002

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE

Universal Capital NW, LLC

ACORD 25 (2009/01) © ACORD CORPORATION 1988

Page 1 of 1

05/31/2011 TUE 14:54 [JOB NO. 3321] 003/003

REQUEST FOR ISSUANCE OF DEPARTMENTAL IDENTIFICATION
CONFIDENTIAL INFORMATION

☐ NEW ☐ RENEWAL ☐ LOST/THEFT ☐ DAMAGED ☐ CLINICAL ROTATION

Must provide Two Current (2x2) Passport Photos With Application

This form will be reviewed by the administration of the Cook County Department of Corrections. Please answer all questions and fill in all blanks. PLEASE TYPE OR PRINT CLEARLY (Black ink only).

AGENCY: _____

REQUESTING DEPARTMENT: _____

POSITION TITLE: _____

DIVISIONAL ACCESS: _____
(If access to "ALL" is required, please indicate reason)

Anticipated dates of employment for contractors, interns, clinical rotation, and etc. Start _____ End _____

NAME _____ ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____ HOME PHONE _____ WORK PHONE _____

HEIGHT _____ WEIGHT _____ HAIR COLOR _____ EYE COLOR _____ DATE OF BIRTH _____

DRIVER'S LICENSE NO/STATE IDENTIFICATION NO. _____

(A PHOTO COPY OF A VALID DRIVER'S LICENSE OR STATE IDENTIFICATION IS REQUIRED AND MUST ACCOMPANY THIS REQUEST FOR ISSUANCE OF DEPARTMENTAL IDENTIFICATION FORM)

IN CASE OF EMERGENCY, WHOM SHOULD WE CONTACT?

NAME _____ RELATIONSHIP _____

ADDRESS _____ EMERGENCY CONTACT NUMBER(S) _____

Have you ever been arrested? ____Yes ____No Date of last arrest ____/____/____

Have you been convicted of a misdemeanor or felony? ____Yes ____No If so, when? ____/____/____

Do you currently have an active misdemeanor or felony criminal case pending against you? _____

If yes, explain. _____

_____

Who is the agency supervisor that you report directly to? _____

Who is the requesting department supervisor that you report to? _____

My signature establishes that the CCDOC Code of Conduct has been read and is understood. I understand that violation of any Code of Conduct stipulations may result in revocation of privileges, and may include criminal prosecution. Official identification cards will remain the property of Cook County Department of Corrections.

I authorize the Cook County Department of Corrections to run a complete criminal history background up to and possibly including fingerprinting.

Applicant Signature _____ Date _____

Requesting Department Supervisor Signature _____ Date _____

For Official Use Only ____APPROVED ____DENIED Assigned I.D. No.: _____

_____ _____
Executive Director (Designee) Date

COOK COUNTY DEPARTMENT OF CORRECTIONS
CODE OF CONDUCT AGREEMENT

The following generalized rules and regulations are intended as a guide while utilizing on-site facilities of the Cook County Department of Corrections (CCDOC). You are responsible through your affiliation supervisor to the CCDOC Executive Director or his designee. Your signature establishes that the indicated rules and regulations have been read and are understood.

Initials

_____ 1. No unauthorized contact, conversations, or interaction with detainees, his or her family, friends is permitted

_____ 2. You are subject to a search upon entrance. All packages, purses, and bags must be placed on the scan-ray / x-ray machine for inspection and be searched. There are no exceptions to the search procedures. Search and/or questioning by Correctional Staff may occur at anytime. Failure to comply may revoke access to the facility.

_____ 3. Possession of unlawful drugs will be prosecuted under criminal code, 720 ILCS 5/31A-1.1.

_____ 4. Pagers, PDA's, cellular phones, cameras or other recording (audio/visual) devices are not permitted and are considered contraband.

_____ 5. All forms of sharp or blunt instruments or anything else that might be used as a weapon are contraband and are prohibited. This includes blades of any type, or size, files of any kind, guns, clubs, etc. Violators will be arrested and prosecuted under the criminal code, 720 ILCS 5/31A-1.1.

_____ 6. You must notify the Office of the Executive Director immediately of your involvement with law enforcement including arrest, witness, victim or civil action.

_____ 7. The CCDOC reserves the right to deny/revoke access into the facility. Violation of any of the stipulations may result in revocation of privileges as well as criminal prosecution.

_____ 8. Proceed directly to your destination via the most expeditious route, without loitering.

_____ 9. Under no circumstances are you permitted to deviate from the established program.

_____ 10. Non-prescription medication is not permitted in the CCDOC, unless written authorization has been obtained by the Executive Director or his designee.

_____ 11. Parking is restricted to specify divisional lots. However, free parking is available in the parking garage on the corner of 26th Street and California Boulevard.

_____ 12. Your Division Access Pass or Identification must be prominently displayed at all times.

I have read and received a copy of the CCDOC "Code of Conduct" and will abide by the rules and regulations stipulated.

I understand that any violations of the "Code of Conduct" agreement will result in a recommendation of discipline up to and including termination.

Name (Print Last, First, M.I.)	Signature	Date
Witness (Print)	**Witness (Signature)**	**Date**

COOK COUNTY DEPARTMENT OF CORRECTIONS
EQUIPMENT AUTHORIZATION FORM

The following visitor(s) from: _____
(Agency/Company)

is/are requesting authorization to enter the Cook County Department of Corrections,

_____ with the following:
(Division/Department)

Name	Items/Equipment	Reason Item Required

Date of visit: ___/___/___ Time of visit: _____ Length of visit: _____

Location(s) to be visited: _____

Purpose of visit: _____

_____

_____ _____ ___/___/___
Requesting Department/Unit Signature of Department Head Date

****ALL REQUESTS MUST BE SUBMITTED AT LEAST 72 HOURS IN ADVANCE****
NO EXCEPTIONS

ECONOMIC DISCLOSURE STATEMENT
AND EXECUTION DOCUMENT
INDEX

Section	Description	Pages
Instructions	Instructions for Completion of EDS	EDS i - ii
1	MBE/WBE Utilization Plan	EDS 1
2	Letter of Intent	EDS 2
3	Petition for Reduction/Waiver of MBE/WBE Participation Goals	EDS 3
4	Certifications	EDS 4, 5
5	Economic and Other Disclosures, Affidavit of Child Support Obligations and Disclosure of Ownership Interest	EDS 6 – 12
6	Sole Proprietor Signature Page	EDS 13a/b/c
7	Partnership Signature Page	EDS 14/a/b/c
8	Corporation Signature Page	EDS 15a/b/c
9	Cook County Signature Page	EDS 16

INSTRUCTIONS FOR COMPLETION OF ECONOMIC DISCLOSURE STATEMENT AND EXECUTION DOCUMENT

This Economic Disclosure Statement and Execution Document ("EDS") is to be completed and executed by every Bidder on a County contract, every party responding to a Request for Proposals or Request for Qualifications "(Proposer"), and others as required by the Purchasing Agent. If the Undersigned is awarded a contract pursuant to the procurement process for which this EDS was submitted (the "Contract"), this Economic Disclosure Statement and Execution Document shall stand as the Undersigned's execution of the Contract.

Definitions. Capitalized terms used in this EDS and not otherwise defined herein shall have the meanings given to such terms in the Instructions to Bidders, General Conditions, Request for Proposals, Request for Qualifications, or other documents, as applicable.

> ***"Affiliated Entity"*** means a person or entity that, directly or indirectly: controls the Bidder, is controlled by the Bidder, or is, with the Bidder, under common control of another person or entity. Indicia of control include, without limitation, interlocking management or ownership; identity of interests among family members; shared facilities and equipment; common use of employees; and organization of a business entity following the ineligibility of a business entity to do business with the County under the standards set forth in the Certifications included in this EDS, using substantially the same management, ownership or principals as the ineligible entity.
>
> ***"Bidder," "Proposer," "Undersigned,"*** or ***"Applicant,"*** is the person or entity executing this EDS. Upon award and execution of a Contract by the County, the Bidder, Proposer, Undersigned or Applicant, as the case may be, shall become the Contractor or Contracting Party.
>
> ***"Proposal,"*** for purposes of this EDS, is the Undersigned's complete response to an RFP/RFQ, or if no RFQ/RFP was issued by the County, the "Proposal" is such other proposal, quote or offer submitted by the Undersigned, and in any event a "Proposal" includes this EDS .
>
> ***"Code"*** means the Code of Ordinances, Cook County, Illinois available through the Cook County Clerk's Office website (http://www.cookctyclerk.com/sub/ordinances.asp). This page can also be accessed by going to www.cookctyclerk.com, clicking on the tab labeled "County Board Proceedings," and then clicking on the link to "Cook County Ordinances."
>
> ***"Contractor"*** or ***"Contracting Party"*** means the Bidder, Proposer or Applicant with whom the County has entered into a Contract.
>
> ***"EDS"*** means this complete Economic Disclosure Statement and Execution Document, including all sections listed in the Index and any attachments.
>
> ***"Lobby"*** or "lobbying" means to, for compensation, attempt to influence a County official or County employee with respect to any County matter.
>
> ***"Lobbyist"*** means any person or entity who lobbies.
>
> ***"Prohibited Acts"*** means any of the actions or occurrences which form the basis for disqualification under the Code, or under the Certifications hereinafter set forth.

Sections 1 through 3: MBE/WBE Documentation. Sections 1 and 2 must be completed in order to satisfy the requirements of the County's MBE/WBE Ordinance, as set forth in the Contract Documents, if applicable. If the Undersigned believes a waiver is appropriate and necessary, Section 3, the Petition for Waiver of MBE/WBE Participation must be completed.

Section 4: Certifications. Section 4 sets forth certifications that are required for contracting parties under the Code. Execution of this EDS constitutes a warranty that all the statements and certifications contained, and all the facts stated, in the Certifications are true, correct and complete as of the date of execution.

Section 5: Economic and Other Disclosures Statement. Section 5 is the County's required Economic and Other Disclosures Statement form. Execution of this EDS constitutes a warranty that all the information provided in the EDS is true, correct and complete as of the date of execution, and binds the Undersigned to the warranties, representations, agreements and acknowledgements contained therein.

INSTRUCTIONS FOR COMPLETION OF
ECONOMIC DISCLOSURE STATEMENT AND EXECUTION DOCUMENT

Sections 6, 7, 8: Execution Forms. The Bidder executes this EDS, and the Contract, by completing and signing three copies of the appropriate Signature Page. Section 6 is the form for a sole proprietor; Section 7 is the form for a partnership or joint venture; and Section 8 is the form for a corporation. Proper execution requires **THREE ORIGINALS**; therefore, the appropriate Signature Page must be filled in, three copies made, and all three copies must be properly signed, notarized and submitted. The forms may be printed and completed by typing or hand writing the information required. The County is in the process of converting these forms into a format that may be downloaded and completed on the user's computer. Once this feature is available, those having the necessary software may follow the instructions set forth below under the heading "Instructions for Completing PDF Forms."

Required Updates. The information provided in this EDS will be kept current. In the event of any change in any information provided, including but not limited to any change which would render inaccurate or incomplete any certification or statement made in this EDS, the Undersigned will supplement this EDS up to the time the County takes action, by filing an amended EDS or such other documentation as is requested.

Additional Information. The County's Governmental Ethics and Campaign Financing Ordinances, impose certain duties and obligations on persons or entities seeking County contracts, work, business, or transactions. For further information please contact the Director of Ethics at (312) 603-4304 (69 W. Washington St. Suite 3040, Chicago, IL 60602) or visit our web-site at www.cookcountygov.com and go to the Ethics Department link. The Bidder must comply fully with the applicable ordinances.

MBE/WBE UTILIZATION PLAN (SECTION 1)

BIDDER/PROPOSER HEREBY STATES that all MBE/WBE firms included in this Plan are certified MBEs/WBEs by at least one of the entities listed in the General Conditions.

I. **BIDDER/PROPOSER MBE/WBE STATUS:** (check the appropriate line)

X Bidder/Proposer is a certified MBE or WBE firm. (If so, attach copy of appropriate Letter of Certification)

____ Bidder/Proposer is a Joint Venture and one or more Joint Venture partners are certified MBEs or WBEs. (If so, attach copies of Letter(s) of Certification, a copy of Joint Venture Agreement clearly describing the role of the MBE/WBE firm(s) and its ownership interest in the Joint Venture and a completed Joint Venture Affidavit – available from the Office of Contract Compliance)

____ Bidder/Proposer is not a certified MBE or WBE firm, nor a Joint Venture with MBE/WBE partners, but will utilize MBE and WBE firms either directly or indirectly in the performance of the Contract. (If so, complete Sections II and III).

II. ☐ **Direct Participation of MBE/WBE Firms** ☐ **Indirect Participation of MBE/WBE Firms**

Where goals have not been achieved through direct participation, Bidder/Proposer shall include documentation outlining efforts to achieve Direct Participation at the time of Bid/Proposal submission. Indirect Participation will only be considered after all efforts to achieve Direct Participation have been exhausted. Only after written documentation of Good Faith Efforts is received will Indirect Participation be considered.

MBEs/WBEs that will perform as subcontractors/suppliers/consultants include the following:

MBE/WBE Firm: System Solutions, INC

Address: 3630 COMMERCIAL Ave., NORTHBROOK, IL.

E-mail: dan.hoff@thessi.com

Contact Person: DAN HOFF Phone: 847-272-6160 x 224

Dollar Amount Participation: $____

Percent Amount of Participation: 100 %

*Letter of Intent attached? Yes ____ No X
*Letter of Certification attached? Yes X No ____

MBE/WBE Firm: ____

Address: ____

E-mail: ____

Contact Person: ____ Phone: ____

Dollar Amount Participation: $____

Percent Amount of Participation: ____ %

*Letter of Intent attached? Yes ____ No ____
*Letter of Certification attached? Yes ____ No ____

Attach additional sheets as needed.

***Additionally, all Letters of Intent, Letters of Certification and documentation of Good Faith Efforts omitted from this bid/proposal must be submitted to the Office of Contract Compliance so as to assure receipt by the Contract Compliance Administrator not later than five (5) business days after the reverse auction event date.**

Certification: View

Return

Vendor Information

Business Name	**System Solutions, Inc., DBA N/A**
VendorID	**20069542**
Primary Owner's Name	**Naushad S Ali**
Ethnic Group	**Asian American**
Gender	**Male**

Certification Information

Certifying Agency	**City of Chicago**
Certification Type	**MBE - Minority Business Enterprise**
Certification Date	**3/29/2011**
Renewal Date	**2/1/2012**
Expiration Date	**2/1/2013**

Contact Information

Main Company Email	**zullfi@thessi.com**
Main Phone	**847-272-6160 Ext. 235**
Main Fax	**847-272-8465**
Internet Web Page	**www.thessi.com**

Addresses

Physical Address	**3630 Commercial Avenue Northbrook, IL 60062-1823**
Mailing Address	**3630 Commercial Avenue Northbrook, IL 60062-1823**

Business Capabilities

Business certified for	**Computer Sales and Services**	
Full Description of Capabilities/Products	**Computer Sales and Services**	
Commodity Codes	**NIGP 99829**	**Computers, Parts and Supplies**

Return

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Vendor Profile: Certifications

HELP VIDEO HELP
Customer Support

Business Name: **System Solutions, Inc.**, DBA **N/A**

Main | General Info | Public Profile | Users | Commodity Codes | Contacts | Employees | Certifications | Contracts | Workforce Composition/EEO | Questionnaires |

Apply for Certification

Current Certifications

Type	Action	Certified	Renewal	Expiration	Organization	Certifying Officer	Actions
MBE	No Change Affidavit	3/29/2011	2/1/2012	2/1/2013	City of Chicago	Felicia Hinton	View

Submit Change Request | Change Request List

Applications

Status	Application Number	App Type	Organization	Dates	Contact	Actions
Processing Complete, Decision Made	5158425	MBE/WBE/BEPD No Change Affidavit	City of Chicago	Started: 3/23/2011 Submitted: 3/23/2011 Received: 3/28/2011	DANIEL HOFF	View

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LETTER OF INTENT (SECTION 2)

M/WBE Firm: _____ Contract #: _____

Address: _____ City/State/ Zip: _____

Contact Person: _____ Phone: _____ Fax: _____

Certification Expiration Date: _____ Race/Gender: _____

Email: _____

Participation: [ ] Direct [ ] Indirect

Will the M/WBE firm be subcontracting any of the performance of this contract to another firm?

[ ] No [ ] Yes – Please attach explanation. Proposed Subcontractor: _____

The undersigned M/WBE is prepared to provide the following Commodities/Services for the above named Project/ Contract:

_____

_____

_____

_____

_____

Indicate the **Dollar Amount**, or **Percentage**, and the **Terms of Payment** for the above-described Commodities/ Services:

_____

_____

_____

_____

(If more space is needed to fully describe M/WBE Firm's proposed scope of work and/or payment schedule, attach additional sheets)

THE UNDERSIGNED PARTIES AGREE that this Letter of Intent will become a binding Subcontract Agreement conditioned upon the Bidder/Proposer's receipt of a signed contract from the County of Cook. The Undersigned Parties do also certify that they did not affix their signatures to this document until all areas under Description of Service/ Supply and Fee/Cost were completed.

_____	_____
Signature (*M/WBE*)	Signature (*Prime Bidder/Proposer*)
_____	_____
Print Name	Print Name
_____	_____
Firm Name	Firm Name
_____	_____
Date	Date

Subscribed and sworn before me this _____ day of _____, 20_____.

Notary Public _____.

SEAL

PETITION FOR WAIVER OF MBE/WBE PARTICIPATION (SECTION 3)

A. BIDDER/PROPOSER HEREBY REQUESTS:

☐ **FULL MBE WAIVER** ☐ **FULL WBE WAIVER**

☐ **REDUCTION (PARTIAL MBE and/or WBE PARTICIPATION)**

____ % of Reduction for MBE Participation
____ % of Reduction for WBE Participation

B. REASON FOR FULL/REDUCTION WAIVER REQUEST

Bidder/Proposer shall check each item applicable to its reason for a waiver request. Additionally, supporting documentation shall be submitted with this request. If such supporting documentation cannot be submitted with bid/proposal/quotation, such documentation shall be submitted directly to the Office of Contract Compliance no later than three (3) days from the date of submission date.

☐ (1) Lack of sufficient qualified MBEs and/or WBEs capable of providing the goods or services required by the contract. **(Please explain)**

☐ (2) The specifications and necessary requirements for performing the contract make it impossible or economically infeasible to divide the contract to enable the contractor to utilize MBEs and/or WBEs in accordance with the applicable participation. **(Please explain)**

☐ (3) Price(s) quoted by potential MBEs and/or WBEs are above competitive levels and increase cost of doing business and would make acceptance of such MBE and/or WBE bid economically impracticable, taking into consideration the percentage of total contract price represented by such MBE and/or WBE bid. **(Please explain)**

☐ (4) There are other relevant factors making it impossible or economically infeasible to utilize MBE and/or WBE firms. **(Please explain)**

C. GOOD FAITH EFFORTS TO OBTAIN MBE/WBE PARTICIPATION

☐ (1) Made timely written solicitation to identified MBEs and WBEs for utilization of goods and/or services; and provided MBEs and WBEs with a timely opportunity to review and obtain relevant specifications, terms and conditions of the proposal to enable MBEs and WBEs to prepare an informed response to solicitation. **(Please attach)**

☐ (2) Followed up initial solicitation of MBEs and WBEs to determine if firms are interested in doing business. **(Please attach)**

☐ (3) Advertised in a timely manner in one or more daily newspapers and/or trade publication for MBEs and WBEs for supply of goods and services. **(Please attach)**

☐ (4) Used the services and assistance of the Office of Contract Compliance staff. **(Please explain)**

☐ (5) Engaged MBEs & WBEs for indirect participation. **(Please explain)**

D. OTHER RELEVANT INFORMATION

Attach any other documentation relative to Good Faith Efforts in complying with MBE/WBE participation.

CERTIFICATIONS (SECTION 4)

THE FOLLOWING CERTIFICATIONS ARE MADE PURSUANT TO STATE LAW AND THE CODE. THE UNDERSIGNED IS CAUTIONED TO CAREFULLY READ THESE CERTIFICATIONS PRIOR TO SIGNING THE SIGNATURE PAGE. SIGNING THE SIGNATURE PAGE SHALL CONSTITUTE A WARRANTY BY THE UNDERSIGNED THAT ALL THE STATEMENTS, CERTIFICATIONS AND INFORMATION SET FORTH WITHIN THESE CERTIFICATIONS ARE TRUE, COMPLETE AND CORRECT AS OF THE DATE THE SIGNATURE PAGE IS SIGNED. THE UNDERSIGNED IS NOTIFIED THAT IF THE COUNTY LEARNS THAT ANY OF THE FOLLOWING CERTIFICATIONS WERE FALSELY MADE, THAT ANY CONTRACT ENTERED INTO WITH THE UNDERSIGNED SHALL BE SUBJECT TO TERMINATION.

A. PERSONS AND ENTITIES SUBJECT TO DISQUALIFICATION

No person or business entity shall be awarded a contract or sub-contract, for a period of five (5) years from the date of conviction or entry of a plea or admission of guilt, civil or criminal, if that person or business entity:

1) Has been convicted of an act committed, within the State of Illinois, of bribery or attempting to bribe an officer or employee of a unit of state, federal or local government or school district in the State of Illinois in that officer's or employee's official capacity;

2) Has been convicted by federal, state or local government of an act of bid-rigging or attempting to rig bids as defined in the Sherman Anti-Trust Act and Clayton Act. Act. 15 U.S.C. Section 1 *et seq.;*

3) Has been convicted of bid-rigging or attempting to rig bids under the laws of federal, state or local government;

4) Has been convicted of an act committed, within the State, of price-fixing or attempting to fix prices as defined by the Sherman Anti-Trust Act and the Clayton Act. 15 U.S.C. Section 1, *et seq.;*

5) Has been convicted of price-fixing or attempting to fix prices under the laws the State;

6) Has been convicted of defrauding or attempting to defraud any unit of state or local government or school district within the State of Illinois;

7) Has made an admission of guilt of such conduct as set forth in subsections (1) through (6) above which admission is a matter of record, whether or not such person or business entity was subject to prosecution for the offense or offenses admitted to; or

8) Has entered a plea of *nolo contendere* to charge of bribery, price-fixing, bid-rigging, or fraud, as set forth in sub-paragraphs (1) through (6) above.

In the case of bribery or attempting to bribe, a business entity may not be awarded a contract if an official, agent or employee of such business entity committed the Prohibited Act on behalf of the business entity and pursuant to the direction or authorization of an officer, director or other responsible official of the business entity, and such Prohibited Act occurred within three years prior to the award of the contract. In addition, a business entity shall be disqualified if an owner, partner or shareholder controlling, directly or indirectly, 20 % or more of the business entity, or an officer of the business entity has performed any Prohibited Act within five years prior to the award of the Contract.

THE UNDERSIGNED HEREBY CERTIFIES THAT: The Undersigned has read the provisions of Section A, Persons and Entities Subject to Disqualification, that the Undersigned has not committed any Prohibited Act set forth in Section A, and that award of the Contract to the Undersigned would not violate the provisions of such Section or of the Code.

B. BID-RIGGING OR BID ROTATING

THE UNDERSIGNED HEREBY CERTIFIES THAT: *In accordance with 720 ILCS 5/33 E-11, neither the Undersigned nor any Affiliated Entity is barred from award of this Contract as a result of a conviction for the violation of State laws prohibiting bid-rigging or bid rotating.*

C. DRUG FREE WORKPLACE ACT

THE UNDERSIGNED HEREBY CERTIFIES THAT: The Undersigned will provide a drug free workplace, as required by Public Act 86-1459 (30 ILCS 580/2-11).

D. DELINQUENCY IN PAYMENT OF TAXES

THE UNDERSIGNED HEREBY CERTIFIES THAT*: The Undersigned is not an owner or a party responsible for the payment of any tax or fee administered by Cook County, by a local municipality, or by the Illinois Department of Revenue, which such tax or fee is delinquent, such as bar award of a contract or subcontract pursuant to the Code, Chapter 34, Section 34-129.*

E. HUMAN RIGHTS ORDINANCE

No person who is a party to a contract with Cook County ("County") shall engage in unlawful discrimination or sexual harassment against any individual in the terms or conditions of employment, credit, public accommodations, housing, or provision of County facilities, services or programs (Code Chapter 42, Section 42-30 *et seq*).

F. ILLINOIS HUMAN RIGHTS ACT

THE UNDERSIGNED HEREBY CERTIFIES THAT: *It is in compliance with the the Illinois Human Rights Act (775 ILCS 5/2-105), and agrees to abide by the requirements of the Act as part of its contractual obligations.*

G. MACBRIDE PRINCIPLES, CODE CHAPTER 34, SECTION 34-132

If the primary contractor currently conducts business operations in Northern Ireland, or will conduct business during the projected duration of a County contract, the primary contractor shall make all reasonable and good faith efforts to conduct any such business operations in Northern Ireland in accordance with the MacBride Principles for Northern Ireland as defined in Illinois Public Act 85-1390.

H. LIVING WAGE ORDINANCE PREFERENCE (COOK COUNTY CODE, CHAPTER 34, SECTION 34-127;

The Code requires that a living wage must be paid to individuals employed by a Contractor which has a County Contract and by all subcontractors of such Contractor under a County Contract, throughout the duration of such County Contract. The amount of such living wage is determined from time to time by, and is available from, the Chief Financial Officer of the County.

For purposes of this EDS Section 4, H, "Contract" means any written agreement whereby the County is committed to or does expend funds in connection with the agreement or subcontract thereof. The term "Contract" as used in this EDS, Section 4, I, specifically excludes contracts with the following:

1) Not-For Profit Organizations (defined as a corporation having tax exempt status under Section 501(C)(3) of the United State Internal Revenue Code and recognized under the Illinois State not-for -profit law);

2) Community Development Block Grants;

3) Cook County Works Department;

4) Sheriff's Work Alternative Program; and

5) Department of Correction inmates.

REQUIRED DISCLOSURES (SECTION 5)

1. DISCLOSURE OF LOBBYIST CONTACTS

List all persons or entities that have made lobbying contacts on your behalf with respect to this contract:

Name Address

N/A

2. LOCAL BUSINESS PREFERENCE DISCLOSURE; CODE, CHAPTER 34, SECTION 34-151(p);

"Local Business" shall mean a person authorized to transact business in this State and having a bona fide establishment for transacting business located within Cook County at which it was actually transacting business on the date when any competitive solicitation for a public contract is first advertised or announced and further which employs the majority of its regular, full time work force within Cook County, including a foreign corporation duly authorized to transact business in this State and which has a bona fide establishment for transacting business located within Cook County at which it was actually transacting business on the date when any competitive solicitation for a public contract is first advertised or announced and further which employs the majority of its regular, full time work force within Cook County.

a) Is Bidder a "Local Business" as defined above?

Yes: X No: _____

b) If yes, list business addresses within Cook County:

3630 COMMERCIAL AVENUE
NORTHBROOK, IL 60062

c) Does Bidder employ the majority of its regular full-time workforce within Cook County?

Yes: X No: _____

3. THE CHILD SUPPORT ENFORCEMENT ORDINANCE (PREFERENCE (CODE, CHAPTER 34, SECTION 34-366)

Every Applicant for a County Privilege shall be in full compliance with any child support order before such Applicant is entitled to receive or renew a County Privilege. When delinquent child support exists, the County shall not issue or renew any County Privilege, and may revoke any County Privilege. All Applicants are required to review the Cook County Affidavit of Child Support Obligations attached to this EDS **and** complete the following, based upon the definitions and other information included in such Affidavit:

X Applicant has no "Substantial Owner."

OR:

_____ The Cook County Affidavit of Child Support Obligations has been completed by all "Substantial Owners" and is attached to this EDS.

4. **REAL ESTATE OWNERSHIP DISCLOSURES.** The Undersigned must indicate by checking the appropriate provision below and providing all required information that either:

a. The following is a complete list of all real estate owned by the Undersigned in Cook County:

PERMANENT INDEX NUMBER(S): 11-30-302-045-0000
04-06-202-011-0000 / 21-31-409-045-0000
17-06-202-048-1001

[ATTACH SHEET IF NECESSARY TO LIST ADDITIONAL INDEX NUMBERS]

OR: b. _____ The Undersigned owns no real estate in Cook County.

5. EXCEPTIONS TO CERTIFICATIONS OR DISCLOSURES. If the Undersigned is unable to certify to any of the Certifications or any other statements contained in this EDS and not explained elsewhere in this EDS, the Undersigned must explain below:

N/A

If the letters, "NA", the word "None" or "No Response" appears above, or if the space is left blank, it will be conclusively presumed that the Undersigned certified to all Certifications and other statements contained in this EDS.

COOK COUNTY DISCLOSURE OF OWNERSHIP INTEREST STATEMENT

The Cook County Code of Ordinances (§2-610 *et seq.*) requires that any Applicant for any County Action must disclose information concerning ownership interests in the Applicant. This Disclosure of Ownership Interest Statement must be completed with all information current as of the date this Statement is signed. Furthermore, this Statement must be kept current, by filing an amended Statement, until such time as the County Board or County Agency shall take action on the application. The information contained in this Statement will be maintained in a database and made available for public viewing.

If you are asked to list names, but there are no applicable names to list, you must state NONE. An incomplete Statement will be returned and any action regarding this contract will be delayed. A failure to fully comply with the ordinance may result in the action taken by the County Board or County Agency being voided.

"*Applicant*" means any Entity or person making an application to the County for any County Action.

"County Action" means any action by a County Agency, a County Department, or the County Board regarding an ordinance or ordinance amendment, a County Board approval, or other County agency approval, with respect to contracts, leases, or sale or purchase of real estate.

"Entity" or *"Legal Entity"* means a sole proprietorship, corporation, partnership, association, business trust, estate, two or more persons having a joint or common interest, trustee of a land trust, other commercial or legal entity or any beneficiary or beneficiaries thereof.

This Disclosure of Ownership Interest Statement must be submitted by :

1. An Applicant for County Action and

2. An individual or Legal Entity that holds stock or a beneficial interest in the Applicant and is listed on the Applicant's Statement (a "Holder") must file a Statement and complete #1 only under **Ownership Interest Declaration**.

Please print or type responses clearly and legibly. Add additional pages if needed, being careful to identify each portion of the form to which each additional page refers.

This Statement is being made by the [X] Applicant or [ ] Stock/Beneficial Interest Holder

This Statement is an: [ ] Original Statement or [ ] Amended Statement

Identifying Information:

Name SYSTEM SOLUTIONS INC. D/B/A: — EIN NO.: 36-3589055

Street Address: 3630 COMMERCIAL AVE.

City: NORTHBROOK State: IL Zip Code: 60062

Phone No.: 847-272-6160

Form of Legal Entity:

[ ] Sole Proprietor [ ] Partnership [X] Corporation [ ] Trustee of Land Trust

[ ] Business Trust [ ] Estate [ ] Association [ ] Joint Venture

[ ] Other (describe) _____

Ownership Interest Declaration:

1. List the name(s), address, and percent ownership of each individual and each Entity having a legal or beneficial interest (including ownership) of more than five percent (5%) in the Applicant/Holder.

Name	Address	Percentage Interest in Applicant/Holder
Naushad Ali	3630 Commercial Ave	80%
Zulfi Sayla	3630 Commercial Ave	20%

2. If the interest of any individual or any Entity listed in (1) above is held as an agent or agents, or a nominee or nominees, list the name and address of the principal on whose behalf the interest is held.

Name of Agent/Nominee	Name of Principal	Principal's Address
~~Zulfi Sayla~~	N/A	

3. Is the Applicant constructively controlled by another person or Legal Entity? [ ] Yes [X] No

If yes, state the name, address and percentage of beneficial interest of such person or legal entity, and the relationship under which such control is being or may be exercised.

Name	Address	Percentage of Beneficial Interest	Relationship
N/A			

Declaration (check the applicable box):

[X] I state under oath that the Applicant has withheld no disclosure as to ownership interest in the Applicant nor eserved any information, data or plan as to the intended use or purpose for which the Applicant seeks County Board or other County Agency action.

[ ] I state under oath that the Holder has withheld no disclosure as to ownership interest nor reserved any information required to be disclosed.

Zulfi Sayla — Name of Authorized Applicant/Holder Representative (please print or type)

V.P — Title

Signature

12/19/11 — Date

Zulfi@thessi.com — E-mail address

847-272-6160 EX. 235 — Phone Number

Subscribed to and sworn before me this 19 day of Dec, 2011.

My commission expires: 3/31/2012

X _____ Notary Public Signature

Notary Seal

OFFICIAL SEAL
SAMREEN SHAMIM
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:03/31/12

COOK COUNTY BOARD OF ETHICS
69 W. WASHINGTON STREET, SUITE 3040
CHICAGO, ILLINOIS 60602
312/603-4304
312/603-9988 FAX 312/603-1011 TT/TDD

FAMILIAL RELATIONSHIP DISCLOSURE PROVISION:

Section 2-582 of the Cook County Ethics Ordinance requires any person or persons doing business with Cook County, upon execution of a contract with Cook County, to disclose to the Cook County Board of Ethics the existence of familial relationships they may have with all persons holding elective office in the State of Illinois, the County of Cook, or in any municipality within the County of Cook.

The disclosure required by this section shall be filed by January 1 of each calendar year or within thirty (30) days of the execution of any contract or lease. Any person filing a late disclosure statement after January 31 shall be assessed a late filing fee of $100.00 per day that the disclosure is late. Any person found guilty of violating any provision of this section or knowingly filing a false, misleading, or incomplete disclosure to the Cook County Board of Ethics shall be prohibited, for a period of three (3) years, from engaging, directly or indirectly, in any business with Cook County. *Note*: Please see Chapter 2 Administration, Article VII Ethics, Section 2-582 of the Cook County Code to view the full provisions of this section.

If you have questions concerning this disclosure requirement, please call the Cook County Board of Ethics at (312) 603-4304. *Note*: A current list of contractors doing business with Cook County is available via the Cook County Board of Ethics' website at: **http://www.cookcountygov.com/taxonomy/ethics/Listings/cc_ethics_VendorList_.pdf**

DEFINITIONS:

"*Calendar year*" means January 1 to December 31 of each year.

"*Doing business*" for this Ordinance provision means any one or any combination of leases, contracts, or purchases to or with Cook County or any Cook County agency in excess of $25,000 in any calendar year.

"*Familial relationship*" means a person who is related to an official or employee as spouse or any of the following, whether by blood, marriage or adoption:

- Parent
- Child
- Brother
- Sister
- Aunt
- Uncle
- Niece
- Nephew
- Grandparent
- Grandchild
- Father-in-law
- Mother-in-law
- Son-in-law
- Daughter-in-law
- Brother-in-law
- Sister-in-law
- Stepfather
- Stepmother
- Stepson
- Stepdaughter
- Stepbrother
- Stepsister
- Half-brother
- Half-sister

"*Person*" means any individual, entity, corporation, partnership, firm, association, union, trust, estate, as well as any parent or subsidiary of any of the foregoing, and whether or not operated for profit.

SWORN FAMILIAL RELATIONSHIP DISCLOSURE FORM

Pursuant to Section 2-582 of the Cook County Ethics Ordinance, any *person* doing business** with Cook County must disclose, to the Cook County Board of Ethics, the existence of *familial relationships** to any person holding elective office in the State of Illinois, Cook County, or in any municipality within Cook County. Please print your responses.

Name of Owner/Employee: ZULFI SAYED Title: V.P

Business Entity Name: SYSTEM SOLUTIONS INC Phone: 847-272-6160 EXT 235

Business Entity Address: 3630 COMMERCIAL AVE. NORTHBROOK, IL 60062

_____ The following familial relationship exists between the owner or any employee of the business entity contracted to do business with Cook County ***and*** any person holding elective office in the State of Illinois, Cook County, or in any municipality within Cook County.

	Owner/Employee Name:	Related to:	Relationship:
1.			
2.			
3.			
4.			
5.			

If more space is needed, attach an additional sheet following the above format.

X There is ***no*** familial relationship that exists between the owner or any employee of the business entity contracted to do business with Cook County and any person holding elective office in the State of Illinois, Cook County, or in any municipality within Cook County.

To the best of my knowledge and belief, the information provided above is true and complete.

Owner/Employee's Signature

12 | 19 | 2011
Date

Subscribe and sworn before me this 19th Day of December, 2011

a Notary Public in and for Cook County

(Signature)

NOTARY PUBLIC SEAL

OFFICIAL SEAL
SAMREEN SHAMIM
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:03/31/12

My Commission expires 3/31/2012

Completed forms must be filed within 30 days of the execution of any contract or lease with Cook County and should be mailed to:

Cook County Board of Ethics
69 West Washington Street,
Suite 3040
Chicago, Illinois 60602

SIGNATURE BY A SOLE PROPRIETOR
(SECTION 6)

The Undersigned hereby certifies and warrants: that all of the statements, certifications and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

FEIN/SSN:_____

COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SOLE PROPRIETOR'S SIGNATURE: _____

PRINT NAME: _____

DATE: _____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

SIGNATURE BY A SOLE PROPRIETOR
(SECTION 6)

The Undersigned hereby certifies and warrants: that all of the statements, certifications and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

FEIN/SSN:_____

COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SOLE PROPRIETOR'S SIGNATURE: _____

PRINT NAME: _____

DATE: _____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

SIGNATURE BY A SOLE PROPRIETOR
(SECTION 6)

The Undersigned hereby certifies and warrants: that all of the statements, certifications and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

FEIN/SSN:_____

COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SOLE PROPRIETOR'S SIGNATURE: _____

PRINT NAME: _____

DATE: _____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

SIGNATURE BY A PARTNERSHIP (AND/OR A JOINT VENTURE)
(SECTION 7)

The Undersigned hereby certifies and warrants: that all of the statements, certifications, and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all of the facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege. .

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

CONTACT PERSON:_____ FEIN/SSN:_____

*COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SIGNATURE OF PARTNER AUTHORIZED TO EXECUTE CONTRACTS ON BEHALF OF PARTNERSHIP:

*BY: _____

Date:_____

Subscribed to and swom before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

* **Attach hereto a partnership resolution or other document authorizing the individual signing this Signature Page to so sign on behalf of the Partnership.**

SIGNATURE BY A PARTNERSHIP (AND/OR A JOINT VENTURE)
(SECTION 7)

The Undersigned hereby certifies and warrants: that all of the statements, certifications, and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all of the facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege. .

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

CONTACT PERSON:_____ FEIN/SSN:_____

*COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SIGNATURE OF PARTNER AUTHORIZED TO EXECUTE CONTRACTS ON BEHALF OF PARTNERSHIP:

*BY: _____

Date:_____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

* **Attach hereto a partnership resolution or other document authorizing the individual signing this Signature Page to so sign on behalf of the Partnership.**

SIGNATURE BY A PARTNERSHIP (AND/OR A JOINT VENTURE)
(SECTION 7)

The Undersigned hereby certifies and warrants: that all of the statements, certifications, and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all of the facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege. .

BUSINESS NAME:_____

BUSINESS ADDRESS:_____

_____

BUSINESS TELEPHONE:_____ FAX NUMBER:_____

CONTACT PERSON:_____ FEIN/SSN:_____

*COOK COUNTY BUSINESS REGISTRATION NUMBER:_____

SIGNATURE OF PARTNER AUTHORIZED TO EXECUTE CONTRACTS ON BEHALF OF PARTNERSHIP:

*BY: _____

Date:_____

Subscribed to and sworn before me this

_____ day of _____, 20___.

My commission expires:

X_____ _____

Notary Public Signature Notary Seal

* **Attach hereto a partnership resolution or other document authorizing the individual signing this Signature Page to so sign on behalf of the Partnership.**

SIGNATURE BY A CORPORATION
(SECTION 8)

The Undersigned hereby certifies and warrants: that all of the statements, certifications, and representations set forth in this EDS are true, complete and correct; that the Undersigned is in full compliance and will continue to be in compliance throughout the term of the Contract or County Privilege issued to the Undersigned with all the policies and requirements set forth in this EDS; and that all of the facts and information provided by the Undersigned in this EDS are true, complete and correct. The Undersigned agrees to inform the Purchasing Agent in writing if any of such statements, certifications, representations, facts or information becomes or is found to be untrue, incomplete or incorrect during the term of the Contract or County Privilege.

BUSINESS NAME: SYSTEM SOLUTIONS, INC

BUSINESS ADDRESS: 3630 COMMERCIAL
NORTHBROOK, IL 60062

BUSINESS TELEPHONE: 847-272-6160 FAX NUMBER: 847-272 8465

CONTACT PERSON: DAN HOFF

FEIN: 36 358 9055 *IL CORPORATE FILE NUMBER: 5493-787-3

LIST THE FOLLOWING CORPORATE OFFICERS:

PRESIDENT: VICE PRESIDENT:

SECRETARY: TREASURER:

****SIGNATURE OF PRESIDENT:**

ATTEST: **(CORPORATE SECRETARY)**

Subscribed and sworn to before me this

19th day of December, 2011.

My commission expires: 3-31-2012

X
Notary Public Signature

Notary Seal

OFFICIAL SEAL
SAMREEN SHAMIM
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:03/31/12

* **If the corporation is not registered in the State of Illinois, a copy of the Certificate of Good Standing from the state of incorporation must be submitted with this Signature Page.**

** **In the event that this Signature Page is signed by any persons than the President and Secretary, attach either a certified copy of the corporate by-laws, resolution or other authorization by the corporation, authorizing such persons to sign the Signature Page on behalf of the corporation.**

COOK COUNTY SIGNATURE PAGE
(SECTION 9)

ON BEHALF OF THE COUNTY OF COOK, A BODY POLITIC AND CORPORATE OF THE STATE OF ILLINOIS, THIS CONTRACT IS HEREBY EXECUTED BY:

Toni Preckwinkle

PRESIDENT, COOK COUNTY BOARD OF COMMISSIONERS

María de Lourdes Cox

COOK COUNTY PURCHASING AGENT

COOK COUNTY COMPTROLLER

DATED AT CHICAGO, ILLINOIS THIS 5 DAY OF June ,20 12.

IN THE CASE OF A BID PROPOSAL, THE COUNTY HEREBY ACCEPTS:

THE FOREGOING BID/PROPOSAL AS IDENTIFIED IN THE CONTRACT DOCUMENTS FOR CONTRACT NUMBER

11-84-167

OR

ITEM(S), SECTION(S), PART(S): LOT A + C

TOTAL AMOUNT OF CONTRACT: $ $14,614,433.66
(DOLLARS AND CENTS)

FUND CHARGEABLE:

APPROVED AS TO FORM:

ASSISTANT STATE'S ATTORNEY

APPROVED BY BOARD OF
COOK COUNTY COMMISSIONERS

JUN 05 2012

COM